

# SIFAT ISLAM

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## EDUCATION

### The University of Texas at Dallas

Bachelor of Science in Computer Science

Aug. 2022 – May 2027

Richardson, TX

- GPA: **3.97**
- Achievements: Dean's List, Academic Success Scholarship
- Relevant Coursework: OOP (Java, C++), Computer Architecture (MASM), Discrete Math, Data Structures & Algorithms, Programming Languages & Paradigms, Probability & Statistics for CS & SE, Database Systems

## EXPERIENCE

### Incoming Co-op Software Engineering Intern

Adtran

Jan. 2026 – April 2026

Dallas, TX

- Selected as an upcoming Co-op student to work at Adtran.

### Student Support Analyst

UT Dallas Office of Information Technology

Jan. 2025 – Present

Richardson, TX

- Facilitated technical support for UTD systems via phone, email, chat, remote tools, and in-person at the Technology Bar, achieving a **97%** satisfaction rate while utilizing **Jira**, **TeamDynamix**, **Sailpoint** and **PEARL** for ticket management.
- Resolved over 30 technical support tickets daily, achieving a **98%** first-call resolution rate by troubleshooting diverse software and hardware issues and maintained detailed support records for accurate documentation and follow-up.

### Backend Developer

Association for Computing Machinery at UTD

Jan. 2024 – April 2024

Richardson, TX

- Led team of 5 to develop an Android app connecting **30,000+** students to events from **50+** university organizations.
- Integrated AI chatbot (OpenAI **GPT-4 Turbo**) providing personalized event recommendations with **90%** accuracy.
- Designed **Firestore NoSQL** schema which tested for **50%** more efficient data retrieval and seamless real-time sync.

## TECHNICAL SKILLS

**Languages:** Java, Python, C++, C, C#, Assembly, JavaScript, HTML, CSS, Dart, SQL

**Frameworks:** React, NodeJS, Flask, Flutter, Firebase, Firestore, MongoDB, NextJS, SQLAlchemy, Framer Motion

**Developer Tools:** VS Code, Eclipse, XCode, Unity, PyTorch, Docker, Git/GitHub, Linux, Postman

## PROJECTS

**FinSight AI** | LangChain, LlamaIndex, Unstructured.io, OpenAI API, NextJS, MongoDB, Flask

Apr. 2025

- Led the development of an application for employees to upload and query annual financial reports through an AI agent.
- Integrated **LangChain**, **RAG**, and advanced **PDF parsing** strategies to analyze unstructured and non-text-based content.
- Benchmarked performance with custom **unit testing** and API tuning, improving QA accuracy from **37% to 67%**.

**HydraWatch** | Flask, NextJS/React, TailwindCSS, SQLAlchemy, ML

Nov. 2024

- Developed a fullstack web app for EOG Resources at HackUTD 2024 for real-time hydrate anomaly predictions in gas pipelines.
- Trained a regression model with **95% accuracy** in **Google Colab**, integrated with **Flask** backend for real-time predictions.

**Game Vault** | NextJS/React, Javascript, MongoDB, TailwindCSS, Flask, Python, NodeJS

Sep. 2024

- Developed a full-stack personalized game library app using **Flask** and **NextJS**, integrated via **RESTful APIs** and **CORS**, enabling efficient cataloging and secure management of game details and user data from Sony's Playstation Store.
- Implemented interactive **CRUD** features and store integration, enhancing user experience through efficient navigation and an intuitive interface designed with **Tailwind CSS** enabling users to catalog games with details like purchase sources.

## LEADERSHIP/ORGANIZATIONS

### Bangladeshi Student Organization

Creativity Officer

Aug. 2022 – May 2023

### Association for Computing Machinery at UTD

Project Participant

Feb. 2024 – Apr. 2024

### Artificial Intelligence Society at UTD

Member

Aug. 2023 – Dec. 2023