
Subject: Nuha Sayegh--Retainer Draft-2025.10.27 copy

From: Nuha Sayegh <nuha@recovery-compass.org>

To: "Xiaoye (Melody) Zhou" <melody@hbuilaw.com>, Eric Jones <eric@er-design.org>, Bichhanh Bui <hbui@hbuilaw.com>

Date Sent: Monday, November 3, 2025 2:09:34 PM GMT-08:00

Date Received: Monday, November 3, 2025 2:09:48 PM GMT-08:00

Attachments: Nuha Sayegh--Retainer Draft-2025.10.27 copy.PDF

Hi,

I'm so sorry for the confusion. I sent the signed retainer last week and thought it went through I must have missed that it didn't send properly. I'm attaching it again now.

When I didn't hear back, I assumed you were working on things and just hadn't had a chance to respond yet. I'm worried about the timing on everything now. Please let me know once you receive this and we can get things moving.

Thank you,
Nuha

H BUI LAW FIRM- LEGAL SERVICES CONTRACT

FAMILY LAW

THIS AGREEMENT CONTAINS A PROVISION FOR BINDING ARBITRATION AND WAIVER OF THE RIGHT TO A JURY TRIAL FOR DISPUTES BETWEEN ATTORNEY AND CLIENT. PLEASE READ IT CAREFULLY.

This eleven-page document (the "Agreement"), executed in duplicate with each party receiving an executed original and/or faxed copy, is a written fee contract that California law requires lawyers to have with their clients, pursuant to California Business and Profession Code, including but not limited to Sections 6147-6148 and is intended to fulfill the requirements of those Sections. If client's retainer or payments are made by third parties then client and the third party shall sign the third party payor consent form and said form shall be made a part of this agreement.

The H BUI LAW FIRM (herein "Attorney"), located at: 802 S. 1st Ave. Arcadia, CA 91006 and **Nuha Sayegh** (herein referred to as "Client"), on the terms set forth below. This Contract will supersede all prior legal services, if any, contracts between Attorney and Client.

1. **NATURE OF SERVICES.** Attorney will provide legal services to Client with respect to **your Family Law matter.**
2. **CONDITIONS.** This Agreement will not take effect, and Attorney will have no obligation to provide legal services, until Client returns a signed copy of this Agreement and pays the initial fee called for under Paragraph Five (5).
3. **SCOPE OF SERVICES.** Attorney shall provide the following service: **your dissolution matter under case number 25PDFL01441 (related cases 25PDRO01246 and 25PDRO01260)** except for appeals from any judgment rendered by any court, or pre-judgment writs or petitions to a higher court to review an inferior court's action. Such representation will require a separate agreement for costs and attorney's fees. Unless Client and Attorney make a different agreement in writing, this Agreement will govern all future services Attorney may perform for Client.

Attorney will take reasonable steps to keep Client informed of progress and to respond to Client's inquiries. In order to provide Client with efficient and convenient legal services, Attorney will frequently communicate and transmit documents using e-mail. Because e-mail continues to

evolve, there may be risks communicating in this manner, including risks related to confidentiality and security. By entering into this Agreement, Client is consenting to such e-mail transmissions with Client and Client's representatives and agents.

3.2 In the absence of specific directions from Client, Attorney reserves the right to make those tactical and policy decisions concerning the time and place of discovery, scheduling the Court hearings, granting continuances voluntarily, and engaging in voluntary discovery or settlement negotiations. Client authorizes Attorney to file all pleadings and papers that Attorney believes to be reasonably necessary and to enter into negotiations towards a compromise and settlement of Client's case. Any settlement offer will be conveyed to Client with Attorney's recommendation for Client's acceptance or rejection. Client agrees to consider seriously any recommendations for settlement that Attorney makes and not to withhold, unreasonably, Client's consent to such settlement proposal. Attorney will not make any settlement affecting Client's rights without Client's consent.

3.3 Attorney is authorized to associate other counsel on Client's behalf any time Attorney deems it necessary or desirable. Attorney will give Client notice of any association. Allocation of legal fees with associated counsel will be made according to Rule 1.5.1 of the Rules of Professional Conduct of the State Bar of California.

3.4 Client further understands that s/he may be represented in or out of court by any attorney associated with the H BUI LAW FIRM.

4. **CLIENT'S DUTIES.** Client agrees to be truthful with Attorney; to promptly provide all information and documents requested by Attorney; to communicate with Attorney as necessary; to return Attorney's telephone calls and respond to Attorney's letters; to keep Attorney informed of developments; to do those things that the law requires of Client as a litigant, including responding to discovery requests; to abide by this Agreement; to pay Attorney's legal bills on time; to keep Attorney advised of Client's address, telephone number and whereabouts; and to cooperate fully in preparing and presenting Client's case. Client also agrees to make Client's expectations and goals as clear to Attorney as possible.

