## LAURITTA BURROWS

SOFTWARE DEVELOPER

#### CONTACT

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# **PHONE**: 07412731172

#### **PORTFOLIO:**

www.reetzonline.com

## **SKILLS**

GitHub Python SQL HTML, CSS, Sass Javascript AWS & Azure API's Django Agile

### **EDUCATION**

#### UNIVERSITY OF WEST LONDON London, UK

BSc Computer Science (Expected graduation Aug 2023)

### **Relevant Courses**

Web Programming (present)
Comptia A+ (present)
Cisco's Packet tracer
Cisco's IoT
NDG Linux

#### **Awards**

Most Supportive Youth Worker

### **CAREER OBJECTIVE**

A diligent computer science mature student aiming for a first degree. A highly motivated, organised and reliable individual driven by the desire to design and develop exciting new technologies. A proven team play with great communication skills, I am seen as a very personable individual who appreciates the need to celebrate the smaller successes along the way.

#### PROFESSIONAL EXPERIENCE

### **Deputy Manager**

Willoughby Place Limited, London / April 2017 - present

- Vastly improved on value added performance levels by introducing a collection of tools and software for remote delivery. All staff now have access to training and service updates.
- Slashed staff rota drafting time by 75% when I designed and automated worksheets in excel. As the team grew in size, I signed up to an online service, making the rota duty more accessible for more managers.
- Leveraged the knowledge and skills within our team to design new forms and more efficient processes for recording and accessing data. Making for improved staff collaboration and team working.
- Stamped out persistent computer and networking issues by undertaking installation/update visits at both homes.

#### **Learning and Development Manager**

The Learning Station, London / Sept 2016 - Nov 2017

- Achieved the largest single customer contract whilst selling professional courses and promoting our online portfolio tools. This greatly enhance the company's reputation in the market for residential childcare courses.
- Successfully streamlined the processes linked to the funded government programmes, so we were able to double our recruitment of candidates and process them quicker.

## Freelance Assessor/Trainer & Project Manager

Reetz Ltd., London / Mar 2009 - Sept 2016

• Effectively project managed an SFA funded qualifications where staff/learners achieved 100% completion of their Diploma in IT & Telecommunications Level 2. Empowered them to work to higher standards at a faster pace, for cold calling child care organisations, whilst completing their qualification. Collaborated with a number of teams within Mapalim to fulfill their admin requirements through this programme.

#### **INTEREST**

- Recently Scrum Mastered a database design project which was piloting the Agile system of software development. Made use of sprints and backlogs to progress the project to completion.
- Exploring new software trends to create real life solutions, including: dynamic website, NVQ diary, social care database, micro business apps