

Instructions to use the DevOps PoT on Cloud remotely

Instructions to use the DevOps PoT on Cloud remotely

Regi Barosa – July 24, 2020

There is 2 ways to access the cloud instances..

1. Via Windows Remote Desktop (Better performance, but firewalls might block).
2. Via Web Browser (suggested Firefox or Chrome)

In any case be sure that you have the **provided link to access the cloud instance**, the userid (**Administrator**) and **password** to access the Windows VMWARE client remotely.

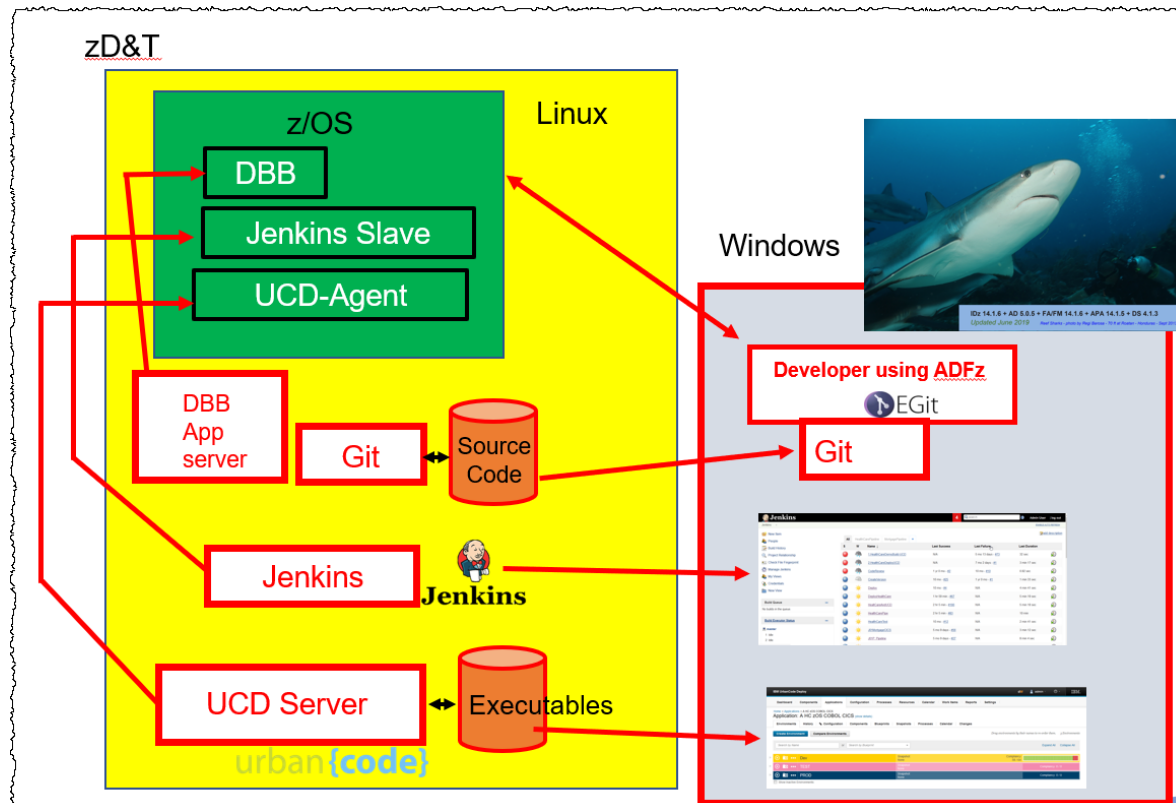
Use COPY/PASTE for password.

Some letters may be identical, example: **I** (uppercase i) and **l** (lowercase L).

Example of provided links

wIBM Z System DevOps Workshop						
Serial No	URL	User ID for Web browser	IP Address for Remote	Password	User ID for Remote Desktop	Domain machine #
1	https://169-63-141-246-T-5282.ibmztrialmachines.com/	Administrator	169.63.141.246	KS8E6Pep	Wwin-5282\Administrator	Wwin-528 5282
2	https://169-60-90-69-T-5283.ibmztrialmachines.com/	Administrator	169.60.90.69	EPthmG15	Wwin-5283\Administrator	Wwin-528 5283

Below is what you will access on the cloud environment.



Be sure that you have an IP address, the userid (**Userid will be different if using Remote Desktop or Browser**) and password to access the Windows VMWARE client remotely.

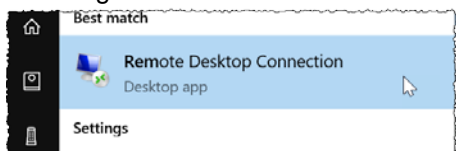
On the picture below you see what is on the cloud.

Using Windows Remote Desktop

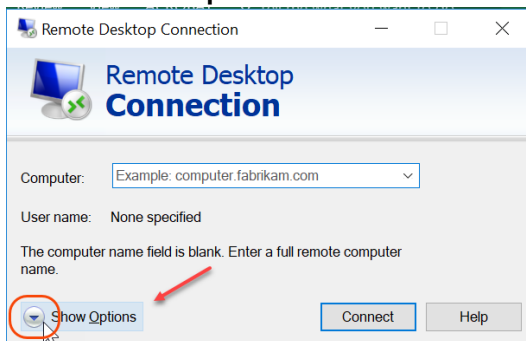
This is the preferable way to run the labs, but in some customer location this capability is blocked via Firewalls. If this is your case, use the Web Browser. Instructions are listed here as well..

