



MIT Media Lab Refugees Learning Accelerator Program

First Challenge

Mutanafas Team

Salma

Oct. 12, 2017

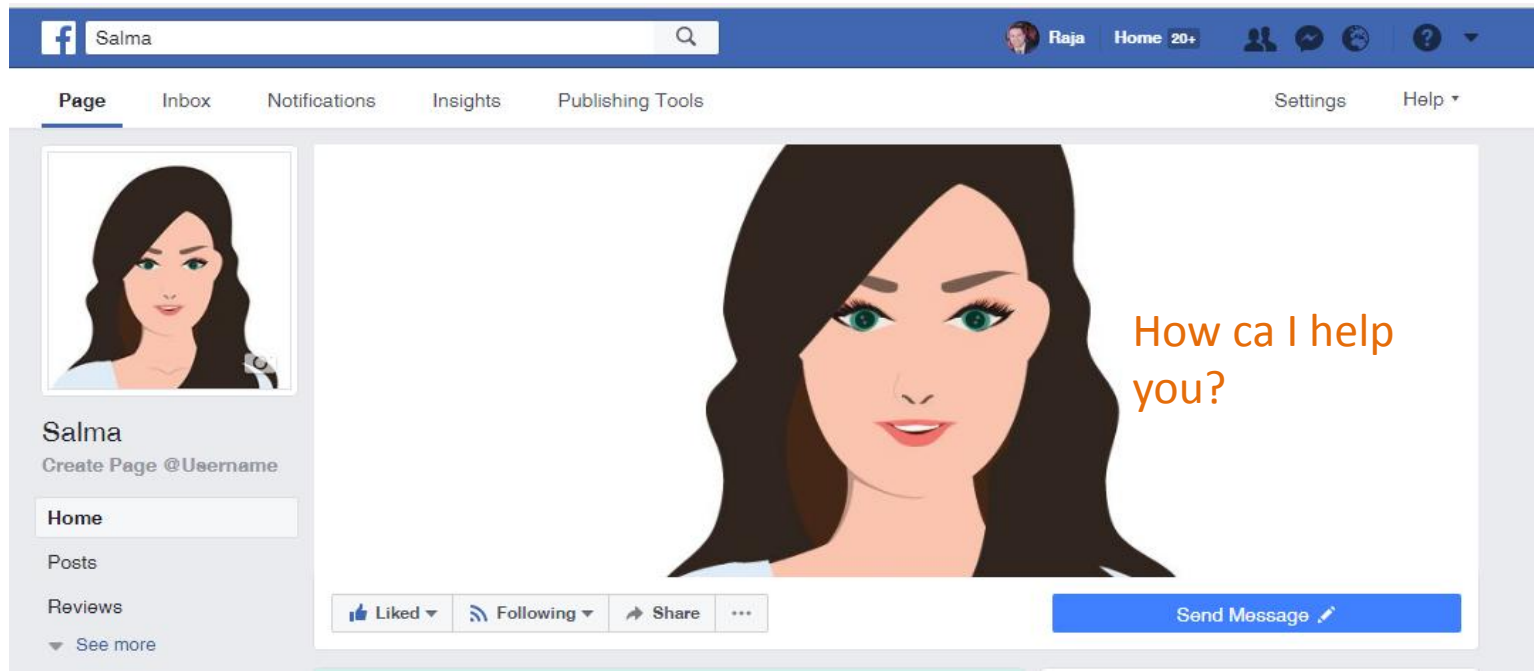
Mission Concept Overview

Our concept emerged out of different ideas that we discussed as a team, which cover a broad range of topics related to refugee learning. We want to address the questions of access to education, contacts between refugee students and potential volunteers as well as NGOs, therapeutic assistance, traumatic stress disorders, mental health counseling, sexual abuse, and peace-making. Broadly speaking, our conceptual approach is to envision refugee learning together with questions of mental health. We chose to develop a chatbot on abuse - a question that is highly taboo in refugee communities - in order to provide a safe space for victims to learn about physical and sexual abuse as well as peace education. The project will work toward avoiding cycles of abuse over generations.

