

❏ Conclusion

The **Cafeteria Menu Display System built on ServiceNow** offers a robust and scalable solution to the longstanding challenges of menu communication and management within organizations. By centralizing menu data, automating publishing workflows, and providing real-time, personalized access via web and mobile platforms, the system significantly enhances both employee experience and cafeteria operational efficiency.

Leveraging ServiceNow's low-code capabilities and enterprise-grade security, the solution minimizes manual effort, reduces errors, and fosters better engagement through timely notifications and dietary filtering. While initial setup and user adoption require focused effort, the long-term benefits in terms of streamlined processes, improved transparency, and sustainability far outweigh the challenges.

In summary, this solution aligns perfectly with modern digital transformation goals by delivering a user-centric, efficient, and adaptable cafeteria menu service that can scale across multiple locations and evolving organizational needs.