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SUMMARY

Analyst at Goldman Sachs (contract) with proven ability to manage 100+ issue-resolution workflows weekly, ensuring accuracy and speed across global stakeholders. MBA with leadership experience in consulting projects and startup ecosystems. Recognized for ownership under pressure, stakeholder communication, and process-building. Now pivoting into SaaS Customer Success, bringing a track record of solving complex problems, driving adoption, and enabling client outcomes in high-pressure environments.

EXPERIENCE

Goldman Sachs – Asset & Wealth Management (India)

Investment Oversight Analyst (Contract) | May 2025 – Present

- Managed high-volume issue resolution across global private equity fund operations, handling 100+ classification and reconciliation workflows weekly with strict accuracy and turnaround requirements.
- Collaborated with cross-functional stakeholders (fund administrators, controllers, internal teams) to resolve escalations, mirroring customer success escalations in SaaS.
- Improved client satisfaction and efficiency by documenting processes and creating internal playbooks to onboard new analysts faster.
- Recognized by leadership for proactive ownership and commitment during high-pressure operational deadlines.
- Started and owned 3 workflows which are eliminating high value bottlenecks

Edgro Finance India

Finance & Operations Intern | 2022

- Conducted risk analysis and fraud detection to safeguard client portfolios, building strong attention to detail and customer-first problem-solving mindset.
- Delivered analytical insights that improved efficiency of client onboarding and portfolio reviews.

PROJECTS & LEADERSHIP

Entrepreneurship Cell – NIT Karnataka

- Led teams for flagship projects (Incub8, E-Summit '24), creating structured playbooks and processes that improved adoption and engagement from 200+ participants.
- Advised early-stage founders, helping them onboard and scale pilot customers.

Founding Member – BlueTick (Campus Startup)

- Designed and pitched business models for a B2B logistics startup, enhancing stakeholder onboarding and adoption strategy.

Consulting Project – New Mangalore Port

- Conducted stakeholder interviews and economic research to propose strategies that boosted tourism revenue, directly aligning with customer success practices of QBRs and adoption tracking.

EDUCATION

National Institute of Technology Karnataka (NITK)

MBA | 2023 – 2025

St. Aloysius College (Autonomous)

BBA | 2020 – 2023

SKILLS

- Stakeholder Management • Issue Resolution • Process Documentation • Advanced Excel • Financial & Data Analysis • Presentation & Storytelling • Ability to learn complex and nuanced workflows