

Ways to contact us

Customer service numbers

	<i>Relay calls accepted</i>
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

Relay calls accepted
Multicultural services

Cambodian / カンボジア	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

Correspondence:

Southern California Edison
P.O. Box 6400
Rancho Cucamonga, CA
91729-6400
www.sce.com

Important information

What are my options for paying my bill?

On-line	Pay one-time or recurring on www.sce.com/bill
Mail-in	Check or Money order
In Person	Authorized payment locations 1-800-747-8908
Phone	QuickCheck 1-800-950-2356 Debit & credit card 1-833-425-1440
Other	PayPal, Venmo, Apple Pay and Google Pay

Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

Rates and applicable rules: Available at www.sce.com or upon request.

Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 12/30/25.

- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit www.sce.com/safety or call SCE at 1-800-655-4555.

What is the Late Payment Charge (LPC)?

0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit www.sce.com/rotating-outage.

What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

Disputed bills

If you believe there is an error on your bill or have a question about your service, please call Southern California Edison (SCE) customer support at 1-800-655-4555. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at www.cpuc.ca.gov/complaints/. The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)
Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

Change of mailing address: 700790317749

STREET#	STREET NAME	APARTMENT #
CITY		STATE
TELEPHONE #	E-MAIL ADDRESS	

Direct Payment (Automatic Debit) Enrollment: 700790317749

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.

Signature _____ Date _____

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

Energy Assistance Fund (EAF): I want to help people pay their energy bill through EAF. For info visit www.sce.com/eaf or call (800) 205-8596.

Add this amount for EAF \$ _____

Select one box only and sign below for EAF:

Every Month

One Month only



Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
8015300420	5634 NOEL DR TEMPLE CITY, CA	11/25/25 to 12/25/25	DOMESTIC (SCE)	\$122.49
8015300420	5634 NOEL DR TEMPLE CITY, CA	11/25/25 to 12/25/25	DOMESTIC	\$56.26
				\$178.75

Things you should know

Fixed Recovery Charge

SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.

Stay in Control

If you're behind on payments, enrolled in a payment plan, or facing disconnection, we offer options and energy management solutions to help you stay in control of your bill and costs. Learn more at www.sce.com/billsupport.

Base Services Charge

Under California Assembly Bill 205, electricity bills have been restructured for residential customers beginning on Nov. 15, 2025. The electricity delivery section of the bill includes a Base Services Charge as a separate line item, replacing the Basic Charge. At the same time, the cost you pay for each kilowatt-hour (kWh) of electricity has decreased. Your total bill may go up or down, depending on your usage. To learn more, visit sce.com/BaseServicesCharge.

Service account 8015300420
Service address 5634 NOEL DR
Rotating outage TEMPLE CITY, CA 91780
 Group N001

POD-ID
 101760940000266273

DELIVERY
SOUTHERN CALIFORNIA EDISON
 delivers your electricity

Your past and current electricity usage

For meter 222010-333334 from 11/25/25 to 12/25/25

Total electricity you used this month in kWh

483

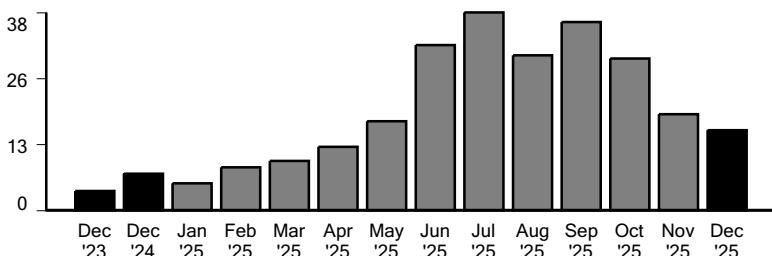
Your next billing cycle will end on or about 01/26/26.

Your daily average electricity usage (kWh)

2 Years ago: 3.81

Last year: 7.13

This year: 15.58



Your monthly usage may be higher than usual...

Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit www.sce.com/billhelper.

