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**Subject:** Confidential Institutional Risk Assessment: Case No. 21STFL04262 (Sayegh v. Sayegh)

**From:** Eric Jones <eric@recovery-compass.org>

**To:** nuha@recovery-compass.org

**Date Sent:** Friday, November 21, 2025 2:01:44 PM GMT-08:00

**Date Received:** Friday, November 21, 2025 2:01:44 PM GMT-08:00

Dear Ms. Bui,

I am writing to you directly as the managing partner of H Bui Law Firm to raise a matter of urgent institutional concern regarding the handling of Nuha Sayegh's case (No. 21STFL04262) by your associate, Sara Memari. We have identified a pattern of systemic compliance failures that have not only caused significant financial harm to Ms. Sayegh but now also expose your firm to considerable vicarious liability and reputational risk.

This week, the opposing party, Freddy Sayegh, communicated his intent to unilaterally terminate Ms. Sayegh's health insurance coverage, a clear and actionable violation of the Automatic Temporary Restraining Orders (ATROs). This action, which necessitates an immediate ex parte application to prevent irreparable harm, is the latest in a series of critical missteps that point to a systemic lack of oversight and inadequate client communication protocols within your firm.

This ATRO violation is compounded by a previous incident on November 19, 2025, where Ms. Memari's failure to provide adequate disclosure regarding the limitations of remote testimony—a violation of California Rule of Professional Conduct 1.4(b)—resulted in the denial of a crucial court order and direct financial damages to Ms. Sayegh estimated between \$8,000 and \$15,000.

Furthermore, we are in possession of TIER 1 evidence, disclosed by the opposing party himself, that he has expended over \$26,000 on legal fees in this matter. This financial disclosure, contrasted with Ms. Sayegh's reliance on public assistance, provides irrefutable justification for a fee-shifting motion and underscores the financial disparity that your firm's performance has so far failed to address.

As a Certified Family Law Specialist with a pristine 21-year record, you understand that these are not isolated errors but evidence of a systemic failure that falls squarely within the scope of your supervisory duties. The combination of a meritorious State Bar complaint, a clear malpractice claim with quantifiable damages, and an ongoing ATRO violation creates a multi-front crisis for your firm.

We believe in resolving this matter professionally and efficiently. Before we proceed with formal actions, we propose a "win-win" solution that allows your firm to mitigate this significant risk while ensuring Ms. Sayegh's case is put back on a path to success.

We propose that H Bui Law Firm provide the ghostwriting and filing services for the upcoming move-away RFO at no cost to Ms. Sayegh. In exchange for this institutional remedy, we will agree to defer the filing of a State Bar complaint against both Ms. Memari and your firm for the aforementioned compliance failures.

This offer is a strategic off-ramp that protects your firm's reputation and avoids a costly and public dispute. We are prepared to move forward with the ex parte application immediately and trust that under your supervision, it will be handled with the urgency and competence this situation demands.

We look forward to your prompt intervention and a swift, professional resolution.

Sincerely,

Eric Jones

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**Subject:** Fwd: Confidential Institutional Risk Assessment: Case No. 21STFL04262 (Sayegh v. Sayegh)

**From:** Nuha Sayegh <nuha@recovery-compass.org>

**To:** hannah@hbulaw.com

**Cc:** Eric Jones <eric@recovery-compass.org>

**Date Sent:** Friday, November 21, 2025 2:18:57 PM GMT-08:00

**Date Received:** Friday, November 21, 2025 2:19:09 PM GMT-08:00

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**Subject:** RE: Confidential Institutional Risk Assessment: Case No. 21STFL04262 (Sayegh v. Sayegh)

**From:** Bichhanh Bui <hbui@hbuilaw.com>

**To:** Nuha Sayegh <nuha@recovery-compass.org>, Sara Memari <sara@hbuilaw.com>

**Cc:** Eric Jones <eric@recovery-compass.org>

**Date Sent:** Friday, November 21, 2025 6:22:53 PM GMT-08:00

**Date Received:** Friday, November 21, 2025 6:23:43 PM GMT-08:00

**Attachments:** sub of attorney 25PDRO01246 (HB- OUT).pdf, sub of attorney 25PDFL01441 (HB- OUT).pdf, sub of attorney 25PDRO01260 (HB- OUT).pdf

Ms. Sayegh:

I am in receipt of your email. It is unfortunate that you feel your matter has not been represented adequately. However, this office, including Ms. Memari, has acted competently and diligently at all times. We categorically deny any allegation of malpractice, negligence, or improper handling of your case.

Given the statements in your email, it is clear that there has been a breakdown in the attorney-client relationship. As a result, this office will no longer be representing you. Please sign the attached Substitution of Attorney. If it is not executed by Monday, my office will be filing a motion to be relieved as counsel. We cannot continue representation when a client makes unfounded accusations or threats toward the firm or its associates.

