

## Terms of use and privacy policy

This policy explains our practices for gathering, using, and disclosing information about you in connection with your use of our services, including for gathering, using, and disclosing information about you in those made available through our websites, platforms. It also covers how you can use our intellectual property. for gathering, using, and disclosing information about you in use of our services, including those made available through our websites, platforms. It also covers how you can use our intellectual property. ur," and "XLH" are to Reload Logistics Services.

emails, and other social media platforms. It also covers how you can use our intellectual property. The references to "we," "us," "our," and "XLH" are to Reload Logistics Services You may have given us information, including your personal information, while using our Service. As described here, we will keep this information secure. In addition, we won't distribute or sell our customer lists or divulge this information to unneeded parties. You may have given us information, including your personal information, while using our Service. As ed here, we will keep this information secure. In addition, we won't distribute or sell our You may have given us information, including your personal information, while using our Service. As ed here, we will keep this information secure. In addition, we won't distribute or sell our customer lists or divulge this information to unneeded parties.

### Your agreement

You, the user, agree to the collection, use, and sharing of information about you by described in this policy by using our website or using the Service. You, the user, agree to the collection, use, and sharing of information about you by us in the ways described in this policy by using our website or using the Service.

### Information about me that XLH Information about me that XLH might gather?

When you sign up to take part in or get a service from our website, such as by answering a survey, istering with a single global online registration portal, we collect phone number, and When you sign up to take part in or get a service from our website, such as by answering a survey, responding to an email, or registering with a single global online registration portal, we collect information about you. You might be asked for your nam other relevant information, as applicable. personal information to third parties. moving.

We'll oversee any of these outsourced personal data is protected in compliance these outsourced as required by the service provider to ensure that the compliance with the relevant regulations and legislation. as required by the service provider to ensure that the To protect your personal information from leaks, loss, or damage, among other things, we shall implement all required and sufficient security measures and exercise adequate oversight over all officers, staff your personal

information from leaks, loss, or damage, among other things, we shall implement all required and sufficient security measures

and exercise adequate oversight over all officers, staff members, and any external service providers. your personal information from leaks, loss, or damage, among other things, we shall implement all required and sufficient security measures and exercise adequate oversight over all officers, staff any external service providers.

We may use any information we learn about you in one of the following ways:

- to better respond to your unique needs using the information you have provided; to to better respond to your unique needs using the information you have provided; to personalize your experience
- to better serve customers (your inquiries in a more efficient manner)
- to complete transactions in order to provide the specified product or service
- to interact with you; to conduct a survey
- information enables us to handle your support requests and to better serve customers (your information enables us to handle your support requests and inquiries in a more efficient manner)

### Acknowledgment

The agreement that exists between You and the Company and that governs your use of this Service is governed by the Terms and Conditions listed below. The rights and duties of all users with regard The agreement that exists between You and the Company and that governs your use of this Service is

governed by the Terms and Conditions listed below. The rights and duties of all users with regard to the use of the Service are outlined in the The agreement that exists between You and the Company and that governs your use of this Service is governed by the Terms and Conditions listed below. The rights and duties of all users with regard to the use of the Service are outlined in these Terms and Conditions.

Acceptance and compliance with these Terms and Conditions are requirements for accessing and use the Service must adhere to these Terms and Conditions. Acceptance and compliance with these Terms and Conditions are requirements for accessing and use the Service must adhere to these Terms and Conditions. You accept these Terms and Conditions by accessing or using the Service. You may not use

the Service if You Disagree with Any Part of These Terms and Conditions. You declare that you are older able to anyone under the age of 18 according to the Company. Acceptance and compliance with these

Terms and Conditions are requirements for accessing and using the Service. All users who use the Service must adhere to these Terms and Conditions. You accept these Terms and Conditions by access Service if You Disagree with Any Part of These Terms and Conditions. than 18. The Service is not available to anyone under the age of Your approval of and adherence to the Company's Privacy Policy is another requirement for your access to and use of the Service. When you use information about you. Our Privacy Policy outlines these practices and informs you rights and the legal safeguards in place to protect them. Before using Our Service, please read Our Privacy Policy

carefully. ing or using the Service. You may not use the You declare that you are older 18 according to the Company. and adherence to the Company's Privacy Policy is another requirement for your When you use the Website, We may collect, use, and disclose and adherence to the Company's Privacy Policy is another requirement for your the Website, We may collect, use, and disclose of Your privacy information about you. Our Privacy Policy outlines

these practices and informs you of Your privacy rights and the legal safeguards in place to protect them. Before using

## External Website Links External Website Links

Links to third-party websites or services that are neither owned nor controlled by the be found on our service. The Company disclaims all liability and has no control over any third Company may party web sites or services, including their content, privacy policies, or practices. You further acknowledge and

accept that the e responsible or liable, directly or indirectly, for any injury or damage of any kind resulting from or alleged to result from the use of or reliance on any such content, goods, or services The Company disclaims all liability and has no control over any third-party web sites or services, including their content, privacy policies, or practices. You further acknowledge and accept that the e responsible or liable, directly or indirectly, for any injury or damage of any kind resulting from or alleged to result

from the use of or reliance on any such content, goods, or services made available on or through any such web sites or services. including their content, privacy policies, or practices. You further acknowledge and accept that the Company shall not be responsible or liable, directly or indirectly, for any injury or damage of any kind resulting from or alleged to result from the use of or reliance on any such content, goods, or services made available on or through any such web sites or services. monish You to carefully review the terms of service and privacy policies of any third monish You to carefully review the terms of service and privacy policies of any third-party We admonish You to carefully review the terms of service and privacy policies of any third websites or services that you visit.

## Limitations of Liability

You are not covered by insurance through Reload Logistics Services . You are solely responsible for obtaining the necessary insurance for any precious, uncommon, or other objects that must be transported. Any loss or damage to your items will not e necessary insurance for any precious, uncommon, or other objects that must be transported. . You and the driver must deal with any claims resulting from damage or loss to y ered by insurance through Reload Logistics. You are solely responsible for obtaining e necessary insurance for any precious, uncommon, or other objects that must be

transported. Any loss or damage to your items will not be the responsibility of Reload Logistics. You and the driver must deal with any claims resulting from damage or loss to your items. We ask that you

contact us with the specifics of the loss or damage, along with an explanation of how it occurred.

We will do everything we can to help you with any claims you may have against the driver. This will

enable us to any reprimand or punishment, including the driver's suspension from the our items. We ask that you contact us with the specifics of the loss or damage, along with an explanation of how it occurred. We will do everything we can to help you with any claims you may have against the driver. This will enable us to any reprimand or punishment, including the driver's suspension from the with the specifics of the loss or damage, along with an explanation of how it occurred. We will do everything we can to help you with any claims you may have against the driver. This will enable us to take into account any reprimand or punishment, including the driver's suspension from the

services. Your exclusive recourse for all of the aforementioned shall be restricted to the amount actually paid by You through the Service. Your exclusive recourse for all of the aforementioned shall be restricted to the amount actually paid by You through the Service. Revisions to Our Policy right to periodically update our privacy and website use policy. The Policy will be detailed here, and the most recent version will control how we collect, use, and disclose information u know by emailing you or We reserve the right to periodically update our privacy and website use policy. The Policy will be detailed here, and the most recent version will control how we collect, use, and disclose information about you. If we make significant changes to this Policy, we'll let yo putting a notice on this page before the change takes effect.

The updated Privacy and Website Usage Policy is accepted by you if you access or use the Service after they take effect