

REECE SIMON

CONTACT

Contact No: +27 67 743 2579

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Email Address: reecesimon84@gmail.com

EDUCATION

Eduvos

- Higher Certificate in Software Development
2024 - Currently (Part Time)

Life Choices

- (Web Development Course)
2022 - 2023

Desmond & Tutu Legacy Foundation

- (Personal Development Course)
2018 - 2019

Windosr High School

- Matriculated
2018

SKILLS

- Project Management(Jira, BaseCamp,ClickUp)
- HTML, CSS, Bootstrap, JavaScript, Vue.js, MYSQL, Wordpress, Node, UI UX Design, SEO, Python, C#,
- MY SQL Server
- Teamwork
- Cognitive
- Leadership
- Effective Communication
- Critical Thinking
- Optimistic
- Diligent

Office 365, GSuite , Outlook, Excel, Zendesk

LANGUAGES

- English (Fluent)
- Afrikaans (Good)

PROFILE

Tech-savvy, results-driven professional with a strong work ethic and quick adaptability to new technologies. Skilled in problem-solving, detail-oriented execution, and thriving in fast-paced, growth-driven environments. Committed to continuous learning and delivering high-impact solutions.

WORK EXPERIENCE

- Confer With2023 - 2025

Customer Success Executive

 - Handled high-volume 1:1 video calls with professionalism and consistency
 - Audited websites for performance, usability, functionality improvements
 - Exceeded client service KPIs with impactful, results-driven interactions
 - Monitored Kibana/Elastic dashboards to spot trends and enhance strategies
- Teleperformance2022-2023

Call centre Agent

 - Answer customer enquiries about there tariffs and upgrade them to smart meters to give me accurate readings.
 - Delivering exceptional service whilst meeting KPI stats and tartgets
- Kovacs Student Village2020-2022

Meet & Greet, Admin and Finance,Data Entry

 - Greet, guide and assist student through the check-in process & procedures.
 - Assist students with completion of lease agreements and then data capturing details for the finance department.

PART-TIME WORK EXPERIENCE & SHORT COURSES

Bazinga PartiesCompTia A Course(Currently Completing)
Tori (Owner of Bazinga)
Phone: +27 72 392 8833
Kids Entertainer at events held by Bazinga.

Jaqueline Midgley
Owner (SmartSit)
Phone: +64 22 367 9180

Pet Sitting, Walking , Feeding, Stay-overs
for pets.

REFERENCE

Marvin Randall Customer Success Manager (Confer With) Phone: + 27 63 392 7893	Ehrin Manuel Placement Officer(Life Choices) Phone: 071 831 2807
Azaad Carriem Finance Officer (Kovacs) Phone: +27 82 255 0591	Cameron Smith Team Leader(Teleperformance) Phone: +27 64 702 7562