If you are a Mac user may consider downloading the Remote desktop from <https://itunes.apple.com/us/app/microsoft-remote-desktop-10/id1295203466?mt=12>

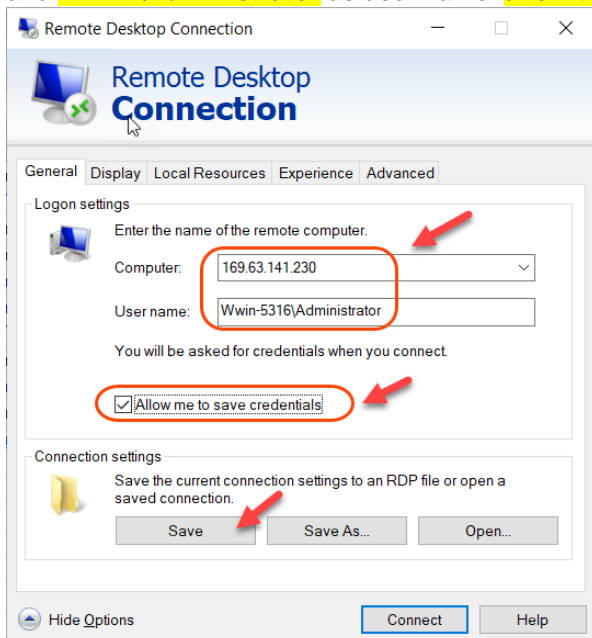
1. Using windows start the **Remote Desktop** .



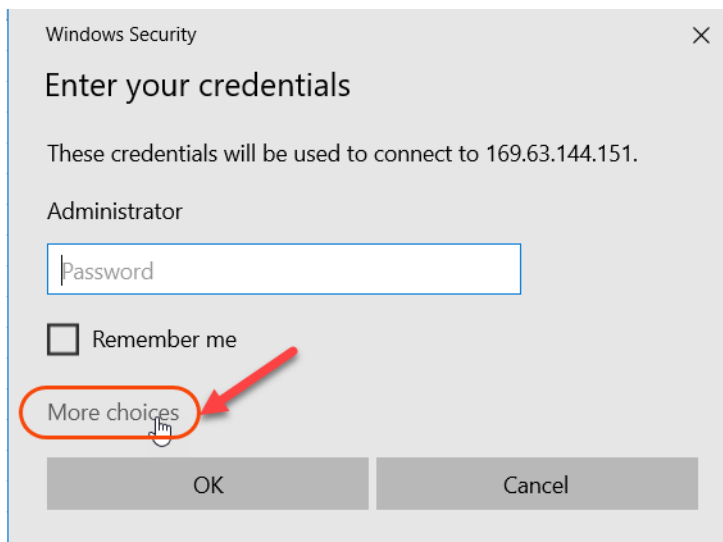
2. Click **Show Options**



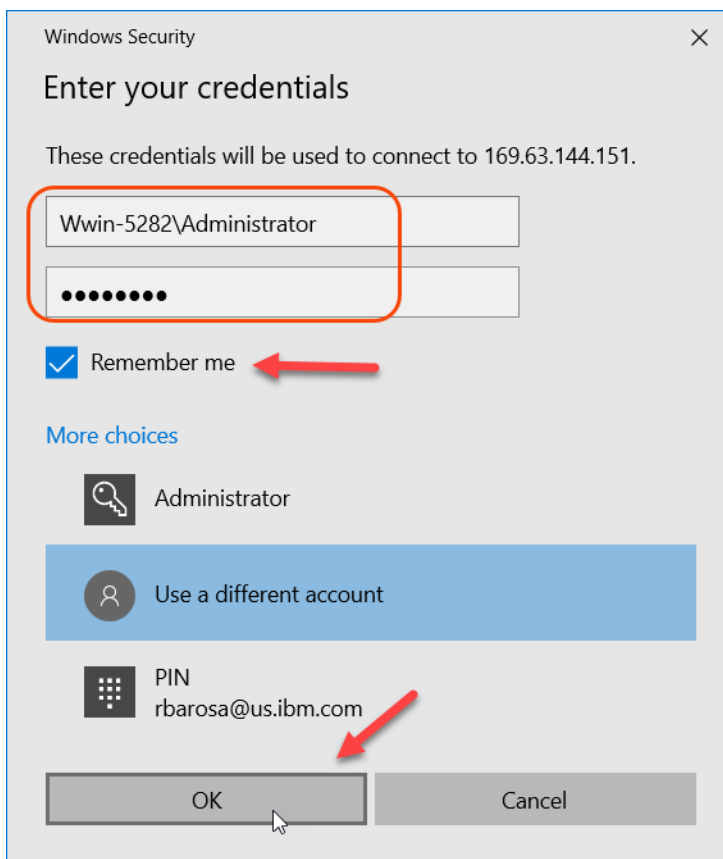
3. Use the **IP value** given to you by the instructor (the value below is an example) and **xxxxxx\Administrator** as user name **allow to save credentials** and click **Connect**



