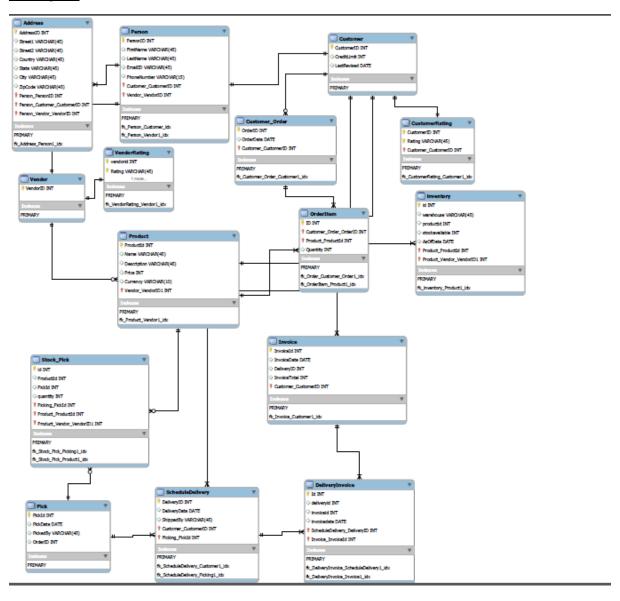
## **Problem Statement**

Every business across the globe wishes to use technology to increase sales and flourish business worldwide. In this project, I am attempting to create database which manages online transactions of electronic items like laptops, desktops...etc.

The project aim is to track entire order to cash flow which involves various sub processes like receiving orders from customer, placing orders, picking, packing and scheduling delivery and generating invoice for customer.

## **ER Diagram**





## **Data Description**

For demonstration purpose, I have used some dummy data to display End-to-End flow which involves customer, order, product, picking, packing, delivering and generating invoice.

#### **Functionality Description**

There would be 4 kinds of role on the database:

- 1. Administrator
- 2. ServiceClerk:
- 3. Customer
- 4. Vendor

The Administrator will have complete privileges on the whole database. The ServiceClerk will have access to create, modify, delete sales order, update inventory table, schedule delivery and generating invoice.

The customer calls ServiceClerk to place order and track order details. The vendor will also call ServiceClerk to inform about supplying products in a warehouse.

Depending upon the functionality each user will have its own access.

### **Use Cases**

1. Person Table – In person table, I have included 2 persons one is customer and second is vendor and its having attributes such as firstName, lastName, EmailId, PhoneNumber

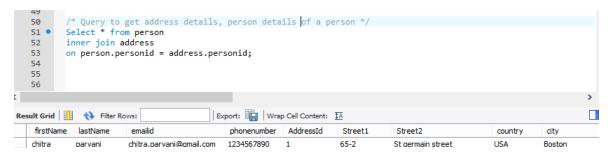
```
1
         /*Person Table */
   3
     • □ CREATE TABLE person(PersonId int Primary key not null,
   4
                               firstName varchar(45),
   5
                              lastName varchar(45));
   6
   7 •
          alter table person add emailid varchar(45);
   8 •
          alter table person add phonenumber varchar(15);
   9
           elect * from person;
  10 •
  11
  12 •
         Update person
          set emailid = 'chitra.paryani@gmail.com'
  13
          where personid = 1;
  14
  15
  16 •
         Update person
          set phonenumber = '1234567890'
  17
                                         | Edit: 🚄 🖶 | Export/Import: 📳 🌄 | Wrap Cell Content: 🛂
firstName
                lastName
                          emailid
                                                phonenumber
  chitra
               parvani
                           chitra.parvani@gmail.com
                                                1234567890
                           omegatraders@gmail.com
                                                7894561230
  omega traders
               terry turner
               NULL
```