5. **INITIAL ATTORNEY'S FEE.** Client hereby agrees to pay Attorney a refundable retainer in the amount of **\$7500** Client agrees that this initial fee is a payment to Attorney to secure Attorney's time, experience, and services.

5.1 The hourly charges and costs will be charged against the Deposit. The initial Deposit, as well as any future deposits, will be held in Attorney's Client Trust Account. Client authorizes Attorney to use that deposit to pay the fees and other charges. Client acknowledges that the deposit is not an estimate of total fees and costs to be charged by Attorney, but merely an advance.

5.2 Client agrees to pay all deposits after the initial deposit within 10 days of Attorney's demand. In the event there is any money from any deposit remaining in Attorney's Client Trust Account after Attorney's final bill is satisfied, that money will be promptly refunded to Client.

5.3 Whenever the deposit is exhausted, Attorney reserves the right to demand further deposits, each up to a maximum of \$5000 at any time before a trial or arbitration date is set. Once a trial or arbitration date is set, Client will pay all sums then owing and deposit the Attorney's fees estimated to be incurred in preparing for and completing the trial or arbitration, as well as the jury fees or arbitration fees, expert witness fees and other costs likely to be assessed. Those sums may exceed the maximum deposit.

6. LEGAL FEES AND BILLING PRACTICES. Client agrees to pay by the hour at Attorney's rates as set forth below for all time spent on Client's matter by Attorney and Attorney's legal personnel. Current hourly rates for legal personnel are as follows:

a. \$450.00 per hour for office time and \$450.00 per hour for Court time for partners and firm owner. It is expressly agreed by Client that the hourly rates are based upon the responsibilities undertaken by Attorney; the nature, extent, and complexities of Client's case; the intellectual work and effort by the Attorney; other benefits which might be obtained for Client by Attorney; and other value billing factors in accordance with Rule 1.5 of the Rules of Professional Conduct of the State Bar of California.

b. \$350.00 per hour for office time and \$350.00 per hour for Court time for associate attorney and of-counsel. It is expressly agreed by Client that the hourly rates are based upon the responsibilities undertaken by Attorney; the nature, extent, and complexities of Client's case; the intellectual work and effort by the Attorney; other benefits which might be obtained for Client by Attorney; and other value billing factors in accordance with Rule 1.5 of the Rules of Professional Conduct of the State Bar of California.

c. Law Clerks, Paralegals, and legal assistants have an hourly rate of \$200.00 per hour.

6.1 Attorney charges for time in minimum units of one tenth (.10) of an hour.

6.2 Client has been informed and understands that it is impossible to determine in advance the nature and extent of the necessary legal services needed in Client's matter. Client acknowledges that Attorney has made no promises about the total amount of attorney's fees to be incurred by Client under this agreement.

6.3 The rates on this schedule are subject to change on 30 days written notice to Client. If Client declines to pay increased rates, Attorney will have the right to withdraw as attorney for Client if permitted under the Rules of Professional Conduct of the State Bar of California and/or applicable law.

6.4 Time for which Client is billed applies to all time Attorney spends on Client's case, including, but not limited to, preparation of all legal documents for Court proceedings or marital settlement agreements; conferences; Court appearances; consultations with witness, experts or other persons necessary to the resolution of any issues raised during the proceedings; travel; research; correspondence; review of correspondence; telephone calls relating to Client's matter, including calls with Client, opposing counsel or court personnel; and negotiations. The legal personnel assigned to Client's matter will confer among themselves about the matter, as required. When they do confer, Client will be billed for the all attorney time. If more than one of our legal personnel attend a meeting, court hearing or other proceeding, Client will be billed for all of the attorneys attending, at their full billing rate. Client will be charged for waiting time in court and elsewhere. Client agrees to pay transportation, meals, lodging, and all other costs of any necessary out-of-town travel by Attorney's personnel. Client will also be charged the hourly rates for the time legal personnel spend traveling.

6.5 Client agrees that any money received by Client from any settlement, mediation, arbitration, court order or judgment of this matter should be made out to Client and Attorney's name, and deposited in Attorney's client trust account. Client hereby authorizes Attorney to deduct from those monies any attorney's fees and costs owed by Client to Attorney, pursuant to this Agreement, and for Attorney to give any remaining funds, if any, to the Client. Client also agrees that if these funds are made out to only Client's name, that Client will endorse said check, draft, or money order to Attorney's trust account; or in the alternative, Client hereby gives Attorney the power and instructions to endorse said check, draft, or money order on behalf of Client and/or Attorney and Attorney will deposit the same in the trust account.

