

REDEITE MOGES

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EDUCATION

Master of Science in Information Management, University of Washington, Seattle	2021
Honors in Social Work, BA, University of Washington, Seattle	2020

COURSEWORK

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| <ul style="list-style-type: none">• Design Methods for Interactive Systems• Management and Strategic Leadership• Foundation of Information Management• Introduction to Social Welfare Research | <ul style="list-style-type: none">• Human Behavior in the Social Environment• Introduction to Psychology• Honors Seminar (Individual Research) |
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PROFESSIONAL EXPERIENCES

Sound Health 10/2019 – 03/2020

- Worked with clients as a Case Manager to help them get the support they need.
- Encourage clients to receive counseling and answer any concerns or questions they might have.
- Engage in conversation using micro skills to develop a positive professional relationship with clients, and colleagues.
- Assisted and supported clients with their needs as they pertain to Sound Health: getting to appointments, completing paperwork, finding resources, referrals, etc.

Student Assistant – UW Commons Othello, Seattle, WA 9/2019 – 3/2020

- Oversaw the day-to-day operation of the facility, taking lead from the Manager of the Othello-UW Commons as well the Administrative Assistant.
- Foster relationships with the Southeast Seattle community.

Patient Service Specialist – Harborview Medical Center, Seattle, WA 7/2019 – 8/2019

- Responsible for assisting in maintaining a smooth running of the department through a series of tasks, teamwork, and information gathering/recording.
- Tracking all patients coming to and from other departments using EPIC (computer tracking system) in a timely fashion.
- Communicated with the charge RN, RNs, Social Works, and other departments to make sure RNs can focus on their immediate responsibilities of caring for patients.
- Discharged patients once they have completed their treatment, made follow up appointments when necessary, and documented any additional notes.

Student Assistant – SCNIR UW, Seattle, WA 9/2018 – 4/2019

- Managed subject files, medical records and information.
- Data entry of medical information and other relevant information.
- Audited medical files to ensure correct placement and clear organization of materials

Seattle Children's Research Institute 6/2016 – 3/2017

- Worked in research studies that focused on Problematic Internet Use (PIU) in adolescents and young adults.
- Studies focused on the impact of technology use on health outcomes in young adults and adolescents. Negative health outcomes included (e.g. depression, social isolation, etc.).
- Engaged in phone interviews with participants on relevant research study. Interview questions covered overall health, specific health issues (e.g. mood functioning, relationship with parents, peer to peer activities, etc.) and problematic internet use with clients.

RESEARCH

- ***How to Address Mental Health Stigma and Barriers to Receiving Mental Health Services in the East African Community*** – Social Work Honors, 7/2019 – 6/2020