



REFFINA ARYATRI

PERSONAL PROFILE

My name is reffina Im 24 years old. to enter the work of word in 2017. Im graduated from Widyatama University majoring in Business and management (employee class). I have run trial and pass with GPA 3.35. During my work I deal directly with customers, make a good relationship, handle problem solving and also carry out other duties and responsibilities that the company has assigned to me. I love meeting new people everyday. Award winner of best service and sales at 2018

SKILLS

- Presentable and Good Communication Skill
- Initiative and always proactive
- Having a tenacious and can do attitude
- Good Willingness Of Learning
- Neat and focused on detail
- Flexible and reliable

CONTACT INFO

Address: Gang babakan garut Rt06/10
No.319a Bandung 40273
Phone : 085795212188
Email: reffinaaryatri@yahoo.co.id
LinkedIn: reffinaaryatri

ACADEMIC HISTORY

WIDYATAMA UNIVERSITY
2017 - 2021 | Fresh Graduated

VACATIONAL OF TURISM YPPT BANDUNG
2012 - 2015 | Graduated

WORK EXPERIENCE

RETAIL FUNDING ACQUISITION

Bank Mega | 1 August 2021 - 1 January 2022

- Responsible for the achievement of the funding business and still paying attention to bank risk
- Providing the best service to costumers
- Looking for new costumers
- Sales call
- Promote and market bank products in the form of savings, current accounts and time deposits
- Report all type of activities and programs that have been carried out

CASHIER

Tipsy Panda | 10 September 2020 - 30 Agustus 2021

- Handle cash, credit and check transactions with costumers
- Make daily report of transactions
- Keep basic financial statement
- Resolve costumers complain, guide them and provide relevant information
- Make a mounthly report on material expenditure

SALES CONSULTANT

Infinite Apple Store | May 2017 - Juni 2019

As part of a team im focused on delivering great customer experiences, ill introduce people to the Apple products that help them do what they love in new ways. Or i might work with the local business community, connecting entrepreneurs and professionals with the tools they need to build success.

Whether you work up front or backstage, every day i'll have the chance to make a big difference — for my customers, my team, and myself.

- Build relationships with potential clients
- Solve problem about customer complain
- Identify competitors' selling positions
- Handling payment and transaction

ORGANITATION

- Red Cross Teen (PMR) | 2009 - 2012
- Class secretary Junior high school | 2010 - 2012
- Class secretary Senior high school | 2012 - 2015

CERTIFICATE

- Public Speaking | Dj Arie School
- Public Speaking | Young Entrepreneur Festival
- Basic English for Hospitality | Pintaria