- 2. Address Table I have separately created address table and linked it with person using personId due to two reasons
  - a. Person can have multiple addresses like office address, home address

b. To share it with multiple entities like customer, shipper

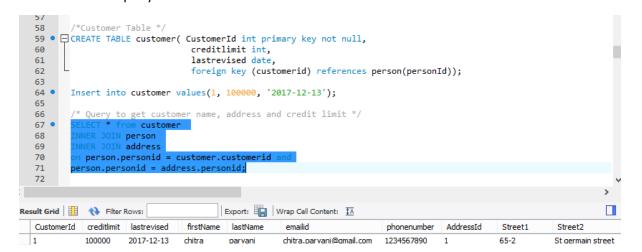
```
33
          /*Address Table */
  34 • ☐ CREATE TABLE Address(AddressId int primary key not null,
                                 Street1 varchar(45),
  35
  36
                                 Street2 varchar(45),
  37
                                 country varchar(45),
                                 city varchar(45),
  38
  39
                                 zipcode varchar(45),
  40
                                 personId int,
  41
                                 foreign key (personId) references person(personId));
  42
  43 0
          alter table address add state varchar(45);
  44
  45 •
          Insert into address values(1,'65-2','St germain street','USA','Boston','02115',1,'MA');
  46 •
                         address;
  47
             Query to get address of a person */
          Select * from person
  48 •
                                          | Edit: 🚄 🖶 🖶 | Export/Import: 📳 🐻 | Wrap Cell Content: 🛂
Result Grid 🔢 🙌 Filter Rows:
  AddressId
              Street1
                                                 country
                                                            city
                                                                         zipcode
                                                                                      personId
                                                                                                 state
                           Street2
                                                                        02115
                                                           Boston
                                                                                                MA
                          St germain street
                                                USA
                                                                                     1
NULL
  NULL
```

Query which displays person, address details of person



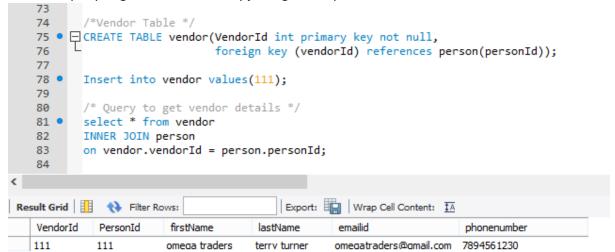
3. Customer Table – I have created customer as subtype which inherits attributes from person supertype. Additional attributes which customer have is credit limit, lastrevised date of credit which gives information about customers credit.

Below is the query



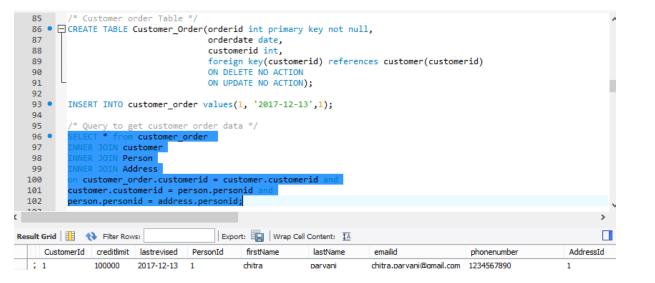
4. Vendor Table – I have created vendor table as subtype which inherits attributes of person supertype. Vendor supplies products to a warehouse. Not included more details due to limited scope of this project.

Executed query to get vendor details by joining it with person

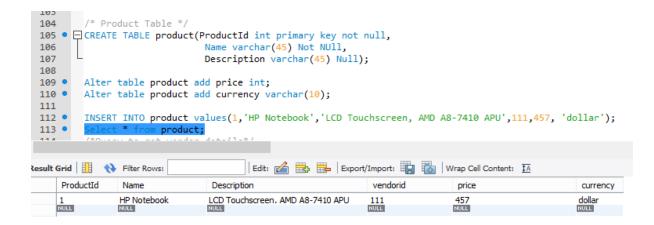


5. Customer\_Order Table: This table gives information about order which is placed by customer and on which date

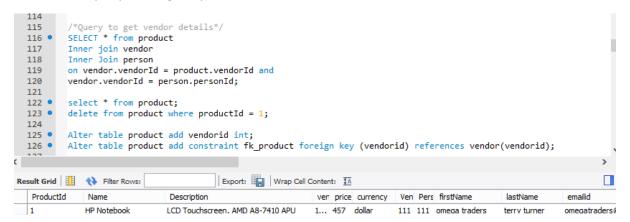
Below query gives information about order placed by customer



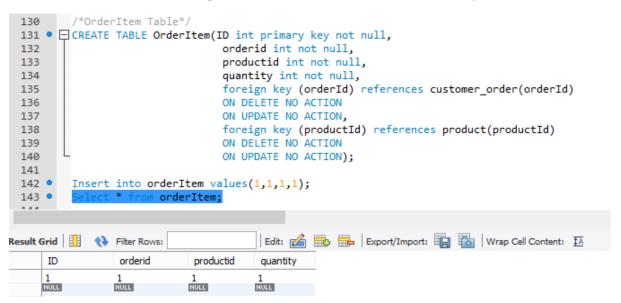
1. Product Table: product table gives information about product like ProductID, Name, description.



