Joshua D. Nguyen

DevOps Support Analyst | Software Developer

Personal Info

E-mail
joshua@twinb0rnsoft.com

GitHub
https://github.com/ReckoningHero

WWW
http://www.twinb0rnsoft.com

LinkedIn
https://www.linkedin.com/in/joshuanguyensoft1995/

Skills

C++, C# ,.NET Development, Java, SQL, and Python (Application/Software Development)

Unreal Engine 4, Unity, 3D Max/Maya (Game Development and 3D Modeling)

Jekyll , JavaScript, HTML5, and CSS3 (Web Development)

Scrum, Agile Methodology, Communication, Jira, Confluence (Team Collaboration)

Portfolio

Arduino Unity Project: Educate users to learn the basics of Arduino in a short span of time with Unity3D.   • TEAM PROJECT: Credit for First person mechanism and Room scene(Physics, Tables, and player's movement)
 https://www.twinb0rnsoft.com/Portfolio/

Experience

2020-02 - 2020-11

DevOps Support Analyst/Jr. Software Developer
Cornerstone Home Lending

- Providing support and assistance for key Tools and Services used by Software Developers, Testers and Operations to drive cross-team efficiencies.
- Provide support to incident escalation queue.
- Manage initiative tasks assigned in Jira.
- Work within Visual Studio IDE and the source code repository for better quality and stability for production.
- Establish SQL query in Microsoft SQL Server Management Studio to update and delete records when needed in support tickets.
- Provide feedback and necessary support on the software development process from other team members.
- Perform configuration & nonfunctional changes from other non-technical team members.
- Plan and undertake scheduled maintenance activities (Quality of Life).
- Engage with an Agile/SCRUM methodology in the enterprise environment.
- Develop and manage CI/CD Pipelines in Microsoft's Azure DevOps in order to maintain Dev/Test/Production environment efficiently.

2018-10 - 2018-11

Web Developer Intern
Fruition Technology Labs

• Build a home page website using the latest web technology such as HTML5, CSS3, and JavaScript.
• Collaborate with other non-programmers and marketing team to get customers to attract to our website.

2017-09 - 2017-12

Software Developer Intern
White Code Labs

• Programming C# .NET Projects and Apps for clients' needed expectations
• Perform software testing in case of debugging and errors.
• Using the latest software tools such as Docker and Visual Studios 2017 to maintain containers to clients and compile unique software.
• Assist and self-reliant in performing tasks and learning new soft skills on the job.

Education

2019-12

University of Houston Victoria (Katy Campus), Bachelor of Science in Computer Science
Katy, Texas

• Graduated in the Fall of 2019 (December 14th 2019)

Certificates

2021-01   AZ-900 Microsoft Azure Fundamentals