7. **COST AND OTHER CHARGES.** Attorney will incur various costs and expenses in performing legal services under this Agreement. Client agrees to pay for those costs and expenses in addition to the attorney's fees. All necessary and reasonable costs for investigating, preparing and presenting Client's case, as covered by this Agreement, such as filing fees; process service fees; subpoena costs; mileage costs (\$0.575 per mile); fees fixed by law or assessed by courts and other agencies; court reporters' fees; photocopying costs; standard postage, express mail and messenger and other delivery charges; and long distance telephone calls, may, in Attorney's sole discretion, be advanced by Attorney, and Client shall be billed for all costs so advanced. Attorney cannot accept a deposit for advances for costs and expenses by credit card. Any such deposit must be paid via debit card, cash, check or money order. Client shall replenish their cost account whenever it falls below \$250 or as requested by the Attorney.

7.1 Client is advised and understands that the Attorney will **not** advance deposition costs, or costs relating to expert witnesses or other professional advisors. All of these costs must be advanced and/or paid for by the Client.

7.2 Client authorizes Attorney to engage such experts, consultants, and witnesses, and incur such additional litigation costs as Attorney deems necessary to the proper preparation or presentation of Client's case. However, before engaging any expert, Attorney will consult with Client as to the need for such an expert and obtain Client's consent before any expert is retained. Attorney will select any expert witnesses, consultants, or investigators to be hired.

7.3 In-office photocopying costs are billed at \$0.20 per page.

8. **BILLING STATEMENTS AND PAYMENTS.** Attorney will render periodic statements to Client on a time actually worked by Attorney/s and costs advanced. Client agrees to review Attorney's bills carefully, immediately upon receipt. One reason for periodic billings is to give Client an opportunity to bring any problems promptly to Attorney's attention. In the absence of any written objection thereto, within forty-five (45) days of the date of statement, Client will be deemed to have accepted and acknowledged the statements as current through the period covered by the statements.

8.1 All payments for legal services and costs are due within ten (10) days after the billing statement is emailed from Attorney. It is Attorney's practice to charge a late charge at the rate of 10% per annum or the maximum rate allowable by law, whichever is less, on the unpaid balance, on any sums not paid within ten (10) days of the initial billing date. The payment for the late charge does not extend terms or deter payment of any past-due bill.

8.2 Client agrees that Attorney's right to recover fees and costs from the Deposit or any subsequent deposit held in Attorney's Client Trust Account becomes fixed 45 days after the date a bill is sent to Client. Client authorizes Attorney to withdraw the funds from Attorney's Client Trust Account to pay Attorney's fees and costs 45 calendar days after the date a bill is sent to Client. If Attorney receives a written objection from Client within 45 days of sending the bill, Attorney's right to withdraw the amount that is identified in the objection shall be deemed to be disputed, and Attorney will not withdraw the disputed fees and/or costs from the Client Trust Account until the dispute is resolved. If Attorney receives an objection from Client more than 45 days after the date the bill is sent and after the funds have been withdrawn, Attorney will not be required to redeposit the disputed fees and/or costs into the Client Trust Account during the pendency of the dispute.

8.3 No fee is charged for discussing or explaining Client's bill; if there is any question concerning Client's bill, Client agrees to contact Attorney immediately.

8.4 It is expressly agreed that if Client receives any type of settlement, judgment or award in this matter Attorney will have a lien on those amounts, whether or not Attorney is still the attorney of record in the case. This lien will be applied to any outstanding balances the Client owes for Attorney's fees and any costs incurred or advanced by Attorney in this matter. This lien shall apply whether the check or draft is made out to the Client and the Attorney, the Client alone, or the Attorney alone. In the event the check or draft is made out with the Client's name, Client does hereby expressly authorize Attorney to endorse said instrument on Client's behalf and to deposit the instrument into Attorney's client trust account, and to withdraw the fees and costs which are outstanding and not disputed pursuant to this fee Agreement (i.e., paragraph 8 above, written objections to bill within the 45 days).

9. **DISCHARGE AND WITHDRAWAL.** Provisions with respect to withdrawal or discharge of Attorney:

9.1 Client has the right to discharge Attorney for any reason, at any time, by written notice, effective when received by Attorney.