#### Below is the query which gives product vendor details

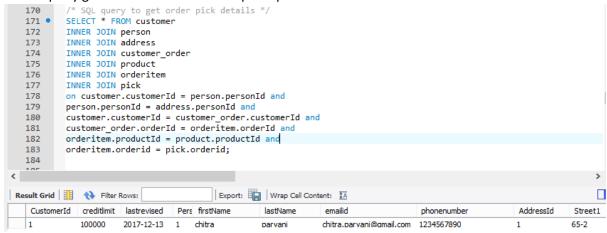


2. OrderItem Table – This table gives the information about Items ordered by customer



3. PICK Table – This table gives information about order pick details like pickedby, date and for which order. Location information is not included due to limitations in project and maybe enhanced in future.

Below query gives information of order pick up details



4. STOCKPICK Table – This table gives information about product pick details. This table is included to resolve many to many relationship issue between product and pick table.

5. ScheduleDelivery – This table gives information about delivery schedule like delivery date, shipped by, pick up by whom

```
/*Create Table ScheduleDelivery */

CREATE TABLE ScheduleDelivery(DeliveryId int primary key not null,

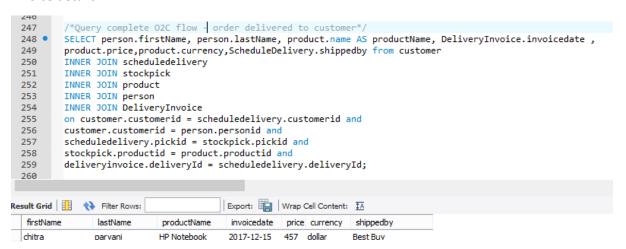
Deliverydate date,
shippedby varchar(45),
pickId int,
customerid int,
invoiceid int,
foreign key (pickId) references pick(pickId),
foreign key (customerId) references customer(customerid)
);
```

6. Invoice Table – Invoice is generated once delivery is done.

7. DeliveryInvoice Table- It is a bridge table between ScheduleDelivery and invoice table

#### Queries

Query which give complete order to cash flow like customer, product, shipper, delivery and invoice details.



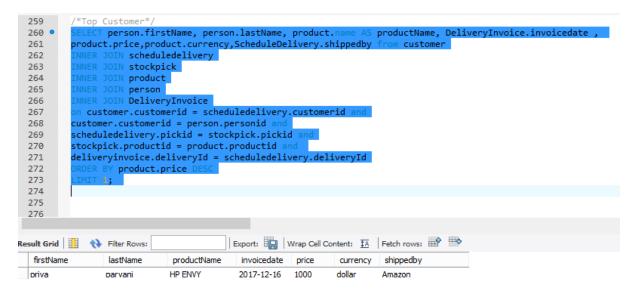
Added details for another customer

```
/*Query complete O2C flow - order delivered to customer*/
  260 •
          SELECT person.firstName, person.lastName, product.name AS productName, DeliveryInvoice.invoicedate ,
          product.price,product.currency,ScheduleDelivery.shippedby from customer
  261
  262
          INNER JOIN scheduledelivery
  263
          INNER JOIN stockpick
  264
          INNER JOIN product
  265
          INNER JOIN person
          INNER JOIN DeliveryInvoice
  266
  267
          on customer.customerid = scheduledelivery.customerid and
  268
          customer.customerid = person.personid and
          scheduledelivery.pickid = stockpick.pickid and
  269
          stockpick.productid = product.productid and
  270
          deliveryinvoice.deliveryId = scheduledelivery.deliveryId; |
  271
  272
Result Grid 🔢 🚷 Filter Rows:
                                           Export: Wrap Cell Content: $\overline{A}$
                 lastName
                              productName
                                            invoicedate
                                                       price currency
                                                                     shippedby
                 parvani
                              HP Notebook
                                            2017-12-15
                                                       457 dollar
                                                                     Best Buy
  priva
                                            2017-12-16 1... dollar
                parvani
                                                                     Amazon
```

#### **Analytics**

A great deal of analytics can be done in order to cash flow. Below are the few queries which I have included

1. Finding top customer based on purchases he/she has done



2. Products delivered to customer is either on time or delayed which is compared by using requested date and delivery date. If it is delayed then company can immediately take actions by notifying customers about the same or by providing some extra services, or refund the amount which will all help in managing customer relationship.

