

From: Eric Jones eric@recovery-compass.org
Subject: APS 80404096 — Emergency Escalation & Secure Upload Request (Elder Exploitation / Banking Holds)
Date: August 17, 2025 at 4:28 AM America/Los_Angeles
To: OCA@dfps.texas.gov
Cc: larry.webb@countyofupshur.com, Customer.Assistance@occ.treas.gov, olderamericans@cfpb.gov, consumer.complaints@dob.texas.gov, Steve Spitzer sspitzer@rameyflock.com



Office of Consumer Affairs,

I'm writing regarding APS case #80404096 for Kathy Hart (77), currently hospitalized after surgery on Aug 15, 2025. I am POA and a joint account holder. We have active financial exploitation across multiple accounts (including Chase) and concurrent on-site safety risks.

Requests (urgent):

1. **Supervisor escalation** for APS case #80404096 and confirmation of the assigned investigator/supervisor.
2. A **secure file-transfer link/instructions** so I can upload: call logs, account screenshots, and third-party actor list.
3. Please issue a formal **\$281.004(2) hold request** to JPMorgan Chase tonight (copied here) to *mandate* a temporary hold on suspicious transactions.
4. Please **reciprocally notify law enforcement** on the case so the hold can also be requested from their side.

Background (abbrev.):

- Prior POA (Lesley A. Johnson) allegedly exploited access; unauthorized Zelle contact (916-649-3802) appeared; persistent attempts by unlicensed caregiver "Teresa/Thomas Reed" to access the property.
- Chase branch actions (Aug 15, Longview) during medical crisis appeared to bypass safeguards and encouraged asset consolidation from another institution; fraud-line holds are still not confirmed.

Please confirm receipt and provide the supervisor's direct contact and upload instructions.

Sincerely,

Eric Brakebill Jones — POA & Joint Account Holder 903-734-6291

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