

What do we need to do?

We will:

- ✓ not tolerate unsafe behaviour
- ✓ value our customers and be passionate about delivering outstanding experiences
- ✓ be responsible for our public comments. When using social media, we must consider the consequences of our actions, for ourselves and for the Australia Post Group's interests and reputation
- ✓ provide equal employment opportunity and merit-based selection and promotion
- ✓ engage in fair competition and educate staff about the key statutory principles through our Group Competition and Consumer Law policy
- ✓ make decisions which are impartial, objective and free from competing self-interest, prejudice and favouritism
- ✓ work hard to protect the environment for current and future generations
- ✓ give employees the tools and resources they need to work safely, efficiently and effectively
- ✓ meet all commercial, legal, management and archival obligations for our financial, business and employee records, and
- ✓ protect all personal and confidential information and ensure that all employees understand their privacy and confidentiality obligations.

Our goal

Conduct our business with integrity and in compliance with all relevant laws, regulations, codes, corporate policies and procedures.

The way we do things at Australia post.

Concerned about someone else's behaviour?

You may encounter what you think is unethical behaviour. The action you take should depend on the nature and seriousness of the behaviour. Have a look at the policy for more detailed information.

What do you need to do?

When considering a course of action, ask yourself the following questions:

- ✓ Would it be consistent with our culture and ethical standards?
- ✓ Would it be consistent with our health and safety standards?

If you answered “no” to either question, you should not proceed. If necessary, discuss with your manager or Human Resources (HR) advisor.

If you believe or know you have acted inconsistently with our ethical standards, you should tell your manager right away.



BETTER DECISIONS
FOR A BETTER FUTURE