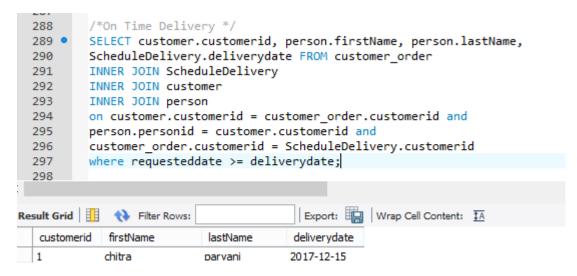
### **Requested Date**

orderid	orderdate	customerid	requesteddate
1	2017-12-13	1	2017-12-15
2	2017-12-14	2	2017-12-15
NULL	NULL	NULL	NULL

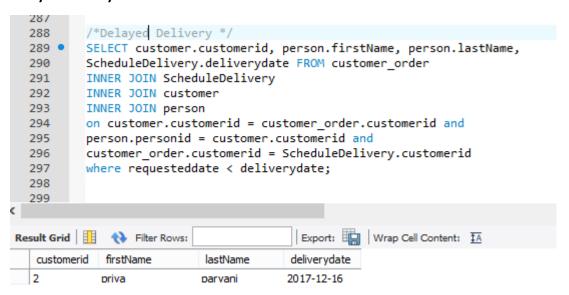


For customer 1, delivery is on time and for customer 2, delivery is delayed

## **On Time Delivery**



### **Delayed Delivery**



#### Views

Created a temporary inventory table

```
/* Created temp inventory table to show stock available in warehouse*/
 339 • ☐ Create table inventory(id int not null primary key, warehouse varchar(45),
         productid int, stockAvailable int,
        foreign key (productId) references product(productId));
 341
 342
 343 •
         alter table inventory add Asofdate date;
 344 •
         Update inventory
 345
         set Asofdate = '2017-12-13';
 346
 347
         Insert into inventory values (1, 'M1',1,100);
         Insert into inventory values (2, 'M1',2,100);
 348
         Insert into inventory values (3, 'M1',3,100);
 349 •
 351 •
         select * from inventory;
 352
                                         Edit: 🝊 🖶 🖶 Export/Import: 识 👸 Wrap Cell Co
tesult Grid
            Filter Rows:
                  productid stockAvailable
                                        Asofdate
        warehouse
 1
       M1
                           100
                                        2017-12-13
 2
       M1
                  2
                           100
                                        2017-12-13
 3
       М1
                           100
                                        2017-12-13
 NULL
                  NULL
```

View is created to check total stock (which includes stock available in inventory + product ordered by customer)

```
/*Created View to view total stock available including ordered and available */
 354 •
         CREATE View TotalAvailProduct
 356
         SELECT orderid, quantity from orderitem
         UNTON ALL
 357
 358
         select productid, stockavailable from inventory;
 359
 360 •
        CREATE view stock
 361
 362
         SELECT orderid, sum(quantity) from totalavailproduct group by orderid;
 363
 364 •
         select * from stock;
                                      Export: Wrap Cell Content: IA
orderid sum(quantity)
  1
         101
  2
         101
 3
         100
```

#### **INDEX**

Index is created in customer\_order and orderitem table to access details faster

```
/* CREATE INDEX */
CREATE INDEX OrderIdIndex on customer_order(orderid);

CREATE INDEX OrderItemIndex on OrderItem(orderId);
CREATE INDEX productItemIndex on OrderItem(productId);

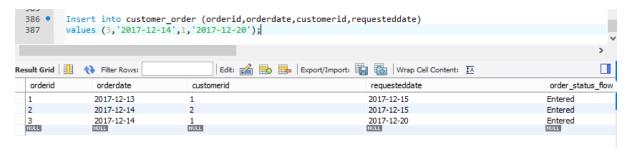
desc orderitem;
```