9.2 Attorney has the right to withdraw from representation, at any time, as permitted under the Rules of Professional Conduct of the State Bar upon giving Client reasonable written notice and, when applicable, with the consent of the Court in which the action is then pending. The circumstances under which the Rules permit such withdrawal include, but are not limited to: (i) due to the Attorney's withdrawal from active law practice; (ii) in the event evidence disclosed that Attorney has an irreconcilable conflict of interest between Client and/or a third party; (iii) the

Client's conduct renders it unreasonably difficult for the Attorney to carry out the representation effectively, which includes, but is not limited to, Client's non-cooperation, Client's refusal to follow Attorney's advice on a material matter of any fact or circumstance that would render Attorney's continuing representation unlawful or unethical, material breach of this Agreement or Client's nonpayment of attorney's fees or costs, as set forth in this Agreement; or (iv) the Client consents.

9.3 When Attorney's services are concluded, Client will remain obligated to pay Attorney at the agreed rates for all services provided, and to reimburse Attorney for all costs advanced before the withdrawal.

9.4 Attorney will withdraw as Counsel of Record after entry of judgment or Final Order so as to protect Client with respect to post judgment/hearing service of process unless otherwise agreed to by the Attorney and Client in writing (email confirmation shall suffice).

10. **RELEASE OF CLIENT'S PAPERS AND PROPERTY:** Client may have access to Client's case file at Attorney's office at any reasonable time. At the end of the engagement, Client may request the return of Client's case file. If Client has not requested the return of Client's file, and to the extent Attorney has not otherwise delivered it or disposed of it consistent with Client's directions, Attorney will retain the case file for a period **of 2 years**, after which Attorney is authorized by this agreement to have the case file destroyed. If Client would like Attorney to maintain Client's case file for more than **2 years** after the conclusion of Attorney's services for Client on a given matter, a separate written agreement must be made between Attorney and Client, which may provide for Client to bear the cost of maintaining the file. In the event Client requests that Attorney transfer possession of Client's case file to Client or a third party, Attorney is authorized to retain copies of the case file at Attorney's expense. It is further agreed that, upon withdrawal or discharge, Attorney will have the right to retain a copy of Client's file.

11. **ARBITRATION OF FEE OR OTHER DISPUTES:**

11.1 Any dispute between Client and Attorney as to the reasonable value of services under this Agreement shall be arbitrated under the provisions of the State Bar Fee Arbitration Program by the Los Angeles County Fee Arbitration Program.

11.2 Any dispute (other than one concerning legal fees only), including, but not limited set forth in section 6200-6206 of the California Business and Professions Code, disputes as to the quality of Attorney's services, breach of fiduciary duties, fraud, or any other aspect of the attorney-client relationship, will be determined by submission to binding arbitration as provided by California

law, and not by a lawsuit or resort to court process, except as California law provides for judicial review of arbitration proceedings. Client may also have the right, under California law, to mandatory nonbinding arbitration before a binding arbitration. If Client is entitled to, and asks for, nonbinding arbitration, and Client and/or Attorney is/are unhappy with the result, it will be followed by binding arbitration. All parties to this Agreement, by entering into it, are giving up their rights to have any dispute decided in a court of law before a judge or jury and, instead, are accepting the use of arbitration.

11.3 By signing this Agreement, Client is consenting to binding arbitration of any and all disputes.

11.4 Pursuant to California Rule of Professional Conduct, Rule 1.4.2., we are informing you by this writing that we currently have professional liability insurance.

12. ATTORNEY'S FEES AND COSTS IN ACTION ON AGREEMENT. The prevailing party in any action or proceeding to enforce any provision of this Agreement will be awarded reasonable attorney's fees and costs incurred in that action or proceeding or in efforts to negotiate the matter.

13. DISCLAIMER OF GUARANTEE. Nothing in this Agreement and nothing in Attorney's statements to Client will be construed as a promise or guarantee about the outcome of Client's matter. Client acknowledges that the attorney has made no promises about the outcome and that any opinion offered by Attorney in the future will not constitute a guarantee.

13.1 NO TAX ADVICE. Attorney has not been retained to provide Client with any tax advice concerning any of the services described in paragraph 1-3. Any documents prepared by Attorney may have specific tax ramifications. To be sure Client understands and is certain of all the potential tax consequences, Client should consult with a tax advisor regarding these matters.

14. NONWAIVER OF AGREEMENT. There is to be no change or waiver of any of the provisions of this Agreement unless the change is in writing, signed by both Client and Attorney.

15. ENTIRE AGREEMENT. This Agreement contains the entire agreement of the parties. No other agreement, statement, or promise made on or before the effective date of this Agreement will be binding on the parties.

16. **SEVERABILITY IN EVENT OR PARTIAL INVALIDITY.** If any provision of this Agreement is held in whole or in part to be unenforceable for any reason, the remainder of that provision and of the entire agreement will be severable and remain in effect.

