Senior Product Manager, Certified Project Manager (GPM/IMA Level-D)



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Taubenstrasse 46E, 47443, Moers

# **Curriculum Vitae**

### **Personal Information**

Date of Birth: Nationality: Marital Status: 15. October 1983 German Married

### **Work Experience**

09/2018 - today

### METRO Digital (https://metro.digital/)

#### **PRODUCT MANAGER for E-commerce website**

#### - "NextCMS" solution

- Responsible for development of country's B2B ecommerce Metro/Makro websites (23) in an Agile environment (Scrum)
  - metro.de, makro.es, metro.fr
- Providing countries Content Management system (Sitecore) to manage websites
- Hosting of websites with Sitecore managed cloud (Azure - DevOps)
- Providing APIs and Web components to other solutions of Metro to create a Seamless user journey for Metro customers
- Defining product Vision and Strategy in close collaboration with team & business stakeholders
- Defining **OKRs** with Outcome focus rather than output and creating impact for organisation
- Stakeholders management by communicating effectively with clear **Roadmaps**
- Defining clear goals for the product and measuring it with **KPIs** (Google Analytics and Data Studio)
- Product **Discovery** via Design thinking workshops and User feedback Days with UX/UI team
- Connecting different Solutions/Products to increase Online & Offline sales (ROPO)
- Leading the **leadership** journey in Metro digital and providing the Leadership workshops to improve leadership in organization
- Being **Mentor** to other product managers to help them grow in new role
- Conducting interviews for engineers and product managers
- Technologies: Sitecore CMS, .net, REST API, HTML5, CSS3, Google Analytics, Data Studio, Azure

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### **Achievements at Metro Digital**

- Successful launch on **METRO X** project in 23 Metro countries including Germany, Spain and France.
- Improving the **KPIs** of SEO, Conversion (Online & offline Sales) and Customer Registration
- Introducing the concept and technology (Component as a Service/Web components) to resolve long standing Seamless integration topic among different Metro Solutions/Products
- **Mentoring** Product managers to grow in their role

04/2011 - 08/2018

### **CEWE Stiftung & Co. KGaA, Oldenburg**

#### **PROJECT MANAGER for Mobile App**

### - "CEWE MYTRAVEL", Mobile App

- Introducing and successfully selling the idea to board to build ,CEWE MYTRAVEL' app
- Defining project goals and planning the project with GPM techniques and Agile development
- Stakeholder management and Risk analysis
- Managing and Controlling the mobile app development process via SCRUM (Agile Development)
- Creating release plan with the help of Work Breakdown Structure and Resource - Cost planning

### **PRODUCT OWNER for E-commerce website**

#### - "Phoenix", Content Management System

- Responsible for the development of in-house Web Content Management System
- Providing CMS for B2C country websites of CEWE
- Managing Product Backlog and prioritizing User Stories in JIRA
- Creating User Stories with the help of grooming with Dev Team
- Defining product vision and communicating between Dev Team and Stakeholders
- Technologies: PHP 7, Symfony3, REST, API, AngularJS, React, HTML5, CSS3, Docker

#### **WEB DEVELOPER for Websites**

 Development of Web Applications in PHP, Symfony3, Zend, Doctrine, Angular JS, React, HTML5, CSS3, GIT, Docker, OpenText (RedDot) CMS

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#### **Achievements at CEWE**

- As product owner successful development for "Phoenix", an in-house CMS (Content Management System)
- Release of country websites based on in-house built CMS
- Successful launch and management of "CEWE MYTRAVEL" app in Google Play Store as Project manager
- Development of Online Photoshop and Ordering System (URL given below) for main client in Netherlands ,Albert Heijn': <a href="http://www.ah.nl/fotoservice/">http://www.ah.nl/fotoservice/</a>
  Implementation of Cewe Photobook sites (URL given below) for entire Europe:

http://www.cewe-fotobuch.de/, http://www.cewe-fotoboek.nl/

### University

09/2007 - 06/2010

**Masters in Information Systems** 

Lund University School of Economics and Management, Sweden

Master's Thesis: "Cloud Computing's Effects on Enterprises"... in term of cost and security

08/2001 - 08/2005

**Bachelors of Science in Computer Science** University of the Punjab, Lahore, Pakistan

### Certifications

2020 Sitecore Award Web Experience Management

2019 Charisma Booster I (2019, Florian Mueck)

2018 Certified SCRUM Product Owner Scrum Alliance

2017 Certified GPM (IPMA Level-D)

GPM Deutsche Gesellschaft für Projektmanagement (<a href="https://www.gpm-ipma.de/">https://www.gpm-ipma.de/</a>)

2015 SCRUM Master

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# **Computer Skills/ Expertise**

Product Management Product leadership, Product development (discovery

& delivery), OKRs, Stakeholder management, Data analysis, Mentoring & Coaching, Public Speaking

Programming / Languages - PHP (Symfony3, Zend), HTML5, CSS3 (SaaS)

JavaScript, Angular JS, REACT, C#

Tools - MS Project, JIRA, Confluence, PHPStorm, GIT,

Docker, Workpath

Content Management System - Sitecore, OpenText (RedDot), Typo3 light

# **Languages and Additional Activities**

Languages - English (Very Good. IELTS: 7.5)

- German (Good - B2)

Conference Speaker - Product Management Strategy 4.0

- Why Metro is Adapting OKR Culture https://prom40.com/?page\_id=2700/#c

- Sitecore Symposium (Chicago, USA)

- How to (not) ruin a B2B Organization

https://sym.sitecore.com/reg/flow/sitecore/symposi um2022/sessioncatalog2022/page/2022sessioncatal

og/session/1652163773212001LHmQ