

Bryan Welch

Greater Seattle Area

Systems Engineer/Architect at Juniper Networks

Summary

Strategic Network Architect with 15 years of achievement designing and delivering high-performing, complex network and system implementations that increase reliability. Adept at coordinating multiple systems and leading simultaneous integrations across various industrial sectors. Technology evangelist who improves entire lifecycle of services by leveraging strategic partnerships and providing architectural vision to align IT processes with short and long-term business plans.

Sr. Systems Engineer - Juniper Networks. Help clients architect and build large scale reliable networks through integration of Juniper's Security/Routing/Switching portfolios. Helping customers integrate Juniper's market leading solutions to build large scale SDN enabled private and public clouds with multiple vendor technologies such as Openstack/Cloudstack, VMware, KVM, Chef, Puppet.

Network Operations Manager/Network Architect - Digeo/Arris. Responsible for 24x7 uptime of 1M+ client multihomed redundant data centers, SLA management, SAN (NFS/CIFS/iSCSI) network, endpoint/network security, MS Win2k3/2k8/linux server infrastructure, patch management, vendor negotiations, long haul network, LAN/WAN requirements and upgrades, Load Balancers/ADC's, Vendor Multihoming (BGP).

Principle Network Architect and Director of Engineering(Pre/Post Sales Engineering) - Tec-Works Inc. Specialized pre/post sales engineering for medium business with large enterprise requirements with focus on Data Center design and installation, Lan/Wan installation, design, troubleshooting, high availability and Network Security requirements.

Sr Network Engineer, Installation - Internap Network Services designing, installing and troubleshooting top tier multihomed customer installation and networks with focus on security and fault tolerance.

Network Infrastructure Engineer Lead - United States Air Force. Circuit installation, network router, switch, firewall deployment and fault isolation supporting 10k+ users.

Experience

Sr. Systems Engineer, Architect at Juniper Networks

April 2012 - Present (4 years 11 months)

Helping customers realize the tremendous operational and financial values of Juniper Networks and the Junos OS.

- Pre-sales Systems Engineering, Architecture and Design
- Design, Architecture and Solution Engineering for Cloud Networks, Enterprise, Campus and data center's across the state of Washington.
- Work with and recommend products from Juniper's tremendous portfolio ranging from security, routing and switching to wireless and virtualization
- Architect highly scalable, redundant right-sized networks using the some of the best technology in networking to ensure "5 9's" and investment protection.

Owner, Network Architect at Welch Engineering Services

February 2008 - Present (9 years 1 month)

Private consulting firm focused on Secure Enterprise and Data Center networks with requirements for Cloud and On-Prem Hybrid solutions.

Director - Network Operations at ARRIS Group inc (Formerly Digeo Inc.)

March 2008 - April 2012 (4 years 2 months)

In charge of overall corporate IT strategy, Security and Network Infrastructure for multiple sites and 24x7 data center facilities.

Oversee daily operations of 3k node windows/Linux LAN, 3 HA Data Centers with multiple provider connections, HVAC and power requirements, MPLS and Metro Ethernet back haul connections, VMware clusters with iSCSI and NAS SAN storage, Firewall and IDS, Load Balancers/Application Delivery Networks, DNS, AD and Exchange.

Founder - Director of Network Engineering/Network Architect at Tec-Works Inc

2002 - May 2008 (6 years)

Lead team of engineers to develop network road maps for customers, product recommendations during of pre/post sales engineering processes.

Subject matter expert for Routing and Switching. Provided hands on support of key customer accounts.

Directed Data Center Design, build outs and upgrades for new and existing customers to include: Structured wiring, Network Optimization, Routing, Switching, Security/Firewalls, HVAC, AC/DC power

Launched 24/x7 proactive monitoring services for SMB customers with focus on datacenter, to address their operational requirements for hands on staff to support their online businesses during all hours of the day/night.

Sr. Installation Network Engineer at Internap Network Services

January 2000 - January 2003 (3 years 1 month)

Network Engineer - Base Operations at United States Air Force

March 1996 - March 2000 (4 years 1 month)

Lead engineer in charge of 12,000+ user base network. Migrated entire base infrastructure from ATM backbone to Routed Ethernet for scalability and reliability, managed day to day outage resolution and installation of new services.

Education

CCAF

AA, Information Systems, 1997 - 1999

California State University-Fresno

Industrial Engineering, Information Systems, 1992 - 1994

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Systems Engineer/Architect at Juniper Networks



6 people have recommended Bryan

"Bryan worked with many of my clients to design, and deliver sound technical solutions. Even though Bryan's technical skill set is spot on, he has the ability to interact with clients on a business and sales level in a way that most technically savvy engineering resources can not. I can say that Bryan is able to address technical situations while stepping outside of the 'immediate need'; looking at the broader picture from a networking and business model perspective."

—**Doug DeVlieger**, *Sales Engineer, Comcast*, was with another company when working with Bryan at Tec-Works Inc

"I was fortunate to have Bryan as a key Installation Engineer for new IP service installations during his Internap tenure. Bryan possesses a rare combination of high integrity, networking technical savvy, and personal communication skills that resonates so well with all clients in our industry. I highly recommend Bryan from working with him directly while at Internap, as well as partnering with him during his Tec-Works tenure, and currently working with him in his role at Digeo/Arrisi."

—**Tom Erickson**, *Enterprise Account Executive, Amazon Web Services*, worked with Bryan at Internap Network Services

"Word."

—**Andy Roben**, *Rep, Internap*, worked with Bryan at Tec-Works Inc

"It is extremely rare to find someone in Bryan's field who is so capable and yet so easy to deal with. Sketch an idea on a whiteboard and let him implement it, you will not be disappointed. I have the highest respect for Bryan, his skills and the results he gets."

—**Matthew Sutton**, *Director Product, Carlson Wagonlit Travel*, was Bryan's client

"Bryan is one of the most intelligent people I have come across in my career. He has been constantly devising new ways to solve complex Network Monitoring tasks and has come up with new proactive ways to achieve these goals. He has both a keen mind and a very pleasant personality, a way to state a problem at hand in a very concise way. As a customer Bryan has both been very patient, kind and helpful, and has allowed me to

do my job well, while helping on his end. I have great respect for Bryan Welch as both a fellow Engineer and a man of Integrity and high professionalism."

—**Leo Shatokhin**, *Sr. DevOps Engineer, AutoGrid Systems*, was a consultant or contractor to Bryan at Tec-Works Inc

"Bryan colleagues at Tec-Works have been an excellent resource for my business. Timely, personable, accurate, and very responsive to my companys needs. I have had the opportunity to work with him and his team while emplyed at other companies, and look forward to working with him in the future."

—**Lawrence GG Brown**, *IT Manager, Living Care Lifestyles*, was with another company when working with Bryan at Tec-Works Inc

Mark Delaro

Houston, Texas Area

Network Architect at FloWorks International

Experience

Sr. Network Engineer at DistributionNOW

August 2016 - Present (7 months)

Network Architect at FloWorks International

November 2015 - August 2016 (10 months)

Sr. Network Engineer at Vantage Drilling

February 2014 - November 2015 (1 year 10 months)

Manager Service Delivery Infrastructure at Friedkin Information Technology

June 2013 - February 2014 (9 months)

Senior Staff Network Analyst at Apache Corporation

October 2012 - June 2013 (9 months)

- Network engineer responsible for global datacenter redesign and routing cleanup on 6500 and Nexus 7K core switches, ISR and ISR Gen 2 routers (2800, 2900, 3800 and 3900 series ios 12.x and 15.x).
- Provided support to all layers of the network from physical cabling, routing switching and vpn access to end users and 3rd parties that interact with Apache Corp. through Cisco ASA based ipsec VPN tunnels. Cisco ASA 55xx and 8.4 code.
- Extensive work with route maps, policy based routing, BGP, MPLS and QoS on the AT&T AVPN network as part of new deployments and the overall routing cleanup on the Apache network.
- Primary focus on Nexus 7K datacenter deployment, OTV deployment and future expansion of the datacenters to include full Nexus 5k / 2k redundant deployment.

