## WISE needs to fulfill both huge customer segments' wants and needs



## Samuel (20)







Value proposition



Low transaction fees and time



Easy-to-use interface design



Variety of currency options for sending money



WISE does not automatically **divide** expenses into categories



Cannot **compare consumer baskets** in different countries

WISE's established value proposition **does not sufficiently serve** customer **needs** 

Description

Key Wants

Key Problem

Student ahead of an **exchange semester** 

Wants to choose an **optimal country** for studying abroad

Finds it difficult to estimate budget abroad

regularly travelling abroad

Businesswoman

Wants to **minimize business expenses** for trips abroad

Cannot properly plan **business trip costs** ahead efficiently

Target Size

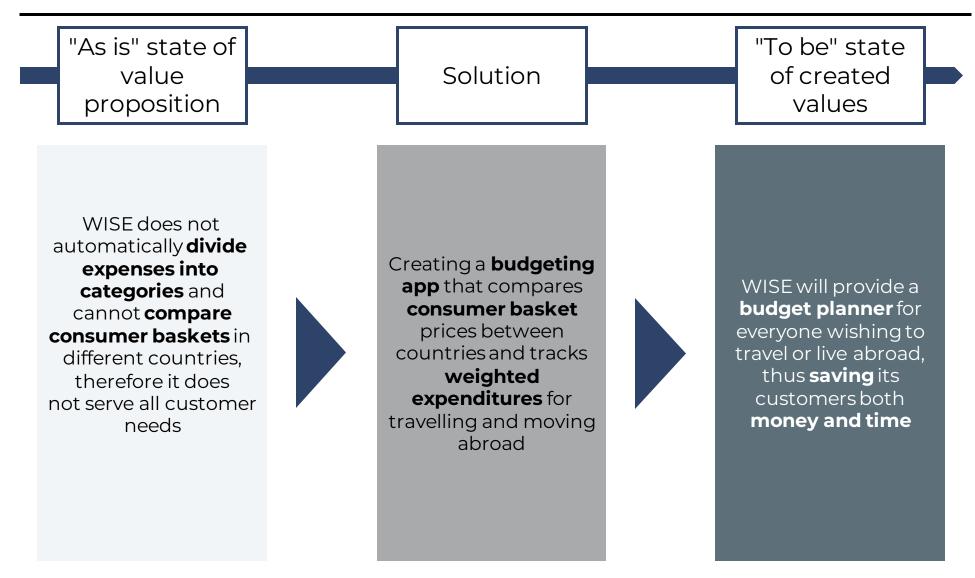
8 million

3 million

2022. 10. 21.

## Value creation





2022. 10. 21.

Brand blue Wise navy Backg round grey

Wise purple

Blue hover Wise navy mid Disabl ed grey

Wise ambe r

Blue down Wise navy dark

Slate grey

Wise green

