

Initial Questions

Are you a current Medicare member, a caregiver of a Medicare member, or shopping for a Medicare plan?

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- ☐ Current Medicare Member
☐ Caregiver
☐ Shopping for a Medicare Plan

How confident are you filling out medical forms by yourself?

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- ☐ Extremely
☐ Quite a bit
☐ Somewhat
☐ A little
☐ Not at all

Which of the following devices do you use to connect to the internet? (Check all that apply)

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- ☐ Home Computer
☐ Work Computer
☐ Smartphone (e.g. iPhone)
☐ Tablet (e.g. iPad)
☐ Internet-Enabled TV (e.g. Roku)
☐ Other (please specify)

How often do use use the Internet (Desktop or Mobile) to perform the following tasks?

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	1 - Several Times a Year	2 - Once a month	3 - Several times a month	4 - Once a week	5 - Several times a week	6 - Once a day	7 - Several times a day
Research a topic related to health, e.g., health conditions, drugs, treatments, doctor ratings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Purchase a product online	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Look up personal account information, e.g. lookup account numbers or account status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	1 - Several Times a Year	2 - Once a month	3 - Several times a month	4 - Once a week	5 - Several times a week	6 - Once a day	7 - Several times a day
Perform other financial activities, e.g., pay a bill, select investments, transfer funds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>