17. **MODIFICATION BY SUBSEQUENT AGREEMENT.** This Agreement may be modified by subsequent agreement of the parties only by an instrument in writing signed by both of them.

18. **CALIFORNIA LAW GOVERNS CONTRACT.** Parties have negotiated and entered into our contract in the County of Los Angeles, State of California. The contract shall be interpreted according to California law. Los Angeles County shall be the venue jurisdiction for any action brought relating to the validity or enforceability of this contract, including fee or other arbitration.

19. **PLACE OF CONTRACT.** This Agreement is entered into in Los Angeles, California, and it shall come into existence upon acceptance and execution by the Attorney in Los Angeles, California. This provision is not meant to exempt Client from liability to pay for legal services performed by Attorney pursuant to Client's request, prior to the execution and acceptance of this Agreement.

20. **AGREEMENT BINDING ON HEIRS OR SUCCESSORS.** Client agrees that this Agreement shall be binding upon Client's heirs or successors.

21. **EFFECTIVE DATE.** The effective date of this Agreement will be the date when, having been executed by Client, one copy of the Agreement is received by Attorney and Attorney receives the initial fee required by Paragraph 5 of this Agreement. The date at the end of this Agreement is for reference only. Even if this Agreement does not take effect, client will be obligated to pay Attorney the reasonable value of any services Attorney may have performed for Client.

Dated: October 28, 2025

Bichhanh (Hannah) Bui, Esq.

22. I (Client) have read and understood the foregoing terms and agree to them, as of the date Attorney first provided services. Further, I have had the opportunity to negotiate this Agreement and have chosen to accept its terms. I guarantee to the H BUI LAW FIRM the

payment of all sums due them by me in accordance with the above attorney client fee law agreement. If any part of the Agreement is not clear to me, I understand and acknowledge that I am free to ask Attorney to explain it further before the Agreement is signed, and I will not sign the Agreement until I fully understand this Agreement. I further understand and acknowledge that I have the right to consult another attorney about any aspect of this Agreement.

WARNING

THIS IS A LEGAL, BINDING, CONTRACT BETWEEN YOU AND ATTORNEY. BEFORE SIGNING, PLEASE READ IT CAREFULLY AND BE SURE YOU UNDERSTAND ALL OF THE CONTENTS. IF THERE IS ANYTHING YOU DO NOT UNDERSTAND, ASK ABOUT IT. DO NOT HESITATE TO HAVE THIS AGREEMENT REVIEWED BY ANOTHER ATTORNEY OF YOUR CHOICE. WE ENCOURAGE IT.

Client Information and Signature

Dated: October 28, 2025

Signature: Nuha Sayegh
Client Name: Nuha Sayegh

Date of Birth: 04-03-1985 Driver's License number: D7030686

Social Security number: 601-30-9879

Address: 5634 NOEL DR

City, State, Zip: TEMPLE CITY

Telephone Numbers:

Work: 626-348-3039 Home: _____

Cell: 310-384-8404 Email: NUHA@ER-DESIGN.ORG

Client/ Third party payor* wishes to pay the initial retainer by way of the following, or any combination of the following:

() Cash in the amount of \$_____

() Check number _____ in the amount of \$_____

() Credit/Debit Card in the amount of \$ 7,500 _____

Account Number: 4342 5625 3094 2497 _____

Expiration Date: 06/29 _____ Security Code: 850 _____

Payment Notes:

* In the event a third party makes a payment on behalf of Client and a refund is due, that refund shall be paid directly to the third party. A third-party payor shall not be deemed to have an Attorney-Client relationship with the H BUI LAW FIRM. A third-party payor shall not be entitled to any confidential information concerning Client's legal matter unless Client gives written permission to discuss some or all of the Client's matter with the third-party payor.

DATED: October 28, 2025

 _____

3rd party Payor Eric Brakebill Jones

Chief Domestic Violence Advocate

Recovery Compass

5634 Noel Drive

Temple City, CA 91780

(626) 348-3019

eric@recovery-compass.org

Subject: RE: Nuha Sayegh--Retainer Draft-2025.10.27 copy
From: "Xiaoye (Melody) Zhou" <melody@hbuilaw.com>
To: Nuha Sayegh <nuha@recovery-compass.org>
Cc: Eric Jones <eric@er-design.org>, Valerie Arebalo <valerie@hbuilaw.com>
Date Sent: Monday, November 3, 2025 2:49:17 PM GMT-08:00
Date Received: Monday, November 3, 2025 2:49:19 PM GMT-08:00

Hi Nuha,

I just tried to call you and left a voice mail. I would like to kindly inform you that before we can proceed with you, since there is a third-party payor, we will have to send the credit card authorization form to the third-party payor— Eric Brakebill Jones via DocuSign and get his signature first. Can you please confirm if the email address in the cc'd list is his email?