4. Click **More choices**

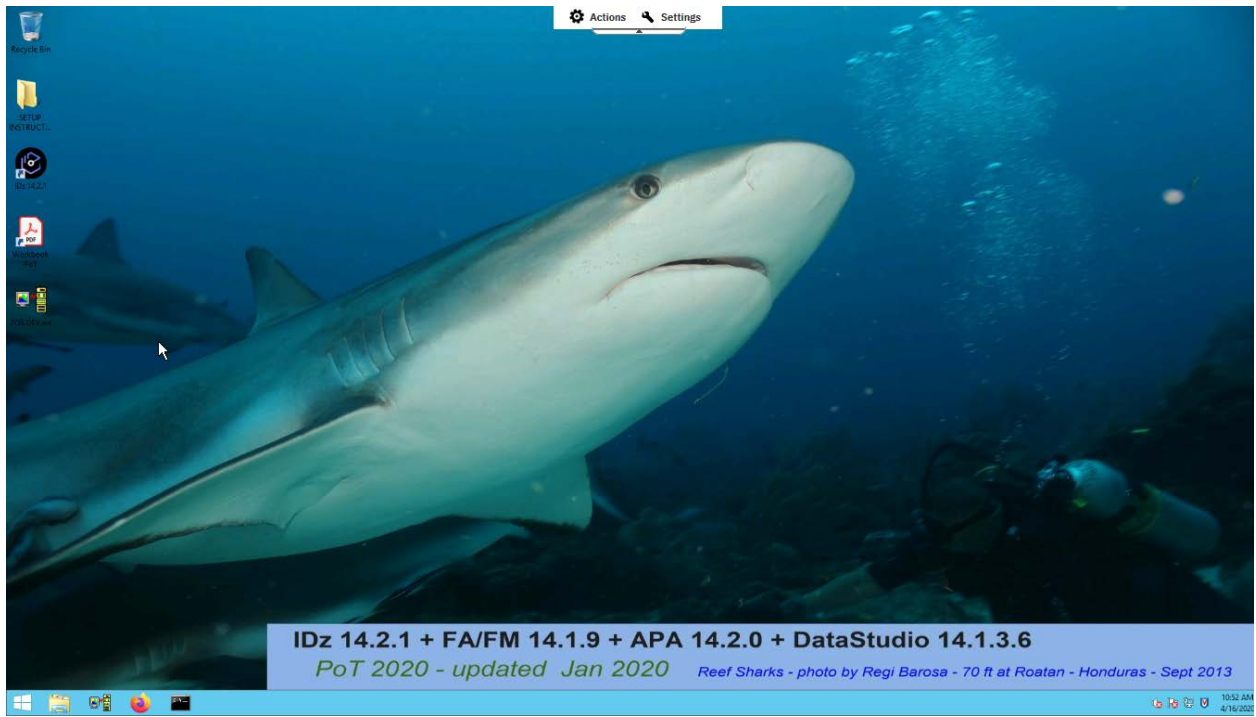


5. Click **Use a different account**, type your name AGAIN (**xxxxxx\Administrator**)
the **password** (MUST copy/paste to avoid wrong characters) , click **Remember me** and click **OK**

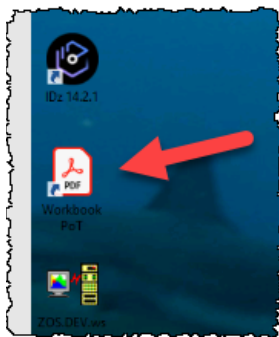


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6. Type the **password provided** by the instructor and click **OK**
7. You should get a screen with a shark. That indicate that you have access to the Windows client on cloud.



8. On the windows desktop there is a PDF icon with the workbook.. I suggest to print to better follow the instructions or use another Monitor to follow the lab instructions.



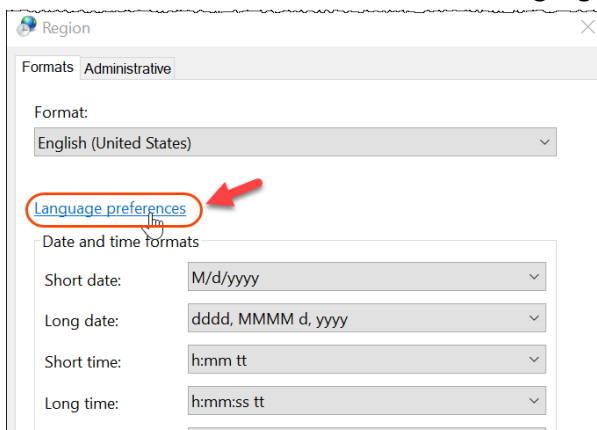
Adjusting the keyboard for other languages than English

In some countries the keyboard must be mapped dur language differences.

