

May Monthly Report

Access to Care Program & C.A.R.E. Program

Housing Placement & Performance Metrics

- **Program Successes**

Housing Placement & Financial Assistance

- Total Individuals Provided Services to: 13
- Total Individuals Housed so far:
 - Primary Causes of Homelessness Among Clients:
 - Marital Conflict
 - Domestic Violence
 - Bias due to Justice Impacted affiliation
 - Discrimination from family for gender identity
- Funds Allocated for Housing Support: Efficiently distributed to secure stable housing.

Date	Description	Amount
05/05/2025	Shannon Manson (4) – First Month's Rent	\$2,918.00
05/02/2025	Angela Lewis (4) – First Month's Rent	\$2,088.00
05/07/2025	Shaman Dhiri (1) – Security Deposit	\$1,000.00
05/07/2025	Corey Clark (1) – Security Deposit	\$1,000.00
05/08/2025	Sebastian Chow (1) – Security Deposit	\$ 1,000.00
05/14/2025	Rodney Gordon (2) – First Month's Rent	\$ 2,000.00
	Total:	\$10,006.00

- **Under by \$2,994.00 (\$10,000 spent instead of \$13,000)**

- **Landlord & Housing Provider Engagement**

- **This is the same goal as last month and while we have made progress towards it, we will continue our efforts with these landlords!**
- Reconnecting with old landlords: Reaching back out to landlords that we have already worked with.
 - Benefit of working with someone that we have already worked with before.
- Existing Partnerships Strengthened: Increased collaboration to enhance housing
 - This is a core goal for the program. Goal allows program to meet KPI's easily and equitably.

Challenges Identified

- **Most challenges remain the same from last month**
- Getting past background checks, no existing or bad credit.
- The pausing of TLS and other supportive programs.
- Lack of Assisted Living Facilities for Seniors: restricts client housing availability.
- High Demand vs. Limited Supply of Affordable Rental Units: barriers to immediate placements.

Strategic Efforts to Overcome Challenges

- Increased Landlord Outreach:
 - Creating a phone book of landlords that we have worked with.
 - Continued outreach to landlords we have worked with in the past.
 - Direct outreach to subsidized facilities instead of through the phone or email.
 - * Most if not all place will not reach back out, leading to a lot of dead ends.
 - *After going to these places, I have found that a good amount of them do not TPA checks
- Partnership with other programs doing similar work
 - Increased attendance at community events to strengthen partnerships for second year
 - *Taking advantage of Pride related events in the month of June
- **AMITY Updates**

Last month, our milestones for year 2 were drafted up and shown to Upper Management as well as our grant representative Nancy. The milestones have been submitted for approval and we are now waiting for the final approval on the milestones.

AMITY Webinars Attended:

Wednesday, May 21st:

The purpose of this webinar was to explain to attendees exactly what an outcome is and the importance of proper documentation. We already have a good practice in place for documenting our services and outcomes. AMITY representatives heavily emphasized the importance of capturing the complete story. The webinar served as confirmation that we are on the right path with the program.

Next Steps & Action Plan

Increased presence at outreach events

Attend all relevant and necessary AMITY webinars

Continue Strengthening Landlord Relationships to expand affordable housing options.

Identify housing solutions to address the shortage of affordable housing placements.

Continued outreach to desired populations.

Conclusion

The Access to Care program continues to work towards its goals and make impacts in our community. We have done an excellent job in making progress while also constructing our program into a much stronger one for year 2. Some highlights from the month include housing 13 people while using \$10,000.00, having a letter for First Day sent out by the Chamber of Commerce, assisting a client gain employment and creating new connections in our community. We will continue to strive to always improve ourselves and our program to provide the best resources to our community.

Employment Progress & Performance Metrics

1. Client Engagement & Participation

- Total Active Clients: 15
- Total Client Sessions Conducted: 10
- Clients Who Completed Resume Development: 5
- Clients Engaged in Job Search Activities: 6

Active Clientele

- Elizabeth Cordova, George Tsai, Marcus Morgan, Edurado Ruiz, Willy Alexander, Connie Calvin, Michael Piperski, Paulito Velasquez. Alexis Lopez, Juan Sanchez, Leticia Thompson, Enrique Reyes, Dawn Armando, Jeff Sanders, Marcus Morgan

2. Employment Outcomes

- Total Job Applications Submitted: 4+ (Reported by clients)
- Job Offers: 1 (Leticia Thompson)
- Secured Employment: 1 (Leticia Thompson)
- In-Employment Training Programs (Culinary): 4
- Graduates from Training Programs (Culinary): 4

3. Client Barriers Identified

- Facing Transportation Challenges: None at the moment
- Gaps in Employment History: None Reported
- Difficulty Maintaining Long-Term Employment: 1 (Paulito Velasquez)
- Limited Formal Interview Experience: 3 (Connie Colvin, Elizabeth Cordova, Michael Piperski)
- Lacking Consistent Contact Information: 3 (Paulito Velasquez, Marcus Morgan, Kim Padilla)

4. Community Partnerships & Engagement

- Montebello Job Fair: 5/2/2025
- Outreach to uptown Whittier: 5/14/2025
- Bell Gardens Job Fair: 5/28/2025
- Other engagement efforts mentioned in end of report

5. Program Development & Upcoming Initiatives

- Weekly mailing list is updated to provide clients with up to date resources
- Workshops on Job Preparedness & Interview Skills: Took place May 21st
- Increased Outreach for Additional Partnerships: Ongoing
- Frequency of site visits changed to once a month.

Summary & Next Steps

The employment program has made significant achievements this month all thanks to the efforts of the employment specialist. Because of his efforts, clients were taken to job fairs multiple times in the month, a client gained employment, a letter promoting First Day was sent out by the Chamber of Commerce, new relationships were established with organizations, etc. Clients continue to be supported as they seek out employment through a methodical approach.

Focus Areas for Improvement:

1. Addressing client motivation through their curriculum of care.
2. Increasing partnerships with local organizations to be able to provide a wide variety of resources to clients
3. Strengthening follow-up support for clients with inconsistent communication.

The program remains committed to improving client employment outcomes and fostering long-term sustainability through strategic partnerships and targeted interventions.

C.A.R.E. Culinary Arts Program: Performance & Progress Metrics

• Program Enrollment & Retention

- Total Students Graduated: 4
 - Graduate Students:
 - Elizabeth Cordova
 - David Moctezuma
 - Jose Andrade
 - Salvador Velazquez
- Student Dropout: 2 Leticia Thompson & Larry Hardnett)

• Student Performance & Skill Development

- Top Performers:
 - David Moctezuma & Salvador Velazquez – Strong dedication and skill development.
- Core Culinary Skills Developed:
 - Meat Preparation: Seasoning and Grilling & sautéing Chicken and Steak
 - Freshly made Pasta made and creation of Cream Sauce (mother sauce)
 - Plating & Presentation: Enhancing visual appeal and professional presentation of dishes.

• Industry Exposure & Practical Learning

- Field Trips

Event	Date	Time
Surfas Culinary District	05/06/25	10:00 AM to 1:00 PM

- Purpose of Field Trips:
 - Hands-on exposure to food distribution, product sourcing, and culinary equipment.
 - Understanding of industry standards and real-world applications.

4. Next Steps & Program Development

- Identify and address current program gaps through data-driven assessment and stakeholder feedback.
- Enhance professional skills training and customer service development through targeted workshops and real-world simulations.
- Monitor retention rates and implement proactive strategies (e.g., mentoring, academic support, and career coaching) to improve student success and program completion

Conclusion

The C.A.R.E. Culinary Arts Program continues to deliver hands-on culinary training, equipping participants with industry-relevant skills and real-world kitchen experience. With graduate students, the program remains firmly committed to promoting career readiness and expanding employment opportunities for individuals experiencing homelessness.

Community Engagement & Partnership Metrics

1. Community Engagement & Outreach

- Community Partner Meetings & Events
 - Meeting with Department of Rehabilitation: 5/1/2025
 - Montebello Job Fair: 5/2/2025
 - Tabling event at Whittier Adult School: 5/7/2025
 - Presentation at Whittier Resource Center: 5/13/2025
 - Meeting with Healthcare Career College: 5/13/2025
 - Outreach to businesses in Uptown Whittier: 5/14/2025
 - Meeting with Long Beach Resource Center: 5/22/2025
 - Meeting with LA LGBT Center: 5/27/2025
 - Bell Gardens Job Fair: 5/28/2025
- Recurring Meetings Attended (Weekly/Monthly)
 - SPA 7 Zones 3, 4 & 5 Care Coordination – 2nd Tuesday at 2 PM
 - SPA 7 YCES Care Coordination Meeting – 3rd Wednesday at 10 AM
 - SPA 7 SPARX Monthly Meeting – 3rd Wednesday at 1:30 PM

Conclusion

In May 2025, the Access to Care Program made significant impacts in our community while working together to provide the care. We made multiple efforts to share our resources with local organizations. We will continue to think ahead for our second year so that we can stay ahead of our milestones.

Key achievements include:

- Strengthened partnerships with faith-based organizations, job centers, and housing providers to improve client support.
 - Held multiple meetings with other organizations to establish working relationships.
 - Had a letter for First Day sent out by the Chamber of Commerce
- Housed a total of 13 people while using \$10,000.00. Leaving us with some money to use towards others

Next Steps & Focus Areas:

- Continue strengthening relationships with community partners to maximize housing and employment opportunities.
- Monitor and improve client engagement to ensure sustained participation in programs and services.
- Continued site visits to increase client engagement