Terrell Beasley

terrellbeasley0723@gmail.com • (443) 824-7800 • relldoescode.github.io

EDUCATION

CCBC, Baltimore, MD 2023

Bachelor of Science, Information Management Systems, 2.8 GPA
Relevant course work: Discrete Mathematics, Visual Basic Programming, C++ Programming

Towson University, Towson, MD

2026

Bachelor of Science, Computer Science (ABET-accredited program) Software Engineering Track, 3.1 GPA Relevant course work: Software Engineering, Data Structures & Algorithm Analysis

PROFESSIONAL EXPERIENCE

Office Depot Office Max, Rosedale, MD

October 2022

Print Services Advisor

- Creating print orders via employee point of sale system and printing copies, flyers, banners, and brochures from submitted customer files
- Assisting customers with self-service technology for printing, copying, scanning, and faxing
- Using Microsoft Office software, Adobe Acrobat, and Foxit PDF Editor to make changes to submitted graphics

Value City Furniture, Nottingham, MD

January 2021

Customer Service Associate

- Resolving customer disputes involving furniture delivery and furniture quality
- Completing transactions and accepting payments for sales associates
- Organizing customer files and making outbound cold calls to customers

Ashley Furniture, Rosedale, MD

November 2018

Role

- Resolving customer disputes involving furniture delivery and furniture quality
- Completing transactions and accepting payments for sales associates
- Organizing customer files and making outbound cold calls to customers
- Enrolling customers in credit program after validating credit history

SKILLS

Programming languages: C++, Visual Basic, Java, Javascript, HTML

Computer software/ frameworks: Microsoft Office, Adobe Acrobat, Foxit PDF Editor