

# Dheeman Das

Cloud Solution Engineer

Total Exp: 3+ Years

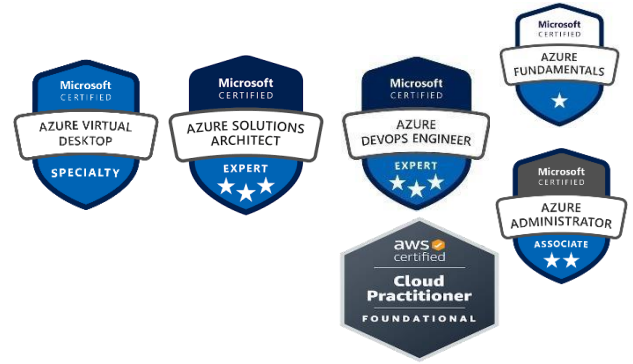
Relevant Exp: 2.8Years

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Address: Kolkata, WB



## Professional Summary:

I am enthusiastic, eager to learn, and adaptable.

## TECHNICAL SKILLS:

Cloud Technologies	Microsoft Azure
Containerization tool	Docker, Azure Kubernetes Service
Scripting Language	PowerShell, Basic Python, ARM Templates
Version Control System	Git
Operating Systems	Windows, Linux
CI/CD Tools	Azure DevOps Pipeline, Jenkins
IAC Tool	Terraform
Monitoring and logging tools	Azure Monitor, Log Analytics

## WORK EXPERIENCE:

Ingram Micro Cloud

September 2020 - Present

Cloud Solution Engineer | JUN 2021 - Present

- Led the adoption and implementation of **Microsoft Azure DevOps** as the central platform for **source control**, **build automation**, and **release management**.
- As a fresher, I was introduced to the world of **Jenkins**, **Azure DevOps**, **SDLC process**, **IAC**, and **Containerization** process.
- Architected and orchestrated the **Build, Deploy, Test**, and **Report management** using **Jenkins** and **Azure DevOps CI/CD** for various projects.
- Proficient in utilizing **Git** for version control, including **managing repositories**, **branching**, and **merging code changes**.
- Automated infrastructure with **ARM templates** and **terraform** for consistent deployments for multiple environments.
- Led and executed multiple successful **Azure migration projects**, overseeing end-to-end migration **strategies**, **planning**, and **execution**.
- Designed and implemented **Docker containers** for packaging applications, improving consistency across various environments, and simplifying deployment processes.
- Collaborated with cross-functional teams to identify **migration requirements**, **resolve technical challenges**, and **optimize performance** post-migration for multiple **client projects**.
- Involved in **DevOps Migration** for multiple client projects, build **CI/CD pipelines** for container services - **Docker**, **Kubernetes**, **AWS**, and **AZURE Container Services**.
- Worked on **Disaster Recovery**, **Site Recovery Storage services** and creating **Landing Zone** for various **clients**.
- Adhered to **agile** and **scrum methodologies**, ensuring seamless integration of **DevOps** practices into the development lifecycle.
- Orchestrated containerized applications using **Kubernetes**, ensuring seamless **scaling**, **load balancing**, and **efficient resource utilization**.

- Implemented Azure services such as **Azure Virtual Machines, Azure App Services, Azure Storage, and Azure Networking components** for diverse project requirements.
- Orchestrated **Jenkins pipelines** to automate the **build, test, and deployment phases**, significantly reducing manual intervention and accelerating release cycles.
- Designed and implemented **Artifactory repositories**, enhancing **artifact management** and **promoting reusability** across development projects.
- Designed and implemented scalable **CI/CD pipelines** using **Azure DevOps services (Azure Pipelines, Azure Artifacts, Azure Repos)** to automate the deployment and release processes, resulting in a 30% reduction in deployment time.
- Developed and implemented **monitoring and alerting solutions** for infrastructure and applications, improving overall system reliability and minimizing downtime.
- Troubleshoot and resolved issues related to **pipelines, deployments, and infrastructure**, ensuring minimal disruption to the **development and production** environments.
- Proficient in using **Jira** for issue **tracking and project management**.
- Implemented a **centralized documentation repository**, utilizing tools like **SharePoint**, to organize and manage cloud-related documents efficiently.

#### Cloud Support Engineer | FEB 2021 - JUN 2021

- Contributed to resolving major incidents during **incident calls**, ensuring **minimal downtime** and efficient incident resolution.
  - Maintained excellent **communication skills** to collaborate effectively with **team members and clients**.
  - Focused on rapid identification and **resolution** of customer issues by **resolving** them and performed initial triage on problem reports.
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#### INTERNSHIP Ensimg India Pvt Ltd | SEP 2020 – FEB 2021

- Locating, evaluating, and displaying the deployment of complicated programs to **Azure**, with practical knowledge of both **Windows** and **Linux** environments.
- Exposure in **Azure Platform Development**, Deployment Concepts, hosted Cloud Services, platform services and close interface with **Windows Azure Multi-Factor Authentications**

#### Certifications & Awards:

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##### Certifications-

- **AZ-900** Microsoft Azure Fundamentals.
- **AZ-104** Azure Administrator Associate
- **AZ-400** Azure DevOps Engineer Expert
- **AZ 305** Designing Microsoft Azure, Infrastructure Solutions
- **Az-140** Microsoft Azure Administrator
- **AWS Cloud Practitioner**

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##### Awards-

- **Customer Delight** -> Received for doing multiple **POCs** and getting good feedback, appreciation from engagements.
- **Hero Of the Cluster** -> Received for good work performance in the project.
- **CSAT** -> Demonstrated exceptional work performance and technical expertise while spearheading key **Azure migration and deployment projects**.
- **Customer Satisfaction** -> Received recognition for successful implementation of innovative solutions and consistently demonstrated exceptional performance across **diverse projects**.

## EDUCATION:

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- Bachelor of Technology (Computer Science) From Asansol Engineering College (MAKAUT), West Bengal. (June 2017 – July 2021)
- 12<sup>th</sup> From Sudarshanpur Dwarika Prashad Uchcha Vidyachakra (WBCHSE Board). (2017)
- 10<sup>th</sup> From Hemtabad Adarsha Vidyalaya (WBBSE Board). (2015)