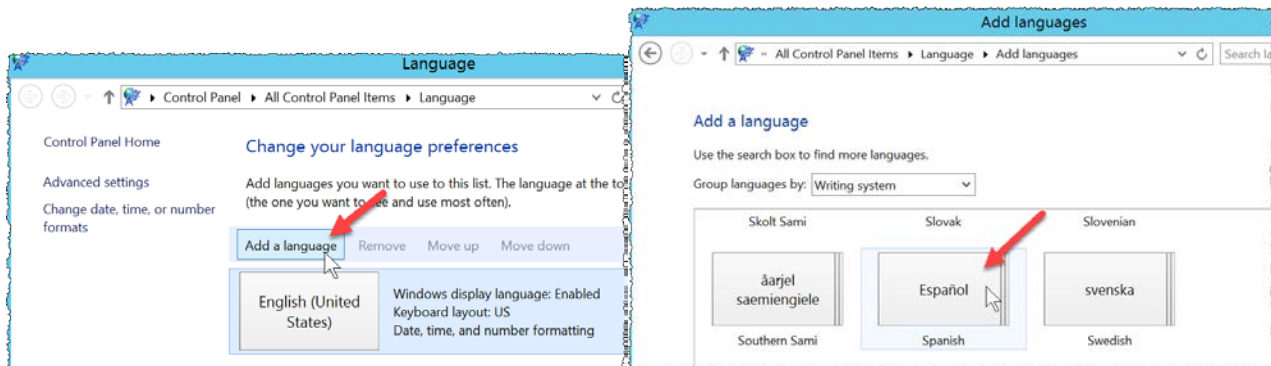
Below are the instructions..

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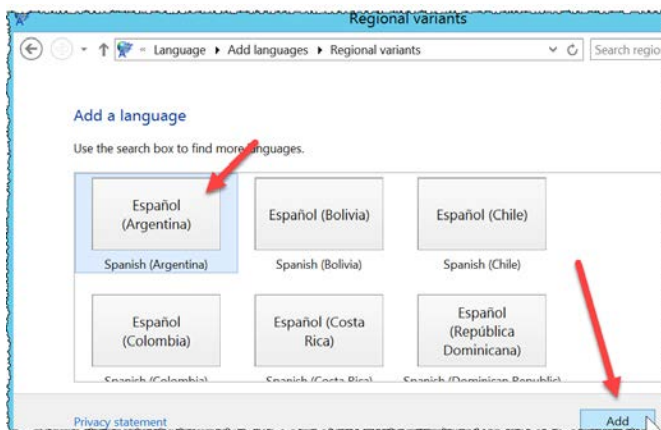
1. Go to windows **Control Panel** and select **Language Preferences**



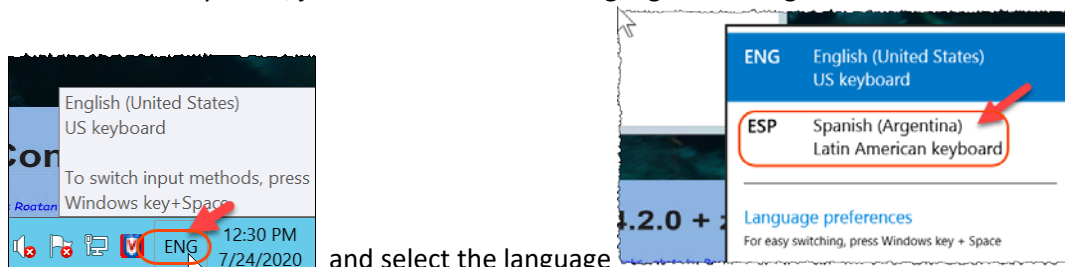
2. Click **Add a Language**, etc...See one example on the screen captures below



Click **Add**



3. To switch the keyboard, just select the desired language on the right corner of the screen



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Instructions to use the DevOps PoT remotely using Web Browser

Be sure that you have the **provided link to access the cloud instance**, the userid (**Administrator**) and **password** to access the Windows VMWARE client remotely.

Use COPY/PASTE for password.

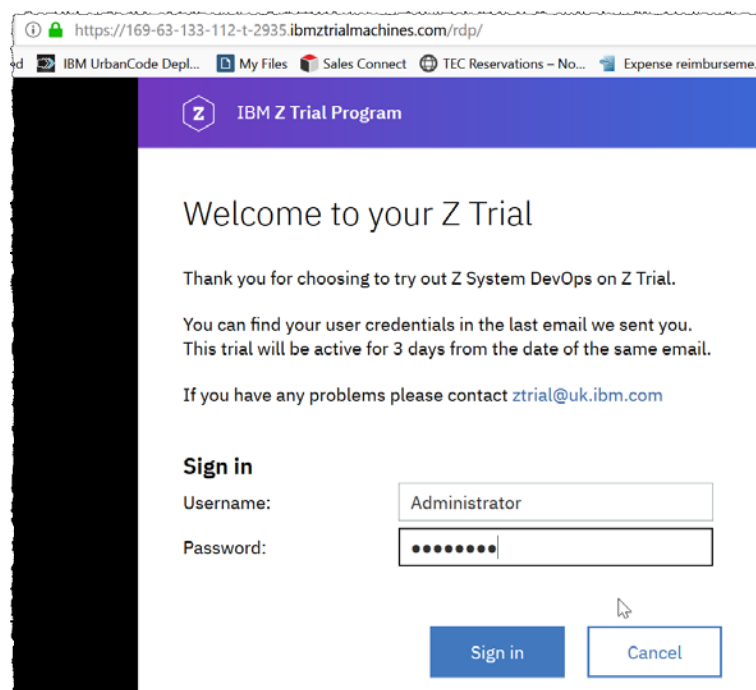
Some letters may be identical, example: **I** (uppercase i) and **l** (lowercase L).

