

# Redeite Moges

## Aspiring UX Researcher

### Contact

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### Education

#### Master of Science in Information Management

University of Washington - Seattle  
Sep 2020 - June 2021

##### Relevant Coursework

Design Methods for Interactive Systems, Visualization Design, Organization Of Information Resources, Management and Strategic Leadership, Foundation of Information Management

#### B.A, Honors in Social Work

University of Washington - Seattle  
Sep 2015 - June 2020

##### Relevant Coursework

Introduction to Social Welfare Research, Human Behavior in the Social Environment, Introduction to Psychology, Individual Research (Honors)

### Skills

#### UX Design

Wireframing, Persona Design, Prototyping, User Survey, Competitive Analysis, Storyboarding, Mobile Design, Desktop Design, Visual Design

#### UX Research

Usability Testing, Task Analysis, Affinity Diagrams, Thematic Analysis, Qualitative Study, Triangulation, Competitive Analysis

#### Tools

Figma, Canva, Illustrator, Miroboard, Whimsical, Balsamiq, InDesign, Adobe XD

### Research

#### How to Address Mental Health Stigma and Barriers to Receiving Mental Health Services in the East African Community

Social Work Honors | 7/2019 – 6/2020

### Professional Experiences

#### Case Manager Intern

Sound Health | 10/2019 – 03/2020

- Worked with clients as a Case Manager to help them get the support they need.
- Encourage clients to receive counseling and answer any concerns or questions they might have.
- Engage in conversations using micro-skills to develop a positive professional relationship with clients, and colleagues.
- Assisted and supported clients with their needs as they pertain to Sound Health: getting to appointments, completing paperwork, finding resources, referrals, etc.

#### Student Assistant

UW Commons Othello | 09/2019 – 03/2020

- Oversaw the day-to-day operation of the facility, taking lead from the Manager of the Othello-UW Commons as well as the Administrative Assistant.
- Foster relationships with the Southeast Seattle community.

#### Patient Service Specialist

Harborview Medical Center | 07/2019 - 08/2019

- Responsible for assisting in maintaining a smooth running of the department through a series of tasks, teamwork, and information gathering/recording.
- Tracking all patients coming to and from other departments using EPIC (computer tracking system) in a timely fashion.
- Communicated with the charge RN, RNs, Social Works, and other departments to make sure RNs can focus on their immediate responsibilities of caring for patients.
- Discharged patients once they have completed their treatment, made follow up appointments when necessary and documented any additional notes.

#### Student Assistant

SCNIR UW | 9/2018 – 4/2019

- Managed subject files, medical records, and information.
- Data entry of medical information and other relevant information.
- Audited medical files to ensure correct placement and clear organization of materials.

#### Research Intern

Seattle Children's Research Institute | 6 /2016 – 3/2017

- Worked in research studies that focused on Problematic Internet Use (PIU) in adolescents and young adults.
- Studies focused on the impact of technology use on health outcomes in young adults and adolescents. Negative health outcomes included (e.g. depression, social isolation, etc.).
- Engaged in phone interviews with participants on relevant research study. Interview questions covered overall health, specific health issues (e.g. mood functioning, relationship with parents, peer to peer activities, etc.), and problematic internet use with clients.