



DEDER GENERAL HOSPITAL

Emergency OPD Case Team

Patient Transportation Protocol Utilization Monitoring Report

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Deder, Oromia

June 2017E.C

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INTRODUCTION

Effective patient transportation within Deder General Hospital (DGH) is essential to ensuring that patients receive timely, safe, and appropriate care. The emergency department at DGH follows a specific Patient Transportation Protocol to maintain patient safety, clear communication, and quality care throughout the transport process.

This report provides an evaluation of the utilization of the Patient Transportation Protocol, based on observations and interviews with patients, focusing on compliance with key transportation criteria.

OBJECTIVE

The primary objectives of this monitoring report are:

1. To assess the utilization of the Patient Transportation Protocol in the emergency department of Deder General Hospital.
2. To ensure that patients are transported in a timely and secure manner while adhering to the established guidelines.

Table 1: Criteria and standards

Criteria	Verification	
	Compliant (Yes)	Non-compliant (No)
Proper Identification		
Clear Communication with Patient		
Transport Team Briefed		
Necessary Medical Equipment		
Safe Transfer Techniques Used		
Safety Precautions Followed		
Minimal Delays in Transport		
Proper Handover		
Infection Control Measures		
Proper Identification		
Clear Communication with Patient		

METHODOLOGY

The following methodology was employed to evaluate the utilization of the Patient Transportation Protocol at DGH's emergency department:

1. **Sample Selection:** A total of 10 patients were randomly selected for evaluation during their transportation within the emergency department.
2. **Criteria for Evaluation:** The Patient Transportation Protocol includes 9 key indicators
3. **Data Collection:** Data was collected through direct observation of the patient transport process and interviews with patients to confirm protocol adherence. Additionally, Registered Nurses (RNs) confirmed and documented compliance for each criterion.
4. **Monitoring and Scoring:** Each criterion was evaluated using a binary scale (Yes/No). A "Yes" response indicated that the protocol was followed, while a "No" response indicated non-compliance.
5. **Analysis:** The compliance rates for each criterion were calculated, and the overall compliance rate was determined by dividing the number of compliant responses by the total possible responses. The final compliance percentage was then calculated.

RESULTS

The overall performance of the Emergency Department's Patient Transportation Protocol adherence in June 2017 E.C. was exemplary, achieving a 100% compliance rate across all monitored categories. Each of the nine evaluated criteria, including Proper Identification, Clear Communication with Patient, and Safe Transfer Techniques Used, demonstrated perfect adherence, with all 13 cases reviewed meeting the required standards. The total compliant cases amounted to 117 out of 117, reflecting a flawless execution of the transportation protocol. This uniform compliance underscores the department's commitment to maintaining high standards of patient care and safety during transportation (**Table 2**).

The consistency in adherence to infection control measures, minimal delays, and proper handover further highlights the department's efficiency and attention to detail. The absence of non-compliant cases in any category suggests robust training and effective implementation of the transportation protocol. Such performance not only ensures patient safety but also contributes to the smooth operation of the Emergency Department, reinforcing trust in its processes. The results set a strong benchmark for future evaluations and demonstrate the department's dedication to continuous improvement in patient care (**Table 2**)

Table 2: Emergency department Patient Transportation protocol adherence monitoring performance, June 2017E.C

Criteria	(Yes) #	(No) #	Compliance (%)
Proper Identification	13	0	100
Clear Communication with Patient	13	0	100
Transport Team Briefed	13	0	100
Necessary Medical Equipment	13	0	100
Safe Transfer Techniques Used	13	0	100
Safety Precautions Followed	13	0	100
Minimal Delays in Transport	13	0	100
Proper Handover	13	0	100
Infection Control Measures	13	0	100
Total Compliant Cases	117/117	0/117	100%

DISCUSSION

The findings from the Emergency Department's Patient Transportation Protocol adherence monitoring in June 2017 E.C. reveal an outstanding level of compliance, with all 13 cases reviewed meeting every criterion without exception. This 100% adherence rate across all categories—ranging from proper identification to infection control measures—suggests a highly effective protocol implementation and a strong culture of accountability among staff. Such uniformity in performance is rare and indicates that the department has successfully embedded these standards into daily practice. The results likely reflect rigorous training programs, clear guidelines, and consistent oversight, all of which contribute to minimizing risks during patient transport.

However, while the data presents an ideal scenario, it may also warrant further investigation to ensure there are no gaps in reporting or potential biases in case selection. For instance, the absence of any non-compliant cases could raise questions about whether the sample was representative of all transport scenarios, including high-risk or complex cases. Future monitoring could benefit from expanding the sample size or incorporating real-time audits to validate these results. Nevertheless, the current findings serve as a strong foundation for best practices and highlight the department's commitment to patient safety. Continuous evaluation and targeted improvements can help sustain this high standard and address any emerging challenges.

RECOMMENDATIONS

- ☒ To sustain current status, Conduct regular monitoring and evaluation

IMPROVEMENT PLAN

- ☒ **NO MAJOR GAP SEEN**



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- ❖ Garee tajaajila EOP irraa
- ❖ Garee Qulquullina Tajaajila Fayyaatiif

Dhimmi: waa'ee Gabaasa Structural protocol mon erguu ilaala

Akkuma mata Dureerrattii ibsamuuf yaalameettii Structural protocol “**Patient transportation**” Jedhamu kan kurmaana **4ffaa** bara **2017** xalayaa **Fuula 8** qabuu gaggeessituu kana waliin walqabsiifnee isiiniif eerguu keenya kabajaan isiniif beeksiifnaa.

Nagaya wajiin!!