Example

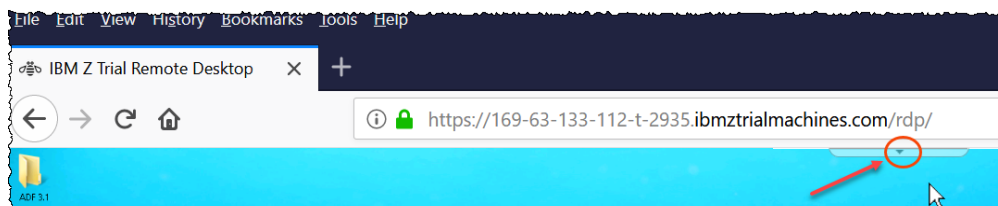
wIBM Z System DevOps Workshop					
Serial No	URL	User ID for Web browser	IP Address for Remote	Password	User ID for Remote Desktop
1	https://169-63-141-246-T-5282.ibmztrialmachines.com/	Administrator	169.63.141.246	KS8E6Pep	Wwin-5282\Administrator
2	https://169-60-90-69-T-5283.ibmztrialmachines.com/	Administrator	169.60.90.69	FBthmGI5	Wwin-5283\Administrator

Using the Web Browser to access remotely the Windows on cloud (Avoid IE Browser)

1. Use the link provided by the instructor and type **Administrator/password** provided and click **Sign in**

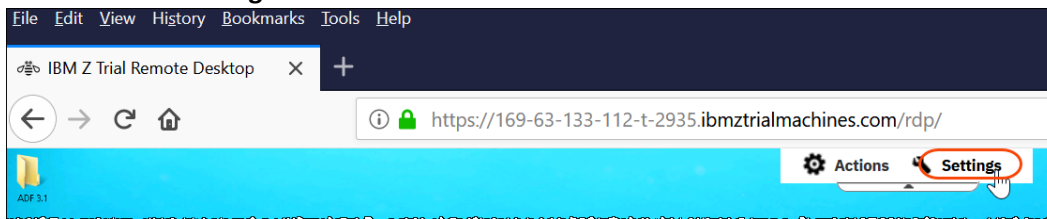


2. Click on the **small mark** as seen below

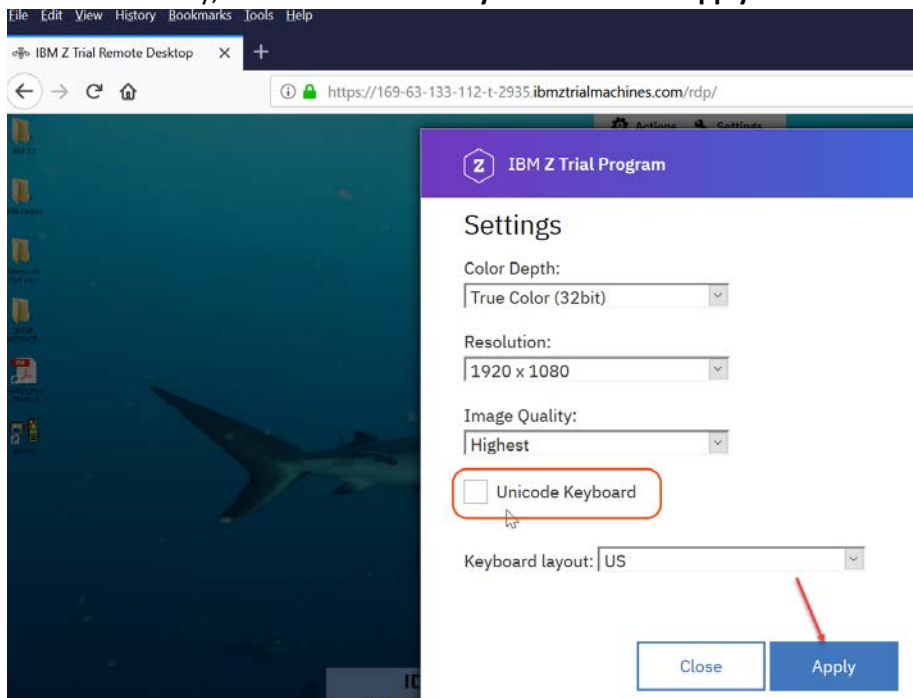


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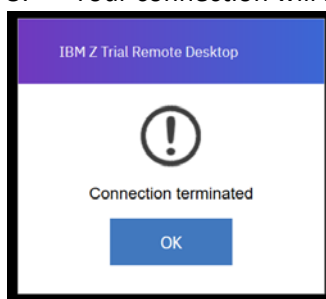
3. Click on **Settings**



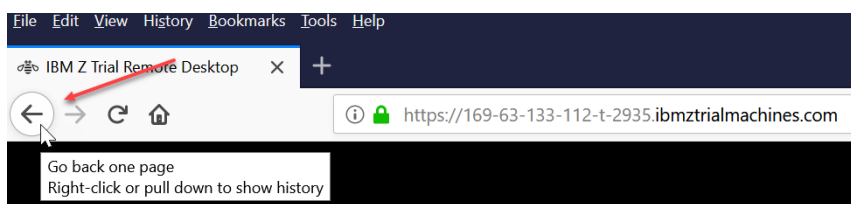
4. IF necessary, un-select **Unicode keyboard** and click **Apply**



