

IDEATION PHASE

Define the Problem Statements

Date	28 June 2025
Team ID	LTVIP2025TMID60545
Project Name	Cafeteria Menu Display Using Service now
Maximum Marks	4 Marks

Problem Statement :

In many organizations, cafeteria menu communication is outdated, inconsistent, and inefficient. Employees often rely on printed menus, word of mouth, or delayed emails to know what meals are available, leading to confusion, dissatisfaction, and wasted time.

Cafeteria staff, on the other hand, lack a centralized, streamlined system to update and publish menus in real time. The absence of a unified digital platform also limits personalization, automation, and engagement.

There is a critical need for a reliable, easily accessible, and automated solution to manage and display cafeteria menus—one that improves communication, enhances user experience, and aligns with the organization's digital transformation goals.

Therefore, the problem this project aims to solve is:

"The lack of a centralized and real-time digital system for cafeteria menu management and display, resulting in poor user experience, operational inefficiencies, and communication gaps between cafeteria services and employees."