We will also need a copy of the card if he can email it to us.

We will process it as soon as we get the card authorization form completed. After that, I will help you to schedule a phone call for you to discuss the steps with the attorney.

Thank you,

[cid:image002.jpg@01DC4CD1.06A0CE70]

Xiaoye (Melody) Zhou | Admin Department

802 S 1st Ave, Arcadia CA, 91006

e: melody@hbuilaw.com t: 626.683.7574 f: 888.335.2040

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IRS Circular 230 Disclosure: In order to comply with requirements imposed by the Internal Revenue Service, we are required to inform you that any U.S. tax advice contained in this communication (including any attachments) is not intended to be used, and cannot be used by any person or entity, for the purpose of (i) avoiding penalties under the Internal Revenue Code or (ii) promoting, marketing, or recommending to another party any transaction or matter addressed herein. Notwithstanding the Uniform Electronic Transaction Act or any other law of similar effect, absent an express statement to the contrary, this email message, its contents, and any other attachments hereto are not intended to represent an offer or acceptance to enter into a contract and are not otherwise intended to bind this sender, HBui Law Firm, any of its clients, or any other person or entity. It is the recipient's responsibility to scan this email and any attachments for viruses. This e-mail is not encrypted and offers no security protection. Any material sent could be viewed by a third party while in transit. Please consider the environment before printing documents.

Subject: Re: Nuha Sayegh--Retainer Draft-2025.10.27 copy
From: Eric B Jones <eric@recovery-compass.org>
To: "Xiaoye (Melody) Zhou" <melody@hbuilaw.com>
Cc: Nuha Sayegh <nuha@recovery-compass.org>, Valerie Arebalo <valerie@hbuilaw.com>
Date Sent: Monday, November 3, 2025 2:54:19 PM GMT-08:00
Date Received: Monday, November 3, 2025 2:54:19 PM GMT-08:00

Yes you can send directly to me at this email address (Eric Brakebill Jones eric@recovery-compass.org)

Subject: Re: Nuha Sayegh--Retainer Draft-2025.10.27 copy
From: Nuha Sayegh <nuha@recovery-compass.org>
To: Eric B Jones <eric@recovery-compass.org>
Cc: "Xiaoye (Melody) Zhou" <melody@hbuilaw.com>, Valerie Arebalo <valerie@hbuilaw.com>
Date Sent: Monday, November 3, 2025 3:02:52 PM GMT-08:00
Date Received: Monday, November 3, 2025 3:03:06 PM GMT-08:00

Hi Xiaoye,

Thank you so much for getting back to me and for accepting my case. I really appreciate it.

I didn't catch your call, but I saw your voicemail. Yes, the email address in the cc'd list is correct for Eric Brakebill Jones. He's handling the retainer payment

Which phone number are you calling? It's possible that you May have an incorrect number.

I'm eager to get started on this. Would it be possible for me to stop by the office briefly to introduce myself in person? I'd love to meet you and the team if you have a moment.

Thank you again for taking this on. Please let me know if you need anything else from my end.

Nuha

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To: Nuha Sayegh <nuha@recovery-compass.org>, Eric B Jones <eric@recovery-compass.org>
Cc: Valerie Arebalo <valerie@hbuilaw.com>
Date Sent: Monday, November 3, 2025 3:11:26 PM GMT-08:00
Date Received: Monday, November 3, 2025 3:11:29 PM GMT-08:00

Hi All,

Thank you for your quick response, Eric. I have sent the card authorization form via DocuSign, and please kindly provide a copy of the card (If you have a daily limit of purchase, please contact your bank in case the charge got declined).

We will process it after we got the completed card authorization form.

Thank you for noticing the voicemail. I have two phone number of yours: (626) 348-3039 which you said you are trying to change to use this number. And (310) 384-8404 this one. Please confirm which phone number you usually use.

Thank you for your time and patience!

Thank you,

Xiaoye (Melody) Zhou | Admin Department

802 S 1st Ave, Arcadia CA, 91006

e: melody@hbuilaw.com t: 626.683.7574 f: 888.335.2040

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IRS Circular 230 Disclosure: In order to comply with requirements imposed by the Internal Revenue Service, we are required to inform you that any U.S. tax advice contained in this communication (including any attachments) is not intended to be used for the purpose of (i) avoiding penalties under the Internal Revenue Code or (ii) promoting, marketing, or recommending to another party any transaction or matter addressed herein. Notwithstanding the Uniform Electronic Transaction Act or any other law of similar effect, absent an express statement to the contrary, this email message, its contents, and any other attachments hereto are not intended to represent an offer or acceptance to enter into a contract and are not otherwise intended to bind this sender, H Bui Law Firm, any of its clients, or any other person or entity. It is the recipient's responsibility to scan this email and any attachments for viruses. This e-mail is not encrypted and offers no security protection. Any material sent could be viewed by a third party while in transit. Please consider the environment before printing documents.

