

# JOHN LARSON

## Web Developer/Systems Engineer

Experienced Systems Engineer and Web Developer with over 10 years of experience in IT and Programming. Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements.

### Contact

#### Address

Ridgeland, MS 39157

#### Phone

(601) 207-8977

#### E-mail

john@jjlarson.com

#### LinkedIn

www.linkedin.com/in/johnjlarsen

#### Website

www.jjlarson.com

### Skills

Web Development Basics: HTML, CSS, JavaScript, jQuery

JS Frameworks: Vue, React, Angular

Back-End: Express.js, NodeJS, PHP

Programming Languages: Java, C#, C++, Python

Databases: MS SQL, MySQL, MongoDB, MariaDB

OS: Windows, Windows Server, Mac OS, Linux (Ubuntu, Debian)

Networking: Fortinet, Extreme Networks, Cisco, Juniper, Ubiquiti, Netgear, Sonicwall, Engenius

Server Applications: Active Directory, DHCP, DNS, IIS, VMware, Hyper-V, RAID applications and Storage Spaces

Email/Productivity: Microsoft 365, Google Apps for Business, Adobe Creative Suite

### Work and Experience Overview

#### 2019-12 - Current Systems Consultant

*InCare Technologies, Ridgeland, MS*

- Worked closely with clients to troubleshoot and resolve problems related to network, workstations, and servers.

#### 2014-02 - Current Web Developer

*JL Enterprises, Ridgeland, MS*

- Developed functional and efficient web applications for clients using the latest frameworks and standards.

#### 2017-10 - 2018-10 Network Administrator

*One Life America, Meridian, MS*

- Deployed and managed server and network infrastructure across 10 offices around the country, connected via IPsec VPN tunnels.

#### 2014-02 - 2018-05 Photojournalist

*South MS Sports, Meridian, MS*

- Created an online sports journalism company that outperformed and outlasted local newspapers and media outlets for 4 years.

#### 2013-10 - 2017-10 Senior Field Technician

*Ideal Software Systems, Meridian, MS*

- Managed and trained a team of installers and technical support consultants to provide excellent customer support for over 300 companies within the Family Entertainment business.

#### 2013-02 - 2013-10 Customer Service Representative

*Asurion, Meridian, MS*

- Provided customer service and technical support for DirecTV customers - leading my local office in all individual call metrics.

### Education

#### 2020-01 - Current Associate of Applied Science: Software Engineering Technology

*Hinds Community College - Pearl, MS*

#### 2009-08 - 2012-12 Electrical Engineering

*Mississippi State University - Starkville, MS*

#### 2009-05 - 2009-05 High School Diploma

*Clarkdale High School - Meridian, MS*

- Salutatorian (4.6 GPA)
- Member of National Honors Society
- Member of Spanish Honors Society

## Detailed Relevant Work History

---

### 2019-12 - **Systems Consultant**

Current

*InCare Technologies, Ridgeland, MS*

- Worked with clients remotely and on-site to troubleshoot and resolve problems relating to workstations, servers and networking.
- Managed alert monitoring for clients, keeping them up to date with our latest standards so we are alerted of any outages immediately.
- Managed Microsoft 365 and on-prem exchange server environments, including productivity apps, email and Active Directory management.
- Removed malware, ransomware and other threats from laptops and desktop systems.
- Generated sales leads for hardware upgrades and prospective clients while working trouble tickets.

### 2014-07 - **Web Developer**

Current

*JL Enterprises, Ridgeland, MS*

- Developed functional web applications across various platforms to strengthen brands and identities for various companies and ventures.
- Determined coding requirements for site creation, including e-commerce capability, security and specialized scripts.
- Designed, developed and implemented software applications for websites based on analyzed requirements and understanding of industry technical standards.

### 2017-10 - **Network Administrator**

2018-10

*One Life America, Meridian, MS*

- Performed system maintenance and upgrades to newly deployed and existing virtual server environments and network stacks.
- Monitored stability of network, wireless and cellular services to deliver reliable and consistent connectivity.
- Managed and maintained network infrastructure with fully redundant failover solutions
- Engineered and deployed network layouts for remote offices
- Deployed and managed virtual server environment consisting of over 80 virtual servers located across 4 physical servers, spanning 2 different physical locations with full redundancies and failover
- Rewrote and updated group policy with new domain move.
- Engineered IPsec-based VPN solution for VM replication across 2 sites roughly 1000 miles apart to ensure 100% uptime of all critical systems.

### 2014-02 - **Photojournalist**

2018-05

*South MS Sports, Meridian, MS*

- Developed and managed self-hosted website to ensure viewers received the best possible experience relating to SEO, fast load times and sensible content delivery
- Managed journalists, photographers and contractors to ensure timely delivery of photos, stories and stats.
- Planned and coordinated photoshoots with local athletes to provide season previews for football and other sports.
- Outperformed and outpaced all other competition, taking sole control over the local sports media market.

### 2013-10 - **Senior Field Technician**

2017-10

*Ideal Software Systems, Meridian, MS*

- Configured and installed computers, point-of-sale software, and proprietary cashless card readers in arcades, restaurants and other family entertainment facilities across North America.
- Trained over 1,500 employees on the proper use of proprietary software and hardware as it relates to their specific and unique business needs.
- Supported over 150 businesses across US and Canada to resolve critical software/hardware issues during their daily operations without causing additional downtime.
- Developed customer training manuals, on-site installation procedures and support procedure manuals.
- Identified, documented and corrected errors and bugs related to data entry and system functionality in databases, programs and hardware.