### REEVE SOLO A. RAMIREZ

Software Developer

### CONTACT 📟

- work.with.reeve@gmail.com
- 0993 752 1370
- Cogon Pardo, Cebu City, Cebu

### **EDUCATION**



Asian College of Technology
Poblacion, Gabuya St, Cebu City
2019 – 2023 | Cum Laude

### SKILLS 💒

- C#
- .NET
- .NET MAUI
- SQL
- HTML, CSS, JS
- Computer Literate
- Visual Studio
- Microsoft Office
- Team Player
- Strong Work Ethic
- Coachable
- Goal-Oriented

### REFERENCES |

#### Ma. Casandra Estribor

Dev Support Alliance Software, Inc. 0966 269 7289

## ABOUT ME (1)

As a Cum Laude graduate in Information Technology, I bring a strong passion for programming and digital arts, complemented by practical experience in software development. I am eager to contribute my skills to a forward-thinking organization. My goal is to continuously grow and make meaningful contributions, leveraging my expertise to drive innovation and success.

# WORK EXPERIENCE 🏥

### Software Developer | Dev Support

MAR 2024 - SEP 2024

Alliance Software, Inc. - Cebu City, Philippines

- Managing ticket resolutions, including bug fixes, enhancements, and server checks, while providing prompt on-call support.
- Providing critical support across multiple applications, ensuring smooth operations, and resolving technical issues efficiently.
- Developing detailed documentation and collaborating with cross-functional teams to resolve complex issues and maintain best practices.

## Associate Analyst | Print Quality

**SEP 2023 - DEC 2023** 

RipeConcepts, Inc. | Nagarro - Cebu City, Philippines

- Applied analytical skills to resolve print quality issues, such as damage, incorrect printing, and envelope discrepancies.
- Managed high volumes of customer tickets, ensuring accurate problem identification and timely creation of replacement orders.
- Conducted inspections and collaborated with teams to improve quality control, enhancing accuracy and customer satisfaction.

#### IT INTERN

FEB 2023 - MAY 2023

DOLE Region VII Central Visayas - Cebu City, Philippines

- Created a prototype of a mobile application of a specific section of their website to showcase its potential appearance and functionality.
- Identified and reported a security vulnerability on the employee details page, contributing to the security improvement of the site.
- Assisted in troubleshooting technical issues, providing effective solutions to ensure smooth operations.