

REFAAT BITAR

Software Engineer

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[Refaat Bitar](#) 

Istanbul, Turkey 

PROFILE

I'm an experienced Full-stack Developer with 3+ years of hands-on experience. I build web applications/websites with React and Nodejs powered by Typescript and develop APIs and event-driven design services to be integrated into CRMs.

Furthermore, I have worked previously with PHP (Laravel, WordPress), Vue, and Svelte. In addition, I boosted my DevOps skills using tools such as Git, Docker, Kubernetes, and Google Cloud (Dialogflow) by following certified cloud engineers' practices.

EDUCATION

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| <p>○ Mechatronics Engineer
2012-2017</p> | <p>University of Aleppo, Syria
Bachelor's Degree in Electronics/Mechatronics Engineering.
Grade: Good</p> |
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WORK EXPERIENCE

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| <p>○ Software Engineer
Jun 2020 - Present</p> | <p>DVCOM Technology Istanbul – Full time (Hybrid)
<u>Business sector: Telecommunications</u></p> <ul style="list-style-type: none">- Develop REST APIs with Express (Nodejs framework).- Responsible for connecting third-party platforms (e.g., WABA, Telegram, Twitter, SOAP web services, Ticketing and CRM systems) with xCally Motion (call center)- Develop front-to-back web applications with React and Express.- Automate services using Bash and/or Nodejs.- Design and implement custom chatbot workflows.- Maintain servers (e.g., Centos7, Debian 11, IIS) of network errors.- Communicate with customers to produce custom analytical reports (tabular, charts). |
| <p>○ Laravel/Frontend Developer
Jan 2020 - March 2020</p> | <p>Namaa Solutions Istanbul – Full time (On-site)
<u>Business sector: Information Technology & Services</u></p> <ul style="list-style-type: none">- Develop frontend applications in Vue.- Develop REST APIs using Laravel. |
| <p>○ WordPress/Frontend Developer
Jan 2019 - Jan 2020</p> | <p>Spherical Mind Istanbul – Full time (On-site)
<u>Business sector: Information Technology & Services</u></p> <ul style="list-style-type: none">- Develop and deliver WordPress websites from A to Z.- Convert HTML templates to full-functional WordPress templates.- Develop custom WordPress plugins.- Handle SSL certificates and configure Emails in cPanel. |

SELF-DEVELOPMENT

- **2019** **Vocational Diploma in AutoCAD and SolidWorks.**
- **2018** **IELTS certificate with an overall band of 6.5.**
- **2017** **Graduation project on Designing and Implementation of Mechatronics System of Tracked Robot to Operate in Difficult Environments.**
- **2016** **Semester project on Vending Machine programming using VHDL.**

PROFISSIONAL SKILLS

- Advanced command in HTML, CSS (Bootstrap, Tailwind), JavaScript (DOM, jQuery, Ejs, Handlebars.js, Dust.js, Inertia.js, Webpack, Babel)
- Advanced command in React.js (Hooks, Context API, Next).
- Advanced command of concepts in CMS, Headless CMS, E-Commerce, Forums, Blogs, REST APIs, GraphQL, i18n, APIs and User Authentication.
- Advanced command with Databases with both versions: on-premise (MySQL, MongoDB, PostgreSQL) and cloud (Firebase, Supabase).
- Advanced command of Node.js (Express, npm, Socket.io).
- Intermediate command of Networking (SSH, Routing, Firewall, NGINX).
- Intermediate command in Vue.js (Composition API, Nuxt).
- Intermediate command of PHP (Laravel, WordPress).
- Intermediate command of DevOps tools (Docker, Kubernetes) and version control with Git.

EXPERIENCE SKILLS

- Inspire and motivate the team to effective changes as required, cheerful personality, can work under pressure and meet deadlines.
- Evaluate client work scope and recommend solutions.
- Prepare and execute existing work strategies in order to increase efficiency.

SOFTWARE PROGRAM SKILLS

- Postman, FileZilla, RDP, VSCode, CLIs.
- SolidWorks, AutoCAD.
- Microsoft Office Suite (Word, Excel, PowerPoint).

LANGUAGES

- Arabic:** Native or bilingual proficiency
- English:** Full professional or C-
- Turkish:** Limited or A+