

REGOR B. PAIMAN

TECH SUPPORT / FRONT- END WEB DEVELOPER

PROFESSIONAL SUMMARY

Dedicated IT graduate with a strong foundation in information technology and a passion for solving complex technical challenges, adept at applying theoretical knowledge gained through coursework and hands-on projects to real-world IT scenarios, demonstrated ability to communicate technical concepts to non-technical audiences, and demonstrated ability to collaborate effectively in team settings, eager to contribute technical skills, adaptability, and enthusiasm for learning to an IT support team. Open to continuous learning and eager to contribute as an entry-level IT professional.

WORK HISTORY

Position: IT TECHNICAL SUPPORT INTERN

Date Covered: 03/01/23 – 06/07/23

Employer: Rodel S. Buenaobra

Location: Bureau of Internal Revenue (BIR) Novaliches, Quezon City

- Solved interruptions in machines and equipment through
 - Collaborations with internal and external third parties.
 - Troubleshoot operating system, hardware, and software problems to identify root causes.
 - Monitoring all devices, such as computers, printers, and routers, to ensure they are working properly in the department where I am assigned.
 - Fulfilling tasks set out by supervisors from several departments, such as photocopying, distributing, and arranging specific papers to its corresponding file folders.
 - Monitored and documented performance and uptime for company products.
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COLLEGE EDUCATION

Course: Bachelor of Science in Information and Technology

School Name: STI College San Jose Del Monte


Location: STI Academic Center, Altaraza Town Center, Quirino Highway, City of San Jose Del Monte, Bulacan


Achievements: Cum laude


Year covered: 06/2019 - 08/2023



CONTACT INFORMATION

 Blk 21, Lot 7, Sta. Catalina St. Brgy Fatima V, Area E SJDM, Bulacan 3023

 09072864738

 regorpaiman0@gmail.com

SKILLS

- Software installations and updates
 - Hardware upgrades
 - Troubleshooting
 - Reformat
 - Microsoft office efficiency
 - Basic HTML, CSS, and PYTHON
 - UTP Cabling
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LANGUAGES

ENGLISH – Advanced

FILIPINO – Fluent

CHARACTER REFERENCE

Name: Juan Franco Capul

Contact Number: 09675090309

Email: Juanfranco.capul@concentrix.com

Occupation: Desk Side Support Engineer

Works at: Concentrix