



# **DEDER GENERAL HOSPITAL**

***MEDICAL WARD CASE TEAM***

## **Round Protocol Utilization Monitoring Report**

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***Report period: 4<sup>th</sup> quarter of 2017E.C***

***Dader, Oromia***

***June 2017EC***

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## **Background**

Since 2014 Deder General Hospital was having **round protocol** for use by clinical staff when the bad news/incidents happened.

The protocol details procedures to be followed while introducing the bad news breaking to the clients. To ensure this the monitoring for the adherence of this protocol is conducted on quarterly basis.

## **Aim**

The overall aim of this audit is to ensure that **Deder General Hospital staffs** have a working knowledge and adherence to round protocol

## **Objective**

- To assess all **case team** are aware of the protocol
- To identify areas for improvement in relation to the utilization of the protocol
- To Develop and implement action plan on identified gaps

**Table 1: Criteria and standards**

Indicators	Verification Compliant (Y/N)
Scheduled Rounds on Time	
Multidisciplinary Team Participation	
Patient Assessment Completed	
Communication with Patient/Family	
Care Plan Updated	
Medication and Treatment Orders Reviewed	
Follow-Up Tasks Assigned	
Documentation Completed	
Patient Safety Measures Discussed	
Clear Role Assignment	
Specialist Consultations Arranged	
Discharge Planning Discussed	

## **Methods**

- ☛ Structured audit tool is used to collect the data
- ☛ Data was collected by patients and staff interview

## **Study Period**

- ☛ Entire 3<sup>rd</sup> quarter of 2017

## **Sample size**

- ☛ Total sample size was 10

## **Audit frequency**

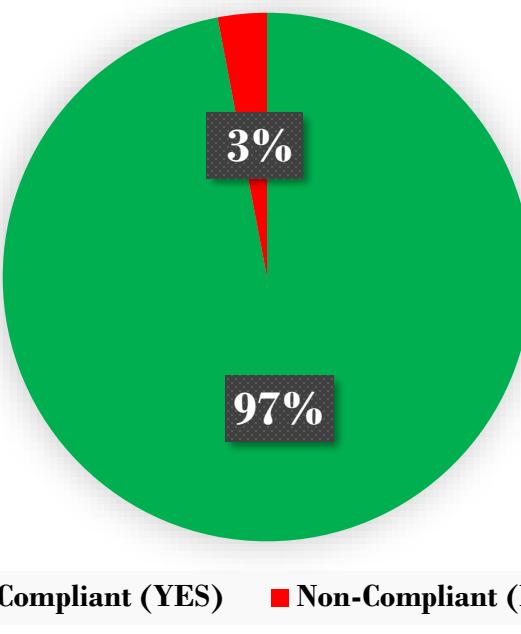
- ☛ Quarterly

## RESULTS

The Medical Ward Round protocol adherence monitoring for June 2017EC demonstrated high overall compliance, achieving a **97%** adherence rate across all criteria (**figure 1**). Out of the 12 evaluated criteria, 8 achieved perfect compliance (100%), including Scheduled Rounds Conducted on Time, Multidisciplinary Team Participation, Communication with Patient and Family, Care Plan Updated, Medication and Treatment Orders Reviewed, Documentation Completed, Clear Role Assignment During Rounds, and Patient Discharge Planning Discussed. These results indicate strong adherence to key aspects of the ward round protocol, particularly in areas involving teamwork, documentation, and patient communication (**Table 2**)

Four criteria showed slightly lower compliance at 90%, namely Patient Assessment Completed, Follow-Up Tasks Assigned, Patient Safety Measures Discussed, and Specialist Consultations Arranged (If Needed). The minor deviations in these areas suggest opportunities for improvement, particularly in ensuring consistent patient assessments and task assignments. Despite these minor gaps, the overall performance reflects a robust adherence to the ward round protocol, with nearly all criteria meeting or exceeding 90% compliance. The high overall score of 97% underscores the effectiveness of the current practices while highlighting specific areas for targeted enhancement (**Table 2**).

