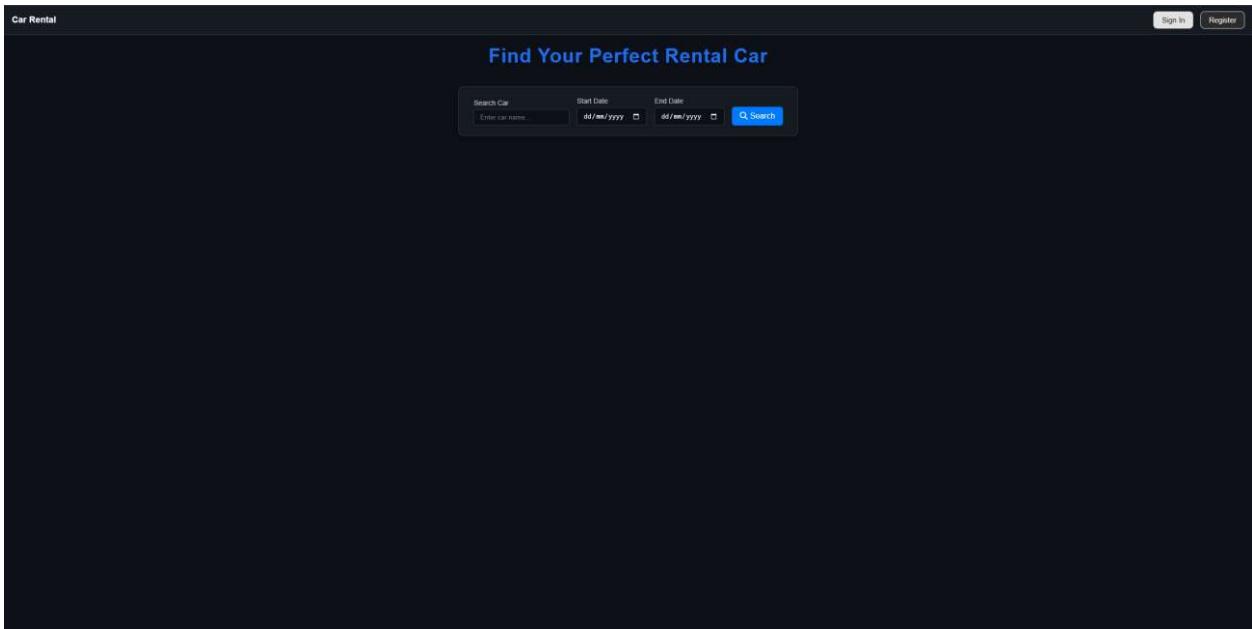
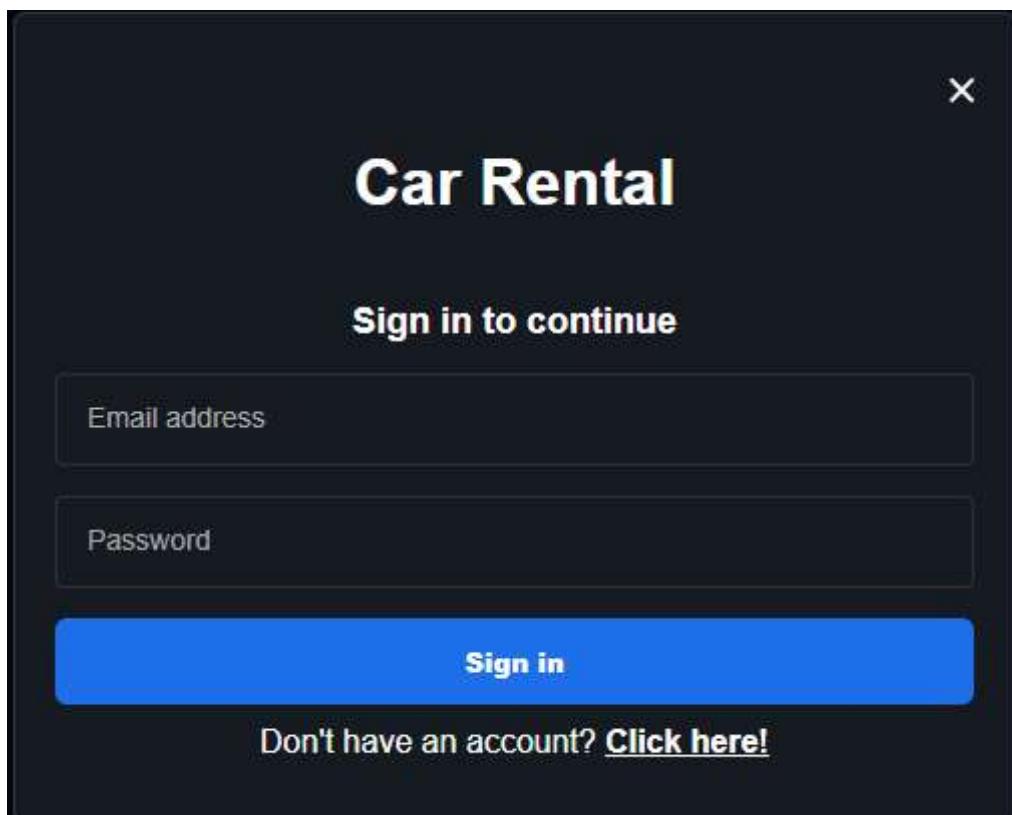