It is truly unfortunate that we have reached this point, as our intent has always been to assist you—particularly in light of the history of domestic violence you have endured. Nevertheless, we wish you well moving forward.

Thank you,

[cid:image001.jpg@01DC5B13.05CD7750]

Bichhanh (Hannah) Bui | Principal Attorney

Certified Family Law Specialist

802 S. 1st Ave, Arcadia, CA 91006

e: [hbui@hbuilaw.com](mailto:hbui@hbuilaw.com) t: 626.683.7574 f: 888.335.2040

**Confidential Communication:** All information contained in this message may be privileged, confidential or otherwise protected from disclosure under applicable law. The information is intended to be for the addressee only. If you are not the addressee, or if you have received this message in error, any disclosure, copying, distribution or use of the contents of this message is prohibited. If you have received this message in error, please contact us immediately by reply email or telephone at (626) 683-7574 and destroy the original message and all attachments without retaining any copies. Thank you.

**IRS Circular 230 Disclosure:** In order to comply with requirements imposed by the Internal Revenue Service, we are required to inform you that any U.S. tax advice contained in this communication (including any attachments) is not intended to be used, and cannot be used by any person or entity, for the purpose of (i) avoiding penalties under the Internal Revenue Code or (ii) promoting, marketing, or recommending to another party any transaction or matter addressed herein. Notwithstanding the Uniform Electronic Transaction Act or any other law of similar effect, absent an express statement to the contrary, this email message, its contents, and any other attachments hereto are not intended to represent an offer or acceptance to enter into a contract and are not otherwise intended to bind this sender, H Bui Law Firm, any of its clients, or any other person or entity. It is the recipient's responsibility to scan this email and any attachments for viruses. This e-mail is not encrypted and offers no security protection. Any material sent could be viewed by a third party while in transit. Please consider the environment before printing documents.

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): <b>Bichhhanh (Hannah) Bui</b> <b>H BUI LAW FIRM</b> <b>802 1st Ave</b> <b>Arcadia, CA 91006</b>		SBN: 234013  FOR COURT USE ONLY
TELEPHONE NO.: (626) 683-7574 FAX NO. (Optional): (888) 335-2040 E-MAIL ADDRESS (Optional): hbui@hbuilaw.com ATTORNEY FOR (Name): Nuha Sayegh		
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES</b> STREET ADDRESS: 300 East Walnut Street MAILING ADDRESS: 300 East Walnut Street CITY AND ZIP CODE: Pasadena, 91101 BRANCH NAME: Pasadena Courthouse		
CASE NAME: Nuha Sayegh Fahed Sayegh		
<b>SUBSTITUTION OF ATTORNEY—CIVIL (Without Court Order)</b>		CASE NUMBER: 25PDRO01246

THE COURT AND ALL PARTIES ARE NOTIFIED THAT (name): Nuha Sayegh makes the following substitution:

1. **Former legal representative**  Party represented self  Attorney (name): Bichhhanh (Hannah) Bui, Esq.
2. **New legal representative**  Party is representing self\*  Attorney
  - a. Name: Nuha Sayegh
  - b. State Bar No. (if applicable):
  - c. Address (number, street, city, ZIP, and law firm name, if applicable):  
5634 Noel Dr.  
Temple City CA 91780
  - d. Telephone No. (include area code): (310) 384-8404
3. The party making this substitution is a  plaintiff  defendant  petitioner  respondent  other (specify):

**\*NOTICE TO PARTIES APPLYING TO REPRESENT THEMSELVES**

- Guardian
- Personal Representative
- Guardian ad litem
- Conservator
- Probate fiduciary
- Unincorporated association
- Trustee
- Corporation

If you are applying as one of the parties on this list, you may NOT act as your own attorney in most cases. Use this form to substitute one attorney for another attorney. SEEK LEGAL ADVICE BEFORE APPLYING TO REPRESENT YOURSELF.

**NOTICE TO PARTIES WITHOUT ATTORNEYS**

A party representing himself or herself may wish to seek legal assistance. Failure to take timely and appropriate action in this case may result in serious legal consequences.