5. Your connection will be terminated.. click **OK**

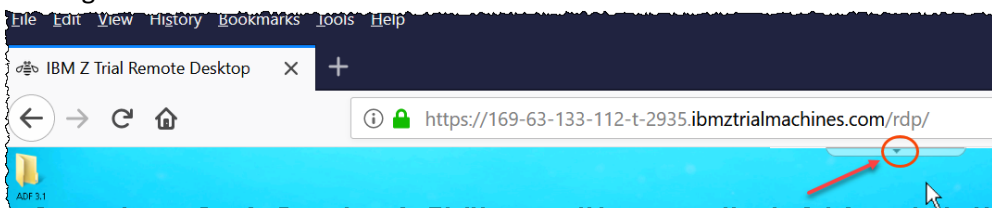


6. Use Refresh (**F5**) to start again .. You also can use the icon as below:

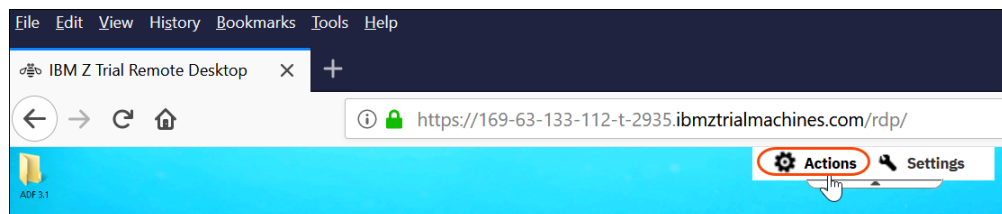


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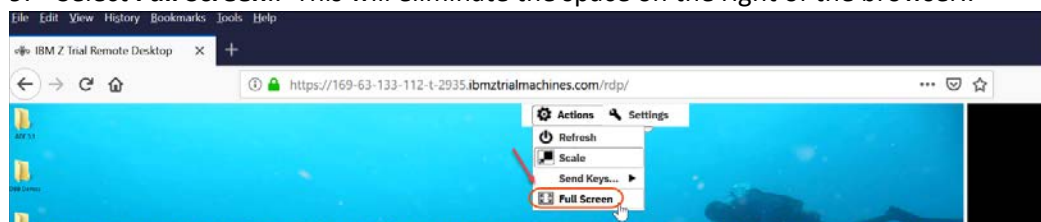
7. Again click on the **small mark** as seen below



8. Click on **Actions**



9. Select **Full Screen..** This will eliminate the space on the right of the browser..



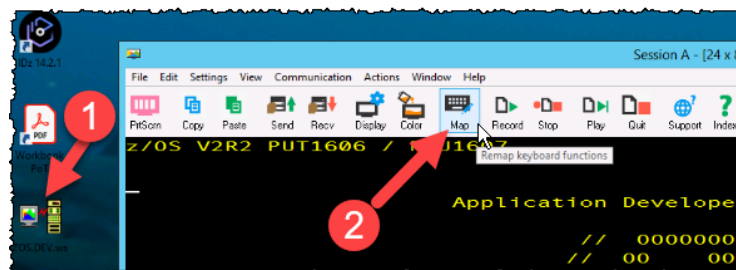
10. You are ready to start the labs.. **ESC** key will show the browser back..

Common ISSUES

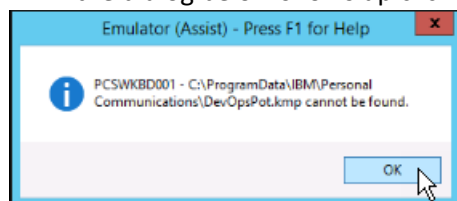
1. The enter key do not work on 3270 terminal emulator

It may happen depending on which environment your instance is created.. You will need to re-map the 3270-terminal emulation as below

