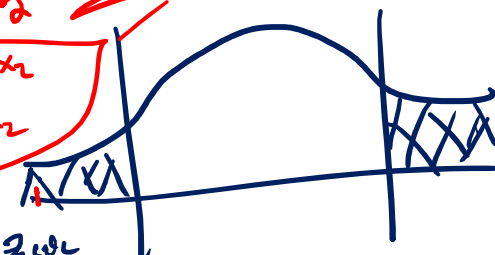


A company wanted to compare the performance of its call centre employees in two different centres located in two different parts of the country – Hyderabad, and Bengaluru, in terms of the number of tickets resolved in a day (hypothetically speaking). The company randomly selected 30 employees from the call centre in Hyderabad and 30 employees from the call centre in Bengaluru. The following data was collected:

Hyderabad:  $\bar{x}_1 = 750$ ,  $\sigma_1 = 20 \rightarrow x_1$   
 Bengaluru:  $\bar{x}_2 = 780$ ,  $\sigma_2 = 25 \rightarrow x_2$

$$Z_{calc} = \frac{\bar{x}_1 - \bar{x}_2}{\sqrt{\frac{\sigma_1^2}{n_1} + \frac{\sigma_2^2}{n_2}}}$$

$H_0: x_1 \leq x_2$   
 $H_A: x_1 > x_2$   
 $P_{calc} > P_\alpha \rightarrow AR$   
 $H_0: x_1 > x_2$   
 $H_A: x_1 < x_2$   
 $P_{calc} < P_\alpha \rightarrow RA$   
 left tail



$$H_0: \bar{x}_1 = \bar{x}_2$$

$$H_A: \bar{x}_1 \neq \bar{x}_2$$

$$\alpha = 5\%$$

$$P_\alpha = 0.05$$

$$P_{calc} = \# \text{ of tails} * A_{LC} \text{ of tail}$$

$$\rightarrow 2 * A_{LC}$$

$$A_{LC} < -1 \rightarrow 0 \quad | \quad P_{calc} = 0$$

$$\Rightarrow \frac{750 - 780}{\sqrt{\frac{20^2}{30} + \frac{25^2}{30}}} = \frac{-30}{\sqrt{\frac{400 + 625}{30}}} = \frac{-30}{\sqrt{\frac{1025}{30}}} = -5.13$$

$P_{calc} < P_\alpha \rightarrow RA$   
 Reject the  $H_0$ , Accept  $H_A$

Mean entry-level salaries for college graduates with mechanical engineering degrees and electrical engineering degrees are believed to be approximately the same. A recruiting office thinks that the mean mechanical engineering salary is actually lower than the mean electrical engineering salary. The recruiting office randomly surveys 50 entry level mechanical engineers and 60 entry level electrical engineers. Their mean salaries were \$46,100 and \$46,700, respectively. Their standard deviations were \$3,450 and \$4,210, respectively. Conduct a hypothesis test to determine if you agree that the mean entry-level mechanical engineering salary is lower than the mean entry-level electrical engineering salary.

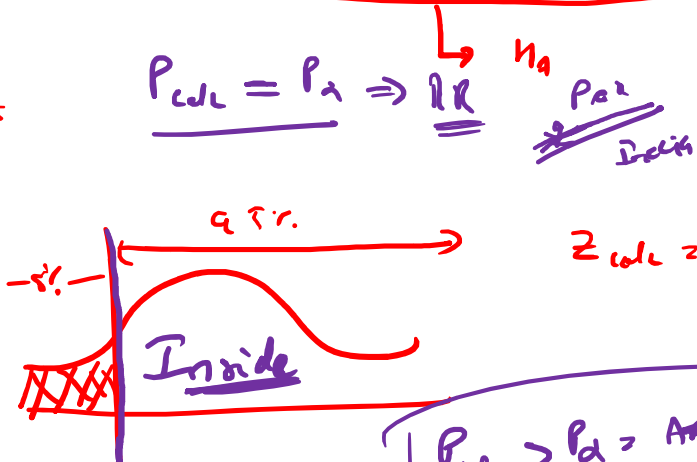
✓  $H_0 \rightarrow \bar{x}_1 \geq \bar{x}_2$   
 $H_a \rightarrow \bar{x}_1 < \bar{x}_2$   
 $H_0 \rightarrow \bar{x}_1 \leq \bar{x}_2$   
 $\bar{x}_1 > \bar{x}_2$

Left tail test

$P_{calc} \rightarrow$  # tails \* AUC on next tail  
 $\rightarrow 1 * A_{L \text{ zone}}$

$P_{calc} \Rightarrow 0.20611$   
 $\approx 0.21$

$P_{calc} > P_\alpha \Rightarrow$  AK  
 Failed to reject  $H_0$ , Reject  $H_a$   
 $z_{calc}$



$P_{calc} > P_\alpha \Rightarrow$  AK  
 $P_{calc} \leq P_\alpha \Rightarrow$  AK

