

From: Eric Jones eric@recovery-compass.org
Subject: ADA RUSH — Hart — OCC #CS0397122 — POA Acceptance — 11 Sep 2025 CT
Date: September 11, 2025 at 3:03 PM America/Los_Angeles
To: Leatha Goldstein leatha.goldstein@chase.com, "Valerie R. Brooks" Valerie.R.Brooks@chase.com
Cc: Kathy Hart kathyandkent1947@gmail.com, accessibility_assistance@chase.com, Customer.Assistance@occ.treas.gov, occalertresponses@occ.treas.gov



Dear Ms. Goldstein and Ms. Brooks,

If any freeze on Ms. Kathleen A. Hart's account is being justified as an elder-exploitation hold, please be advised of the limitations under Texas Finance Code Chapter 281.

This statute authorizes only a temporary, transaction-specific hold that expires on the 10th business day, unless properly extended by a state agency or court order. It does not authorize a blanket freeze that halts routine, non-suspicious disbursements essential for a vulnerable adult's health and safety, such as caretaker payroll.

Please provide in writing the statutory basis for any hold, including the specific transaction(s) at issue, the DFPS report date, and the anticipated release date.

For clarity, the attached single PDF contains: (1) the key POA pages; (2) medical-status documentation; (3) APS confirmation #80404096; (4) a signed Agent's Certification; and (5) a one-page care-impact note.

We expect the immediate release of sufficient funds for health-and-safety needs.

Sincerely,

Eric Jones

Attorney-in-Fact for Kathleen A. Hart

(626) 348-3019

Attachments:

[Hart-ADA-POA-Package-2025-09-11.pdf](#) (10.75 MB)