4. I consent to this substitution.

Date:

Nuha Sayegh

(TYPE OR PRINT NAME)



(SIGNATURE OF PARTY)

5.  I consent to this substitution.

Date:

Bichhhanh (Hannah) Bui

(TYPE OR PRINT NAME)



(SIGNATURE OF FORMER ATTORNEY)

6.  I consent to this substitution.

Date:

Nuha Sayegh

(TYPE OR PRINT NAME)



(SIGNATURE OF NEW ATTORNEY)

(See reverse for proof of service by mail)

Page 1 of 2

CASE NAME: Sayegh, Nuha Sayegh, Fahed	CASE NUMBER: 25PDRO01246
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**PROOF OF SERVICE BY MAIL**  
**Substitution of Attorney—Civil**

**Instructions:** After having all parties served by mail with the Substitution of Attorney—Civil, have the person who mailed the document complete this Proof of Service by Mail. An unsigned copy of the Proof of Service by Mail should be completed and served with the document. Give the Substitution of Attorney—Civil and the completed Proof of Service by Mail to the clerk for filing. If you are representing yourself, someone else must mail these papers and sign the Proof of Service by Mail.

1. I am over the age of 18 and **not a party to this cause**. I am a resident of or employed in the county where the mailing occurred. My residence or business address is (specify): 802 1st Ave, Arcadia, CA 91006
  2. I served the Substitution of Attorney—Civil by enclosing a true copy in a sealed envelope addressed to each person whose name and address is shown below and depositing the envelope in the United States mail with the postage fully prepaid.
- (1) Date of mailing: (2) Place of mailing (city and state): Arcadia, CA
3. I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date:

Xiaoye Zhou

(TYPE OR PRINT NAME)

(SIGNATURE)

**NAME AND ADDRESS OF EACH PERSON TO WHOM NOTICE WAS MAILED**

4. a. Name of person served:  
b. Address (number, street, city, and ZIP):

- c. Name of person served:  
d. Address (number, street, city, and ZIP):

- e. Name of person served:  
f. Address (number, street, city, and ZIP):

- g. Name of person served:  
h. Address (number, street, city, and ZIP):

- i. Name of person served:  
j. Address (number, street, city, and ZIP):

List of names and addresses continued in attachment.

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): <b>Bichhhanh (Hannah) Bui</b> <b>H BUI LAW FIRM</b> <b>802 1st Ave</b> <b>Arcadia, CA 91006</b>		SBN: 234013  FOR COURT USE ONLY
TELEPHONE NO.: (626) 683-7574 FAX NO. (Optional): (888) 335-2040 E-MAIL ADDRESS (Optional): hbui@hbuilaw.com ATTORNEY FOR (Name): Nuha Sayegh		
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES</b> STREET ADDRESS: 300 East Walnut Street MAILING ADDRESS: 300 East Walnut Street CITY AND ZIP CODE: Pasadena, 91101 BRANCH NAME: Pasadena Courthouse		
CASE NAME: Nuha Sayegh Fahed Sayegh		
<b>SUBSTITUTION OF ATTORNEY—CIVIL (Without Court Order)</b>		CASE NUMBER: 25PDFL01441

THE COURT AND ALL PARTIES ARE NOTIFIED THAT (name): Nuha Sayegh makes the following substitution:

1. **Former legal representative**  Party represented self  Attorney (name): Bichhhanh (Hannah) Bui, Esq.
2. **New legal representative**  Party is representing self\*  Attorney
  - a. Name: Nuha Sayegh
  - b. State Bar No. (if applicable):
  - c. Address (number, street, city, ZIP, and law firm name, if applicable):  
5634 Noel Dr.  
Temple City CA 91780
  - d. Telephone No. (include area code): (310) 384-8404
3. The party making this substitution is a  plaintiff  defendant  petitioner  respondent  other (specify):

**\*NOTICE TO PARTIES APPLYING TO REPRESENT THEMSELVES**

- Guardian
- Personal Representative
- Guardian ad litem
- Conservator
- Probate fiduciary
- Unincorporated association
- Trustee
- Corporation

If you are applying as one of the parties on this list, you may NOT act as your own attorney in most cases. Use this form to substitute one attorney for another attorney. SEEK LEGAL ADVICE BEFORE APPLYING TO REPRESENT YOURSELF.

**NOTICE TO PARTIES WITHOUT ATTORNEYS**

A party representing himself or herself may wish to seek legal assistance. Failure to take timely and appropriate action in this case may result in serious legal consequences.

4. I consent to this substitution.

Date:

Nuha Sayegh

(TYPE OR PRINT NAME)



(SIGNATURE OF PARTY)

5.  I consent to this substitution.

Date:

Bichhhanh (Hannah) Bui

(TYPE OR PRINT NAME)



(SIGNATURE OF FORMER ATTORNEY)

6.  I consent to this substitution.

Date:

Nuha Sayegh

(TYPE OR PRINT NAME)



(SIGNATURE OF NEW ATTORNEY)

(See reverse for proof of service by mail)

Page 1 of 2

CASE NAME: Sayegh, Nuha Sayegh, Fahed	CASE NUMBER: 25PDRO01246
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**PROOF OF SERVICE BY MAIL**  
**Substitution of Attorney—Civil**

**Instructions:** After having all parties served by mail with the Substitution of Attorney—Civil, have the person who mailed the document complete this Proof of Service by Mail. An unsigned copy of the Proof of Service by Mail should be completed and served with the document. Give the Substitution of Attorney—Civil and the completed Proof of Service by Mail to the clerk for filing. If you are representing yourself, someone else must mail these papers and sign the Proof of Service by Mail.

