# Remigijus Prialgauskis

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#### SUMMARY

I am a 2nd year Computer Science student transitioning from IT technician roles to a focused career in software development. With a strong foundation in technical support and project management, I have developed valuable problem-solving skills and a deep understanding of technical systems and user needs. My experience in the IT sector has prepared me for the complexities of software engineering, where I am keen to apply my knowledge and skills.

My academic journey is concentrated on gaining expertise in software engineering principles, with a particular interest in Front-End Development. I am interested in key technologies such as the MERN stack and I am committed to further enhancing my abilities in these areas.

I am actively seeking internship opportunities that will allow me to contribute to software development projects, where I can apply my analytical skills and creativity. My goal is to contribute meaningfully to my team while continuing to grow as a software developer in a challenging and innovative environment.

#### EXPERIENCE

Wordpress Website Present

https://www.Autokorega.lt 7

- Client Communication and Front-End Development: Actively contributed to a team of three in creating a custom WordPress website for Autokorega, where I played a key role in front-end development and served as the primary contact for the client. Ensured a seamless user experience and facilitated effective team-client feedback loops.
- Iterative Design and Development: Utilized Figma for design and adapted to feedback throughout the development process, demonstrating commitment to client satisfaction and project flexibility.
- Ongoing Enhancement: Launched the website, significantly boosting Autokorega's online presence. Currently managing
  continuous improvements and site maintenance, with a focus on optimizing user experience based on direct client
  comunication.
- Skill Advancement: Improved in WordPress, HTML, CSS, web hosting, and Figma. Enhanced teamwork and client communication skills, translating client needs into development actions.

#### 480 hours Full-stack JavaScript internship

08/2022 - 11/2022

UAB Iverta ↗

- MoGo project(HTML, CSS(SASS))
- Burger project(React and TypeScript)

### Servers / Network Technician

04/2020 - 04/2022

Restore Technology

- Processing of IT equipment: Servers(HP, Dell, Cisco), BladeSystems, Storage arrays, NAS devices and Networking items like Switches, Access points, Routers etc. (Cisco, Juniper Networks, HP, Infoblox, Riverbed, Creston, Fortinet, Cyclades)
- Checking if these items are still usable and sellable, if so, testing them and connecting to them using CLI(PuTTy) or other means necessary to bypass and delete all customer related data and reset everything to factory defaults
- Setup multiple work environments for the company(installing/fixing ethernet cables, setting up monitors with computers and laptops, installation of OS(Windows, Linux, MacOS)
- · Have processed tens of thousands of items in 2 years' time
- · Was the person everyone would go to, when they had a problem and a Team Leader wasn't around
- Was appointed as an Interim Team Leader for 3 months, the role involved providing leadership and direction for other employees, supervising activities to drive productivity and efficiency

• Every single day was a challenge to learn how to process equipment you've never dealt with very quickly, to meet the required deadlines

## IT Service Desk/Imaging Technician

01/2020 - 04/2022

Restore Technology

- Responsible for solo managing 2 imaging/deployment projects for big clients
- Providing daily customer service and technical support to these clients(being the main contact point)
- Deploying brand new devices with the help of tools such as SCCM, Microsoft Intune, Windows Autopilot, Microsoft Deployment Toolkit
- · Working with Microsoft engineers to troubleshoot and fix devices that are not fully functioning
- Daily assistance to company's System's Administrator, helping with tasks like setting up the required equipment for meetings of executives, troubleshooting their personal work devices
- · Use of command prompt/terminal

IT Technician 11/2019 - 04/2022

Restore Technology

- Processing and testing of equipment such as(Desktops, Laptops, Monitors, TV's, Telecoms, Printers, Misc. items like CCTV cameras, Projectors etc.)
- Testing the items, finding a way to fix them on my own if there are any issues, removing all associated customer data, and getting them ready for E-commerce to be sold
- I was one of three people, who have been granted a special permission to edit product templates in the internal management system, the other two being a Team Leader and a System's Administrator
- · Using Blancco data erasure system to erase client's data
- · Using scripts to reset BIOS information

**Fulfilment Associate** 09/2016 - 07/2019

Amazon

- · Worked in a very high value items department, access granted only to the best few associates of the company
- Daily use of Linux based internal systems created by Amazon

## EDUCATION

**Computer Science** 09/2022 - 2025

Klaipedos Valstybine Kolegija / Higher Education Institution - Professional Bachelor's Degree

- Erasmus+ Blended Intensive Program Creative Coding in the Context of Concrete Art and AI Hochschule Fulda University
  of Applied Science, Germany(18/09/2023 04/12/2023)
- Erasmus+ Blended Intensive Program AI & You(won 1st place) Turiba University, Riga, Latvia (23/06/2023 07/07/2023)
- Klaipėdos Valstybinė Kolegija / Higher Education Insitution: National Scientific-Practical Student Conference "Business, Technology, Biomedicine: Innovation Insights 2023 - "Presentation about "Figma" (17/05/2023)

## SKILLS

Agile, Scrum, Kanban, Trello Python

MERN(MongoDB, Expres, React, Node)

Android Studio

HTML, CSS(Tailwind, Sass, Bootstrap), JavaScript Wordpress

Vue.js(Nuxt)

### LANGUAGES

English Fluent Lithuanian Native