## Fraud Detection Project

for Xente Tech Ltd. in The Innovation Village, Uganda

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#### Who is Xente?

Xente is a Financial Technology company based in Uganda

#### Focus on:

- small payments (team members, airtime, utilities)
- finance automation for companies
- expense management (documentation for accounting)
- (corporate) Visa cards
- mobile money, bank transfers, credit





## Why Xente?

• Xente makes African businesses efficient, empowers them to grow and connects them to the global economy

• Fraud detection is a relevant subject to every business in the world

• Fraud detection could also be a service of Xente



#### Our Mission

#### Build a model that can detect frauds

- Data work
- Baseline modell
- Predictive Modeling
- Visualization



#### Data work

Data cleaning

Data exploration

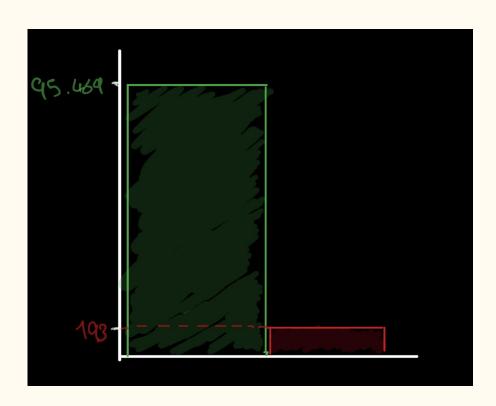
Feature engineering

Features: 19

Transactions: 95.662



## Fraud Cases



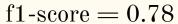
0.2% Frauds

X: Frauds, Non-frauds y: Number of cases

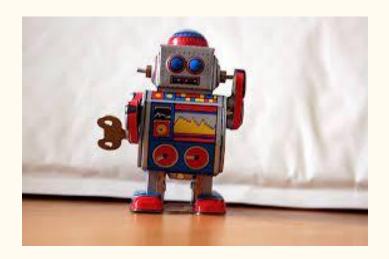
Non-frauds Frauds

### Baseline Modell

Transactions with an value equal or exceeding 500.000 are frauds.

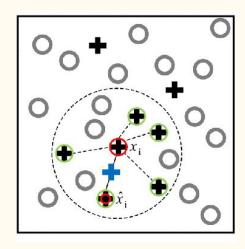






## Machine learning

- The problem: imbalance
- The solution: Synthetic Minority Oversampling Technique
- The model: Building three different models
- Tuning: From good to great through hyperparameter tuning



creating synthetic frauds using SMOTE

#### Results

Unoptimized model:

F1-score 0.79

Optimized model:

F1-score 0.88

Most important features:

transactions in financial services (products and providers) are most likely to be fraudulent

#### Recommendation & future work

#### Improve model:

- collect more data and improve model
- cost of missed frauds vs. wrongly predicted frauds
- error analysis

#### Further preventive measures:

• two factor authentification

# Questions?

Thank You