



BISMARK ABBAN

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SUMMARY

Passionate and experienced Full Stack Developer with a strong background in creating visually appealing, user-friendly, and scalable websites. Skilled in HTML, CSS, JavaScript, and other relevant web design coding languages. Proven ability to collaborate with design teams, maintain high-quality graphic standards, and ensure brand consistency. Adept at working independently and meeting deadlines.

WORK EXPERIENCE

IT Support Specialist | Ghana Atomic Energy Commission

Sept 2023 - Present

- Provided comprehensive IT support, troubleshooting technical issues, and ensuring optimal system performance, improving system uptime by 15%.
- Leveraged IT skills to enhance technological operations and support within the organization.
- Conducted troubleshooting, network cable termination, and Windows installations for the institution employees, supporting over 50 successful installations and terminations, thereby ensuring smooth IT operations and user support.

Pension Manager | People's Pension Trust

Jan 2016 - Feb 2018

- Developed key skills in communication, teamwork, leadership, motivational abilities, and sales planning, resulting in a 20% increase in client satisfaction and retention.

Intern | Ecobank Ghana PLC

Mar 2022 - Jul 2022

- Collaborated with the Marketing department to promote the newly developed app, GhanaPay, leading to a 30% increase in app downloads and Registration within two months.
- Assisted in the implementation of customer feedback strategies, resulting in a 20% improvement in app user satisfaction ratings.

Volunteer Graphic Designer | Empowerment Mountain Church

Jan 2020 - Present

- Designed all church program flyers and managed social media activities, enhancing members engagement and outreach by 25%.

Freelance Designer and Developer

Jan 2020 - Present

- Created logos, business branding, T-shirt designs, flyers, and more for various clients, successfully completing over 50 projects with a client satisfaction rate of 95%.
- Developed multiple personal projects, including:

Ride Hailing App: Combined motorcycles and taxis using Flutter, Dart, Firebase, Google Maps API, and Postman, reducing wait times by 20%.

SaaS AI Content Generator: Assisted content creators using React, Node.js, MongoDB, JavaScript, and Gemini API, leading to a 20% reduction in content creation time.

Online Coding Website for Kids: Offered programming courses for kids, enrolling over 20 students within the first six months.

Programming Teacher

Jan 2021 - Jan 2022

- Trained kids on programming using Scratch, Python, and JavaScript. Enabled them to develop their own games, with 80% of students successfully creating their first game projects.

EDUCATION

Ghana Communication Technology University

Sept 2018 - Nov 2023

Bachelor of Information Technology

- Major in Software Engineering

West Africa Senior High School

May 2011 - May 2014

General Arts

- Relevant coursework in Elective Maths and Economics

ADDITIONAL INFORMATION

- **Technical Skills:** HTML, CSS, JavaScript Flutter, Dart, Firebase, Google Maps API, Postman React, Node.js, MongoDB, JavaScript, Gemini API System Administration, Technical Support, Mobile App Development, API Integration, Full Stack Development, AI Integration, Web Development
- **Design Skills:** Graphic Design, Branding, Client Relations, Social Media Management, Community Engagement
- **Soft Skills:** Communication, Leadership, Teamwork, Active Listening, Sales Strategy, Curriculum Development
- **Languages:** English, Akan
- **Certifications:** Routing and Switching(Huawei), ALX Africa Software Engineering, AI Career Essentials, ALX Africa
- **Awards/Activities:** I actively participated in the "Advocate for Christ Ghana" Leadership and Talents Discovery Program, where I was recognized as the best overall student.