Final Form Audit & Documentation: CES Client Forms

Live Forms

Page	URL	Purpose	Submission	Captcha	Platform
Penetration Scan	CSPSForm.html	Request a cybersecurity scan	Infusionsoft	☑ Google ReCAPTCHA	Infusionsoft embed
Service Call	Servicecall.htm	Book an IT service call	Classic ASP ServiceSubmit.asp	X Custom datepicker only	On-site HTML/JS
Book a 15 Minute Call	Checkform.html	Book an intro consultation call	Infusionsoft	X Basic custom captcha	Infusionsoft embed

Documented Summary of Each Form

1. Service Call Form

File: Servicecall.htm

Form Names: Form1 (desktop), Form2 (mobile)

Submits to: ServiceSubmit.asp (on-site, not yet audited)

Technologies: Pure HTML, inline JS validation, no backend verification

Collected Fields:

- Full Contact Info (Names, Phones, Email, Company, Address)
- Client Type (Personal or Business)
- First-time client checkbox
- Payment Method (Check, Visa, Master, Net Terms mutually exclusive)
- Service Type: Drop-off or On-site
- Requested Date & Time Range
- Location & Directions

- Work Order Comments
- Data Backup Info & Notes
- System Hardware Info (brand, type, drives, processor, RAM)
- System Software Info (OS, IP, network config, installed software)

Client-Side Validation:

- JavaScript checks required fields (Name, Email, Phone, Client Type)
- Basic email syntax check (presence of @ and .)
- Auto-sets computer=yes if system info is filled in

Security Concerns:

- X No backend CAPTCHA or spam protection
- X No client IP logging
- X Likely vulnerable to spam bots
- Z Basic field validation helps usability
- ? Needs full review of ServiceSubmit.asp for email logic, sanitation, and storage

2. Cybersecurity Penetration Scan Form

File: CSPSForm.html

Submits to: Infusionsoft (via embed)

Captcha: ✓ Google reCAPTCHA v2

Purpose: Collect contact info + request for a scan

Fields:

- Name
- Phone
- Email
- Company
- Site/URL

- Budget
- Use Case (Checkboxes)
- reCAPTCHA

Security:

- Uses modern Infusionsoft with reCAPTCHA
- Secure HTTPS form action
- X No internal logging unless hooked to CRM backend (Infusionsoft)

Style/UX Notes:

- Clean, modern layout
- Responsive
- No customization needed unless branding/design updates are requested

3. 15-Minute Call Booking

File: Checkform.html

Submits to: Infusionsoft form process endpoint

Captcha: A Custom JavaScript CAPTCHA, but not secure

Fields:

- First Name
- Last Name
- Company
- Email
- Phone
- Checkbox: "I agree that I am a artificial being" (placeholder/humor?)

Security Notes:

- X CAPTCHA is client-side only; easily bypassed
- X Not WCAG or security-compliant

- Z Basic form functionality works
- Infusionsoft tracking and submission in place

Improvement Suggestions:

- Replace custom CAPTCHA with official Google reCAPTCHA
- Clean up the checkbox language
- Add required field markers
- Add spam email header protection (depends on Infusionsoft config)

Assets & Scripts Breakdown

Global Scripts Used

- Google Analytics on servicecall.htm
- Meta Pixel (Facebook) on servicecall.htm
- Infusionsoft JS for both Checkform.html and CSPSForm.html
- jQuery UI datepicker fallback on servicecall.htm
- Custom validation JS on servicecall.htm and Checkform.html

Finalization Next Steps

We now have:

- V Full documentation of all client-facing CES forms
- Known submission targets and technologies
- Security and UX observations
- Suggestions for next-gen upgrades