**HISTÓRICOS JURÍDICOS**

Elaborado por RPA

**Adverso Pasta**

$ADVERSO$-$PASTA$

Objeto da reclamação: $OBJETO$

LOC: $NUMERO\_RESERVA\_PNR1$

Data da compra: $DATA\_COMPRA\_PNR1$

Status do LOC: $STATUS\_LOC\_PNR1$

\*\* *Trechos originalmente adquirido*

Reseva Original:

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| SEGMENTO - IDA | TRECHO | DATA | Nº DO VÔO | SAÍDA | CHEGADA |

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| --- | --- | --- | --- | --- | --- |
| SEGMENTO - VOLTA | TRECHO | DATA | Nº DO VÔO | SAÍDA | CHEGADA |

Alteração do Pedido:

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| SEGMENTO - IDA | TRECHO | DATA | Nº DO VÔO | SAÍDA | CHEGADA |

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| SEGMENTO - VOLTA | TRECHO | DATA | Nº DO VÔO | SAÍDA | CHEGADA |

Alteração de Contingência:

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| SEGMENTO - IDA | TRECHO | DATA | Nº DO VÔO | SAÍDA | CHEGADA |

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| --- | --- | --- | --- | --- | --- |
| SEGMENTO - VOLTA | TRECHO | DATA | Nº DO VÔO | SAÍDA | CHEGADA |

**Passageiro**s:

<$PASSAGEIROS\_PNR1$>

**Esclarecimento**: SkySpeed – Breakdown – PNR1

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IDA

- Tarifa: R$: $TARIFA\_IDA$

- Taxa de embarque: R$ $TARIFA\_EMBARQUE\_IDA$

VOLTA

- Tarifa: R$ $TARIFA\_VOLTA$

- Taxa de embarque: R$ $TARIFA\_EMBARQUE\_VOLTA$

Forma de pagamento: $FORMA\_PAGAMENTO\_PNR1$

Valor pago: $VALOR\_PAGO$

Parcelamento: $PARCELAMENTO$

Bandeira do cartão: $BANDEIRA\_CARTAO$

Nº do cartão: $NUMERO\_CARTAO$

Titular: $TITULAR\_CARTAO$

CPF: $CPF\_CARTAO$

E-mail cliente: $EMAIL\_CLIENTE\_PNR1$

Celular: $CELULAR\_PNR1$

Residencial: $RESIDENCIAL\_PNR1$

Trabalho: $TRABALHO\_PNR1$

**Comentários:**

$COMENTARIO\_TRANSPORTE\_PNR1$

**Esclarecimento**: SkySpeed – PNR1 – *(Summary)*

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**Integridade Operacional**: Ciclos

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| **DATE** | **FLT NUM** | **EQPT** | **TAIL NUMBER** | **DEP** | **DST** | **VOO RETORNO** | **STD**  **UTC** | **STA**  **UTC** | **TAKEOF**  **UTC** | **LANDING UTC** | **CICLOS** | **OTC-UTC** | **IN UTC** |

**Integridade Operacional**: Alternados

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| **DATE** | **FLT NUM** | **EQPT** | **TAIL NUMBER** | **DEP** | **DST** | **LINES\_SILOG** | **Prefixo** | **DESTINO ORIGINAL** |

**Integridade Operacional**: Atrasos

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| **DATE** | **FLT**  **NUM** | **EQPT** | **TAIL NUMBER** | **DEP** | **DST** | **VOO RETORNO** | **STD**  **UTC** | **STA**  **UTC** | **TAKEOF**  **UTC** | **LANDING UTC** | **LINES\_SILOG** | **CONSEQUENTE** | **ATZ DEP INDIVIDUAL** | **ATZ DEP VOO** | **MOTIVO TAB ATZ** | **ATZ REASON** |

**Integridade Operacional**: Cancelado

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| **DATE** | **FLT NUM** | **EQPT** | **TAIL NUMBER** | **DEP** | **DST** | **LINES\_SILOG** | **CONSEQUENTE** | **AREA** | **EXPLICAÇÃO** |

**Esclarecimento**: SkySpeed – PNR1 – *(Payments)*

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**Dados do Payments**:

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| **BrandName** | **CollectedCurrencyCode** | **CPF** | **LastDigits** | **AuthorizationStatus** | **AccountName** | **PaymentAmount** | **Installments** |

**Esclarecimento**: TudoAzul – PNR1 – *(Midleware)*

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**Esclarecimento**: SkySpeed – PNR1 – *(Comments)*

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**Esclarecimento**: SkySpeed – PNR1 – *(Retriver)*

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**Esclarecimento**: RedeMet – PNR1

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**Esclarecimento**: Anac – PNR1

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**Esclarecimento**: Flight Utilities – PNR1

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