# LibreOffice: Segnalare Bug



http://www.flickr.com/photos/gammaman/



# **Grande passo!**

State per apportare un importante contributo a LibreOffice: una chiara segnalazione di bug è molto importante per aiutare i nostri sviluppatori.

Quindi grazie!

https://wiki.documentfoundation.org/QA/BugReport/it



# Prima di segnalare un bug

- 1. Il vostro problema è veramente un bug?
- 2. Controllare se esiste già una segnalazione di un bug simile.
- 3.Se trovate una segnalazione di un bug relativa al vostro problema potete contribuire ad essa. Se invece non trovate nessuna segnalazione pertinente potete sottoporre un nuovo bug.



## Niente panico

### E' possibile consultare la documentazione ufficiale di LibreOffice

#### **Documentation**

LibreOffice is intuitive and easy to use, and many people who work with it every day have never looked at a manual - including migrating Microsoft Office users, who usually find all the features they need are in logical, easy-to-guess places.

Plus, when you do need to check something, the built-in help is a valuable aid that answers most of your questions. But, for many people, nothing replaces a good user guide that teaches you step-by-step how to do what you need to do.

Completed LibreOffice user guides are listed below. Click a link to download a free PDF or ODT copy. Individual chapters of all books, both completed and in progress, are available from this page on the wiki.

#### LibreOffice 4.0 User Guides

Getting Started 4.0: ODT, PDF, Printed copy (Buy)
Writer Guide 4.0 (word processor): ODT, PDF, Printed copy (Buy)
Impress Guide 4.0 (presentations): ODT, PDF, Printed copy (Buy)
Math Guide 4.0 (equation editor): ODT, PDF, Printed copy (Buy)
Base Handbook 4.0 (database): ODT, PDF, Printed copy (Buy)

## https://www.libreoffice.org/get-help/documentation/





# **Mailing List**

- Globale, in lingua inglese
  - users@global.libreoffice.org
  - Per iscriversi: users+subscribe@global.libreoffice.org

- Italiana, in lingua italiana
  - announce@it.libreoffice.org
  - Per iscriversi: announce+subscribe@it.libreoffice.org

Inserire sempre un oggetto adeguato alla mail



## Ask.libreoffice

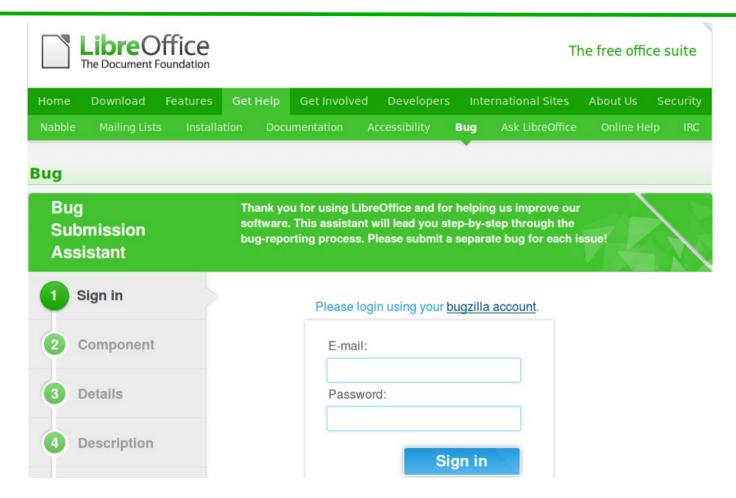


http://ask.libreoffice.org/en/questions/

Scegliere dei TAG adeguati alla domanda che si sottomette



# **Bug Submission Assistant**



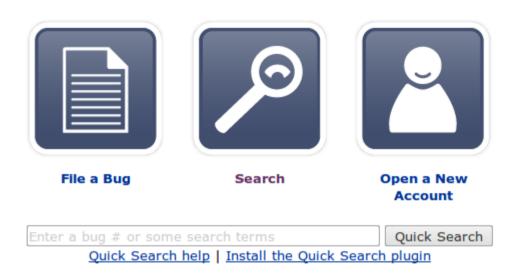
https://www.libreoffice.org/get-help/bug/



# Consultare bug esistenti



#### Welcome to Bugzilla



Bugzilla User's Guide | Release Notes

https://www.libreoffice.org/bugzilla/



# Scheda di un bug (68894)

Bug 68894 - Other: CMIS: GOOGLEDRIVE: LiberOffice crashes on startup.

**Status: ASSIGNED** 

<u>Product:</u> LibreOffice <u>Component:</u> Libreoffice

> Version: 4.2.0.0.alpha0+ Master Platform: Other Mac OS X (All)

Importance: high major
Assigned To: Cao Cuong Ngo

**QA** Contact:

URL:

Whiteboard: BSA target:4.2.0

Keywords:

Depends on: Blocks:

Show dependency tree / graph

Reported: 2013-09-03 16:08 UTC by Thomas van der Meulen

Modified: 2013-09-29 08:23 UTC (History)

CC List: 3 users (show)

See Also:

https://www.libreoffice.org/bugzilla/show\_bug.cgi?id=68894





# Scheda di un bug (68894)

Attachments	
Apple Crash report (51.98 KB, text/plain) 2013-09-03 16:11 UTC, Thomas van der Meulen	<u>Details</u>
Add an attachment (proposed patch, testcase, etc.) View All	

· Note

You need to log in before you can comment on or make changes to this bug.

Thomas van der Meulen 2013-09-03 16:08:29 UTC

Description

Problem description: wen I add Google Drive and opened and closed a file/libreoffice and try to open it the next time LibreOffice crashes

Steps to reproduce:

- 1. add/connect to Google Drive
- 2. Open a file
- close LibreOffice
- 4. Try to open LibreOffice again
- 5. LibreOffice loading screen comes and after that is crashes....

Current behavior: LibreOffice crashes

Expected behavior: It opens normally

Work around: Delete the userprofile and then LibreOffice will work again but the connection to Google Drive is lost and wen you do step 1-5 again it will crash

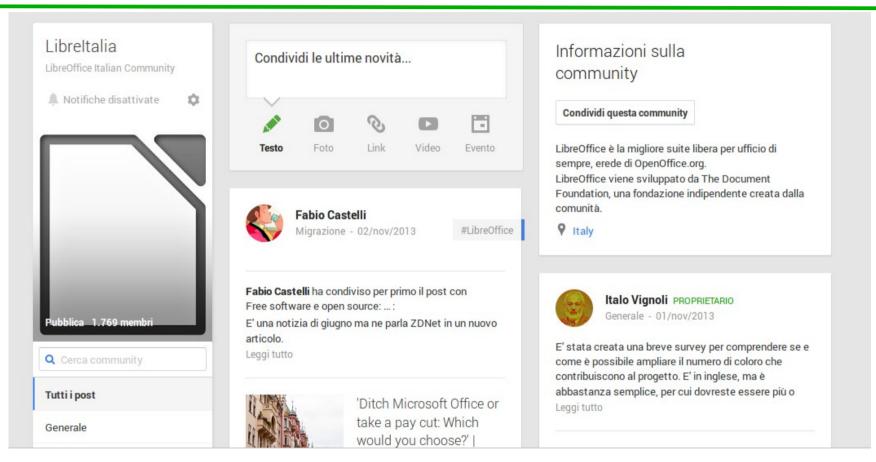
again...

Operating System: Mac OS X Version: 4.2.0.0.alphaO+ Master

# Descrizione dettagliata e possibilità di replicare il problema



# Libreltalia su Google Plus



https://plus.google.com/u/0/communities/11272393 6192138250992

