

# Safety Tips

Wavelength facilitates meeting new people in person. As part of that process, user safety is a priority. We understand that meeting someone for the first time whether online, through an acquaintance or on an outing is intriguing and exciting. However, your safety is very important, and because you are in control of your Wavelength experience, there are certain safety steps that you should follow while making new friends – both online and offline.

We ask you to read the tips and information below, and strongly urge you to follow these guidelines in the interest of your personal safety and well-being. However, you are always the best judge of your own safety, and these guidelines are not intended to be a substitute for your own judgment.

## Online Behavior

### **Protect Your Finances & Never Send Money or Financial Information**

Never respond to any request to send money, especially overseas or via wire transfer, and report it to us immediately – even if the person claims to be in an emergency. Wiring money is like sending cash: the sender has no protections against loss and it's nearly impossible to reverse the transaction or trace the money. For more information, click on the video below to the U.S. Federal Trade Commission's advice to avoid online dating scams, also available [here](#).

### **Protect Your Personal Information**

Never give personal information, such as: your social security number, credit card number or bank information, or your work or home address to people you don't know or haven't met in person.

Note: Wavelength will never send you an email asking for your username and password information. Any such communication should be reported immediately.

### **Be Web Wise**

Block and report suspicious users. You can block and report concerns about any suspicious user anonymously at any time on Wavelength – while swiping or after you’ve matched. Keep conversations on the platform. Bad actors will try to move the conversation to text, personal email or phone conversations.

### **Report All Suspicious Behavior**

Additionally, please report anyone who violates our terms of use.

Examples of terms of use violations include:

- Asks you for money or donations
- Requesting photographs.
- Minors using the platform
- Users sending harassing or offensive messages
- Users behaving inappropriately after meeting in person
- Fraudulent registration or profiles.
- Spam or solicitation, such as invitations to call 1-900 numbers or attempts to sell products or services.

## **Offline Behavior**

First meetings are exciting, but always take precautions and follow these guidelines to help you stay safe:

### **Get to Know the Other Person**

Keep your communications limited to the platform and really get to know users online/using the app before meeting them in person. Bad actors often push people to communicate off the platform immediately. It’s up to you to research and do your due diligence.

### **Always Meet and Stay in Public**

Meet for the first time in a populated, public place – never in a private or remote location, and never at your home or apartment. If your activity partner pressures you, end the meeting and leave at once.

### **Tell Your Friends and Family Members of Your Plans**

Inform a friend or family member of your plans and when and where you're going. Make sure you have your cell phone charged and with you at all times.

### **Transport Yourself to and from the Meeting**

You need to be independent and in control of your own transportation, especially in case things don't work out.

### **Stay Sober**

Consumption of alcohol and/or other drugs can impair your judgment and potentially put you in danger. It's important to keep a clear mind and avoid anything that might place you at risk. Be aware that bad actors might try to take advantage of you by altering your beverage(s) with synthetic substances.