#### Trigger

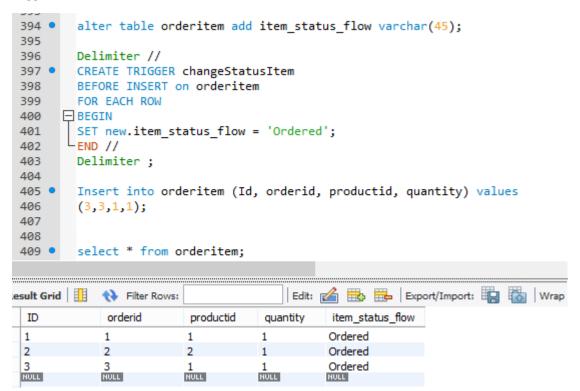
I have created order\_status\_flow field which maintains status of the transactions. Initially, order status flow is blank

orderid	orderdate	customerid	requesteddate	order_status_flow
1	2017-12-13	1	2017-12-15	NULL
2	2017-12-14	2	2017-12-15	HULL
NULL	NULL	NULL	NULL	NULL

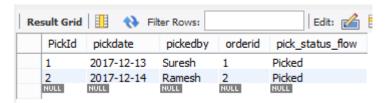
Once customer places order, order\_status\_flow changes to Entered by trigger.



Similarly, I have created item\_status\_flow in orderitem table which is initially null and when customer chooses item and places order, its status changes automatically to 'Ordered' using trigger.



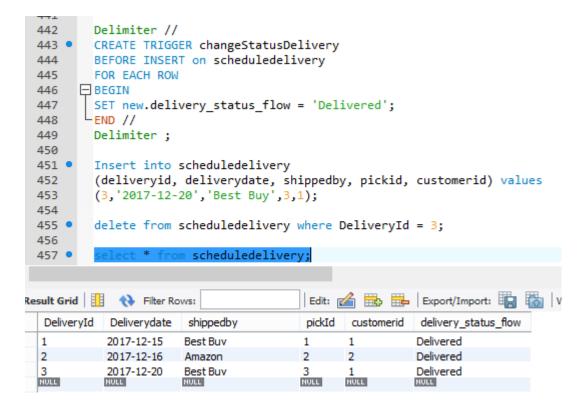
Similarly, trigger is created when item is picked for delivery.



Date: 14/12/2017

```
412
          /*Trigger for pick */
  413 •
           select * from pick;
  414
  415 •
           alter table pick add pick_status_flow varchar(45);
  416 •
           alter table pick drop pick_status_flow;
  417 •
           update pick
  418
           set pick_status_flow = 'Picked';
  419
  420
           Delimiter //
  421 •
           CREATE TRIGGER changeStatusPick
  422
           BEFORE INSERT on pick
           FOR EACH ROW
  423
         BEGIN
  424
  425
          SET new.pick_status_flow = 'Picked';
         LEND //
  426
           Delimiter;
  427
  428
           Insert into pick (pickid, pickdate, pickedby, orderid) values
  429 •
           (3,'2017-12-14','Mahesh',3);
  430
  431
  432 •
                          pick;
<
                                           Edit: 🚄 🖶 Export/Import: 📳
Result Grid
              Filter Rows:
   PickId
                                      pick_status_flow
          pickdate
                     pickedby
                              orderid
          2017-12-13
                     Suresh
                                     Picked
   2
          2017-12-14
                    Ramesh
                              2
                                     Picked
          2017-12-14
                     Mahesh
                                     Picked
                             NULL
   NULL
                    NULL
                                     NULL
```

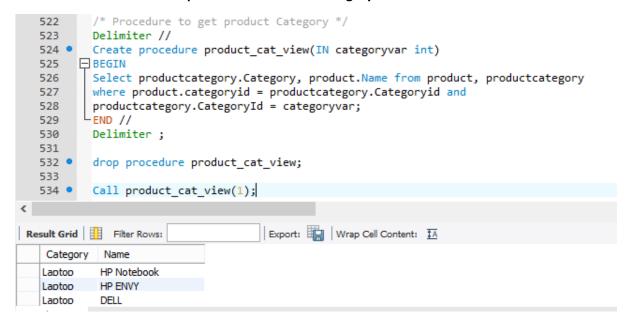
Similarly, when item is delivered status changes to delivered



Using this status, entire order to cash can be tracked.

