

INTRODUCTION PHASE

Project Purpose

Date	28 June 2025
Team ID	LTVIP2025TMID60545
Project Name	Cafeteria Menu Display using Service now
Maximum Marks	4 Marks

Project Purpose: Cafeteria Menu Display Using ServiceNow

The purpose of implementing a **Cafeteria Menu Display System using ServiceNow** is to create a centralized, digital solution for managing and communicating daily and weekly cafeteria meal offerings to employees and visitors.

By utilizing ServiceNow's low-code platform and user-friendly interface, this solution aims to:

- Enhance the visibility and accessibility of cafeteria menus.
- Simplify the menu creation and update process for cafeteria staff.
- Improve employee satisfaction by providing timely and transparent food service information.
- Align cafeteria operations with the organization's broader digital transformation initiatives.

Ultimately, the goal is to replace manual or inconsistent menu-sharing methods with an efficient, scalable, and modern platform.