Sr. Network Engineer at Transocean

January 2010 - October 2012 (2 years 10 months)

Sr. Network Engineer at GlobalSantaFe

August 2006 - July 2009 (3 years)

- Network Engineer responsible for connectivity to 70+ offshore and 30 onshore remote locations on a mix of VSAT, Leased line and VPN.
- Configured and deployed Cisco 2800 series routers to new remote locations for VPN connectivity.
- Performed troubleshooting and support of VSAT and leased lines.
- Built connectivity between the two companies for merger prep.
- Redesigned and planned a move for the Corp Datacenter.

- 24X7X365 on call for all network issues
- Achieved a 100% pass on external penetration testing on all public facing interfaces by using ACLs to block unwanted traffic.
- Supplied network documentation to aid in troubleshooting and SOX compliance.
- Setup IP Mon automated alerting software, Orion with Netflow add on pack.
- Technical POC for all Rig Moves and shore location moves adds and deletes.
- Worked with both router and 3030 concentrator site-to-site VPN.
- Datacenter design using Nexus 7k, 5k and 2k 6500 SUP720vss, 4900 series switches multiple VLANs and access.

Sr. Network Engineer at Transocean Deepwater Drilling Inc.

August 2006 - July 2009 (3 years)

- Primary engineer responsible for connectivity to 140+ offshore installations and 60+ remote locations spanning the globe and remote corporate datacenters and co-locations.
- Setup primary datacenter in Lewisville TX with Nexus 5k and 2k gen 1 hardware and 6500 VSS core, the datacenter has 100% uptime for 3+ years.
- Led the redesign and integration of Nexus gen 2 hardware and 6500 VSS core upgrades.
- Setup POC and full global deployment of Riverbed wan acceleration appliances both on shore and offshore.
- Designed and implemented standard QoS policies to work with VSAT providers and MPLS provider network to support Cisco Telepresence and VoIP services fully integrated into the current network without the need for additional bandwidth or circuits.
- Designed and implemented fault tolerant link resiliency at critical remote locations including redundant MPLS circuits, tail circuits between sites and VPN failover.
- Primary design and support engineer for all corporate and remote datacenter support, switching and routing.
- Increased routing efficiency through re-addressing and summarization of BGP routes to the provider's MPLS cloud and consolidation of services at remote locations.
- Served in monthly on-call rotation with other members of the team and acted as escalation point of contact for more advanced support issues

Sr. Network Engineer at Loomis Fargo

2005 - 2006 (1 year)

- Responsible for the design and operation of the corporate infrastructure consisting of approximately 200 remote VPN and frame-relay locations deployed on Cisco 2600, 2800, 7200 and 800 series routers.
- Maintained a highly available and redundant environment for the corporate datacenter and relocated the corporate data center to a hardened co-location.
- Provided lead network integration of technologies through provisioning, installation, testing and operational support of each entity.
- Managed the WAN/LAN which utilizes Frame Relay circuits, ISDN circuits, DSL circuits, wireless broadband circuits, VPN connections, 802.11b wireless, Gigabit Ethernet, and 10/100 BaseT copper attached devices.

- Employed VLAN architecture, NAT for legacy/partner connections and HSRP for redundant paths.
- Network Management using MRTG and IPSentry. Network diagrams and documentation using MS Visio, Excel and Word.
- Provided moves, adds, and changes for corporate and branch phone systems.
- Insured proper IP communication across the enterprise.
- Managed the design, setup and installation of the new Corp Data Center Co-Location Facility.
- Setup a new IP Scheme, migration plan, new equipment and integration plan.
- Designed, built and supported 100/1000 BaseT and GB Fiber LAN and Frame Relay and VPN WAN network. Hardware used: Cisco 1700 2600 & 2800 and 7200 Series Routers; Cisco 6500, 3550 SMI/EMI, 2900 Series Switches; Extreme switches; Foundry Networks Switches: Cisco, D-Link and Linksys 802.11b wireless access points.
- Designed and deployed DSL back-up to critical remote frame-relay sites to increase availability.
- Relocated mission critical call center, servers, phone system and applications to a new office.

Sr. Network Engineer at Eagle Global Logistics

2004 - 2006 (2 years)

- Primary point of contact for 400+ location global network with 3 datacenters in Houston, Singapore and London.
- Responsible for capacity planning, network design, support and troubleshooting. Also responsible for vendor contract negotiations, allocation of IP space, designing and implementing network standards for connectivity, configuration and support.
- Cleaned up the 100+ location domestic frame-relay network by implementing OSPF with load balancing and resiliency.
- Redesigned the core network based on Cisco's AVVID architecture to allow for future expansion, better support and better performance.
- Developed a cost effective solution for the 20+ location South American Network
- Maintained a Full BGP Meshed SITA Global Network; redesigned this connectivity to redistribute BGP and OSPF to enable global dynamic routing and cut down on day-to-day maintenance.
- Maintained, documented and improved overall connectivity to the 300+ server data center in Houston.
- Provided performance metrics on the global network along with recommendations for increased improvement and throughput with the use of QOS.
- Negotiated prices, terms and SLA with network and equipment vendors.
- On call 24X7 as the lead WAN / LAN engineer for all network issues and as a backup engineer for security and VPN issues.

network engineer at HISD

2001 - 2003 (2 years)

- Conducted performance testing, troubleshooting and capacity planning on HISD's WAN and backbone and various remote LAN environments while providing network design expertise to remote sites.

- Managed projects from conception to implementation, including scoping the project, providing a time line, circuit provisioning, equipment ordering configuration and installation while troubleshooting network down emergencies.
- Built and maintained a Windows 2000 SQL server running Orion Network Performance Monitor. Also maintained WUG Server and HPOV for network monitoring.
- Built and maintained a Windows 2000 SQL and ACS server for VPN authentication via TACACS and Radius.
- Built a second SQL 2000 and IIS Server for Orion Network Performance Monitoring.
- Performed initial configuration and troubleshooting on Cisco 2900, 4000, 5500, 6500, HP 1600, 4000, 5000 and 9000 series switches and the Extreme Black Diamond Series for both dark fiber and closet switching.
- Prepared network documentation in the forms of simple spreadsheets, databases and several detailed drawings including monthly executive summaries for uptime and performance trending.
- Did network troubleshooting from the MDF to IDF to resolve LAN issues caused by faulty hardware, configuration issues related to spanning tree or port settings and network loops.

Network Engineer at Enron

2000 - 2001 (1 year)

- Designed and implemented scalable network solutions for domestic and international trading and production offices.
- Provided on going technical support for network down emergencies and performance issues while managing a high project load.
- Assembled proposals for new acquisitions, both foreign and domestic, outlining equipment requirements, leased lines, pricing, and configuration changes.
- Presented the proposal to the end customer, and managed all aspects of the project from placing the order, to equipment configuration, implementation and service turn-up.
- Evaluated Aleton, Cisco and Foundry content load balancing switches.
- Worked with major carriers in the provisioning and troubleshooting of Frame-Relay, Point to Point T1 and ATM as well as International frame-relay, International ISDN, E1 lines, DS3 lines.
- Configured Cisco 1900, 2900, 4000, 5500 and 6500 switches for the core and for remote sites.
- Setup multiple VLANs, ISL trunking, HSRP, and spanning tree where necessary.
- Configured Cisco 1700, 2500, 2600, 3600, 3800 and 7200 series routers for network access using T1 lines, frame-relay, ISDN, ATM and DS3 lines. Also built access lists, route maps, and applied QOS when necessary and VOIP where necessary.
- Heavy emphasis on Voice over IP, Voice over HDLC both digital PBX and pots configurations on 2600, 3800 and 7200 series routers.
- Assisted in the design and setup of a HPOV / NetCool network monitoring system in a mixed Win2K and Solaris Environment.
- Built and managed ISS Real Secure Servers on Sun Netra T1 boxes for the online trading environment and various corporate offices.