1.1 Click on **Map** icon

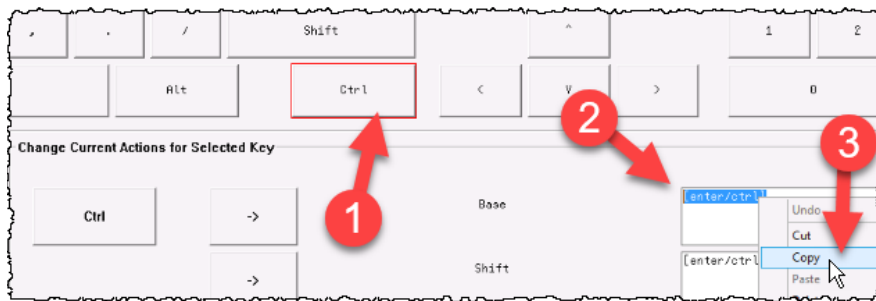


1.2 If the dialog below shows up click **OK**, otherwise continue

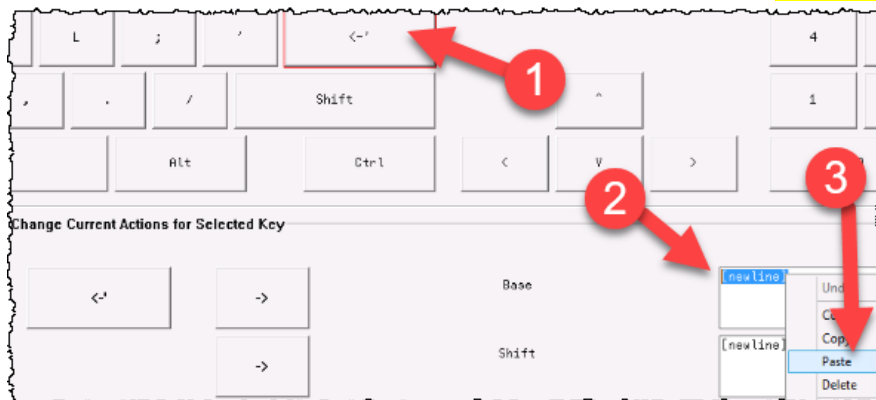


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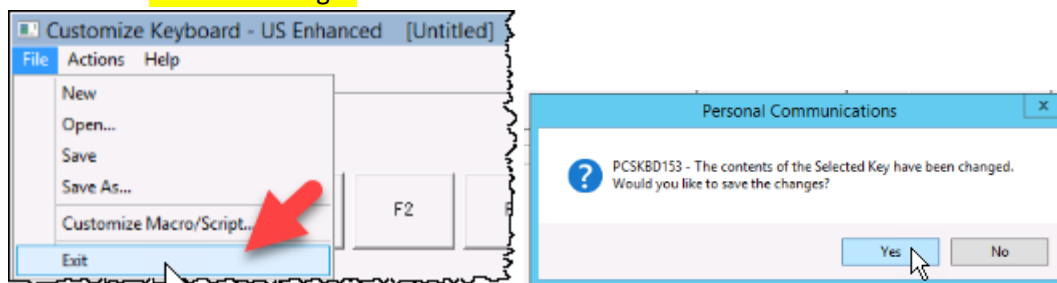
1.3 Click on **Ctrl** and copy the enter mapping to windows clipboard



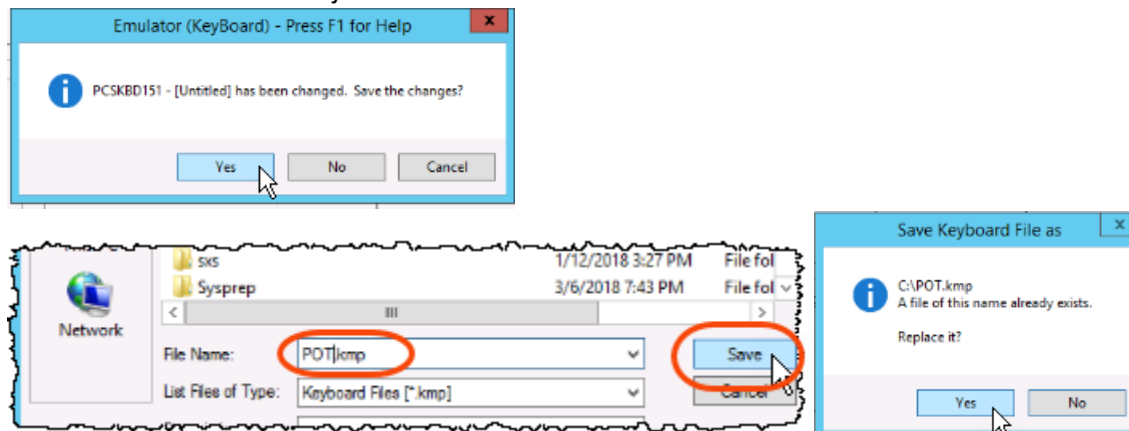
1.4 Click on the “return key” (above Shift) and paste as below.. The return key will be your “enter key”.



1.5 Exit and Save the changes



1.6 In case asks for a name just make one or use the existent and save it.



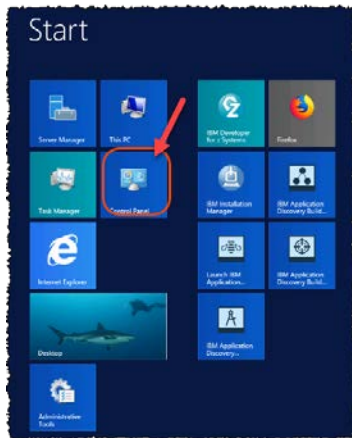
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Try it again.. use The **Return key** that you mapped as enter (usually above the Shift key)..

