

RESUME

Mangesh Shinde

F No.203,Ind flr,Tulsi niwas

Ganesh Nagar,Ghansoli,

Navi Mumbai 400 701,

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Employment With

ICICI BANK LTD.
Nehru Nagar,Kurla(E)
MUMBAI

4th Mar 2010...till date

Designation: Sr.Officer(Permanent)

Salary: CTC: Rs.22270/-

EMP NO. 189519.

Key Responsibilities:

- Promoting and marketing of Banking Products.
- Interact with the customers to make understand the products specialty & convince them to buy.
- Coordinating work within teammates.
- Daily plan, meeting with seniors for better output.
- Handling branch operations.

Employment History:

LANDMARK LTD.
Marol, Andheri(E)
MUMBAI.

December 2008 to Feb2010, 1 year & 1 month,

Designation: Cust. Care Executive, Back Office (permanent).

Key Responsibilities:

- Attend all product complaints from customers & solved with boss.
- To see proper products receive from vendor & quantity.
- To see price & sale tax. & all doc. is entered PC as per companies policy & profit.

- Compilation of all creation same is send to Mall.
- Putting all efforts for the organization to be on top in the list & focus on cust. Delight.

Education:

EXAM	Board/University	Year of passing	Marks in Percentage
SSC	M.S.B Pune	2000	45.73
HSC	M.S.B.Pune	2004	46.00
Graduate with Bachelor in Computer Application	Shivaji University	2008	56.75

Computer Skills:

Basic knowledge of computer MS-Office, Word, Excel.
Power point , E Mail, Internet.(Windows 95,98,2000,XP)

Objective: To pursue a challenging rewarding where my skills can be utilize
Which can help grow my self & to become a best.

Personal Details:

Date of Birth :18 September 1984

Nationality: Indian.

Sex: Male.

Marital Status: Married.

Languages Known: Marathi Hindi, English.

Declaration: The above mentioned details are true to the best of my knowledge &
May be cross verified as required by the company.

Thanking You,

Mangesh Shinde

