

# MyAmbulex LLC Beta Testing Agreement

**Effective Date:** [DATE]

**Company:** MyAmbulex LLC

**Address:** 1441 Woodmont Lane NW, #749, Atlanta, GA 30318

**Phone:** 404-301-0535

**Email:** [info@MyAmbulex.com](mailto:info@MyAmbulex.com)

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## 1. PURPOSE AND SCOPE

**1.1 Beta Program:** This Agreement governs Tester's participation in the beta testing program for MyAmbulex's medical transportation connection platform ("Platform"). Beta testing period: [START DATE] to [END DATE].

**1.2 Platform Nature:** MyAmbulex LLC operates a technology platform connecting riders with independent transportation providers. MyAmbulex is NOT a medical transportation provider.

**1.3 Georgia Operations:** Beta testing will occur within Georgia and must comply with all applicable Georgia laws and regulations.

## 2. BETA TESTER RESPONSIBILITIES

### 2.1 Testing Obligations:

- Provide genuine feedback on platform functionality, usability, and performance
- Test core features including ride booking, driver matching, payment processing, and communication systems
- Report bugs, issues, and suggestions through designated feedback channels
- Participate in weekly check-ins and provide timely responses to surveys

### 2.2 Compliance Requirements:

- Use Platform only for legitimate medical transportation needs
- Comply with all applicable laws during testing
- Respect driver and rider privacy
- Maintain confidentiality of beta features and information

**2.3 Insurance and Safety:** Tester acknowledges that any transportation services obtained through Platform are provided by independent drivers, and Tester is responsible for ensuring appropriate insurance coverage for their transportation needs.

## 3. COMPANY RESPONSIBILITIES

**3.1 Platform Access:** Provide access to beta platform and technical support during business hours.

**3.2 Response Times:** Respond to critical safety issues within 2 hours; other issues within 24 hours.

**3.3 Platform Performance:** Maintain reasonable platform uptime during testing period (target 95% +).

**3.4 Privacy Protection:** Protect Tester's personal information per Privacy Policy and applicable laws.

**3.5 Emergency Support:** Provide emergency contact information for safety-related platform issues.

## **4. DATA COLLECTION AND PRIVACY**

**4.1 Data Collection:** Company will collect usage data, feedback, and performance metrics to improve Platform functionality.

**4.2 Medical Information:** Company does not collect medical records or PHI. Any medical information necessary for transportation coordination is handled according to HIPAA requirements.

**4.3 Compliance:** All data collection complies with Georgia law, federal privacy laws, and Company's Privacy Policy.

## **5. CONFIDENTIALITY AND NON-DISCLOSURE**

**5.1 Confidential Information:** Tester agrees to maintain confidentiality of all non-public information about Platform, including:

- Beta features and functionality
- Pricing strategies and business models
- Technical specifications and algorithms
- Performance data and metrics

**5.2 Survival:** Confidentiality obligations survive termination of this Agreement for 3 years.

## **6. LIMITATION OF LIABILITY AND DISCLAIMERS**

**6.1 Beta Service Disclaimer:** THE BETA PLATFORM IS PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND. COMPANY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

**6.2 Limitation of Liability:** COMPANY'S LIABILITY IS LIMITED TO THE MAXIMUM EXTENT PERMITTED BY GEORGIA LAW. IN NO EVENT SHALL COMPANY BE LIABLE FOR:

- Transportation services provided by independent drivers
- Medical emergencies or health incidents during transportation
- Indirect, incidental, or consequential damages
- Lost profits or business interruption

**6.3 Transportation Services:** Company is not responsible for the quality, safety, or legality of transportation services provided by independent drivers accessed through Platform.

## 7. INDEMNIFICATION

Tester agrees to indemnify Company against claims arising from Tester's use of Platform or transportation services, except those caused by Company's gross negligence or willful misconduct.

## 8. TERMINATION

**8.1 Termination Rights:** Either party may terminate with 48 hours written notice.

**8.2 Immediate Termination:** Company may immediately terminate for Agreement violations, safety concerns, or legal violations.

**8.3 Effect of Termination:** Upon termination, Tester's Platform access ends, and confidentiality obligations continue.

## 9. DISPUTE RESOLUTION

**9.1 Governing Law:** Georgia law governs this Agreement.

**9.2 Arbitration:** Disputes resolved through binding arbitration in Atlanta, Georgia.

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**Beta Tester Information:** Name: \_\_\_\_\_ Email: \_\_\_\_\_  
Phone: \_\_\_\_\_ Medical \_\_\_\_\_  
Transportation Needs: \_\_\_\_\_ Emergency Contact: \_\_\_\_\_ Testing Period:  
\_\_\_\_\_

**Tester Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**MyAmbulex LLC Representative:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Print Name:** \_\_\_\_\_ **Title:** \_\_\_\_\_

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*This agreement has been reviewed by healthcare legal counsel and complies with Georgia law and medical transportation regulations.*