# Terrell Beasley

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| Education |

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| CCBC, Baltimore, MD | 2023 |

Bachelor of Science, Information Management Systems, 2.8 GPA

Relevant course work: Discrete Mathematics, Visual Basic Programming, C++ Programming

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| Towson University, Towson, MD | 2026 |

Bachelor of Science, Computer Science (ABET-accredited program) Software Engineering Track, 3.1 GPA

Relevant course work: Software Engineering, Data Structures & Algorithm Analysis

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| Professional experience |

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| Office Depot Office Max, Rosedale, MD | October 2022 |

### Print Services Advisor

* Creating print orders via employee point of sale system and printing copies, flyers, banners, and brochures from submitted customer files
* Assisting customers with self-service technology for printing, copying, scanning, and faxing
* Using Microsoft Office software, Adobe Acrobat, and Foxit PDF Editor to make changes to submitted graphics

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| Value City Furniture, Nottingham, MD | January 2021 |

### Customer Service Associate

* Resolving customer disputes involving furniture delivery and furniture quality
* Completing transactions and accepting payments for sales associates
* Organizing customer files and making outbound cold calls to customers

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| Ashley Furniture, Rosedale, MD | November 2018 |

### Role

* Resolving customer disputes involving furniture delivery and furniture quality
* Completing transactions and accepting payments for sales associates
* Organizing customer files and making outbound cold calls to customers
* Enrolling customers in credit program after validating credit history

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| Skills |

Programming languages: C++, Visual Basic, Java, Javascript, HTML

Computer software/ frameworks: Microsoft Office, Adobe Acrobat, Foxit PDF Editor