51Talk
无忧英语

Unit 7 **Working together**

LESSON 4 **There is something wrong with my computer**

LEARNING OBJECTIVE
In this lesson, you will learn to talk about the problem with your computer.

1 Warm-up
What are common computer problems?

Words and phrases you may want to use:

- running slowly
- won't turn on
- no sound from speakers
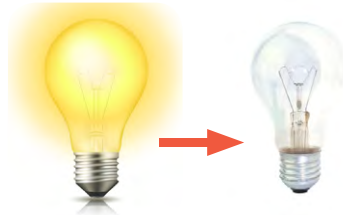
2 New words and expressions
Matching game

1.

2.

3.

4.

5.

computer software
['sɒftweə(r)]
turn on [tɜː(r)n ɒn]
turn off [tɜː(r)n ɒf]
save [seɪv]
repair [rɪ'peə(r)]

turn on
_____

Let's go through the sentences. Pay attention to the words in red.

a. You can use different **computer software** to do different things.

b. Kate **turned on** the TV to watch her favorite TV show.

c. Tom **turned off** the light before he left his house.

d. You need to click the "**save**" button after you finish your work.

e. The engineer tried his best to **repair** the broken computer.

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3 Speaking naturally
1. Conversation setting

Who:
Jennifer and Andy (colleagues)

Where:
In the office

Talking about:
Computer problems

Let's see how they will deal with the problem!

3 **Speaking naturally**

2. Conversation and activity

Jennifer: Oh, no! There's something wrong with my computer!

Andy: What's wrong with it?

Jennifer: This **computer software** isn't working, but I don't know why.

Andy: Why don't you **turn off** your computer and then **turn** it **on** again? It should be fine after you do that.

Jennifer: Okay, I'll give that a try.

Andy: Make sure to **save** all your work first. You don't want to lose it, do you?

Jennifer: Oh, that's right. I almost forgot that. Thanks, Andy.

(Jennifer turns off and on the computer.)

Andy: Is the software working now?

Jennifer: No, it's still not working. What should I do?

Andy: Maybe you can ask someone from the IT department to **repair** it.

Put the activities in the correct order.

A ( )
turn off

B ( )
repair

C ( )
turn on

D (1)
save

3 Speaking naturally
3. Conversation and comprehension

Jennifer: Oh, no! There's something wrong with my computer!

Andy: What's wrong with it?

Jennifer: This **computer software** isn't working, but I don't know why.

Andy: Why don't you **turn off** your computer and then **turn** it **on** again? It should be fine after you do that.

Jennifer: Okay, I'll give that a try.

Andy: Make sure to **save** all your work first. You don't want to lose it, do you?

Jennifer: Oh, that's right. I almost forgot that. Thanks, Andy.

(Jennifer turns off and on the computer.)

Andy: Is the software working now?

Jennifer: No, it's still not working. What should I do?

Andy: Maybe you can ask someone from the IT department to **repair** it.

Answer the questions:

1. What's wrong with Jennifer's computer?

   The computer software …

2. What will Jennifer do next?

   Jennifer will …

3 Speaking naturally
4. Practice

Jennifer: Oh, no! There's something wrong with my computer!

Andy: What's wrong with it?

Jennifer: This _____ isn't working, but I don't know why.

Andy: Why don't you _____ your computer and then _____ it ___ again?
It should be fine after you do that.

Jennifer: Okay, I'll give that a try.

Andy: Make sure to _____ all your work first. You don't want to lose it, do you?

Jennifer: Oh, that's right. I almost forgot that. Thanks, Andy.

(Jennifer turns off and on the computer.)

Andy: Is the software working now?

Jennifer: No, it's still not working. What should I do?

Andy: Maybe you can ask someone from the IT department to _____ it.

4 **Task**
Speak out

Teacher Hi, ... (student's name) Have you ever had problems with your computer at work?

Yes, I ... **You**

Teacher ...

... **You**

Teacher ...

... **You**

Word tips

- hardware/software/ Internet connection
- save
- restart/turn on/turn off
- ask for help
- repair

5 **Summary**
What did you learn in this lesson?

Words and phrases:

Sentences:

Let's check the next page!

5 Summary

You have learned the following vocabulary and sentence patterns to talk about the problem with your computer.

Words and phrases:

1 save

2 repair

3 computer software

4 turn on

5 turn off

Sentence patterns:

Why don't you …?

(Make a sentence)

Make sure to …

(Make a sentence)

WELL DONE!

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