

From: Eric Jones eric@recovery-compass.org
Subject: ADA RUSH — Hart — OCC #CS0397122 — POA Acceptance — 11 Sep 2025
CT
Date: September 11, 2025 at 3:04 PM America/Los_Angeles
To: Leatha Goldstein leatha.goldstein@chase.com, "Valerie R. Brooks" Valerie.R.Brooks@chase.com
Cc: accessibility_assistance@chase.com, Customer.Assistance@occ.treas.gov, Kathy Hart kathyandkent1947@gmail.com, occalertresponses@occ.treas.gov



Dear Ms. Goldstein and Ms. Brooks,

This email serves as a formal notice to preserve evidence. Please preserve all notes, call recordings, CRM logs, internal memos, and emails regarding ADA accommodation requests and Power of Attorney acceptance for Ms. Kathleen A. Hart from September 1, 2025, to the present.

This includes all branch communications, internal "risk" or "fraud" flags, and any correspondence related to this matter. This notice is issued in anticipation of potential litigation regarding non-compliance with the Americans with Disabilities Act and the Texas Estates Code.

For clarity, the attached single PDF contains: (1) the key POA pages; (2) medical-status documentation; (3) APS confirmation #80404096; (4) a signed Agent's Certification; and (5) a one-page care-impact note.

Please confirm receipt of this notice.

Sincerely,

Eric Jones

Attorney-in-Fact for Kathleen A. Hart

(626) 348-3019

Attachments:

[Hart-ADA-POA-Package-2025-09-11.pdf](#) (10.75 MB)