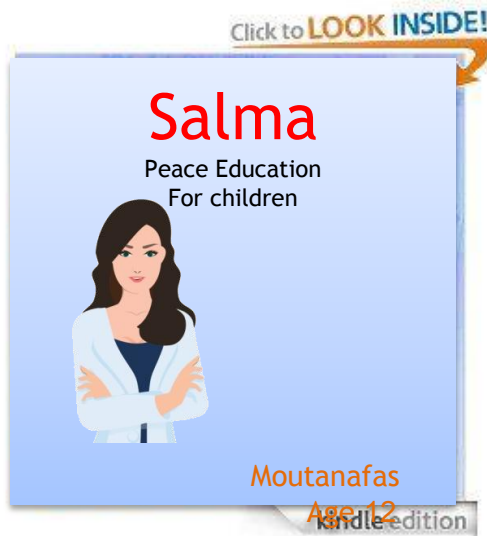
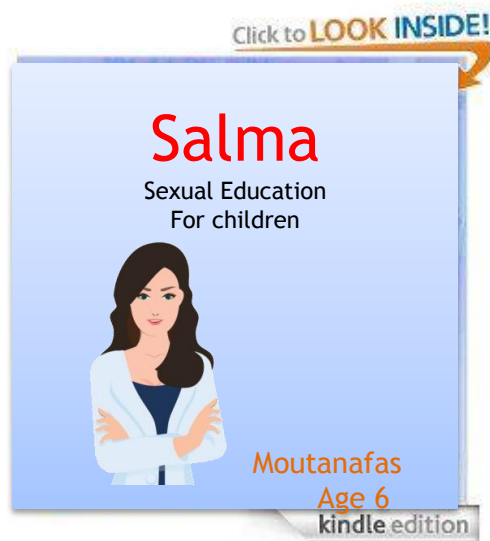
The chatbot aims at guiding victims of abuse in getting assistance and dealing with events of violence while helping them report their cases, defend themselves, and get therapeutic, social, and legal support. It consists of three parts: physical education, sexual education, and peace education. First, the AI guidance will help them understand and identify events of physical and sexual abuse. The unfolding interaction will prompt users, either students or parents, to open up while learning how to defend themselves and identify cases of abuse. Second, the chatbot will connect users to a network of health professionals and social workers offering them both psychological and legal support in their country of residence. Last, the users will be given an opportunity to learn about human rights education, conflict resolution, and team building.

International Psychology Standards

- Mutanafas team makes sure to apply the National Institute of Child Health and Human Development (NICHD) Protocol. Allowing Salma Chatbot to be an educational tool and a healing facilitator compliant with the international standards.



