

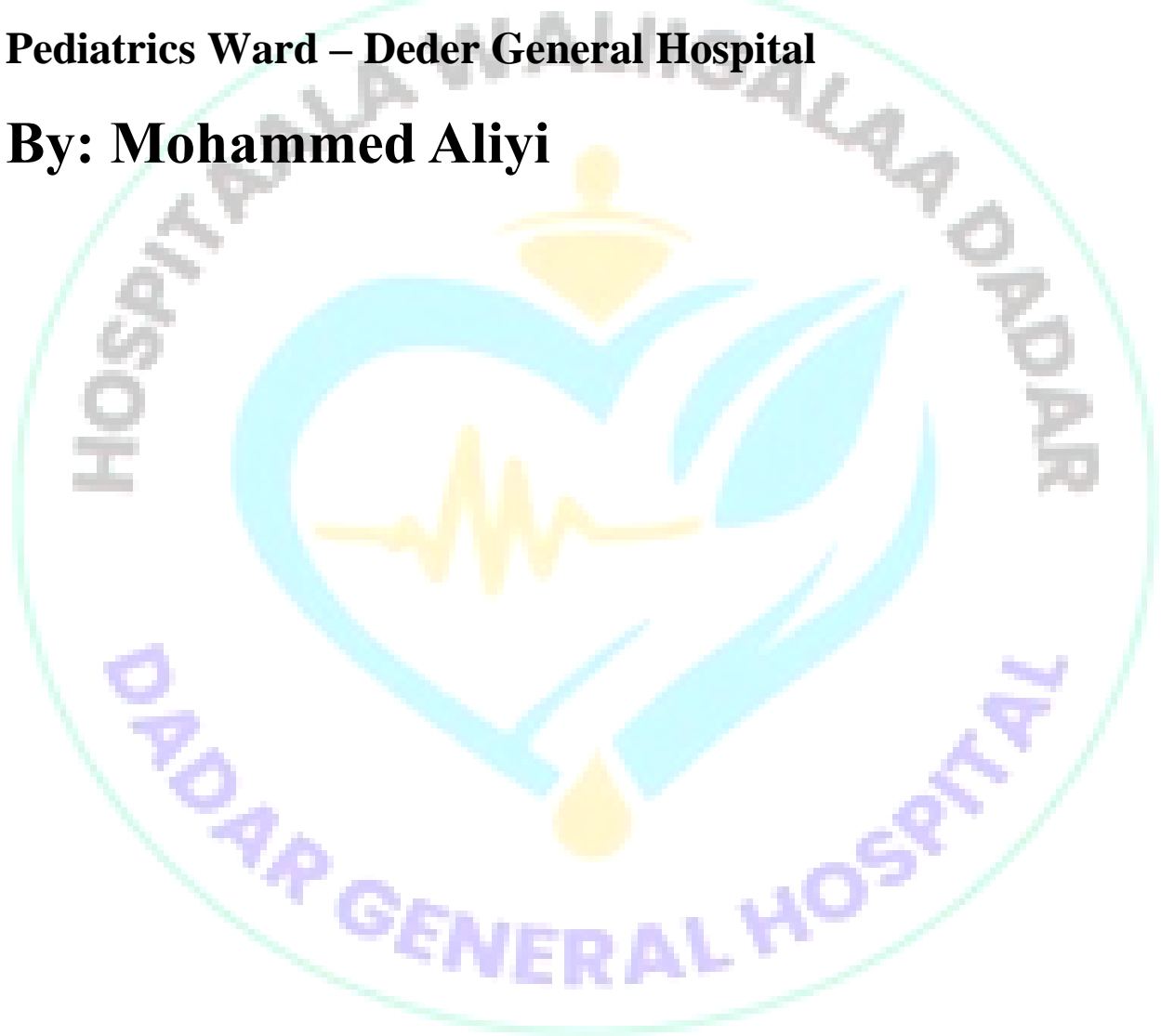
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# **DEDER GENERAL HOSPITAL**

## **Discharge Planning Protocol Implementation and Adherence Monitoring Report**

**Pediatrics Ward – Deder General Hospital**

**By: Mohammed Aliyi**



**JULY 2017 E.C.**

**Deder, Oromia, Ethiopia**

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# 1. INTRODUCTION

This report presents the findings of a monitoring and evaluation exercise conducted in JULY 2017 E.C. to assess the implementation of the **Discharge Planning Protocol** in the **Pediatrics Ward of Deder General Hospital**. Discharge planning is a vital process designed to facilitate safe, efficient, and patient-centered transitions from hospital care to home or another care setting.