### procedure

## Procedure is created to find product name and its category



Second procedure is created to find total number of products based on category

```
536
         /*count of products based on category */
  537
          Delimiter //
  538 •
        Create procedure product_cat_count(IN categoryvar int, OUT total int)
  539 ☐ BEGIN
         Select productcategory.Category, count(product.Name) from product, productcategory
  540
  541
          where product.categoryid = productcategory.Categoryid and
  542
          productcategory.CategoryId = categoryvar;
        LEND //
  543
  544
         Delimiter;
  545
  546 •
        Call product_cat_count(1, @total);
                                    Export: Wrap Cell Content: 1A
Result Grid Filter Rows:
  Category count(product.Name)
 Laptop
```

#### **Functions**

## Function is created to determine Vendors rating

```
566
          /*created function to find vendor rating */
 567
         Delimiter %%
 568 •
         create function fn_vendorRating(vendorID int)
 569
         returns varchar(200)
 570
       □begin
 571
             DECLARE result varchar(200);
 572
             SET result:=
           (select concat(vendorid, ' | ',repeat('*',rating))
 573
 574
            as rating
 575
            from vendor v,v_rating vr
 576
            where v.vendorid = vr.vendorid and vr.vendorid = vendorId);
            RETURN result;
 577
 578
        end %%
 579
         DELIMITER;
 580
 581 •
        select fn_vendorRating(111);
                                        Export: Wrap Cell Content: IA
Result Grid 🔢 🚷 Filter Rows:
  fn_vendorRating(111)
 111 | *****
```

#### **Customer Rating**

Second function is created to determine customer rating

```
/* Create function to find customer rating */
 584
         Delimiter %%
 585
         create function fn_custRating(customerID int)
 586
         returns varchar(200)
 587
       begin
 588
            DECLARE result varchar(200);
 589
            SET result:=
 590
            (select concat(customerid, ' | ',repeat('*',rating))
 591
            as rating
 592
            from customer v,c rating vr
 593
            where v.customerid = vr.customerid and vr.customerid = customerID);
 594
            RETURN result;
 595
        end %%
 596
         DELIMITER;
 597
 598 • Ldrop function fn custRating;
         select fn custRating(1);
Export: Wrap Cell Content: IA
  fn custRating(1)
 1 | *****
```

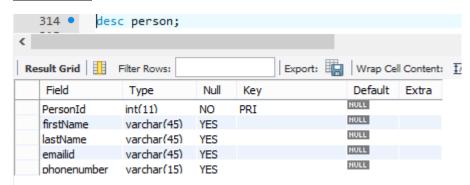
#### **User Access**

#### UserAccess provided to ServiceClerk

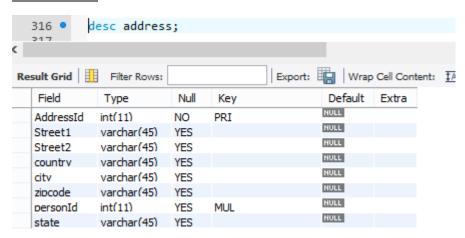
```
/* Service Clerk */
 466
 467 •
          CREATE USER ServiceClerk IDENTIFIED BY 'password';
 468
 469
          -- Revoke all privileges for the user
 470 •
          REVOKE ALL privileges, grant option from ServiceClerk;
 471
 472
          -- Grant needed privileges
 473 •
          GRANT SELECT ON customer to ServiceClerk;
 474
 475
          GRANT UPDATE (firstName, lastName, EmailId, PhoneNumber)
 476
          ON customer TO ServiceClerk;
 477
 478 •
          GRANT SELECT, DELETE ON customer_order to ServiceClerk;
 479
          GRANT INSERT, SELECT, DELETE on orderItem to ServiceClerk;
 480 •
 481
          GRANT SELECT on inventory to ServiceClerk;
 482 •
 483
          /* Entry Clerk */
 484
utput .....
Action Output
       Time
               Action
                                                                                  Message
) 105 03:04:15 GRANT INSERT, SELECT, DELETE on orderItem to ServiceClerk
                                                                                 0 row(s) affected
106 03:04:44 GRANT SELECT on inventory to ServiceClerk
                                                                                 0 row(s) affected
  107 03:06:52 CREATE USER EntryClerk IDENTIFIED BY 'password'
                                                                                 0 row(s) affected
108 03:06:55 REVOKE ALL privileges, grant option from ServiceClerk
                                                                                 0 row(s) affected
  109 03:07:54 GRANT INSERT, SELECT on customer TO EntryClerk
                                                                                 0 row(s) affected
```

