

**From:** Eric Jones eric@recovery-compass.org  
**Subject:** ADA RUSH — Hart — OCC #CS0397122 — POA Acceptance — 11 Sep 2025 CT  
**Date:** September 11, 2025 at 3:00 PM America/Los\_Angeles  
**To:** Leatha Goldstein leatha.goldstein@chase.com, "Valerie R. Brooks" Valerie.R.Brooks@chase.com  
**Cc:** Kathy Hart kathyandkent1947@gmail.com, Customer.Assistance@occ.treas.gov, occalertresponses@occ.treas.gov, accessibility\_assistance@chase.com



Dear Ms. Goldstein and Ms. Brooks,

This email serves as a formal demand for acceptance of the Texas Statutory Durable Power of Attorney for Ms. Kathleen A. Hart, pursuant to the Texas Estates Code.

Under Tex. Estates Code § 751.0023(c), "A photocopy or electronically transmitted copy of an original durable power of attorney has the same effect as the original, and may be relied on, without liability."

Per Texas Estates Code §751.201, you had 10 business days from presentment to request an Agent's Certification (which is included in the attached package) and 7 business days after receipt to accept the POA unless a statutory refusal ground applies. Any refusal must be in writing by the deadline, citing the specific § 751.206 ground. Failure to comply creates a cause of action for refusal under § 751.212.

For clarity, the attached single PDF contains: (1) the key POA pages; (2) medical-status documentation; (3) APS confirmation #80404096; (4) a signed Agent's Certification; and (5) a one-page care-impact note.

Please confirm acceptance of the POA and designate the appropriate account permissions today.

Sincerely,

Eric Jones

Attorney-in-Fact for Kathleen A. Hart

(626) 348-3019

**Attachments:**

[Hart-ADA-POA-Package-2025-09-11.pdf](#) (10.75 MB)