

# Leonardo Reis

Florida, USA

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## Professional Summary

Enthusiastic and dedicated professional with a diverse background in sales, hospitality, and software development. Experienced in customer service and team collaboration with a foundation in audio engineering. Currently pursuing a career into software development, with hands-on experience in web technologies and programming languages. Highly adaptable, with a passion for continuous learning and personal growth.

## Professional Experience

### Ethos Greek Bistro - Coconut Creek Florida, USA

#### Server / Bartender

May 2022 - Present

- Started as a host, quickly promoted to server, and then to bartender.
- Delivered exceptional customer service in a fast-paced, high-volume restaurant environment.
- Managed bar inventory, created beverages, and ensured compliance with health and safety regulations.
- Trained new employees and coordinated with the kitchen and front-of-house staff to maintain smooth operations.

## Musical Presentes - Ipatinga, MG, Brazil

### Sales Representative / Audio Engineer

2014 - 2018

- Sold professional audio equipment and musical instruments, providing expert advice to customers.
- Focused on audio engineering for various churches, concerts, and events.
- Built and maintained strong customer relationships, resulting in repeat business and referrals.

## Education

### Audio Engineering Courses

#### DGC Audio - Belo Horizonte, Brazil

Completed: 2017

- Completed two courses in audio engineering, focusing on sound design, mixing, and recording techniques.

### Software Development

#### Edx Courses with University of Central Florida (UCF)

Ongoing: 2023 - Present

- Studying web development and software engineering with a focus on modern technologies such as JavaScript, React, Node.js, PostgreSQL, and TypeScript.

## Skills

- **Web Development:** React, JavaScript, HTML, CSS, Node.js, TypeScript
- **Database Management:** PostgreSQL
- **Audio Engineering:** Sound design, mixing, recording
- **Customer Service:** Strong communication, problem-solving, teamwork
- **Languages:** Portuguese (native), English (fluent)

## Certifications

- Audio Engineering Certification - DGC Audio, 2017
- Web Development Coursework - UCF Edx Courses, 2023 (in progress)