ANNE NGUYEN

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My career objectives are centered around mastering front-end and full-stack web development, transitioning into a tech consultant role, and making meaningful contributions to open-source platforms for global developer benefit.

CAREER HISTORY

Jun 2023 - Aug 2023   Cha Baa Thai Restaurant, Halifax, NS, Canda

Job Position: **KITCHEN HELPER**

This job is a seasonal with full time working contract in summer of 2023. My duties included food preparation, cleaning and helping the cook to make some dishes and contacting servers to get the orders and make sure every order gets done on time and well delivered.

Skills Developed

- Food safety, teamwork, communication, time management

Jan 2017 - Jun 2022   IELTS STEP BY STEP, HCMC, Vietnam

Job Position: **ENGLISH TUTOR**

It is a small education group operating online/ offline to support Vietnamese technical workers as well as students to self-taught IELTS certificate, improve English in study and at the workplace.

Skills Developed

- Presenting, teaching skills

Mar 2014 - Aug 2016   Trobz Vietnam Limited Company, HCMC, Vietnam

Job Position: **ERP SOFTWARE CONSULTANT**

Trobz is a software company working with ERP which is Enterprise Resource Planning (ERP) software, a comprehensive system that integrates various business processes and functions into a single platform. Now it is widely known as Open Source ERP | Odoo.

Since 2014, Trobz has been a growing startup company reaching out to tailor ERP software for many small and medium businesses in Vietnam. At that time, I had a chance to be in more than a regular software consultant:

- Join in QA team to implement unit tests and integration tests for new deployed modules
- Join in Marketing team to work as a consultant: online and on-site support and training for customers to use the new features
- Join in Sale team to work as a sale support (making cold calls, meeting up with new customers for an early requirement, sales follow up)
- Join in Product team to write functional requirements, plan testing and training schedules

Key Clients

- One full year working with [Mekong Furniture Company](): proud of being the lead consultant who managed to refactor the project's documents and main supporter for the whole project.
- Support Customer Management Module for [UMA Interiors Company]()

Skills Developed

- Communication, problem-solving, teamworking

Jan 2013 - May 2013   [Phong Vu Computer](), HCMC, Vietnam

Job Position: **RETAIL SALES**

At this stage, I had an opportunity to work as a seasonal salesperson at PHONG VU COMPUTER Store in HCMC, VN, directly supporting customers in person.

Skills Developed

- Retail sale and customer support

Jan 2009 - Feb 2011   [ISB Vietnam Limited Company](), HCMC, Vietnam

Job Position**: SOFTWARE DEVELOPER**

ISB Vietnam, also known as IVC, is an offshore software development company, with expertise in software development outsourcing.

At IVC, I had a chance to participate in the Product Team to code with C++ for a long-term Japanese government project related to data transmission between mobile phones and the workstation.

- Primarily coding protocol data units (PDUs) and conducting unit tests to ensure accurate encoding/decoding and data integrity.

- Proudly selected for an onsite business assignment in Yokohama, Japan, from Nov 2010 to Jan 2011 to collaborate with Japanese experts. More information of the headquarters can be found on https://www.isb.co.jp/en/.

Skills Developed

- Networking, team working with Japanese discipline

Sep 2008 - Dec 2008   [The Renesas Software Company](#)

Job Position: **EMBEDDED SOFTWARE ENGINEER**

Renesas is an international company with headquarters based in Tokyo, Japan, whose major operations are research, development, design, manufacture, sale, and servicing of semiconductor products. This is my first job since graduating from university in Vietnam in 2008 and I got a chance to be assigned in a team to code with C for parts of the semiconductor products.

Skills Developed

- Learning about Embedded Devices & Embedded Software

TECHNICAL SKILLS

- **Languages**: C/C++/C#, Java, Python, JavaScript/ Typescript, PHP
- **Frontend skills**: HTML, CSS, Bootstrap, Tailwind CSS, ReactJS, VueJS, AngularJS
- **Backend skills**: NodeJS, ExpressJS, NextJS
- **Content management systems (CMS)**: WordPress, Drupal
- **RESTful APIs**
- **Database**: SQL Server (MS SQL), SQLite, MySQL, MongoDB
- **Other web frameworks**: Laravel, Razor pages in ASP.NET Core
- **DevOps**: Docker, Version Control/ Git
- **IDEs**: VSCode, PhpStorm, IntelliJ Idea, Eclipse IDE
- **Design**: Web responsive design. Tools: Figma, Photoshop, Illustrator, Capcut
- **OS**: Windows, Linux
- **Cloud computing services**: AWS, Microsoft Azure

EDUCATION

Diploma in IT Web Programming   NSCC, Canada   2022 - 2024
Bachelor's degree in computer science   Ho Chi Minh University of Science   2004 - 2008

CERTIFICATES & AWARDS

Certificates

- LinkedIn Learning | Designing with the WCAG 2.2 Guidelines, Course completed on Mar 7, 2023
- Completed International English Teacher Licence (Certificate of TESOL) in 2020

Awards

- Won the 2nd prize in the Code Flex NSCC (Nova Scotia Community College) event on Dec 2nd, 2022, at NSCC, Truro Campus, NS, Canada