Network Engineer at SFX

1999 - 2000 (1 year)

- Responsible for the design and maintenance of the corporate WAN and Internet service. Assumed the role of Sr. WAN engineer in the absence of the Sr. WAN Engineer.
- Assisted in the planning of future remote sites worldwide. Provided end-to-end solutions including, but not limited to, VPN, DDR, RAS, VLAN and firewalling.
- Configured Cisco 2611 and 3640 routers for remote sites throughout the US and Canada.
- Performed administration and configuration of Cisco 3640, 7000, including the 7206VXR routers, the PIX 515 and 520 firewalls.
- Configured Cisco 1900 and 2900 switches for remote sites throughout the US and Canada
- Installed redundant Cisco 4006 switches in all closets and dual 6509's in the core running HRSP to increase availability.
- Performed troubleshooting and fault isolation on Cisco routers, Cisco switches and frame relay lines to remote sites.
- Worked with AT&T, SW Bell, Bell Atlantic, Bell Canada, British Telecomm, and America Tech. to isolate and resolve circuit issues related to new installs and problems with both CPE and SPE equipment including CSU/DSU, Smart Jacks, MUX, DACS and the router.
- Maintained a multihomed BGP Internet connection consisting of a burstable DS3 through UUNet and dual T1 lines to Saviss for redundancy and routing efficiency.

consultant at Sprint Paranet

1998 - 1999 (1 year)

- Integral part of a worldwide, 30,000+ NT 4.0 workstation rollout for Chevron. This rollout spanned over 5 countries and lasted for a year.
- Custom configured all end user applications including, Lotus Notes 4.6, Outlook 97, Office 97, Various SAP applications, Excede 6.01, and several other in-house applications and data-bases.
- Migrated all of the users' data from a legacy Win95 environment to NT including moving the users' mailboxes, Office 9x data, and Schedule+ data into Outlook 97.
- Served on the "break-fix" team on several local and out of state sites. This team was responsible for providing solutions concerning various applications, the operating system and the environment they all interacted in.

NOC Engineer at Xerox Connect

1998 - 1999 (1 year)

IT Guy at Matrix Resources

1997 - 1998 (1 year)

Education

University of Phoenix

eBusiness, 2003 - 2005

University of Houston

Finance, General, 1994 - 1996

Mark Delaro

Houston, Texas Area

Network Architect at FloWorks International



3 people have recommended Mark

"Mark is great to work with on Projects. At Sprint I was part of a team that managed the EGL WAN and I worked with Mark on design and troubleshooting. Mark and I worked well together to finish ahead of many deadlines. Mark is a great engineer and has good instincts for troubleshooting problems."

—**Douglas Odom**, *Senior Network Engineer, AT&T*, was with another company when working with Mark at Eagle Global Logistics

"Although we didn't work together long, Mark was by far one of the best Network Engineers I've had the pleasure of working with. He has great ideas and is very practical and thorough when working on projects and designs. Any company would be lucky to have him."

—**Brandon Lanclos**, *Network Voice Architect, Woodforest National Bank*, worked directly with Mark at Apache Corporation

"Mark is an excellent colleague to work with . He always took the time to answer questions and used his knowledge to make sure networking issues were quickly resolved. It was a pleasure working with him and I can say, without a doubt, he always goes above and beyond!"

—**Matthew Rinker**, *President, Conundrum Inc.*, worked with Mark at Transocean

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Greater Boston Area

Independent Consulting Corp to Corp

Summary

Accomplished Sr. Network Security Engineer with over 19 + years of experience in design, installation, configuration, administration and troubleshooting of LAN/WAN L2 and L3 OSPF/EIGRP/BGP/VRF/MPLS/ SpanningTree/Port Channel/VPC/LACP/VDC/OTV/VPN/NAT/ACL/HA. Cisco ASR/ISR routing, Catalyst/PoE /Nexus Switching infrastructure and Cisco, Checkpoint firewalls. NOC Level 3 Architectural and support Data Center/Cloud environments. Have strong engineering experience in implementing SNMP monitoring, firewalls and security such as ITIL, PCI and Identify Vulnerabilities. Manage Cisco Wireless PRIME , CISCO IOS, CAT-OS, NX-OS, Hardware such as Nexus 2000/5000/7000/9000, ASA 5510/5515/5520/5585, Cisco Catalyst switches 6500 series, CME Cisco Voice, Linux Redhat/Suse/UNIX. Consult in various industries like Telecommunications, Data Center and Production, Manufacturing, and Engineering services industry.

Experience

(Citizens Bank) Sr. Network Engineer at Accenture

April 2015 - Present (1 year 11 months)

Data Network Implementation Lead project. Configured Cisco ASR, Cisco 650x platform. Implement and support Cisco ASA NAT, VPN solution such as AnyConnect/ Site to Site. Set up Nexus 2K/5K/7K devices with VM environment for Disaster Recovery. Configure OSPF, BGP, VRF, routing on Nexus, VPC, Port-channels, Processed port, IP, firewall and load balancer requests, Perform network summarization for optimize network routing. Configured and support disaster recovery and mainframe testing, configured SNMP monitoring, troubleshoot network connectivity used QRadar to identified Firewalls activity.

Sr. Network Security at Time Warner Inc.

May 2014 - April 2015 (1 year)

Designing and implementing large-scale networks, network routing, switches, firewalls, load balancer, firewalls (including client and PTP VPN), WAN accelerators and internet-related networking and security technologies. Design and implement security-related improvements / enhancements to customer and internal networks. Designs, implements and tests Internet Commerce sites, provisions VPNs, develops intrusion detection and firewall management architectures. Deploying Cisco ASA network firewalls and Cisco ACLs. Design 10gig redundant network for EMC DD990, NetApp, implementation and direct support of customers. Managed Cloud Services Platform, network infrastructure supporting Core distribution and Access switches. Implementing security policies and infrastructure in a multi-customer ISP Data environment. Support and configure new Cloud offering, DaaS, IaaS and SaaS.

Managing OSPF, HSRP, BGP, Radius, Tacacs+ and SNMP, BGP, Tacacs+. Manage network / systems security, implement policies, processes PCI, HIPAA compliance. Develop solutions to network and security problems.

Network equipment: Cisco Routers and switches, Cisco Catalyst 6509 as well as ASR 9000 and Nexus 7K, 5K and 2K Routers / Switches, particularly in a fully meshed, fault-tolerant Ethernet environment. Deploying network load balancers Cisco CSS11xxx

Tools used: network monitor CA Spectrum, Snort, Nessus, nmap, ntop, snoop, tcpdump, Wireshark and other Open Source tools. Participated in an On-Call rotation.

Network Security Engineer at eBay Enterprise

April 2013 - June 2014 (1 year 3 months)

Leading in an enterprise data center migration. Working with the existing team to complete project work, assist with tier III alerts, such-as emergency, guide technician to install/replace hardware at datacenter facilities. Performing Dell SecureWorks' Vulnerability Management, blocking scanning IP on IPS module on Cisco 6500 catalyst switch. Implementation SNMPv3 network monitoring for whole datacenter, finding OID's, setup custom sensors. Daily perform task such as: Opening ASA/PIX/Cisco Firewall Service Module (FWSM) opening Firewall rule, manage OSPF, NAT, VPN, NEXUS 5k/7k, configuring Cisco 7600 Series Routers, Cisco 6500 Series Catalyst Switches, configuring FEX Nexus 2k module (Fabric Extenders), VLAN, VPC, Port-channels, configuring Cisco ACE for server farm for load balancing, identifying firewall issues using Capture, packet-tracer and some tools such as Wireshark Nessus, nmap, Nmap/Sniffer Pro, assist with ITIL implementation, some work with HP with iLo and Proliant BL460c blade running linux and many more.

