

Reginald Hamlette Jr

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Education

Gannon University, Erie, PA

(08/06/2019 – 05/04/2024)

Bachelor of Science in Computer Science

Relevant Coursework

- Systems & Network Security
- Web Programming/Implementations
- Data Structures & Algorithms
- Object Oriented Programming
- Linux & Distributed Programming
- Requirements & Project Management
- Database Management Systems
- Computer Architecture
- Mobile App Development
- Software Engineering
- Formal Methods of Software Dev.
- Operating Systems

Relevant Experience/Internships

College Ecommerce Website Project, Erie, PA

Project Lead – Full Stack Developer (Full-time, 40 hours/week)

(08/30/2023 – Present)

- Spearheaded the development of a web application facilitating college students to exchange and purchase reusable products, reducing environmental degradation and financial waste.
- Conducted market research and collaborated with stakeholders to define project scope, requirements, and expectations to promote environmental consciousness and financial savings.
- Developed the front-end and back-end of the platform using technologies such as React, Firebase, and Vite, ensuring robust security with Firebase Authentication. Integrated complex functionalities including CRUD operations and real-time chat services, tailored to user needs for easy navigation and interaction.

Work Experiences

JBAA Andrews Air Force Base Exchange, Clinton, Maryland

Technology Sales Associate (Full-time, 40 hours/week)

(06/01/2023 – 09/15/2023)

- Responded to customer inquiries and resolved complaints, ensuring 98% adherence to standard operating procedures, which improved customer satisfaction by 20%.
- Provided product suggestions and recommendations, maintaining detailed logs that tracked key information regarding 200+ customer calls, resulting in a 15% increase in repeat customers.

Nike National Harbor, Oxon Hill, Maryland

Sales Associate (Full-time, 40 hours/week)

(06/07/2020 – 09/30/2022)

- Delivered outstanding service by engaging with customers to understand their needs, resulting in a 25% increase in customer satisfaction ratings, as measured by weekly customer surveys.
- Actively contributed to store operations and collaborated with team members to host successful store events, which increased brand engagement by 30% and generated \$5,000 in additional revenue.

Skills

Technical Skills: Data Analysis, Project Management, Full Stack Development, Programming in Java/JavaScript, React Native, Database Administration (NoSQL), Network Security, API Integration, Microsoft 365, Visual Studio Code, GitHub, Azure, Figma

Soft skills: Agile/Scrum. Leadership, Teamwork, Research, Cross-Department Collaboration, Communication, Independent Research, Problem Solving, Analytical Thinking, Quality Assurance

Campus Engagement/Leadership

Gannon Men's Football Team Erie, PA

(08/06/2019 – 05/04/2024)

Division II Athlete

Demonstrated teamwork, discipline, and leadership as a member and captain of the football team.

Service/Volunteer Experience

Student Athlete Leadership Council, Erie, PA

(08/06/2023 – 06/04/2024)

Participated as a Sports Leadership Council Representative, facilitating communication between team members and university staff from meetings and events.