Thank you for contacting PayU. I have reviewed our CRM and can confirm that the settlement account on file for Times Media is with Standard Bank. So you are aware, the PayU store ID for Times media is 201538.

Please contact your bank who will confirm the merchant number, once this has been confirmed please relay this to me so that we can update our records. Kindly request the following information from your bank:

1. Merchant ID
2. Terminal ID
3. MCC

I can also further confirm that the payment methods enabled to the store presently are credit / debit cards as well as the White Label card store. I have listed a summary of the payment methods below:

* Standard credit card: This will enable a customer to capture their card details each time they transaction requiring all information. All transactions are 3D Secure
* White Labelled card store: This will enable a customer to capture their card details on the first transaction and only the CVV would be required on subsequent transactions – this is a tokenized stored card option and is available with all banks. All transactions are 3D Secure

I hope this information is helpful. Please let me know if we can assist with anything else.

Best Regards,

**André Viljoen**

**Client Relationship Executive, PayU**

Telephone: +27 79 890 3209

Email: [andre.viljoen@payu.co.za](mailto:andre.viljoen@payu.co.za)

3rd Floor, Pier Place, 31 Heerengracht Street. Cape Town, 8000, South Africa.

[www.payu.co.za](https://protect-za.mimecast.com/s/gARyC48v5ouJGoXXIxiYeW?domain=payu.co.za)

# 14 May

Tried calling you again today.  I have some information regarding the agreement we currently have with PayU.

Activation Date:   14 March 2013

Package:                Enterprise Package

Account No.:      1002466459 (Was Times Media – now Tiso Blackstar Group (Pty) Ltd) – recorded on your system as Tisco Blackstar (Pty) Ltd, Magazine Division-Mims

URL Link:             [www.mims.co.za](https://protect-za.mimecast.com/s/z1N5C66xgqIoxD55U5dRRY?domain=mims.co.za)

Current Service: Credit Card only

Is it possible to check the account and to verify that information above is correct.

NOTE:  We still require this service and all we need changed is the Merchant Number/Bank Details

We also require

Additional Service:  - to include Debit Cards  - would we need to do a new agreement OR can we just update details and then address this additional service

# 16 May

Hi Andre

Thank you for reaching out.  I think we should defer this for now as the implementation of our new banking facilities is imminent and we will be focusing on this for the next week or so.

In light of several changes taking place within the company and us migrating some of our online products, I think it would be best to wait for a while.  I know that Percy (our digital person) will be running with this soon.

I am custodian of all contracts for the company, so will ask Percy to include me with discussions regarding your services so that we are all in the loop

Regards

**Maliga Govender**

Financial Services

Business Manager-Projects

t: +27 (0) 11 280 5057

e: [govenderm@tisoblackstar.co.za](mailto:govenderm@tisoblackstar.co.za)

# 24 May

If you would wish to obtain Staging Environment credentials, then those can be found on [https://payusahelp.atlassian.net/wiki/spaces/developers/pages/425997/Test+Credentials](https://protect-za.mimecast.com/s/QPrRCLg1LkhPogxqsBLwUI?domain=payusahelp.atlassian.net).  
If you require your Production Environment credentials, then those should be obtained from Merchant Portal ([https://merchantportal.payu.co.za](https://protect-za.mimecast.com/s/1jQxCVm2YxHl4ErBIEuAl1?domain=merchantportal.payu.co.za)) by Person that has an account. API keys can be found after logging in on left-hand side menu in tab "Stores" where you can find API Keys of all Stores that you have an access to.  
It is not recommended to send API Keys via email due to security reasons, that is why we recommend above mentioned method of obtaining API Keys, and we can send them via e-mail on an explicit request after being informed of the above.  
  
Pozdrawiam/Kind regards,  
  
Jakub Łukanowski, Technical Support  
| W: [www.payu.com](https://protect-za.mimecast.com/s/kA5BCNxKNmFNnQKLHjeYtN?domain=payu.com)  
  
PayU, a Naspers company  
Payments and Financial Services for Growth Markets

*Good morning,  
  
The provided link is a link to our full Documentation, that covers all PayU current API.  
If you would have any additional questions regarding any part of our technical documentation usage, details, etc or any other questions we would be glad to answer all your questions.  
  
Pozdrawiam/Kind regards,  
  
Jakub Łukanowski, Technical Support  
| W:*[*www.payu.com*](https://protect-za.mimecast.com/s/WDz6CX6X1zIn6gvAuQR-Et?domain=payu.com) *PayU, a Naspers company  
Payments and Financial Services for Growth Markets  
  
  
--------------- Original Message ---------------****From:****Andre Viljoen [*[*andre.viljoen@payu.co.za*](mailto:andre.viljoen@payu.co.za)*]****Sent:****20.05.2019 09:36****To:***[*goetschp@tisoblackstar.co.za*](mailto:goetschp@tisoblackstar.co.za)***Cc:***[*itsupport@payu.co.za*](mailto:itsupport@payu.co.za)***Subject:****RE: Tiso Blackstar Group - [External Email] - PayU - Urgent*

*Hi Percy,*

*Thank you for your email. Please pardon the delay with response to your support request I am taking this up with our team to fast track your request.*

*Here is a link to our developers portal with integration resources -*[*https://payusahelp.atlassian.net/wiki/spaces/developers/overview*](https://protect-za.mimecast.com/s/pJnSCP1KPoU4D2YgC6za2Q?domain=payusahelp.atlassian.net)