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To: "Xiaoye (Melody) Zhou" <melody@hbuilaw.com>
Cc: Nuha Sayegh <nuha@recovery-compass.org>, Valerie Arebalo <valerie@hbuilaw.com>
Date Sent: Monday, November 3, 2025 5:15:35 PM GMT-08:00
Date Received: Monday, November 3, 2025 5:15:35 PM GMT-08:00

Dear Xiaoye (Melody) Zhou,

Thank you for all of your help Melody. I received the DocuSign credit card authorization form, but I cannot sign it as-is due to a critical mismatch with our signed retainer agreement.

ISSUE: The form contains "Pre-Authorization for Auto-Pay" language suggesting recurring billing, but Section 5 of our signed retainer agreement specifies a one-time "\$7,500 REFUNDABLE retainer."

REQUEST: Please modify the DocuSign form to explicitly state:
"ONE-TIME RETAINER PAYMENT OF \$7,500 ONLY - NO RECURRING CHARGES - NO AUTO-PAY AUTHORIZATION"

FINANCIAL CONTEXT: I have invested \$40K+ in this case and explicitly cannot afford monthly recurring charges. The signed retainer agreement provides the budget structure we agreed to work within.

I'm ready to proceed immediately once the form matches our retainer terms.

Thank you,
Eric Brakebill Jones
Founder, Recovery Compass
eric@recovery-compass.org
Chief Domestic Violence Advocate for Nuha, Jordan, and Mia Sayegh
(626) 348-3019

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From: "Xiaoye (Melody) Zhou" <melody@hbuilaw.com>
To: Eric B Jones <eric@recovery-compass.org>
Cc: Nuha Sayegh <nuha@recovery-compass.org>, Valerie Arebalo <valerie@hbuilaw.com>
Date Sent: Tuesday, November 4, 2025 10:23:31 AM GMT-08:00
Date Received: Tuesday, November 4, 2025 10:23:35 AM GMT-08:00

Hi Eric,

Thank you for your message.

We confirm that the credit card authorization form is only for a one-time charge of \$7,500.

In the "Option" section of the form, there is no signature field provided for recurring charges or auto-pay, so you are not authorizing auto-pay by signing this document.

Regarding Nuha's inquiry this morning at 10:05 AM, only the attorney can address those questions. We will be happy to arrange communication with the attorney after the retainer payment is processed.

Thank you for your understanding.

Please let us know if you have any further questions.

Thank you,

[cid:image001.jpg@01DC4D75.104FCD50]

Xiaoye (Melody) Zhou | Admin Department

802 S 1st Ave, Arcadia CA, 91006

e: melody@hbuilaw.com t: 626.683.7574 f: 888.335.2040

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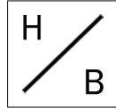
Subject: Re: Nuha Sayegh--Retainer Draft-2025.10.27 copy
From: Eric B Jones <eric@recovery-compass.org>
To: "Xiaoye (Melody) Zhou" <melody@hbuilaw.com>
Cc: Nuha Sayegh <nuha@recovery-compass.org>, Valerie Arebalo <valerie@hbuilaw.com>
Date Sent: Tuesday, November 4, 2025 11:00:47 AM GMT-08:00
Date Received: Tuesday, November 4, 2025 11:00:47 AM GMT-08:00
Attachments: Complete_with_Docusign_Credit_Card_Authoriza.pdf

Hi Melody,

Thank you for the clarification. The signed credit card authorization form is attached and ready for processing.

Our recent case review has identified several strategic opportunities for the November 19 hearing preparation. Please process the retainer payment and coordinate attorney availability for case strategy consultation within 24 hours.