Sr. Network Engineer at Liberty Mutual Insurance

April 2012 - October 2012 (7 months)

Lead MPLS implementation project team to assist in all stages installation and maintenance in state-of-the-art voice/data network technology include Video - Streaming Media, Wireless, Telco Circuits and Transport T1/T3/DS3/OC3. My daily responsibilities were to prepare devices configuration. Attending hosting services cut over meeting over 900 company offices. Install new and upgrade Cisco routers 2811, 2921, 3925, ASR1002-5G w/ SFPs. Network Management and troubleshoot - DNS, DHCP, BGP, prefixes list, Access list, IGRP, HSRP, VLAN, Infoblox - IP Management, Avaya Avaya G350/450 gateways, Avaya voicemail, Avaya IP Office branch system w/ stations 4620sw/4621sw /Cisco voice, Avaya Site administration.

Network Engineer at Cisco Systems

September 2011 - January 2012 (5 months)

The project to coordinate and responsible for migration all CISCO testing laboratory running multipurpose Voice VoIP, Video Conferencing for running effective tests solutions for various Cisco devices and software equipment which is over 360 on 26 racks networking & systems containing Cisco 6500 Switches, Linux Based high-end Servers, Storage SAN, NAS. Setup voice Cisco 2800/3800/2900/3900, Cisco CME,

connecting cisco phones. Configured Cisco 2950 switches, 7200 Routers and 4500 Switches, Multi service Modular MDS 9222i, Cisco Voice Gateways VG224/248.

- Configured and troubleshot; VLAN's, STP, VTP, Trunking, DNS, DHCP EtherChannels, Access Lists, EIGRP, NAT, MPLS and static routing. Configuration OSPF on Nexus 5000/7000/2000 FEX Extenders
- VSWi installation on Cisco Server Chassis UCS-5108, UCS 6120xp for new product testing and development, in both a test and production environment.

* Configure and maintain a variety of modules for the 6500 Switch including; AON, NAM, Sup2, Sup720, and Switch modules for both copper and fiber.

Coordinate lab move, planned bldg power shutdown, bldg power outage issues and lab bring up. Install and administer numerous Linux solutions including; NFS, Apache, MySQL, and a variety of Java based Cisco apps, and tools.

Sr. Network Analyst. at Expert Systems Consultants, Inc.

October 2010 - September 2011 (1 year)

ESC consulting company specializing in software projects consulting and technical support. Lifecycle: analysis, design, testing, deployment serves various industries: financial, brokerage, banking, insurance, health care, manufacturing, pharmaceutical, and many others. Being responsible for consulting and technical support Linux and other systems, networking, wireless, Network implementation: Cisco routers 2811, 2921, 3925. Cisco switches 3850/6500/4500. Implement CISCO ASA 5510, 5515, 5520, 5585-firewall virtualization, rule base revalidations and migrations for multi customer environments. Configured VPN site to site, NAT, PAT, Cisco Nexus 7k, 5k, 2k / network replacement at all US colo's. Installed and migrated the various cloud/customer physical network pods into this new virtualized Cisco infrastructure perform such as architectural configurations, troubleshooting. Develop architectures and standards documents for wireless networks for customers. Performed AirMagnet site survey for wireless Wi-Fi coverage technologies end products for multivendor WLC 4402/5508 controller and access point systems with Cisco Aironet 3700/2700 with CleanAir Technology for Accurately identifies source, location and roaming. Performing estimation technology wireless network protocols based IEEE 802.11a, IEEE 802.11b, IEEE 802.11g and IEEE 802.11n carrying the actual traffic. Configured BGP/OSPF routing protocol for suitable to the actual network physical topology. Configured IEEE802.11s with Hybrid Wireless Mesh Protocol to use longer-range lower-bandwidth service. Implementing Cisco Aironet Omnidirectional Antenna outdoor and Indoor 5GHz, 3.5dBi Omni/Dipole Antenna for best wireless performance.. Manage protocols: TCP/IP, UDP, SSH, FTP, HTTP, SMTP, POP3, IMAP, DNS, STP, RSTP, IPSec, LWAPP, RIP, EIGRP, OSPF. Assisting all technical environments with effective monitoring solution. Wirelesses network implementation based on CISCO Aironet 1100,1200, Cisco 1520/1522 Mesh Access Points.

Network Security Engineer at AT&T

April 2009 - August 2010 (1 year 5 months)

AT&T is the largest provider of local, long distance telephone services in the United States, and also sells digital subscriber line Internet access and digital television. AT&T is the second largest provider of wireless service in the United States, with over 81.6 million wireless customers, and more than 150 million

total customers. Being responsible for configuration, maintenance and monitoring of clients firewalls, routers and load balancers, I worked as Network security engineering team to support, troubleshoot with a wide range of hardware devices including but not limited to CISCO, PIX ASA, Cisco Nexus Switches, Aventail, Nokia, Checkpoint NGX (R65-R80), Provider-1 and many others. In my work I've utilized various software products such as Cisco Works, Lotus Notes and many other databases, Remedy, ticket management MAXIMO, R1 and others. Used Nessus scanner for Network Scan External/Internal large networks with many hosts. Installing Session Initiation Protocol ("SIP") and Gateways administration, Performing network security packets scanning using capture tools tcpdump and Wireshark, Nmap to analyze to identify network problems. Manage spanning tree network, 802.1q trunking and VLAN, Proxies and VPN, Configured DNS, Manage the network scripting using bash to perform some automated tasks. Revalidate firewall rules to optimize the rules and recommend for specific clients application types. Responsible for life cycle and End of Live networking devices, Improve process documentation improvements to prevent compliance violations. Planning and performing the network security audit, Service Activation and Deactivation, Incident Responses. Assisting all Systems Development Life Cycle (SDLC), Vulnerability Scanning Assist team leader with service planning and maintain PCI network security documentation, ITIL procedures and processes to improve service delivery and reporting. Work with team on-call rotation.

Firewall and LAN Administrator at IBM Global Services Delivery Center

May 2008 - August 2009 (1 year 4 months)

IBM, the world's largest multinational computer technology and consulting corporation with over 338,000 employees and over 170 offices worldwide. At IBM Global Services Delivery Center I administered firewalls, switches, routers and load balancers for Deutsche Bank, one of the largest clients of IBM and one of the largest financial institutions in the world. Being responsible for support for configuration, maintenance and monitoring of client's firewalls, routers and load balancers, Revalidating firewalls rules and identify rules that can be removed if not used by clients application. I worked with a wide range of hardware devices including but not limited to CISCO Switches and routers, PIX/ASA Firewalls, Checkpoint NGX R62/R65/R70 Provider- 1, IBM xSeries, Foundry Server Ion and others. In my work I've utilized various HP and Dell, AIX servers and others include Bralde Logic and CVS, Assisting all Systems Development Life Cycle (SDLC) and supporting Web Applications, reverse-proxies, socks and many others. Using network security analysis tools Wireshark, TCPdump, to sniff traffic, using monitoring software CA Spectrum, Qradar identifying security assets, analyzing log, flow, vulnerability, user and asset data troubleshoot devices and firewalls. The position required from me extensive work with low level network protocols management, security tasks such as defining and managing ACLs, hands-on working with advanced network technologies such as virtual private networks, tunneling, remote access and management, demilitarized zones, etc.