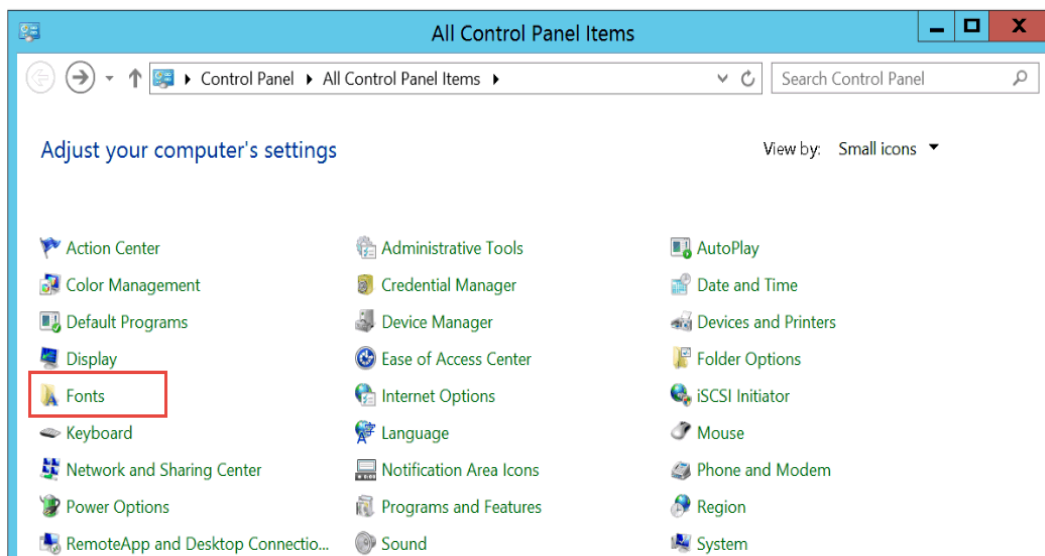
.2. Is the screen resolution too small?

You may try change the settings as below..

2.1 Go to **control panel** of the Windows machine

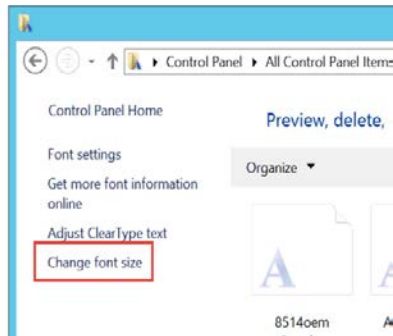


2.2 Select **Fonts**

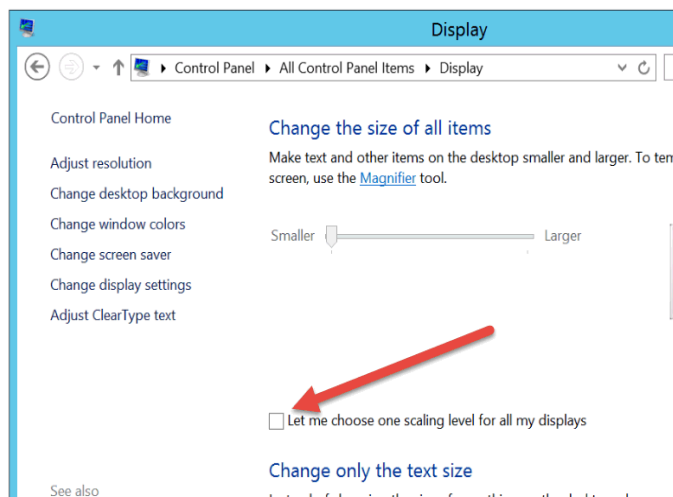


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2.3 Click on **Change font size**



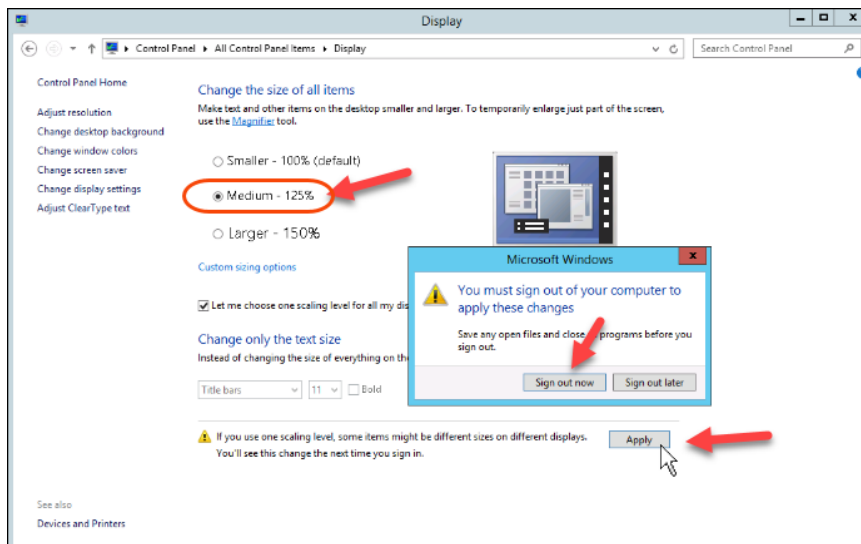
2.4 Click on "Let me choose on scaling level for all my display" text box



2.5 Choose how big you want the font should be. **Try 125%** as seen below, click **Apply** and **Sign out now**.

If still small go to 150%

This will require user to disconnect and reconnect.



Using the Firefox Browser? Right click is not working?

Did you try Safe Mode or another mouse?

Start Firefox in Safe Mode to check if one of the extensions ("3-bar" menu button or Tools -> Add-ons -> Extensions) or if hardware acceleration is causing the problem.

- switch to the DEFAULT theme: "3-bar" menu button or Tools -> Add-ons -> Appearance
- do NOT click the "Refresh Firefox" button on the Safe Mode start window
- <https://support.mozilla.org/en-US/kb/troubleshoot-firefox-issues-using-safe-mode>
- <https://support.mozilla.org/en-US/kb/troubleshoot-extensions-themes-to-fix-problems>

This is most likely caused by an extension installed on the browser