e-Learning Contents / Platform

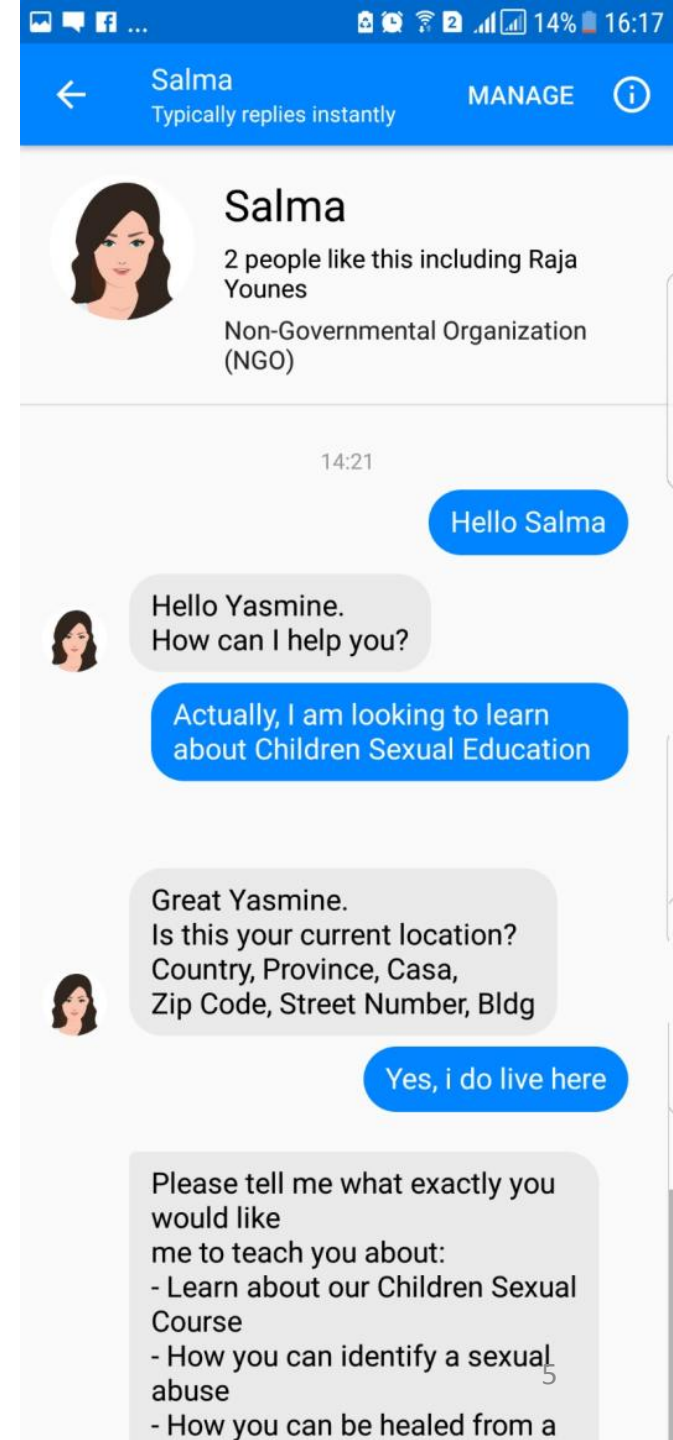


Moutanafas Team: Beirut, Istanbul, New York

Salma Chatbot

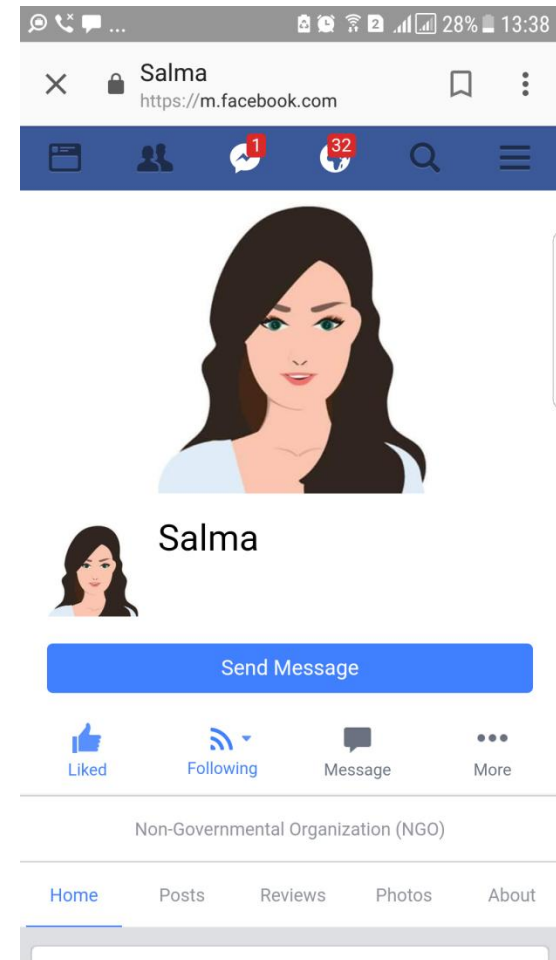
- Refer to the attached Chatbot picture

Moutanafas Team: Beirut, Istanbul, New York



Languages

- Slama Chatbot, will be available in English and Arabic



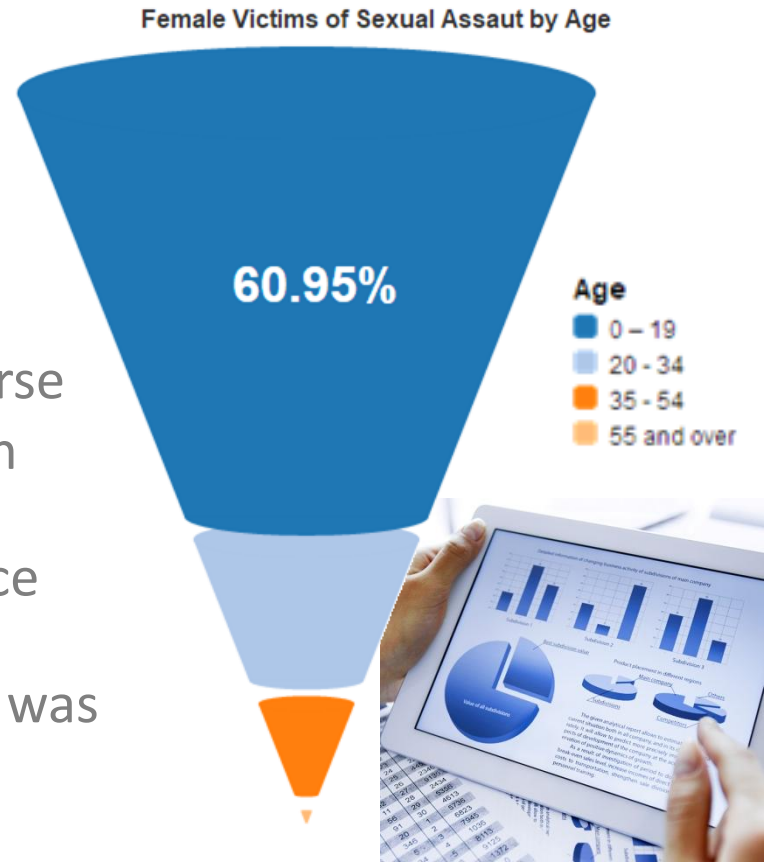
Communication Channels

- Salma Chatbot, aims to reach refugees and displaced children via different communication channels:
 - As a course given at all schools hosting refugees (Taking into consideration to develop a trained staff)
 - Through media campaigns and brochure distribution
 - Mobile advertisement, Games & Social Media Including a YouTube Channel

Data Insights & Statistics

- Number of Children Abused in a Specific Region / Camp
- Age of children abused
- Abusers age range of
- Abused Gender
- Abuser Gender
- Number of children learned the course
- Rate of children that continued to an Assistance call
- Rate of children that requested police support
- Rate of children that continued that was healed

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Thank you!