A recent graduate with a strong interest in web design and development. Ready to use my problem solving and analytical skills alongside my strong desire to learn to design and maintain high quality web applications.

SKILLS

• TypeScript React GraphQL • MongoDB

• SQL Express

• Node.js • Git

• HTML5

• CSS3

Vendor Analytics

• Metric/Goal Assessments

PROFESSIONAL EXPERIENCE

A.P. Moller - Maersk - Vendor Management Analyst - Charlotte, NC

May 2021 - Present

Landside Execution Division

Responsible for analysis of billing and performance to standard for contracted carriers to drive cost reduction and invoice collection. Solely manage communications inbox for carrier questions regarding required federal permits and corporate standards required when contracted to move Maersk equipment.

Key Accomplishments:

- Selected to provide analytics support for visible project targeting invoice collections of greater than one million dollars. Collaborated across lines of business to develop comparison and exception reporting to verify charges, identify discrepancies between corporate and trucker records, and ensure billing was accurate. Actions reduces the outstanding invoice amount by over 75%.
- o Tracked and visualized week over week performance data of truckers in Excel. allowed delivery managers to better identify shortcomings and bottlenecks in performance.
- o Managed a business Outlook account to assist truckers in resolving issues they were experiencing. Over 50 emails received and resolved per day with response time being improved from 24-72 business hours from 24-48.
- o Developed and documented standard operating procedures and roles and responsibilities for the startup of the new Vendor Management team.
- o Gave business guidance to the development of new transportation management system. Guaranteed that required features from the legacy system were kept while new features were being implemented.

Catawba Rubber - Warehouse Assistant- Charlotte, NC

Summers. 2019-2020

- Learned and supported all aspects of end-to-end warehouse process, from sales to shipments.
- Adapted quickly to increasing responsibilities advancing to sales and customer service roles, providing unique solutions to individual client needs, and processing client invoices and payments.

EDUCATION AND OTHER ACHIEVEMENTS

Full Stack Development Boot Camp Certificate, 2022

University of North Carolina Charlotte - Charlotte, NC

Bachelor of Science - Economics, 2020

North Carolina State University - Raleigh, NC

Highlighted Courses: Calculus III, Linear Algebra and Matrices, Econometrics II/Statistics

BSA Eagle Scout - Achieved highest Scouting rank through a ten-year commitment to a comprehensive program designed to build character and effective leadership skills. Excelled at exhibiting resiliency and adaptability to challenging situations.