

Ivan Konnikov



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EDUCATION

Czech University of Life Sciences, Prague — Studying for
a *Bachelor's Degree in Informatics*

September 2020 - Present

MOBY School №14, Sochi — *Complete General Secondary
Education*

September 2017 - May 2020

**All Saints Catholic School and Technology College,
London** — *Secondary Education*

September 2011 - May 2016

EXPERIENCE

Deutsche Börse, Prague — *Tax Return Processing*

November 2020 - December 2020 - August 2021

Y-Code, Sochi — *English Teacher*

August 2018 - October 2019

The work conducted at this private language school was with foreign students of various ages and abilities, enhancing their correct use of grammar, expanding their vocabulary and providing them with both state exam preparation and adaptation overall to everyday English speech.

MyEnglishS'cOoL, — English Teacher

November 2018 - Present

The work conducted here is similar to that of Y-Code, with the only differences being that merely it is conducted with students online and that slightly different methodology is applied in order to achieve the same results.

LANGUAGES (PROGRAMMING)

<HTML> - Good

.CSS - Intermediate

└ **.SCSS** - Inter.

└ **BOOTSTRAP** - Beg.

{.JS} - Beginner

C# - Beginner

SKILLS

- The ability to work with clients
- Adequate additional IT knowledge and advanced knowledge of MS Office and Adobe Photoshop
- Leadership
- Problem solving
- Communication
- Active adaptation
- Data analysis abilities
- The ability to teach
- The ability to work in a team
- Customer obsession

ADDITIONAL QUALITIES

- Social

Conduent, Prague — Senior Technical Support Advisor

November 2019 - Present

This particular role required sharp problem solving and communicative skills in addition to absolute customer obsession in providing clients with support required with their products, and in consulting fellow colleagues in order to assist them in achieving resolution to the issues about which said clients inquire.

- Responsible
- Fair
- Hardworking
- Punctual
- Well-travelled
- Understanding
- Sufficient knowledge of politics, history and geography

FURTHER NOTES

- Having lived in 4 different countries and travelled the continent a multiple of times, I am considerably adept at working in a multicultural environment. Being exposed to a plethora of various cultures and people of various nationalities, I am understanding and work well with people overall.
- I am hardworking when performing given tasks and searching for solutions.
- I strive to provide the best service possible to clients and customers and to prevent future issues/inconveniences from occurring.
- I can work in a flexible work environment which would require of me to take different shifts.
- I possess an openness to criticism and am eager to learn.

LANGUAGES

English - *Fluent*

Russian - *Fluent*

Czech - *Beginner*