

Safety Tips

Wavelength facilitates meeting new activity partners in real life based on common interests or affiliations. Common interests may include running, tennis, photography, and other types of activities. Example affiliations include recreational sports leagues, gyms, and activity clubs. As part of that process, user safety is a priority. We understand that meeting someone for the first time whether online, through an acquaintance is exciting. Your safety is very important, and because you are in control of your Wavelength experience, there are certain safety steps that you should follow while meeting new activity partners – both online and offline.

We ask you to read the tips and information below, and strongly urge you to follow these guidelines in the interest of your personal safety and well-being. However, you are always the best judge of your own safety, and these guidelines are not intended to be a substitute for your own judgment.

Online Behavior

Protect Your Finances & Never Send Money or Financial Information

Never respond to any request to send money, especially overseas or via wire transfer, and report it to us immediately – even if the person claims to be in an emergency. Wiring money is like sending cash: the sender has no protections against loss and it's nearly impossible to reverse the transaction or trace the money.

Protect Your Personal Information

Never give personal information, such as: your social security number, credit card number or bank information, or your work or home address to people you don't know or haven't met in person.

Note: Wavelength will never send you an email asking for your username and password information. Any such communication should be reported immediately.

Be Internet Wise

Block and report suspicious users. You can block and report concerns about any suspicious user anonymously at any time on Wavelength – while swiping or after you’ve matched. Keep conversations on the platform. Bad actors will try to move the conversation to text, personal email or phone conversations.

Offline Behavior

When meeting someone for the first time, always take precautions and follow these guidelines to help you stay safe:

Get to Know the Other Person

Keep your communications limited to the platform and really get to know users online/using the app before meeting them in person. Bad actors often push people to communicate off the platform immediately. It’s up to you to research and do your due diligence.

Always Meet and Stay in Public

Meet for the first time in a populated, public place – never in a private or remote location, and never at your home or apartment. If your activity partner pressures you, end the meeting and leave at once. It’s encouraged to meet an activity partner for the first time at an affiliation event.

Tell Your Friends and Family Members of Your Plans

Inform a friend or family member of your plans and when and where you’re going. Make sure you have your cell phone charged and with you at all times.

Fitness Safety

When participating in any activity, keep your physical safety in mind. If trying a new sport, you are responsible to know your limits and determine whether you are in adequate physical shape to participate. Stay aware of your health and limitations and make sure you are adequately equipped, attired and prepared. Stay hydrated and drink water during physical activity. Make sure to eat enough before participating in physical fitness.