Thank you,
Eric Brakebill Jones
Chief Domestic Violence Advocate
(626) 348-3019





H BUI LAW FIRM

Family Law - Divorce - Custody - Trust & Estate - Civil

Client Credit Card Authorization Form

In an effort to better serve our clients and simplify your billing experience, we offer credit card acceptance. The charge card information provided below will be filed with your confidential client information and kept secure. We offer this service for **Client Credit Card Charge Authorizations and Pre-Authorization for Auto-Pay.**

OPTIONS	<p>Initial <u>EBJ</u> (initial) I hereby authorize <u>H BUI LAW FIRM</u> to charge the balance currently due on my account for the amount of \$ <u>7,500</u>.</p> <p>_____ (initial) I hereby authorize <u>H BUI LAW FIRM</u> to charge \$ _____ per month towards the balance of my account automatically each month. Card will be charged the _____ of the each month for prior fees.</p> <p>_____ (initial) I choose to manually pay my account balance. Balance for legal services is due on the FIRST of each month. After the 15th of the month, balances are considered past due and will be charged a \$25 late fee. After 30 days, account balances will automatically be charged to the card on file.</p>
	<p>PAYMENT INFORMATION</p> <p>Name: <u>Eric B Jones</u></p> <p>Billing Address: <u>5634 Noel Drive, Temple City, CA 91780</u></p> <p>Type of Card: <input checked="" type="checkbox"/>  <input type="checkbox"/>  <input type="checkbox"/>  <input type="checkbox"/> </p> <p>Card Number: <u>4342562530942497</u></p> <p>Expiration Date: <u>06/29</u> Security Code: <u>850</u> (three digits back of card, four on front of AMEX)</p> <p>The undersigned guarantees performance of the financial provisions of this agreement.</p> <p>Card Holder Name: <u>Eric B Jones</u></p> <p>Signed by: _____</p> <p>Signature of Card Holder: <u>Eric Brakebill Jones</u> Date: <u>11/4/2025 10:27:42 AM PST</u> 881D86B565C147F...</p>
	<p>CHARGE POLICY</p> <p>Initial <u>EBJ</u> (initial) Being the authorized cardholder or the Corporate Officer, by signing above, I understand and agree to the terms set forth in this agreement, agree to pay, and specifically authorize to charge my credit card for the services provided. I further agree that in the event my credit card becomes invalid, I will provide a new valid credit card upon request to be charged for the payment of any outstanding balances owed. I furthermore confirm that I have received all services and goods to satisfactory conditions.</p> <p><u>EBJ</u> (initial) Charges made for actual services performed by our office are non-refundable. In the event of pre-payment, any unused funds will be refunded within <u>30</u> days.</p>

802 South 1st Avenue, Arcadia, CA 91006

Telephone: 626.683.7574 -- Fax: 888.335.2040 -- Email: billing@hbuilaw.com

Certificate Of Completion

Envelope Id: 69BF978E-CD93-46B0-B828-DFCE507540C3

Status: Completed

Subject: Complete with Docusign: Credit Card Authorization_Form.pdf

Source Envelope:

Document Pages: 1

Signatures: 1

Envelope Originator:

Certificate Pages: 5

Initials: 3

H Bui Law Firm

AutoNav: Enabled

3452 E. Foothill Blvd

Envelopeld Stamping: Enabled

Suite 1160

Time Zone: (UTC-08:00) Pacific Time (US & Canada)

Pasadena, CA 91107

file@hbuilaw.com

IP Address: 99.40.29.90

Record Tracking

Status: Original

Holder: H Bui Law Firm

Location: DocuSign

11/3/2025 2:56:36 PM

file@hbuilaw.com

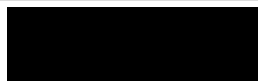
Signer Events

Eric Brakebill Jones

eric@recovery-compass.org

Security Level: Email, Account Authentication
(None)

Signature



Signature Adoption: Pre-selected Style

Using IP Address: 2a09:bac5:6305:1846::26b:bd

Timestamp

Sent: 11/3/2025 3:00:13 PM

Viewed: 11/3/2025 5:02:58 PM

Signed: 11/4/2025 10:27:42 AM

Electronic Record and Signature Disclosure:

Accepted: 11/3/2025 5:02:58 PM

ID: 14cccb91-dc0a-4533-bb84-8576e6fb14d6

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Xiaoye (Melody) Zhou

melody@hbuilaw.com

Security Level: Email, Account Authentication
(None)

COPIED

Sent: 11/3/2025 3:00:14 PM

Electronic Record and Signature Disclosure:

Accepted: 10/28/2025 4:16:28 PM

ID: 8aa0c048-9fc0-4296-a5c6-be3597ef1829

Witness Events

Signature

Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent

Hashed/Encrypted

11/3/2025 3:00:14 PM

Certified Delivered

Security Checked

11/3/2025 5:02:58 PM

Signing Complete

Security Checked

11/4/2025 10:27:42 AM

Completed

Security Checked

11/4/2025 10:27:42 AM

Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

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Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari™ 3.0 or above (Mac only)
PDF Reader:	Acrobat® or similar software may be required to view and print PDF files
Screen Resolution:	800 x 600 minimum

Enabled Security Settings:	Allow per session cookies
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