

YesNo Question

Question	Options	Acceptable Answer
Do you receive considerable amount of pressure from other family members to get health care problems taken care of promptly?	Yes No Sometimes	Yes
Do you have a favorite hospital?	Yes No Sometimes	No
Does the hospital have equipment for modern diagnosis and treatment?	Yes No Sometimes	Sometimes

Predefined Question

Question	Options	Valid Answer
If you or a member of your family have received medical care at another hospital while living in the Umfolozi area, why did you choose the other hospital?	A specialist was available Specialist hospital care was required that was not available at the local hospital My physician practices there More familiar with the hospital Wanted a second opinion from another physician Religious preference Cost was too high in the local area	My physician practices there
How satisfied are you with the skill and competency of the staff?	Very Satisfied Somewhat Satisfied Neutral Somewhat Dissatisfied Very Dissatisfied Not Sure	Somewhat Dissatisfied

Free Form Question

Question	Answer	Characters	Valid?
How many times have you and other members of your family been a patient in a hospital in the last 3 years?	We have been here ten times in the last 3 years	<= 1500	Yes
How many times have you and other members of your family been a patient in a hospital in the last 3 years?	We have been here ten times...	> 1500	No