

From: Eric Jones eric@recovery-compass.org
Subject: Re: Case Manager Paul for # 80404096
Date: August 20, 2025 at 2:40 PM America/Los_Angeles
To: Paola Lozano Paola.Lozano@dfps.texas.gov
Cc: kathyandkent1947@gmail.com



Dear Ms. Lozano,

Following up on our conversation earlier today, I have just concluded a call with Kathy Hart and have discovered a number of critical issues at "The Center at Grande" that require your immediate intervention.

The situation has escalated to a medical emergency. Kathy has reported the following:

- **Life-Threatening Medical Neglect:** The facility is denying her the nightly use of her prescribed **CPAP machine**. She stated this is a life-or-death necessity for her and could cause **cardiac arrest**.
- **Denial of Care:** She is being denied adequate pain medication, has not seen a doctor since her arrival, and reports severe neglect from staff, resulting in a 12-pound weight loss. She also stated her belief that the primary perpetrator in this case, Lesley Johnson, may have influenced the facility's decision to deny her pain medication.
- **New Retaliatory Tactic:** I have also learned that **Lesley Johnson is actively telling sheriff's deputies that Kathy has dementia or Alzheimer's**. This is a clear tactic to invalidate the new Power of Attorney and interfere with the protection of her assets.

I am formally requesting your immediate intervention to ensure Kathy Hart's physical safety and proper medical care at this facility.

I am on another urgent call regarding this matter but will be calling your office shortly to follow up.

Thank you for your immediate attention to this life-threatening situation.

Sincerely,

Eric Jones

Power of Attorney for Kathy Hart

903-734-6291

Attachments:

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