

REGINALD PITTS

Austin, TX 78741 | (512) 573-1670 | reginaldpitts1@gmail.com

Summary

Highly-motivated employee with desire to take on new challenges. Strong work ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

Skills

- Frameworks/Libraries
- Version Control
- HTML/CSS
- Javascript/jQuery
- Analyzing code
- Debugging applications
- Responsive design

Experience

- Guest Service Representative 03/2022 to Current
Austin FC/Q2 Stadium Austin, TX
- Maintained knowledge of local activities and events to educate guests on options.
 - Promoted high level of guest satisfaction through genuine, enthusiastic and friendly interactions.
 - Usher guests to their seats and provide directional assistance throughout facility
- Major Sales Associate 06/2018 to Current
Costco Wholesale Pflugerville, Texas
- Sell merchandise and assist members with appliances, jewelry, and electronics
 - Stock and maintain good condition of department product
 - Check and approve product for member returns/refunds
 - Drive sales by following the six rights of merchandising
 - Plan floor layout regarding quantity, price changes, and merchandise promotion.
- Assistant Manager 01/2016 to 01/2017
Cinemark San Angelo, TX
- Assisted in preparation of administrative/special reports
 - Motivated staff to reach highest levels of commission
 - Modeled all customer service training while effectively anticipating the needs of customers
 - Participated in training/coaching of staff members in specific functions.
- Operational Supervisor 01/2014 to 01/2016
Center for Human Performance San Angelo, TX
- Supervised six part time employees
 - Conducted daily
 - Filed reports, provided phone support
 - Hosted group tours and informed patrons of membership benefits and upcoming facility events.

Education and Training

- Computer Science And Programming 01/2023
University of Texas Austin, TX
- Completed a Full Stack Flex Program coding bootcamp.
- BA: Communication, Sociology 05/2017
Angelo State University San Angelo, TX

Activities and Honors

University Central Program Council - Daytime Committee, Club Cafe Committee Pi Kappa Alpha Fraternity - Internal Vice President, Special Events Chairman, Homecoming Coordinator, Alumni Relations Chairman

Additional Information

- AWARDS , University Recreation 2016 Outstanding Leadership Award
- UREC Facilities Employee of the Month (Feb 2016)
- Pi Kappa Alpha 2015 Gentlemen of the Semester

Certifications

- [Full Stack Flex Program], [University of Texas] - [2023]