

**From:** Eric Jones eric@recovery-compass.org  
**Subject:** URGENT: Missing Vulnerable Adult - APS Case #80404096 (Kathleen Hart) - immediate intervention required  
**Date:** August 28, 2025 at 6:42 PM America/Los\_Angeles  
**To:** Paola Lozano Paola.Lozano@dfps.texas.gov  
**Cc:** Steve Spitzer sspitzer@rameyflock.com, Logan Hughes lhughes@rameyflock.com, Kathy Hart kathyandkent1947@gmail.com



Dear Ms. Lozano,

I am writing to you under the most urgent and dire circumstances regarding my godmother, Kathleen Hart, under **APS Case #80404096**. Her current whereabouts are unknown. The medical facility where she was a patient, The Center at Grande in Tyler, is now denying she is there. I spoke with a contact in administration named Ashley Runley 24 hours ago and at that time, Ashley said Kathy was still there.

Minutes ago, at approximately 8:23 PM CDT, I called the facility to speak with her. The on-duty nurse repeatedly insisted that Kathleen Hart is not a patient in their system. This is a terrifying development, as she was confirmed to be in Room 348 as recently as 48 hours ago, recovering from major spinal surgery with no known discharge date.

I have already called 911 to report her as a missing and endangered person.

As you know from the detailed evidence dossier I sent you on August 21st, Kathy is the victim of a sophisticated exploitation ring that has previously attempted to interfere with her medical care. Her disappearance from a medical facility is the most dangerous escalation possible, and I believe her life is in immediate danger.

I am asking for your immediate and direct intervention to help locate Kathy and ensure her safety. I must also note that on August 17th, an on-call APS caseworker named Ashley informed me that she would be contacting the hospital to verify Kathy's status. It is unclear if that follow-up occurred.

I am on-site at her home and available to assist law enforcement and your office in any way.

Please call me at any time.

Sincerely,

Eric Jones (Medical)

Power of Attorney for Kathy Hart

My Cell: 626-348-3019