$\Rightarrow -0.82$

$\alpha = 5\%$   
 $P_\alpha = 0.05$

$\frac{\bar{x}_1 - \bar{x}_2}{\sqrt{\frac{\sigma_1^2}{n_1} + \frac{\sigma_2^2}{n_2}}}$

$$z_{calc} = \frac{\bar{x}_1 - \bar{x}_2}{\sqrt{\frac{\sigma_1^2}{n_1} + \frac{\sigma_2^2}{n_2}}}$$

$$\frac{46100 - 46700}{\sqrt{\frac{3450^2}{50} + \frac{4210^2}{60}}}$$

→ T-Test

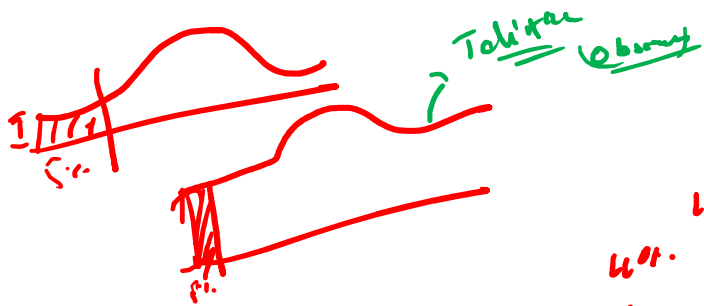
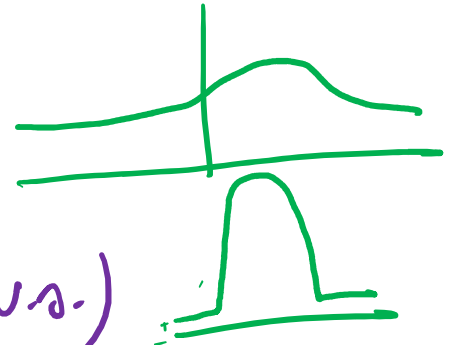
→ Student's T-distribution

→ Gosset → 1876

Taj Mahal  
20 Pex Agra, UP  
Gan = 0m

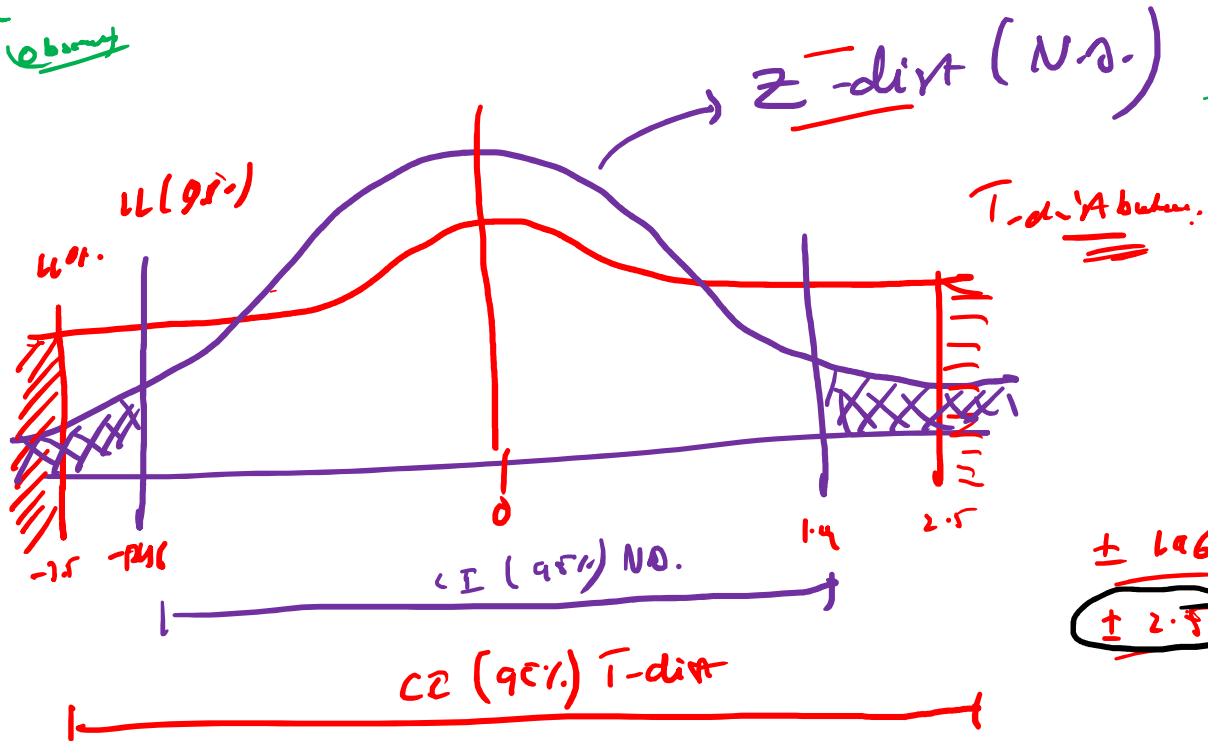
z dist  
to more power

Significance  
On the same confidence level the  
range is increasing  
↓  
limit Interval