## **Tables, Data Types and Domain**

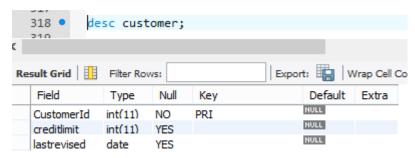
# Person Table



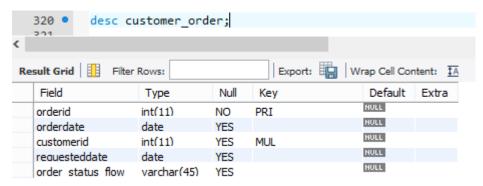
### **Address Table**



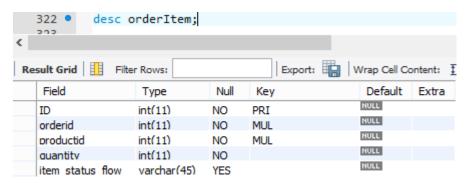
# **Customer Table**



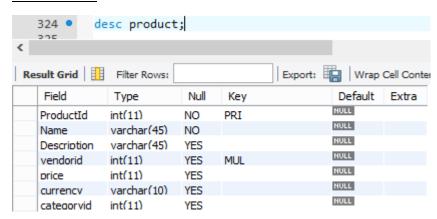
# Customer\_Order Table



# **OrderItem Table**



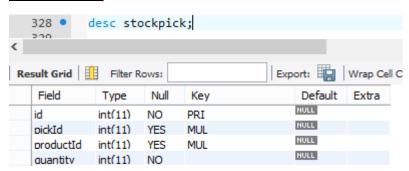
### **Product Table**



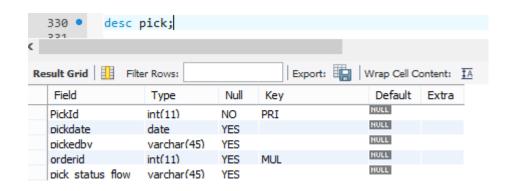
## **Vendor Table**



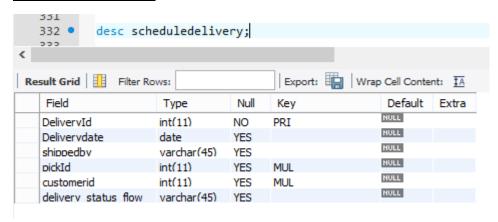
# StockPick Table



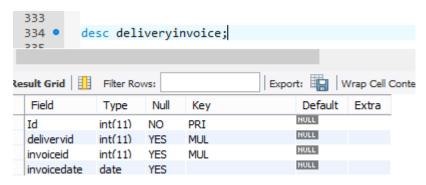
## **Pick Table**



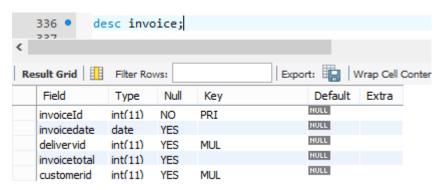
## **ScheduleDelivery Table**



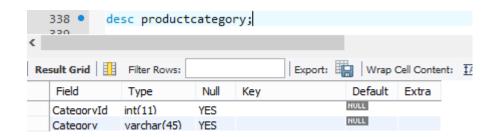
## **DeliveryInvoice Table**



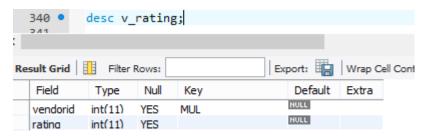
# **Invoice Table**



### **ProductCategory Table**



# **Vendor Rating Table**



# **Customer Rating Table**

