

Curriculum-Vitae

Deepanshi Bhalla

8826123108

dipanshi2829@gmail.com

OBJECTIVE:

My objective is to pursue a professionally challenging and rewarding career in area of any industry, which enables me to practice the concepts and skills. I am a proactive person who believes in continuous learning and smart work

EDUCATIONAL QUALIFICATION:

Pursuing MBA from Sikkim Manipal University.

Graduation BA from DU in 2012

12th from C.B.S.E. in 2007

10th from C.B.S.E. in 2005

Working With Onkar Infotech (SouthHall Travel) as Travel Consultant since October'2014 and continuing

Handling inbound sales

Working On GDS (Worldspan and Sabre)

Responsible for managing the reservation of client i.e. flight, train & holiday packages which also includes customer service.

Worked with FIS (Fidelity National Information Services) as a Team Member (October 2012 – October 2014)

Worked in Blended Process (Backend 80% and Inbound 20%) in (Process - Chex CR) Responsible for investigation with Banks for US clients who mishandle their checking and savings accounts.

Coordination with US Bank for client consumer reports.

Worked with Efforts BPO Pvt Ltd as a Sales Executive (April 2010 – September 2012)

Deal in Credit Card & Personal Loans.

WORKING KNOWLEDGE:

- MS-Office (MS-Word, MS-Excel, MS-PowerPoint)
- Internet, Basic Internet, Outlook Express etc.