1. I am over the age of 18 and **not a party to this cause**. I am a resident of or employed in the county where the mailing occurred. My residence or business address is (specify): 802 1st Ave, Arcadia, CA 91006
  2. I served the Substitution of Attorney—Civil by enclosing a true copy in a sealed envelope addressed to each person whose name and address is shown below and depositing the envelope in the United States mail with the postage fully prepaid.
- (1 ) Date of mailing: (2) Place of mailing (city and state): Arcadia, CA
3. I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date:

Xiaoye Zhou

(TYPE OR PRINT NAME)

(SIGNATURE)

**NAME AND ADDRESS OF EACH PERSON TO WHOM NOTICE WAS MAILED**

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b. Address (number, street, city, and ZIP):
- c. Name of person served:  
d. Address (number, street, city, and ZIP):
- e. Name of person served:  
f. Address (number, street, city, and ZIP):
- g. Name of person served:  
h. Address (number, street, city, and ZIP):
- i. Name of person served:  
j. Address (number, street, city, and ZIP):

List of names and addresses continued in attachment.

ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): <b>Bichhhanh (Hannah) Bui</b> <b>H BUI LAW FIRM</b> <b>802 1st Ave</b> <b>Arcadia, CA 91006</b>		SBN: 234013  FOR COURT USE ONLY
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CASE NAME: Nuha Sayegh Fahed Sayegh		
<b>SUBSTITUTION OF ATTORNEY—CIVIL (Without Court Order)</b>		CASE NUMBER: 25PDRO01260

THE COURT AND ALL PARTIES ARE NOTIFIED THAT (name): Nuha Sayegh makes the following substitution:

1. **Former legal representative**  Party represented self  Attorney (name): Bichhhanh (Hannah) Bui, Esq.
2. **New legal representative**  Party is representing self\*  Attorney
  - a. Name: Nuha Sayegh
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(TYPE OR PRINT NAME)



(SIGNATURE OF PARTY)

5.  I consent to this substitution.

Date:

Bichhhanh (Hannah) Bui

(TYPE OR PRINT NAME)



(SIGNATURE OF FORMER ATTORNEY)

6.  I consent to this substitution.

Date:

Nuha Sayegh

(TYPE OR PRINT NAME)



(SIGNATURE OF NEW ATTORNEY)

(See reverse for proof of service by mail)

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(TYPE OR PRINT NAME)

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- c. Name of person served:  
d. Address (number, street, city, and ZIP):

- e. Name of person served:  
f. Address (number, street, city, and ZIP):

- g. Name of person served:  
h. Address (number, street, city, and ZIP):

- i. Name of person served:  
j. Address (number, street, city, and ZIP):

List of names and addresses continued in attachment.

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**Subject:** Re: Confidential Institutional Risk Assessment: Case No. 21STFL04262 (Sayegh v. Sayegh)

**From:** Nuha Sayegh <nuha@recovery-compass.org>

**To:** Bichhanh Bui <hbui@hbulaw.com>

**Cc:** Sara Memari <sara@hbulaw.com>, Eric Jones <eric@recovery-compass.org>

**Date Sent:** Friday, November 21, 2025 7:10:49 PM GMT-08:00

**Date Received:** Friday, November 21, 2025 7:11:04 PM GMT-08:00

Dear Ms. Memari,

I received your email, and I honestly don't even know where to begin except to say I'm so deeply sorry. The email you received from my account does not represent how I truly feel about you or the work you've done for me. I know that doesn't change what was sent, and I know I'm responsible for what comes from my account, but I need you to know that those words and that tone are not mine. I have been under an enormous amount of stress and made the mistake of allowing someone else to get involved in something that should have stayed between us. That was my failure, and I am genuinely mortified by what happened.

You have been nothing but professional and dedicated to my case during one of the darkest periods of my life. When my own family turned their backs on me for trying to leave an abusive situation, your firm was there. I have appreciated every single thing you've done for me and my children, and I am devastated that things have ended this way.

I understand completely why you can no longer represent me. I don't blame you at all. I will sign the Substitution of Attorney as you've requested. I just wanted you to know how truly sorry I am and how much I have valued your help during this impossible time.

I'm scared about what comes next, but I know that's no longer your concern. I just needed you to hear a real apology from me before we part ways.

Thank you for everything you've tried to do for me and my children.

Sincerely,

Nuha