

DEDER GENERAL HOSPITAL

Emergency OPD Case Team

PATIENT TRANSPORTATION PROTOCOL UTILIZATION MONITORING REPORT

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Report Period: JULY, 2017 E.C.



Location: Deder, Oromia, Ethiopia

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1. Introduction

Effective patient transportation within hospital premises is essential for ensuring timely, safe, and uninterrupted clinical care. At Deder General Hospital, a structured Patient Transportation Protocol is in place to streamline the movement of patients within the Emergency OPD. This protocol is intended to support appropriate communication, safety precautions, and efficiency during patient transfer.

This report evaluates how effectively the protocol has been applied during the 3rd quarter of 2017 E.C., highlighting the outcomes of a routine monitoring activity designed to ensure consistent protocol compliance.

2. Aim

To evaluate the adherence of Emergency OPD staff to the established Patient Transportation Protocol and ensure optimal patient care and safety during intrahospital transfers.

3. Objectives

- To assess the level of compliance with each component of the patient transportation protocol.
 - To ensure that patient transfers are carried out in a timely, safe, and standardized manner.
 - To identify strengths in protocol implementation and promote sustainability of performance.
 - To inform continuous quality improvement efforts through regular audits and feedback.
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4. Methodology

4.1 Study Design

A descriptive, observational audit based on protocol-based checklists.

4.2 Study Period

4th Quarter of 2017 E.C.

4.3 Sample Size and Population

A total of 10 patient transfer events were randomly selected and reviewed.

4.4 Data Collection Methods

- **Direct Observation:** To assess real-time protocol adherence during patient transfer.
- **Patient Interviews:** To gather information about the patient experience and clarity of communication.
- **Checklist Verification:** All parameters were reviewed using a binary scoring system (Yes = compliant; No = non-compliant).
- **Documentation Review:** Verified record entries on transfers and handovers.

5. Results

All 10 patient transfers met 100% compliance with all nine core criteria of the transportation protocol.

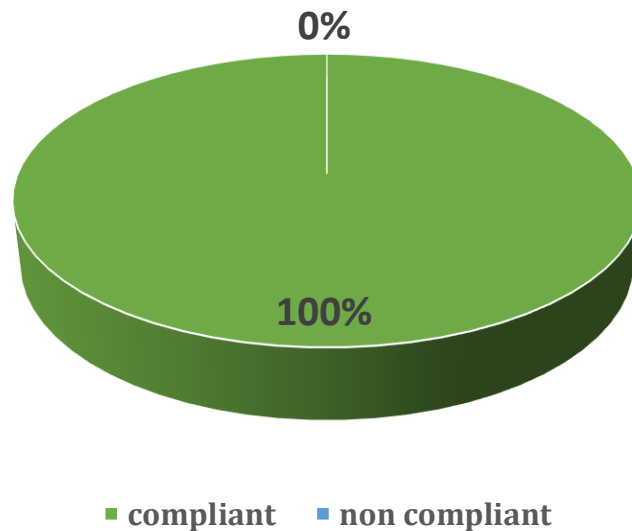
Table 1: Emergency Department Patient Transportation Protocol Compliance – JULY 2017 E.C.

S/N	Criteria	Compliant (Yes)	Non-Compliant (No)	Compliance (%)
1	Proper Identification	10	0	100%
2	Clear Communication with Patient	10	0	100%
3	Transport Team Briefed	10	0	100%
4	Necessary Medical Equipment Present	10	0	100%
5	Safe Transfer Techniques Used	10	0	100%
6	Safety Precautions Followed	10	0	100%
7	Minimal Delays in Transport	10	0	100%
8	Proper Handover	10	0	100%
9	Infection Control Measures Observed	10	0	100%

Overall Compliance: 90/90 – 100%

PIECHART: JULY 2017, EOPD PATIENT TRANSPORTATION PROTOCOL MONITORING COMPLIANCE

JULY 2017, EOPD PATIENT TRANSPORTATION PROTOCOL MONITORING COMPLIANCE



6. Discussion#

The audit reveals exceptional performance in the implementation of the patient transportation protocol within the Emergency OPD at Deder General Hospital. All 10 cases demonstrated complete adherence across every monitored criterion.

This 100% compliance rate highlights not only the strength of the existing system but also the success of prior training and reinforcement activities. Core aspects such as safety precautions, timely handover, and infection prevention were observed consistently. These findings reflect the commitment of the transport team to maintaining high standards of patient safety, communication, and clinical coordination.

7. Recommendations

- Continue current best practices to maintain excellent compliance.
- Use these results to benchmark other departments for similar improvement.
- Provide recognition or reward mechanisms for transport teams demonstrating outstanding protocol adherence.

8. Improvement Plan

No major performance gap was identified in this monitoring cycle. However, continued reinforcement is necessary to sustain outcomes.

9. Sustainability Plan

- Conduct **quarterly audits** to monitor consistency and identify emerging challenges.
 - Incorporate transport protocol adherence in **staff orientation and annual refresher training**.
 - Maintain **visual cues/reminders** of key protocol steps in staff areas.
 - Ensure **leadership oversight** and feedback mechanisms remain active.
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10. Conclusion

This monitoring report confirms that the Emergency OPD of Deder General Hospital has achieved full compliance with the patient transportation protocol. The absence of any non-compliance affirms the efficiency, training, and commitment of staff involved in intrahospital patient movement. Continued audits and staff engagement will be key to maintaining this high standard.

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11. Action Plan

Although no compliance gaps were identified during this monitoring period, sustaining this level of excellence requires ongoing commitment. The following actions are proposed to maintain high standards and proactively address any emerging issues:

Focus Area	Action Item	Responsible Team	Timeline
Sustainability of Compliance	Integrate transportation protocol adherence into routine quarterly audits.	QI Coordinator & ED Head	Every 3 Months
Continuous Quality Monitoring	Introduce random spot checks and real-time audit observations.	Transport Focal & Nursing QA	Ongoing

12. References

1. Ethiopian Ministry of Health (2020). *Standard Operating Procedures for Emergency Care.*
2. World Health Organization (2016). *Safe Patient Transport: Framework and Guidelines.*
3. Deder General Hospital Quality Department (2016 E.C.). *Patient Care Monitoring Manual.*
4. Institute for Healthcare Improvement (IHI). *Safe Handover and Transportation Protocols.*