WISE needs to fulfill both huge customer segments' wants and needs



Samuel (20)





Student ahead of an

Wants to choose an

optimal country

for studying abroad

Finds it difficult to

estimate budget

abroad



Businesswoman regularly travelling abroad

Wants to **minimize** business expenses for trips abroad

Cannot properly plan business trip costs ahead efficiently

Description

exchange semester

Key Wants

Key Problem

Target Size

8 million

3 million

Value proposition



Low transaction fees and time



Easy-to-use interface design



Variety of currency options for sending money



WISE does not utilize the division of expenses into categories



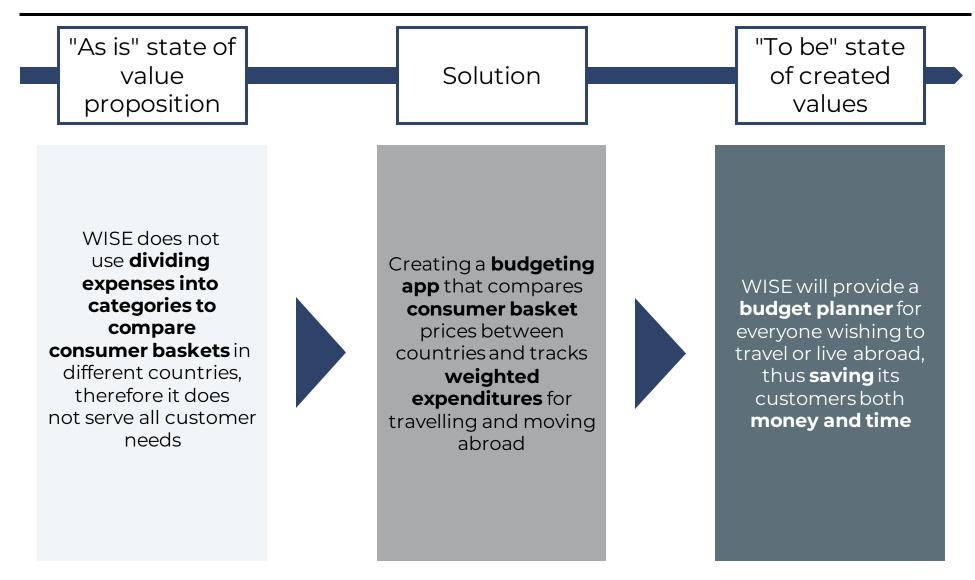
Cannot compare consumer **baskets** in different countries

WISE's established value proposition does **not sufficiently serve** customer **needs**

2022, 10, 21,

Value creation





2022. 10. 21.

Brand blue Wise navy Backg round grey

Wise purple

Blue hover Wise navy mid Disabl ed grey

Wise ambe r

Blue down Wise navy dark

Slate grey

Wise green