Sr. Network Wireless Engineer. at Hotel "Obolon"

May 2005 - April 2007 (2 years)

In the "Obolon" Hotel I Lead IT infrastructure team with 4 engineers. I have developed architectures and standards documents for wireless networks for customer. Been responsible to coordinate my team for such as design, implementation, configuration, and management of enterprise wireless hardware, software, and

implementing Wireless Control systems (WCS). Design wireless systems operation of IEEE 802.11 b/g, 11n, 11ac, Manage Cisco WCS, installed WiSM into Catalyst 6500, Performing AirMagnet site survey for wireless Wi-Fi coverage technologies end products for multivendor WLC 4402/4404 controller and access point systems. Implement Cisco Wireless LAN Controller Modules NME-AIR-WLC8-K9 with 3845 Services Router used for robust coverage with 802.11 a/b/g to deliver unprecedented reliability using 802.11n and Cisco' Next-Generation Wireless Solutions. Setting up Cisco AP 3700/2700 with CleanAir and AIR-AP1010/AIR-AP1020 to use (LWAPs) to control multiple Wi-Fi wireless access points at once. I submitted a proposal to hotel Director to create and set up Wireless Internet Access for whole hotel infrastructure using wireless technology performing site-survey and analyzing signal spectrum. I have planed and coordinate system utilization and capacity, involving configuration and testing with vendor. My team was responsible for advanced enterprise wireless LAN/WAN design, troubleshoot, Configured hardware: Cisco Catalyst 6509/4510/Cisco routers Cisco routers 2811, 2921, 7603/ASA 5505 configured customer access lists, DNS, VLAN, OSPF, NAT, VPN, Create wireless mesh networks, and point-to-point and point-to-multipoint topologies. Implement Network Monitoring and data acquisition with TCPdump, Wireshark, many others.

Network Architect at UNK (Anti-Age Clinic)

March 2006 - August 2006 (6 months)

UNK is one of the leading anti-age clinics. I've been hired to upgrade network systems environment increase bandwidth lan/wan Gigabit Ethernet and 54Mbps. Setup Wi-Fi network as well as a 100 Mbit Ethernet routed network. A heterogenic environment was set up. Platforms included: PC, Solaris, Apple Mac, Microsoft Windows 2000, XP, Vista, Microsoft Windows 2003, Active Directory, Setup DHCP/DNS/NAT. Supporting windows domain controller, Mobile Devices, and Specific Medical Devices over Network and Wireless Bluetooth. **NOTABLE ACCOMPLISHMENTS**

- Successfully established a dedicated terminal server to make ERP software available to multiple users in distributed environment.
- Specific medical hardware was successfully configured and connected to interact with traditional PC hardware.

Network Administrator at VCC

May 2003 - August 2006 (3 years 4 months)

VCC is a Christian Mission center. Ministers serve in different locations and need reliable access to internal network resources. I deployed a secured VPN solution along with POP3/IMAP/SMTP/WebMail servers and a Caching Proxy server, Perform the migration Mysql database, M backup database, build SQL queries to import/export data to My SQL. Configured DHCP/DNS/NAT. Backups and imaging systems. Network resources were secured by hardware Cisco PIX ASA firewall. Technical support for local and remote include Microsoft Windows 7, Microsoft Windows 7, Microsoft Windows Server 2003/2008/Microsoft Exchange 2003/2008/2010, VMware VSX, Linux, Unix, Analyzing network problem with TCPdump, and other systems and networking.

NOTABLE ACCOMPLISHMENTS

- Successfully Secured Wi-Fi was set up to be permanently accessible from conference rooms.
- VoIP solution was implemented to allow inexpensive communication between distributed offices.

System Administrator at iConsultant.biz

January 2003 - August 2006 (3 years 8 months)

At SPD Novikov A.O. (DBA: iConsultant.biz) I designed and deployed a Gigabit Ethernet and 54Mbps Wi-Fi network as well as 100Mbit Ethernet routed network. A heterogenic environment was set up. Platforms included: PC, Apple Mac, Linux, Mobile Devices. I have offered the VoIP and videoconferencing solution deployment and support and managed VoIP gateway with PSTN routing. The idea was accepted and I designed and implemented the system.

- Network design and implementation
- Depl, securing and supp. of WiFi net.
- Streaming video conferencing solution implement.
- VoIP and videoconferencing solution depl. and supp.
- Tech. supp.
- Hard. diag. and maintenance
- Linux server supp.

Environment:

MS Win2003/XP/2000/Me/98, Linux server, Ethernet, TCP/IP, Wi-Fi, Bluetooth, GPRS, Roaming, Wireless Security, VPN, WMWare, 802.11b, 802.11g, VPN, V.90, V.92, V.34, V.34bis, V.42, V.42bis, Modems, LAN, VoIP Devices and software, Managed Routing and Switching Hardware.

System and Network Administrator at Kiev Christian University

February 2001 - May 2003 (2 years 4 months)

Kiev Christian University is a State accredited theology school. It has several computer classes and a distributed campus network. In Kiev Christian University I was employed as the System and Network Administrator. The distributed network model I designed consisted of two subnets (teachers and students rooms). The two subnets were secured in a one-way limited access (i.e. teachers have access to students subnet but not vice versa). The whole network was integrated into Active Directory Domain. A Windows Server 2000 was the Domain Controller, Server decommission, Server modification and upgrade, Hardware support, backup-streaming solutions.

NOTABLE ACCOMPLISHMENTS

- Successfully performed upgrade and migration to Windows Server 2003 Active Directory, ISS, VMware, Exchange server 2003.
- Successfully set up a FreeBSD based server to allow secured access from both subnets to High Speed Internet over a wireless link. The Unix, Linux server also featured email (SMTP/POP3/IMAP/WebMail) and proxy server.

Network Administrator at Internet Café “Na Kuznechnoi”

January 2001 - August 2001 (8 months)

In the Internet Café “Na Kuznechnoi” I performed duties of Network Administrator. I managed LAN connected to Internet over a SHDSL leased line and provided technical help and support to Café visitors. I have configured and managed shared access (including usage accounting) to the Internet and LAN resources. I have also upgraded hardware and performed OS migration from Microsoft Windows 9x to NT 5.0.

Responsibilities:

- Network Support
- Technical help and support for clients
- Software Installation
- Hardware maintenance
- Troubleshooting
- Leased Line support

Environment:

Microsoft Windows 2000/NT/Me/98/95, Ethernet, TCP/IP, Internetworking, NAT, ISDN, LAN, WAN, PC Hardware

System Administrator at Youth Union Club

February 1999 - November 1999 (10 months)

In Youth Union Club I performed duties of a System Administrator. I maintained an Ethernet local area network of 12 PC computers with shared Internet Access. I have also set up and maintained a Dedicated Game Server. As a part of my duties I provided technical support to users.

Responsibilities:

- Troubleshooting
- Network support
- Dial Up access configuration (including NAT for users)
- Game server configuration
- Hardware maintenance

Environment:

Microsoft Windows NT/95/98, Ethernet, TCP/IP, Internetworking, NAT, PAT, V.34, V.34bis, V.42, V.42bis, Modems, LAN, WAN, PC Hardware

Education

Professional certification

certified, system, networks, security, 2006 - 2010

Kiev University TEL

Master of Business management Degree, "Information System Management", 2002 - 2005

Kiev Hotel Business College

Business, 2000 - 2002

"Kvazar-Micro" Teaching Training Centre

Microsoft Certifications, Microsoft Training "Implementing and Supporting Microsoft Windows NT Server", 1999 - 2000

Activities and Societies: "Kvazar-Micro" Teaching Training Centre, Microsoft Training "Implementing and Supporting Microsoft Windows NT Server" Microsoft Certifications (MCP ID: 2178091) Microsoft Certified Product Specialist (MCP) in Microsoft Windows NT Server

Bullard-Havens Technical High School

Sergiy Pitel

Greater Boston Area

Independent Consulting Corp to Corp



7 people have recommended Sergiy

"Sergiy has shown excellent skills in system administration and network planning. He is competent in managing complex systems and networks and is able to deal with cutting edge technologies including Wi-Fi networking, Voice over IP and media on demand services. I recommend Sergiy for a position of a System Administrator or Network Engineer."