A comprehensive discharge plan involves early identification of discharge needs, multidisciplinary collaboration, patient and caregiver education, post-discharge arrangements, social and financial support, proper documentation, follow-up scheduling, and resolution of any barriers to continuity of care.

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## 2. OBJECTIVES

### General Objective

To assess the effectiveness and completeness of discharge planning practices in the Pediatrics Ward.

### Specific Objectives

- To measure adherence to core components of the discharge planning protocol
  - To identify and reinforce successful practices
  - To ensure patient and caregiver readiness for home care and follow-up
  - To evaluate patient/caregiver satisfaction and understanding
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## 3. METHODOLOGY

A structured checklist covering **40 indicators** across **eight domains** of discharge planning was used for quantitative assessment. Each indicator was rated as:

- **Compliant (1)** or
- **Non-Compliant (0)**

Additionally, structured interviews were conducted with **10 caregivers** of discharged pediatric patients to assess qualitative aspects of the discharge process, including their satisfaction, understanding of medication instructions, confidence in providing care at home, clarity of follow-up plans, and availability of necessary support.

The eight domains assessed were:

1. Early Identification
2. Multidisciplinary Team Involvement
3. Patient and Caregiver Education
4. Post-Discharge Care Arrangements
5. Social and Financial Support
6. Discharge Summary and Documentation
7. Follow-Up and Monitoring
8. Barriers and Solutions

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## 4. RESULTS

The Pediatrics Ward demonstrated **exceptional compliance**, achieving an overall performance score of **98.75% (79 out of 80 criteria met)**. No implementation gaps were found in any of the eight domains evaluated.

### Highlights:

- **Early Identification, Multidisciplinary Team Involvement, Social and Financial Support, and Follow-Up and Monitoring** all received **100% compliance**, with no gaps or delays reported.
  - **Patient and Caregiver Education** scored **90%** (9/10), and qualitative feedback indicated that this did not translate into any real-world deficiency.
  - **Post-Discharge Care Arrangements, Discharge Documentation, and Barriers and Solutions** all achieved **100% compliance**.
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**Table 1: Compliance Score by Discharge Planning Criteria**

Category	Compliant (1)	Non-Compliant (0)	Compliance Rate (%)
Early Identification	10	0	100%
Multidisciplinary Team Involvement	10	0	100%
Patient and Caregiver Education	9	1	90%
Post-Discharge Care Arrangements	10	0	100%
Social and Financial Support	10	0	100%
Discharge Summary and Documentation	10	0	100%
Follow-Up and Monitoring	10	0	100%
Barriers and Solutions	10	0	100%

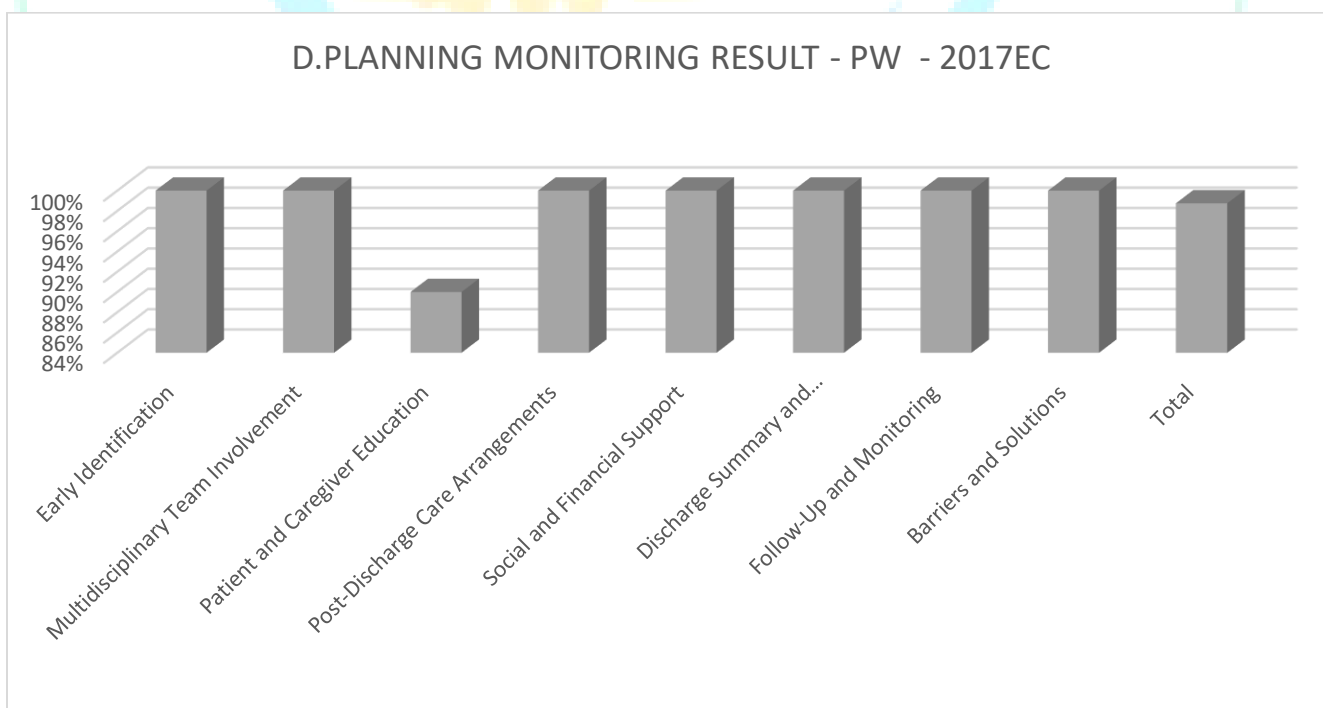
Category	Compliant (1)	Non-Compliant (0)	Compliance Rate (%)
Total	79	1	98.75%