No	Heuristic	Description of the issue	Screenshot	Severity	Suggested Improvement
1	H1-1: Simple & natural dialog	No issue	All screenshot	0	No improvement
2	H1-2: Speak the user' language	Multiple language options	6	0	No improvement
3	H1-3: Minimize users' memory load			0	
4	H1-4: Consistency			0	
5	H1-5: Feedback	Feedback can't be given for the website but can be given for a product experience	Missing feature e.g no screenshot	3	Create a feedback form
6	H1-6: Clearly marked exits	For example in picutre 5 there is no back button	5	1	Create a back button
7	H1-7: Shortucts			0	
8	H1-8: Precise & constructive error messages	When Logout is pressed while logged in there is no confirmation	4	1	Create a confirmation
9	H1-9: Prevent errors			0	
10	H1-10: Help and documentation	Help and documentation is missing, but the website is quite straight forward.	All screenshots	1	Create help and documentation

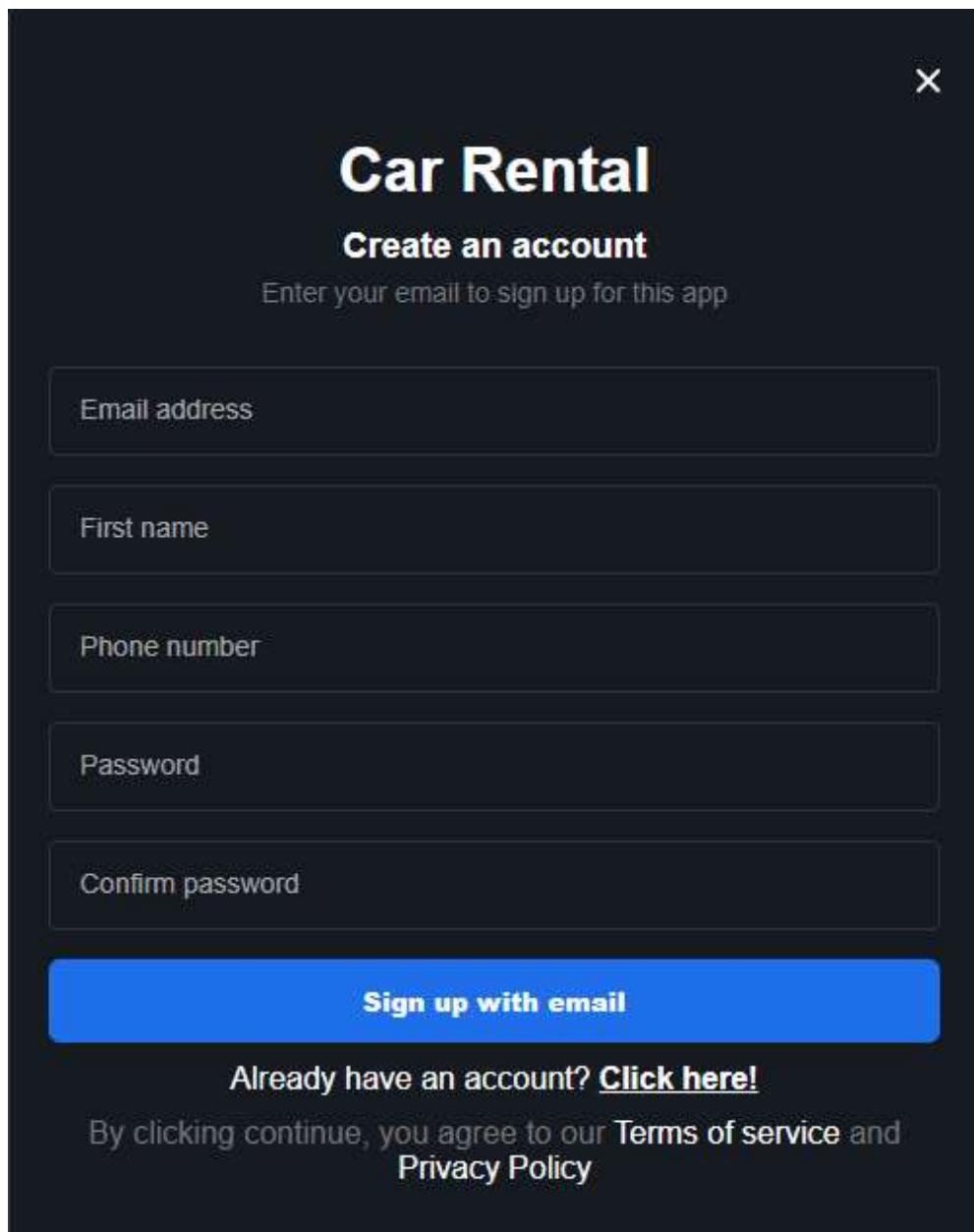
Picture 1:



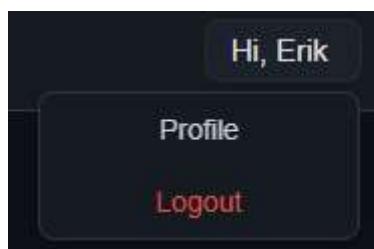
Picture 2:



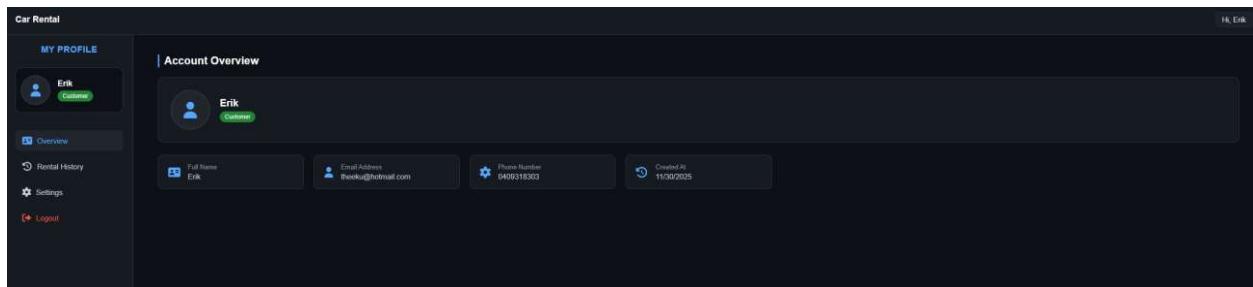
Picture 3:



Picture 4:



Picture 5:



Picture 6:

Settings

Select Language English ▾

Update your profile information below:

Full Name
Erik

Email Address
theeku@hotmail.com

Phone Number
0409318303

Save Changes

A screenshot of the "Settings" page. The title "Settings" is at the top. Below it is a "Select Language" dropdown set to "English". The main area is titled "Update your profile information below:" and contains three input fields: "Full Name" (Erik), "Email Address" (theeku@hotmail.com), and "Phone Number" (0409318303). A large blue button at the bottom is labeled "Save Changes".