—**Andrew Novikov**, *Technology Advisor, ShopperWiser Media*, was with another company when working with Sergiy at Hotel "Obolon"

"I hired Sergiy at last year for a contract network engineer position, to move a data center/servers room from west to east coast Since then he was hired on a direct Cisco employee and has taken on a leadership role within the group. Sergiy has provided excellent service to the project with his networking expertise and made the project finish smoothly, I reccomend Sergiy."

—**Tri Trinh**, *Network Engineer, Cisco Systems*, was Sergiy's client

"I had the pleasure to work with Sergiy on a Router upgrade project that involved 200 remote sites. Sergiy was excellent at the Cisco syntax, excellent about getting the prework done and fun to work with no matter what the time zone. Sergiy was always conscientious about doing a great job."

—**Larry Fredericks**, *Network Analyst, Liberty Mutual*, worked with Sergiy at Liberty Mutual Insurance

"working with sergiy was a nice experience at Cisco. His long experience in the field of networking is something really commendable and helps to solve things quick. Assiduous efforts and his collaborative understanding makes him a great team player."

—**Ankur Aggarwal**, *SOFTWARE ENGINEER, Cisco Systems*, worked directly with Sergiy at Cisco Systems

"Sergiy has always worked with a fantastic attitude. A true go-getter who constantly seeks out additional work and opportunities to learn or teach."

—**Chris Cookinham**, *Project Manager, Liberty Mutual Insurance*, managed Sergiy indirectly at Liberty Mutual Insurance

"Sergiy is very tenacious and always willing to learn new technologies and concepts. He asks very intelligent technical questions and very eager. He is always willing to help and work as part of team. He is very good with MS and CISCO router and switch command sets. He brings with him heavy network monitoring, troubleshooting and configuration experience. I strongly recommend him for any assignment that calls for heavy duty technical management in a DATA Center/network operations center and/or network project work including administration, planning, expansion and maintenance. _ Seshan Subramanian"

—**Seshan Subramanian**, *Network engineer / analyst, Liberty Mutual Insurance*, managed Sergiy indirectly at Liberty Mutual Insurance

"Sergiy is a great employee. Easy to work with and he is eager to learn new technologies. He is quick to train and is very thorough in his tasks. Follow direction and adheres to corporate policy. I enjoyed working with him on various projects."

—**David Tanner**, *Network Administrator, Liberty Mutual*, worked directly with Sergiy at Liberty Mutual Insurance

Charles Bromley, Jr

Greater New York City Area

Senior Network Engineer at National Football League

Summary

A Cisco Centric Network Engineer/Architect with 15+ years of expertise in development and implementation of Networking and Internet solutions in small to large-scale infrastructures, with a wide range of platforms, topologies, and mission critical applications. Skilled at assessment of immediate needs, provide short and long term solutions, strategic recommendations for efficiency enhancements, and implementation of cutting-edge technology solutions complete with IP Network best practice methods and configurations.

Specialties: Network Engineer: LAN, WAN, BGP, Internet Security, ASP, ISP, Cisco

Experience

Senior Network Engineer at National Football League

April 2015 - Present (1 year 11 months)

Senior Network Architect at Major League Baseball

January 2015 - April 2015 (4 months)

Lead Network Engineer involved in day-to-day operation of datacenter architecture, providing routing, switching, firewall and application delivery configuration and administration.

Deployment Team Lead in the coordination, configuration and integration of acquired datacenter space into existing strategic locations within continental US.

Use of Low-Latency Cisco Nexus data center switches, Cisco Next-Generation ASA Firewalls, and Citrix Netscalers Application Delivery Controllers.

Senior Network Consultant at Presidio

September 2010 - January 2015 (4 years 5 months)

Lead Technical Engineer responsible for deployment and implementation of contracted convergence solutions with emphasis of complete suite of Cisco Based Solutions including Cisco IOS/IOS-XR Platform, Adaptive Security Appliances (ASA), Citrix Netscaler and F5 Load Balancing Platforms, plus other related products.

Subject Matter Consultant to analyze a set of business requirements and determine / recommend an optimal design solution based on best-practices or compliance recommendations.

As Lead Engineer; Review Scope of Work (SOW) and Bill of Materials (BOM) for configurations guidelines for deployment or delegations to team member for large-scale deployments.

Assist and provide technical assistance on Operational Incidents, provide root cause analysis and remediation for post-mortem analysis and documentation.

Identify opportunities to enhance, improve and use new ideas and technologies within assigned projects.

Assist in technical writing, plus create and distribute topology drawings for either pre-or post sale deliverables.

On occasion serve as Technical Screener for recruitment team to filter potential candidates /contractors for various open opportunities.

Senior Network Engineer at 24/7 Real Media

March 2009 - July 2010 (1 year 5 months)

Provided network, security, remote access and network management support for Global Cisco Centric Enterprise office and datacenter infrastructures.

Changed and standardized datacenter and corporate environments for improved architecture, resiliency and performance with Cisco-based hardware and software upgrades of critical network infrastructure for data and VOIP communications.

Improved VPN and Remote access corporate design with fully meshed IPSEC tunnel topology, and deployed provider Managed MPLS multi-site deployment for decreased dependency on IPSEC architecture.

Worked with and familiar with Cisco high end platforms including the ASR series routers and Nexus series switches in Datacenter architecture with additional training on Juniper SRX series router platforms.

Upgraded and improved configuration design of Local and Global Load-balancing architecture using Citrix Netscaler series appliances, with additional support of legacy DNS BIND servers during transition

Involved in improved datacenter design for facility-based power allocation, rack installation and spacing, distributed copper and fiber Ethernet patch cabling considerations with physical and logical Visio drawings for audit assessment, advance architecture review, and documentation archiving.

Performed Team Lead functions including delegation of tasks, and technical screenings/interview during staff shortages, staff promotions, and/or turnover.

Senior Network Engineer at Gravitas Technology

February 2008 - March 2009 (1 year 2 months)

Analyzed, designed, and implemented corporate data and communications environments for new or expanded Alternative Investment Firms, while working with their dependent services to ensure maximum uptime to their critical financial applications.

Performed IT Security and Network assessment audits on client infrastructure with an emphasis of using proven security and network best practice methods for improved fault tolerant architectures and proactively prepare for client growth, expanded services, or compliance with Business Continuity standards.

Compiled complete Cost Analysis for various assigned projects including Service Provider and Collocation costs, appropriate vendor hardware including Cisco, Juniper Networks, HP, and Radware, for noted technologies including routing, switching, firewall, intrusion protection/detection, remote access among others.

Advanced and detailed Network topology of all assigned client environments using Microsoft Visio templates complete with vendor details serial numbers, physical connectivity, support contracts and emergency contact information.

Served as Team-lead and mentoring junior and entry level engineers, provide foundation of best practices, trouble-shooting techniques for increased efficiency of day-to-day operations.

Senior Network Engineer at Scivantage Inc.

July 2006 - February 2008 (1 year 8 months)

Configured and maintained datacenter and corporate infrastructure for various Production, QA, and Disaster Recovery environments with complete integration of IP networks with acquired enterprises.

Utilized static and dynamic routing protocols for interconnectivity within all of company's IP environments using Cisco Routers, Cisco Layer 3 Switches, and Juniper Netscreen Firewall VPN/Security appliances.

Implemented security policies as Lead VPN and Firewall Administrator using Cisco PIX, and Netscreen firewalls with for remote access connectivity for remote users and contractors.

Provided server load-balancing for Local area and Wide area redundancy using F5 Local and Global Traffic Manager and Foundry ServerIron XL series load-balancers.

