Lecture 14: Case Study

Mongo's Kitchen

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Summary

Development of ER model for database for Mongo's Takeaway

Mongo's Takeaway

- Mongo's famous takeaway wants DB-based order-submission website
- Needs DB backend to house data to support this



Model:

- Customer submit order via fancy form
- Receives confirmation with order num and price
- Collects completed order in person later

Mongo's Menu

code	item	price
mo1	Cheeseburger	€6.00
mo2	Chips	€1.50
mo3	Mushy Peas	€2.00
mo4	Sauerkraut	€2.00
mo5	Pizza	€7:50
тоб	Kebab	€5.25
mo7	Spam	€3.00
mo8	Lobster Thermidor	€30.00

Order Details

For each order we need to keep track of

- customer's details
- items ordered and quantity (and price)
- status:

received -> posted -> completed -> collected

Sample Queries

- DB should support order processing such as
 - List items on menu and prices
 - Calculate price of an order
 - Generate list of active orders

Sample Queries

- DB should support order processing such as
 - List items on menu and prices
 - Calculate price of an order
 - Generate list of active orders
- Should also help production of business summary info.
 - Determine total sales for last month
 - · Determine max, min, average wating time for each day
 - List customers in decreasing order of total sales for the month
 - List customers who places an order but never collected it

Towards a DB Design

Entity Sets

- •customers: names, addresses etc.
- •menu_items: items on offer, descriptions, prices
- •orders: order number

Towards a DB Design

Entity Sets

- •customers: names, addresses etc.
- menu_items: items on offer, descriptions, prices
- •orders: order number
- •staff:
 - name and staff number
 - •(To keep track of who handles order in case of problems)

Towards a DB Design cont'd

Relationships

•placed_by: which customers placed which orders

Towards a DB Design cont'd

Relationships

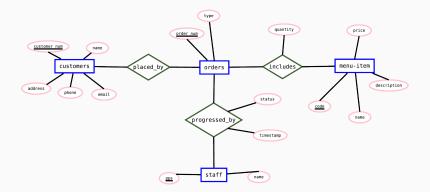
- placed_by: which customers placed which orders
- •includes:
 - •which items are in which orders
 - •attribute: quantity of item in this order

Towards a DB Design cont'd

Relationships

- placed_by: which customers placed which orders
- •includes:
 - •which items are in which orders
 - •attribute: quantity of item in this order
- •progressed_by:
 - •which staff members processed the order
 - •attributes: order status and time-stamps
 - (tracks order progress and times)

Complete ER Diagram



DB Schema

```
customers(customer_num, name, address, email, phone)
orders(order_num, order_type)
menu_items(code, name, description, price)
staff(pps, name)

placed_by(customer_num, order_num)
progressed_by(order_num, staff_num, status, time_of_change)
includes(order_num, menu_code, quantity)
```

Note: no weak entity types in this design

Typical DB Interactions

- List the available menu items and prices
- Determine price of an order
- List all outstanding orders order of urgency (oldest first)
- List total sales for last month by menu item
- List customers in order of the numbers of orders placed last month.

Displaying The Menu

Task List the available menu items and prices Query

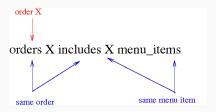
SELECT code, name, description, price **FROM** menu_items;

Notes (Embedded in PHP script, which pretty-prints result as a form using $\mathsf{HTML}/\mathsf{CSS}$)

Pricing An Order

Task Determine the price of an order (given its order number, say X)

Idea



•One row in filtered combo table per order item

Pricing cont'd

Query

```
SELECT SUM(m.price*i.quantity) AS 'Total'
FROM
orders AS o JOIN
includes AS i JOIN
menu_items AS m
ON
o.order_num = i.order_num AND
i.menu_code = m.code
WHERE o.order_num = X;
```

Notes

• Combines price and quantity for each "line" of order

Generate Sales Summary

Task List total sales for each menu item for last month Idea

•



• Group order items for same menu item together

Sales Summary cont'd

Query

```
SELECT m.name, SUM(i.quantity), SUM(m.price*i.quantity)
FROM
  orders AS o JOIN
   progressed_by AS pr JOIN
  includes AS i JOIN
  menu items AS m
  ON
    o order num = i order num AND
    pr.order_num = o.order_num AND
    i menu code = m code
WHERE
  pr.' status' = 'received' AND
  pr.time_of_change BETWEEN '2012-11-01 00:00:00' AND
                           '2012-11-30 23:59:59'
GROUP BY m.code:
```

Notes

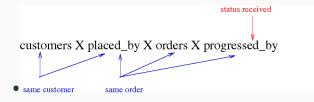
"timestamps"

•Note DATETIME values combine dates and times: useful for

Listing "Active" Orders

Task List customers and order numbers of all "active" (uncompleted) orders, oldest first

Idea



Listing "Active" Orders cont'd

Query

```
SELECT pr.time_of_change, c.name, o.order_num
FROM

customers AS c JOIN
placed_by AS pl JOIN
orders AS o JOIN
progressed_by AS pr
ON

c.customer_num = pl.customer_num AND
pl.order_num = o.order_num AND
o.order_num = pr.order_num
WHERE pr.status = 'received'
ORDER BY pr.time_of_change;
```

Notes

- •Includes completed orders!
- Refine to exclude orders that have been completed

Listing "Active" Orders cont'd

```
SELECT pr.time_of_change, c.name, o.order_num
FROM
  customers AS c JOIN
  placed_by AS pl JOIN
  orders AS o JOIN
  progressed_by AS pr
  ON
    c.customer_num = pl.customer_num AND
    pl.order_num = o.order_num AND
    o.order_num = pr.order_num
WHERE
  pr. status = 'received' AND
  NOT EXISTS
                                         -- True only if
  ( SELECT * FROM progressed_by AS pr2 — order was
     WHERE
                                         — completed
 pr.order_num = pr2.order_num AND
        pr2. status = 'completed'
ORDER BY pr.time_of_change:
```

Notes and Acknowledgements

The restaurant image is a still from Monty Python's "Dirty Fork" sketch.