


Connecting and using dynaTrace

Use dynaTrace Client 6.5 to connect to dynatrace-prod-s2.uhc.com:2021

1. Launch dynaTrace Client 6.5 from the Windows Start Menu, or [start the Web Start Client](#).

NOTE: We no longer recommend using the dynaTrace Web Start Client due to configuration issues beyond our control on each users' laptop, but if you're looking for the link, [click here to launch the dynaTrace Web Start Client](#) and continue to step #2 below.

If the Web Start Client fails to start, our only advice is to install the dynaTrace 6.5 Client from the [UnitedHealth Group App Store](#). Make sure you request CompuWare DynaTrace Client 6.5 because you need to connect to a dynaTrace server with the corresponding client, and they are not backwards (or forwards) compatible.

2. Once the client launches, log in using your MS username and password if prompted.
3. Expand the left sidebar (if it is collapsed) [\(Need help?\)](#)
4. Expand the node under **dynatrace-prod-s2** in the sidebar [\(Don't see dynatrace-prod-s2 listed?\)](#)
5. Expand the System Profiles branch of the server tree
6. Find the System Profile named **UPM MYU** for the application being monitored
7. Open the metric to display by double-clicking on the name
8. A Profile typically contains data for many applications, and must be filtered to display only a single Agent or Agent group. This is accomplished by:
 1. Click the filter icon (which looks like this: ) in the toolbar
 2. Select the Agents tab
 3. Click the radio button labeled "selected"
 4. Select Agent Groups from the dropdown
 5. Select **myuhc_apibeta_ose**