Implemented and migrated expanded Managed VOIP services, with use of Pingtone and M5 Networks, created system-wide standards and operational run-books for service outages for Corporate, Remote, and Home offices.

Worked with leading Internet, Collocation, Back-office providers, and Financial Transaction services to provide redundancy, expansion, and implementation practices to best maintain the maximum uptime, and premium services for the company's current and future client base.

Network Engineer at New York Mercantile Exchange

July 2004 - July 2006 (2 years 1 month)

Provided level 3 support to the various IP environments within the enterprise. These areas included corporate, wireless, trading floor, and disaster recovery environments in New York and European locations.

Installed and configured on-site local and wide area networks, for an Open-Outcry wireless trading floor environments in London, U.K. and Dublin, Ireland, utilizing various vendor equipment including Cisco Routers and Switches, Cisco PIX/ASA and Juniper Netscreen Firewalls.

Migration of NY wireless Open Outcry trading floor environment from Cisco PIX firewalls to Juniper Netscreen Firewalls along with Wireless deployment using Cisco Aironet products, and wireless sensor deployment using AirMagnet Sensor products.

Deployed segmented IP environment solutions used by traders to provide back office connectivity to their corporate infrastructure, while occasionally, serving as technical liaison with trader entities as needed.

Worked with member firms to provide an extranet gateway service for NYMEX web hosting services which included assessment, proposed solutions, configuration standards and deployment planning.

Systems Engineer at KEMP Technologies

November 2002 - June 2004 (1 year 8 months)

Managed, designed, tested and implemented KEMP Technologies product line in conjunction with leading firewalls and enterprise load balancers such as Cisco PIX, Nokia / Checkpoint, Big-IP and 3DNS in comprehensive security, network and load balancing infrastructure for proof of concept, performance and to provide pre and post sales technical support.

Part of KEMP Technologies SMB Load-Balancing product line integration team along with German-based Brainforce Software's for its E-commerce Load Balancing solution for the US Market, this included initial product testing, working with developers on enhancement recommendations and increased performance metrics for baseline product road-map.

Developed product manuals, training support, and informed sales staff of highlight features and configuration of integrated KEMP product; provided demonstrations and tested environments to show product features.

Network and Field Service Engineer at PSINet

October 1999 - May 2002 (2 years 8 months)

Configured and managed Client Web Hosting Center IP networks via OSPF and BGPv4 routing protocols with Cisco and Extreme Networks products for execution of managed or collocated on-line web and e-commerce sites, while providing post-sales recommendations for site security, fault-tolerance, and expansion deployments.

First team emergency response member in situations when a level 3 engineer was needed in local and remote locations to analyze cause, act with careful planning to correct IP network and routing issues, and report incidents on root of cause and necessary action taken to correct problem with resources as needed.

Inherited, deployed, and administered Security appliances such as Cisco PIX, Nokia / Checkpoint firewalls and Content Management appliances such as F5 Big-IP, 3DNS, Cisco Ace Director to protect vital internal infrastructure management and e-commerce networks.

Technical Service Representative at Competitive Media Reporting

October 1997 - October 1999 (2 years 1 month)

Installed client/server software and provided communication support, which included connectivity options for current and potential clients in a fast-paced advertising expenditure research firm.

Deployed and monitored remote access service for client/server applications, ftp downloads and corporate LAN users.

Collaborated and consulted with network engineers on a variety of network topologies, which included security provisions and segmented circuits.

Troubleshoot, tested, evaluated, and configured various applications for use on Windows 95, Windows NT, and Windows 98 operating systems.

Provided technical service with extensive knowledge of LAN/WAN configurations and understanding of TCP/IP, Routing and Routed Protocols, Firewalls, and Proxy Servers.

Discussed and analyzed pre-sales scenarios with Account Executives, and provided immediate solution designs and implementation processes.

Education

Saint John's University

Bachelor's, Communications, 1992 - 1996

Charles Bromley, Jr

Greater New York City Area

Senior Network Engineer at National Football League



10 people have recommended Charles

"Charles is an outstanding engineer. Always ready to lend a hand, his dedication to the job is second to none. The client/customer is always first and through thorough planning, projects are done right the first time, every time."

—**Paul Mazza**, *Director, Financial Industry Regulatory Authority*, worked with Charles at New York Mercantile Exchange

"Charles is an outstanding hands-on Engineer with broad experience in the IT infrastructure. His work is always complete, he is dependable and asset wherever he works."

—**Kevin Mahon**, *Owner, KEMP Technologies*, managed Charles at KEMP Technologies

"Charles, is an amazing person to work with. He is someone that you know you can count on and trust to get the job done. He is very knowledgeable of cisco systems and networks. I've had to pleasure to work with Charles at the NFL while doing a relocation and building of a new Data Center. I got to work with him on data transfer and replication of the Storage systems as well as the VMware environments. He was a great asset to the team and project."

—**James Tamayo**, *Systems Delivery Architect, VCE*, worked with Charles at Presidio

"In my over 15 years of professional life, I've worked with many network engineers as part of my day to day tasks. Very few were as talented as Charles and was fun to work with. Unlike so many, he has very deep understanding of network infrastructure and this was very instrumental when troubleshooting intricate network issues we were facing while operating one of the biggest ad networks online today. He enjoys sharing his know-how, I learned so many new things about FC, ASA and others from him and would definitely recommend him to anyone looking for a good team player."

—**Kayra Otaner**, *Co Founder / CEO, BilgiO SecOps*, worked with Charles at 24/7 Real Media

"Charles's dedication and technical expertise made him a "High Performance Team Member" I'm very privileged to have met and worked with Charles at Gravitas. Charles is very thorough, professional and

attentive to detail. He works with the highest level of honesty and integrity. The quality of his work consistently exceeds expectations. He is always willing to go the extra mile to assist his co-workers."

—**Gladston Grant**, *Desktop Services Manager, WebMD*, worked with Charles at Gravitas Technology

"Charles is the single most knowledgeable networking engineer I know. Technical abilities aside, Charlie is a great friend. His ability to share his understanding of applications, networking, devices, security, and technology in general is second to none. Even though it has been over 5 years since Charles and I officially worked together, I still speak with him regularly, and am always learning from him. I look forward to the opportunity work with Charles again in the future."

—**Jon Farkas**, *WorldWide Consulting Engineer, SaaS Security, Palo Alto Networks*, was with another company when working with Charles at PSINet

"Charles is a very creative and talented engineer. His attention to our clients' needs combined with his 'out-of-the-box' thinking continuously helped us improve reliability and reduce costs. He would be an asset to any organization."

—**Tony Scrimenti**, *Director, Global Infrastructure and Vendor Management, D+M Group*, managed Charles at Scivantage Inc.

"I had the pleasure of working with Charles at NYMEX. In that time I found his preparation and diligence, going into a project, to be top grade. Charles depth of knowledge in the area of Network Operations meant that no aspect was left to chance. Charles is an absolute pleasure to work with and would be a credit to any organization that he's a part of."

—**Bill McTernan**, *Consultant, Self Employed*, worked with Charles at New York Mercantile Exchange

"Charlie started as one of my clients and quickly gained my respect at both personal and professional level due to his technical aptitude, work ethics and professional approach in tackling serious issues all at the same time with sense of humor. I would highly recommend him and he will be a tremendous asset in any position."

—**Joon Kim**, *Sr. Manager, Sales Engineering, Gigamon*, was a consultant or contractor to Charles at PSINet

"Charles is a great network engineer, fully capable of handling any problems with network equipment. I found myself frequently seeking his expertise whenever I had a networking problem. Charles is also able to pass his knowledge on to others in a clear and effective manner. His knowledge and consistency has made him a "go to" person for all my networking questions."