Test of  $H_0$

less Confidence  
on the sample



$\pm 1.96$   
 $\pm 2.5$

Normal Distribution / z-distribution / bell-curve

z-dist?  
↓ definition?

mean the same

↓  
SND

↳ specific type of ND / z-dist / bell-curve

$\mu = 0$  |  $\sigma = 1$

Any

ND

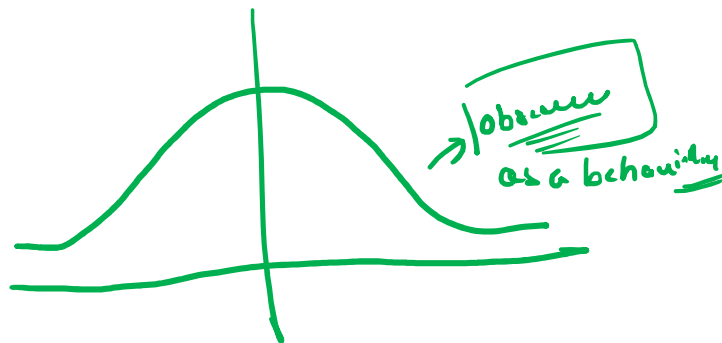
Utility →  
z-score

SND

Stdev 100

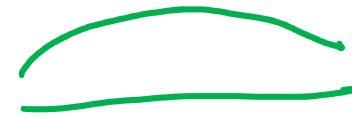
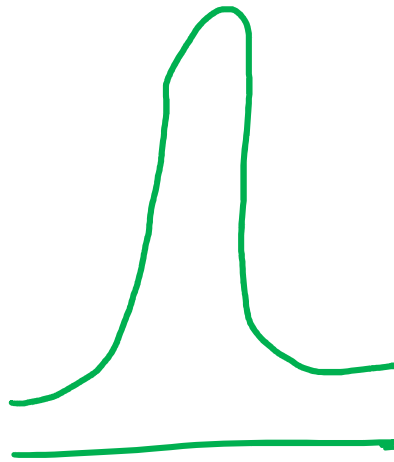
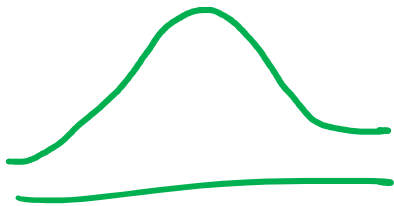
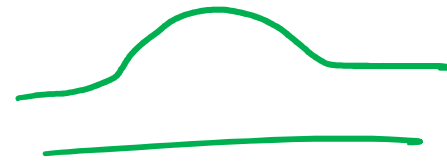
SND  $\Rightarrow$  z-dist

ND  $\Rightarrow$  z-dist



0  
10  
20  
30  
40  
100

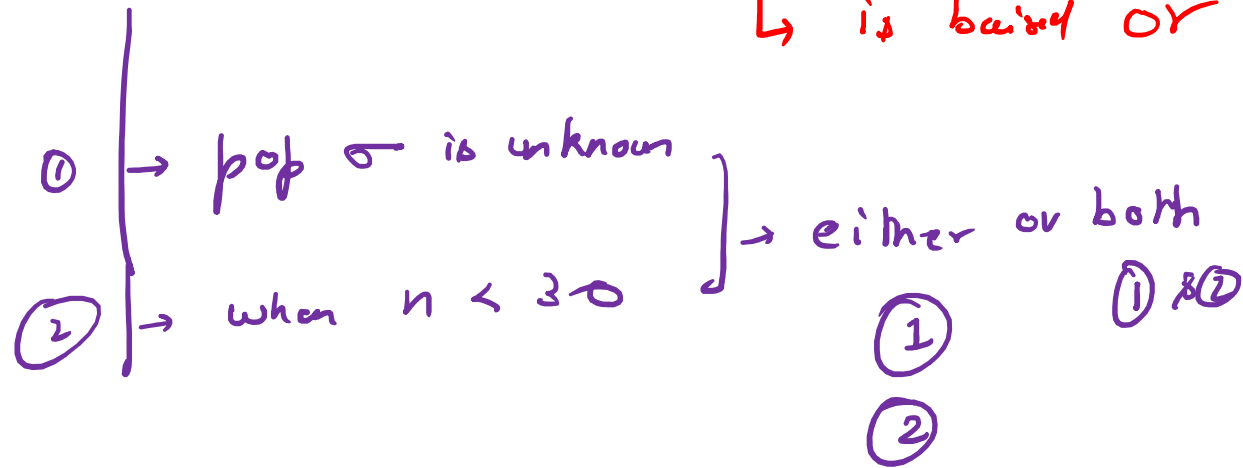




When to use T-Test over a Z-Test?

When we are LESS confident on our Sample<sub>2</sub>

↳ is biased OR



On the same data

Z-Test will have a smaller CI  
T-test will have a larger CI