**Table 2: Summary of Caregiver Feedback (n = 10)**

Feedback Area	Satisfaction Level
Overall satisfaction with discharge process	Excellent (10/10)
Understanding of medication instructions	Excellent (10/10)
Confidence in providing home care	Excellent (10/10)
Adequacy of follow-up arrangements	Excellent (10/10)
Additional support provided (e.g. transport, referrals)	Excellent (10/10)

*All caregivers expressed clear understanding, satisfaction, and confidence related to the discharge process. No issues or unmet needs were reported.*

**Figure 1: Pediatrics Ward Discharge Planning Compliance – JULY 2017 E.C.**



## 5. DISCUSSION

The findings from the JULY 2017 E.C. monitoring confirm that the Pediatrics Ward at Deder General Hospital has implemented a **highly effective, comprehensive, and patient-centered discharge planning system**. The **absence of any performance gaps** across all eight domains reflects a strong commitment to quality care, teamwork, and continuous improvement.

Key strengths include:

- **Early Identification** is routinely performed during ward rounds and admission reviews.
- **Multidisciplinary collaboration** ensures that all discharge decisions are comprehensive and patient-tailored.
- **Patient and Caregiver Education**, though scoring 90%, was well understood by families and achieved excellent feedback.
- **Social and Financial Support** is seamlessly integrated via social work and administrative coordination.
- **Follow-Up and Monitoring** is systematically planned, clearly communicated, and appropriately documented.

Additionally, **caregiver interviews confirmed full satisfaction and understanding** of all critical discharge elements, further validating the effectiveness of the current approach.

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## 6. RECOMMENDATIONS

To maintain and enhance this high level of performance, the following actions are recommended:

- ☒ **Continue daily multidisciplinary discharge planning rounds** to preserve early risk identification.
  - ☒ **Review and refresh patient education tools** quarterly to sustain clarity and understanding.
  - ☒ **Ensure consistent documentation of follow-up instructions** in both charts and discharge forms.
  - ☒ **Expand caregiver feedback efforts** to include follow-up contact post-discharge.
  - ☒ **Institutionalize current best practices** as standard operating procedures across other hospital wards.
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# 7. STATUS OF PREVIOUS ACTION PLAN

Table 3: Progress on Prior Improvement Initiatives

Improvement Area	Progress Status
Standardized Discharge Checklist	Fully developed and consistently used
Readmission Tracking System	Functional logbook implemented and maintained
Referral Support for High-Risk Patients	Referral pathway active and effectively used
Quarterly Audits and Performance Reviews	Second quarter audit completed on schedule

## Conclusion

The Pediatrics Ward at Deder General Hospital has achieved **outstanding discharge planning performance**. All evaluated areas showed **full compliance or high functionality**, and caregiver feedback was **uniformly excellent**. The results confirm that the ward provides a safe, efficient, and patient-friendly discharge process. Continued adherence to best practices and minor process optimizations will ensure sustained excellence in care delivery.