## Medical Ward Round Protocol adherence performance status



**Figure 1:** Medical ward Round Protocol adherence performance status, June 2017EC

**Table 2:** Medical Ward Round protocol adherence monitoring performance, June 2017EC

S/N	Round Criteria	Compliant (Y)	Compliant (N)	Total Performance (%)
1	Scheduled Rounds Conducted on Time	10	0	100
2	Multidisciplinary Team Participation	10	0	100
3	Patient Assessment Completed	9	1	90
4	Communication with Patient and Family	10	0	100
5	Care Plan Updated	10	0	100
6	Medication and Treatment Orders Reviewed	10	0	100
7	Follow-Up Tasks Assigned	9	1	90%
8	Documentation Completed	10	0	100
9	Patient Safety Measures Discussed	9	1	90
10	Clear Role Assignment During Rounds	10	0	100
11	Specialist Consultations Arranged (If Needed)	9	1	90
12	Patient Discharge Planning Discussed (If Applicable)	10	0	100
<b>Overall Compliance</b>		<b>116/120</b>	<b>15</b>	<b>97%</b>

## **DISCUSSION**

The high adherence rate of 97% in the Medical Ward Round protocol for June 2017EC reflects a well-established and effective system for conducting ward rounds. The perfect compliance in eight out of twelve criteria, particularly in critical areas such as multidisciplinary team participation, communication with patients and families, and documentation, demonstrates a strong institutional commitment to structured and patient-centered care. These results suggest that the protocols in place are not only being followed but are also ingrained in the daily routines of the healthcare team. The consistency in these areas likely contributes to improved patient outcomes, streamlined workflows, and enhanced teamwork, which are essential for high-quality healthcare delivery.

However, the 90% compliance in four criteria—patient assessment, follow-up tasks, safety discussions, and specialist consultations—indicates minor but notable gaps. These areas may require targeted interventions, such as additional training or reminders, to ensure full adherence. For instance, the occasional lapse in patient assessments or follow-up tasks could lead to delays in care or overlooked details. Addressing these gaps could further elevate the quality of ward rounds, ensuring that all aspects of patient care are consistently prioritized. Overall, the findings underscore the success of current practices while identifying specific opportunities for refinement to achieve even higher standards of care.

## RECOMMENDATIONS:

- ☒ Improve Patient Assessment
- ☒ Strength Patient Safety
- ☒ Strength Monitoring & Evaluation

*Table 3: MW Round protocol monitoring performance improvement plan, June 2017EC*

<b>Area for Improvement</b>	<b>Action to be taken</b>	<b>Responsible body</b>	<b>Timeline</b>
Patient Assessment	Conduct Monthly audits.	Ward head Nurse	2 weeks
Patient Safety Discussions	Staff training on structured briefings.	Q Officers	3 weeks
Monitoring & Evaluation	Conduct Monthly audits.	Ward head Nurse	Ongoing

*Table 4: Implementation Status of Previous performance improvement plan, June 2017EC*

<b>Area for Improvement</b>	<b>Action taken</b>	<b>Progress Status</b>
<b>Patient Assessment</b>	Refresher training conducted forward teams.	<b>Partially completed</b>
<b>Patient Safety Discussions</b>	Staff training on structured briefings.	<b>Partially completed</b>
<b>Monitoring &amp; Evaluation</b>	Conduct Monthly audits.	<b>Ongoing</b>



Guyyaa/ቁጥር/Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

- ❖ Garee tajaajila Medical Ward irraa
- ❖ Garee Qulquullina Tajaajila Fayyaatiif

**Dhimmi: waa'ee Gabaasa Structural protocol mon erguu ilaala**

Akkuma mata Dureerrattii ibsamuuf yaalameettii **Structural protocol** “**Round protocol**” Jedhamu kan kurmaana **4ffaa\_bar** **2017** xalayaa **Fuula 8** qabuu gaggeessituu kana waliin walqabsiifnee isiiniif eerguu keenya kabajaan isiniif beeksiifnaa.

**Nagaya wajiin!!**