—**Michael A Ortega**, *Network Manager, ICR*, worked with Charles at Gravitas Technology

David Joyce

Miami/Fort Lauderdale Area

Sr. Security and Firewall Network Engineer at Cable & Wireless Communications

Summary

I am a Senior Network Engineer/Specialist/Team Lead - areas of expertise include Design, Implementation, Auditing, and Optimization of IP Networks. Superb troubleshooting and reverse engineering skills. Currently developing skills in Network/host security, cryptography, PKI, and advanced VPN techniques.

Specialties: Network Security Beyond the Firewall

Dynamic Routing Protocols (Exterior and Interior)

Network Architecture & Design

MPLS/VPLS

Experience

Sr. Security and Firewall Network Engineer at Cable & Wireless Communications

August 2014 - Present (2 years 7 months)

Consulting Network Engineer at Ultimate Software

May 2014 - July 2014 (3 months)

Sr. Security Consultant at FishNet Security

March 2011 - March 2014 (3 years 1 month)

Network Architect - National Infrastructure Team

Network Engineer - IT Operations at Zynga

December 2009 - October 2010 (11 months)

Principal Network Engineer at Blackhawk Network

March 2009 - December 2009 (10 months)

Network Engineer VIII at Sun Microsystems

September 2008 - April 2009 (8 months)

IP Engineer III at Level 3 Communications

December 2007 - August 2008 (9 months)

Network Security Engineer, CNS at University of San Francisco

June 2006 - January 2007 (8 months)

Network Engineer at Juniper Networks

January 2004 - January 2006 (2 years 1 month)

Network Engineer III at vERIO

August 2002 - January 2004 (1 year 6 months)

Sr. Network Engineer at Sigma Networks

November 1999 - January 2001 (1 year 3 months)

Network Engineer at Verio

June 1998 - November 1999 (1 year 6 months)

Interests

Surfing (the type you do in the ocean), James Joyce and his fearsome novels, BBC Television productions, running, golf.

David Joyce

Miami/Fort Lauderdale Area

Sr. Security and Firewall Network Engineer at Cable & Wireless Communications



10 people have recommended David

"I have had the pleasure to work with David since November of 2007 and I highly recommend him in any position really. David is a highly motivated and loyal employee. His attention to detail and willingness to go above and beyond his job duties makes him an asset to Level 3. David is very quick to learn new things thrown at him daily within Level 3. He also has a friendly, can-do attitude that would be beneficial for any company lucky enough to have him."

—**Shanel Havely**, *Manager, Customer Care, Level 3 Communications*, worked with David at Level 3 Communications

"Dave was a relatively unknown quantity to me when he joined Juniper as he came from NTT/Verio where I had only bumped into him during some project work. However his attitude towards customers satisfaction come-what-may and technical ability stuck in my mind when interviewing him for a position at Juniper soon afterwards. In all honesty Dave was a breath of fresh air, bringing with him a lot of previously untapped technical knowledge, a huge appetite for quality-driven work and a good sense of humour to boot! I would have happily had him under my wing in EMEA as he would have been a great asset. Dave will be a trusted, valued, respected and knowledgeable networking specialist in any company."

—**Ian Davidson**, *Senior Design Engineer (contract), BAE Systems*, managed David indirectly at Juniper Networks

"David is an adroit network engineer, highly skilled at his craft and extremely quick at adapting new methodologies, technologies, and adjusting to moving targets. He is also a managers ideal for someone in a Sr. Level Position. While he had many suggestions for improvement, he never made a fuss if any were not adopted for whatever reason and went about his tasks with a positive attitude regardless of his personal opinions. He has a unique talent for translating the technical aspects of networking to non-technical customers without condescension. He was the only network engineer at the Data Center we allowed to attend customer tours or to deal directly with the customers at all. If you are looking at David to fill a network engineering role, you will find few better equipped or easier to manage. In fact, I would go so far as to say you don't manage David so much as give him his assignments and wait for him to deliver. You won't have to wait long."

—**John Villaseñor, MBA**, *Sr. Manager Solution Consulting, ServiceNow – The Enterprise Cloud Company*, managed David at vERIO

"David is a versatile, knowledgeable senior network engineer, with a positive can do attitude. With little guidance and documentation David jumped in to resolve several emergency situations, addressing each with appropriate design, cost effective and timely solutions. David would be a solid addition to your team."

—**John Fulgaro, PMP**, *Vice President Corporate Systems and Integration services., Blackhawk Network*, managed David indirectly at Blackhawk Network

"David, was eager and inexperienced at the time I hired him. I took a chance on hiring him because I felt he could be useful. I have NEVER REGRETTED HIRING David! He was a VERY fast learner, and picked up information faster than any of his coworkers. David has a friendly, can-do attitude, and I would hire him for ANY job in a hot second! I wished I had had more like him!!"

—**Michael Brininstool**, *Senior Cyber Security Engineer, NCI, Inc.*, managed David at Verio

"Worked closely with David at Sigma. Whenever a problem occurred David stuck in there and worked the issue until resolved, which included interfacing and driving resolution with the carriers. David was quick to pick up on new technologies. David's work was critical to the success of several technology projects that depending on changes to our network infrastructure."

—**Craig Hirst**, *Manufacturing & Facilities Manager, Proofpoint, Inc.*, managed David indirectly at Sigma Networks

"I have had the privilege of working with David on our MPLS IP network. He is very knowledgeable of Level 3's network. He was able to troubleshoot technical QoS problems with me and get our VoIP environment back on line. His customer service is A++. I would easily recommend him to others. Level 3 is lucky to have him."

—**Mike Nipp**, *Systems Engineer, Cisco*, was with another company when working with David at Level 3 Communications

"David was and is a great Engineer. While working for me in the NTT/Verio NOC David was my number 1 'goto' person. His trouble shooting skills are unparalleled, he has made me look good on several occasions."

—**Rj Walker**, *Owner, RJ Walker Computer Consulting*, managed David at Verio

"David is a topnotch network engineer. At Juniper he was responsible for global network projects, which successfully delivered under tight deadlines, and daily network operations. David is used to working in a very dynamic, fast-paced, high availability, 7/24 environment. He is cool and composed under pressure. David is professional, proactive and resourceful. I would not hesitate to hire David if an opportunity presented itself."

—**Alexander J. Lubarov**, *Director of IoT & IT Operations & Services, VIMOC Technologies*, managed David at Juniper Networks

"David carries a comprehensive knowledge of networking technologies, and is adept at applying the techniques and principles appropriate to the task, from operational troubleshooting to the design of entirely new networks. David always keeps the "big picture" in mind - his designs include scalability and long-term operational considerations as well as immediate functional requirements. While David's technical skills are impressive, his work ethic and character are equally so. He takes ownership of the infrastructure, identifying problem areas and proposing well-considered solutions that will result in years of stable network operation. He holds himself accountable for his work. David is an extraordinarily eloquent engineer with a charismatic personality. He is a natural leader and mentor, always ready to assist in whatever way he can. Working with David is a pleasure, plain and simple. I am privileged to have worked with him, and would gladly do so again."

—**Stephen Roberts**, *Lead Network Engineer, First Republic Bank*, worked directly with David at Blackhawk Network

Jermaine Scott

Charlotte, North Carolina Area

Senior Security Engineer at Belk

Summary

I'm a Sr. Security Engineer with a firm understanding of Project Management. A brief overview of my skills are as follows:

PAN-OS (version 7.0)

CCNP Routing & Switching

CCNA Wireless

Security+

Cisco Nexus devices

Firewall (Cisco ASA, Palo Alto, Checkpoint)

Load Balancer (Cisco ACE, F5)

CUCM / CME

Voice over IP (VoIP)

Dynamic IP Address Manager (IPAM)

M.S. in IT Project Management

PMP (pending)

CCNP Wireless (Pending)

CCIE Routing & Switching (pending)

Experience

Senior Security Engineer at Belk

June 2016 - Present (9 months)

- Support Cyber Security Team
- