Account Number: 750-977-312-0001-60

Bill Date: December 15, 2022



- · Via the My Fios app
- Online at verizon.com/PayOnline

You're enrolled in auto pay:

\$200.50

Autopay date Jan 5

Total Dueby January 9	\$200.50
Fees & Other Charges	\$18.51
Services, Equipment & Discounts	\$56.00
Fios Internet & TV Bundle	\$125.99
1 his month's charges	

## Offers & benefits

#### **Mobile Discount**

Just for Fios internet customers You can save up to \$10/line/mo. off of 5G mobile Unlimited plans Call 800.321.8847

#### **Movies On Demand**

Get the latest in entertainment On Demand. Watch the historical epic The Woman King, psychodrama God's Creatures and horror film Barbarian. There's also Lyle, Lyle, Crocodile and Confess, Fletch. Just go to On Demand on your TV or PC to buy or rent these and other movies.

Account Number: 750-977-312-0001-60 Pay online at verizon.com/PayOnline

Auto Pay Amount:

\$200.50 **121522** 

Auto Pay Scheduled - Do Not Send Payment

SHANE FOWLKES 8236 HAMPTON ARBOR CIR CHESTERFIELD VA 23832-1973

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#### **Your Discounts**

	Price	Your Discounts	Amount You Pay
Bundle Discounts Fios Gigabit Connection	115.00	-60,00	55.00
Fios TV Preferred HD	70.99		70.99
EPIX	.00		.00
Bundle Price	\$185.99	-\$60.00	\$125.99

Discount Details	
\$60 discount has no curren	t expiration

# Services & Equipment Discounts

Auto Pay and Paper Free Discount -10.00

**Discounts This Month** 

Discounts have been applied to the Total Due shown on page 1.

#### Discount Details

\$10 TV discount has no current expiration.

### **Verizon Fast Facts**

### In-Home Agent

In-Home Agent is a computer-based application that provides fast, easy solutions to common questions. It gives you 24/7 technical support at the click of your mouse! Visit verizon.com/ inhomeagent for details.



-\$70.00



### (2) Frequently Asked Questions

#### How can I review my bill in more detail?

Review your bill at verizon.com/billview. Select 'View Details'.

#### How do I sign up for paper free billing?

You can enroll in paper free billing at verizon.com/PaperFree.

#### If a credit or adjustment is applied, where do I find this on my bill?

Credits and Adjustments are located on page 3 of your bill. It may take up to two billing cycles for credits to be applied to your account and appear on your bill. You can also visit verizon.com/BillView. Select 'History' and then 'Payment History'. You will see options for active investigations and any credits granted.

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### **Details of Payments**

Balance Forward	\$.00		
Payment Received - Thank You	-200.50	12/5	
Previous Balance	200.50		
Payments			

Payment activity since last bill date.

### **Details of Charges**

Includes discounts shown on page 2.

#### FiosInternet & TV Bundle

Your bundle includes Fios Gigabit Connection, Fios TV Preferred HD and EPIX

**Bundle Price** \$125.99 12/16 - 1/15

Your monthly price after the discounts shown on page 2 were applied.

#### Services, Equipment & Discounts **Services** Pick Your Premiums 15.00 **HBO Max DVR Service** 12.00 **Equipment & Connections** Rent: Fios Router 15.00 2 Fios TV Connections 24.00 2 Set-Top Boxes **Discounts** Auto Pay and Paper Free Discount -10.00

\$56.00

\$200.50

12/16 - 1/15

Equipment and additional services to personalize your Fios service.

#### Fees & Other Charges

**Subtotal** 

**Total Due** 

Taxes, Governmental Fees & Surcha	arges
VA Communications Sales Tax	4.28
VA State Sales Tax	3.06
Cable Rights-of-Way Use Fee	1.01
Verizon Surcharges & Fees	
PEG Grant Fee	1.80
Local License Tax Surcharge	.42
VA Gross Receipts Tax Surcharge	.18
Regulatory Recovery Fee - Federal	.09
Regional Sports Network Fee	3.18
Fios TV Broadcast Fee	4.49
Subtotal	\$18.51

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Account Number: 750-977-312-0001-60

Bill Date: December 15, 2022



#### It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

#### **Customer Notices**

# Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866,483,9700.

Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

#### Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

#### Late Payment Charge

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Jan 17, 2023.

#### Service Providers

Verizon VA provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

#### Local Franchise Authority - Fios TV

Your FCC Community ID is: VA0670

#### **Services**

#### Questions

- Visit verizon.com/Support
- 1.800 Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

#### **Closed Captioning Questions and Concerns?**

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800. Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

#### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.