Details of your new charges

Your rate: DOMESTIC (SCE)

Billing period: 11/25/25 to 12/25/25 (31 days)

Delivery charges - Cost to deliver your electricity

Base services charge	31 days x \$0.79387
Energy-Winter	
Tier 1 (within baseline)	372 kWh x \$0.17939
Tier 2 (over baseline)	111 kWh x \$0.28388

\$24.61

Your Delivery charges include:

- \$11.36 transmission charges
- \$96.69 distribution charges
- -\$0.01 nuclear decommissioning charges
- -\$6.97 conservation incentive adjustment
- \$16.62 public purpose programs charge
- \$4.77 new system generation charge

CCA cost responsibility surcharge

\$66.73

Your overall energy charges include:

\$31.51

- \$1.18 franchise fees

-\$4.50

\$2.87

-\$0.28

Other charges or credits

\$0.96

Additional information:

\$0.59

- Service voltage: 240 volts
- Your winter baseline allowance: 372.0 kWh
- Generation Municipal Surcharge (GMS) factor: 0.009294
- 2018 Vintage CRS

Subtotal of your new charges

\$122.49

Your new charges

\$122.49



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Go paperless at www.sce.com/ebilling. It's fast, easy and secure.

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Your Total Usage:	483 kWh	Tier 1	Tier 2
Understanding Your Bill...		372 kWh	111 kWh
		\$0.18/kWh	\$0.28/kWh
Your Total Usage 483 kWh			

Service account 8015300420
Service address 5634 NOEL DR
 TEMPLE CITY, CA 91780
Rotating outage Group N001

POD-ID
 101760940000266273

SUPPLY/GENERATION
CLEAN POWER ALLIANCE
 supplies your electricity

Details of your new charges

CLEAN POWER ALLIANCE

Your rate: DOMESTIC
 Service Account: 8015300420
 Billing period: 11/25/25 to 12/25/25 (31 days)

Generation Charges

Lean Power - Total	482.78 kWh @ 0.11624	\$56.12
Energy Surcharge		\$0.14
Sub-Total of CPA Generation Charges		\$56.26
Your New Charges		\$56.26

Things you should know

CPA Rates

CPA's board of directors will consider a rate adjustment at its public meeting on January 15, 2026. If approved, new rates would go into effect starting February 1, 2026. Information about the proposed adjustment is available in the December 2025 board agenda packet at cleanpoweralliance.org/agenda. If you have questions, please call 888-585-3788.

Find the CPA programs that are right for you

CPA programs can help you conserve energy and save money on your electricity bill. Visit our interactive programs webpage to discover offerings for residents and businesses. Learn more at CleanPowerAlliance.org/programs.

Need help understanding your bill?

Utility bills can be confusing; we are here to make things easier. Visit CleanPowerAlliance.org/understandingyourbill to learn more about the charges on your bill or call 888-585-3788 for help.

CPA's Privacy Policy

Clean Power Alliance's privacy policy is available at CleanPowerAlliance.org/privacy-policy.

Notice of Southern California Edison Company's (SCE) Rate Increase Request

SCE's Application for Authorization to Recover Incremental Costs Related to Wildfire Mitigation and Catastrophic Events to the California Public Utilities Commission (CPUC)
A.25-12-002

What is Being Requested?

SCE is requesting an increase in revenue of \$47.707 million or 0.3% to recover its costs for wildfire mitigation expenses incurred in 2024. The request also includes the recovery of costs related to restoration efforts for certain catastrophic events in 2017, 2018, 2020 and 2021.

TOTAL RATE INCREASE REQUESTED

Customer Class	\$ Increase	% Increase
Residential	\$0.08	0.2%
Lighting - Small & Medium Power	\$0.15	0.5%
Large Power	\$0.05	0.2%
Agriculture and Pumping	\$0.06	0.2%
Street and Area Lighting	\$0.07	0.2%
Standby	\$0.01	0.1%

How Would This Impact the Average Residential Customer?

If the request is approved, the average residential customer using 500kWh per month would see a rate increase of approximately \$0.41 per month and an increase of approximately \$0.26 per month for residential CARE customers. The actual impact will vary based on usage, baseline territory, and other factors.

Additional Information

An administrative law judge will hold hearings, consider evidence, testimony, and public comments before drafting a proposed decision on this application. CPUC Commissioners will then vote on a final decision at a public meeting.

You can read more about the utility's request and make public comment by visiting apps.cpuc.ca.gov/c/A2512002. For questions about participating in CPUC matters, you can contact the Public Advisor's Office at Public.Advisor@cpuc.ca.gov, 1-866-849-8390, or 505 Van Ness Ave., San Francisco, CA 94102. Please reference [A.25-12-002] in any communication with the CPUC.

Questions About the Request

For questions about this application, please contact SCE at **1-800-655-4555**, or via email at case.admin@sce.com. The mailing address:

Case Administration
Southern California Edison Company
A.25-12-002 - WMCE Application
P.O. Box 800 Rosemead, CA 91770

