### VIKRAM KUMAR

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# **Career Objective**

Seeking an opportunity in the banking sector to use my experience, knowledge and skills for the growth of organization I will put my best effort to learn the company's policies and make better decisions in the favor of the company.

## **Professional Experience**

Organization: Kotak Mahindra Bank Limited. (April'2014 – Present)

**Department**: Retail Liability

**Designation**: Assistant Manager

### **Roles & Responsibilities:-**

- Acquire New Customer for Bank.
- > Generate revenue for bank.
- Cross selling like third party products (Insurance, Mutual Fund, Gold, Credit Card etc.).
- > Providing good services and maintain a good relationship.
- Maintaining and updating customer database.
- > Sales planning and target monitoring.
- Field activity planning and response monitoring.
- Monitoring and coordinating with marketing department.
- Analyzing the market, to make sales Promotional Activities & implement these activities.

#### **Academic Qualification**

PGDM from ACCMAN Institute of Management specialization with Marketing and HR

Graduation in BA (English) from Magadh University, Bodhgaya (Bihar)

Intermediate and Matriculation from State Board

# **Technical Qualification**

ADCA (Advance Diploma in Computer Application)

Certificate course in Hardware and Networking

### **Personal Details**

Father's name : Dilip Sao

D.O.B : February 21, 1990

Marital status : Single Hobby : Travelling

Language Known : Hindi and English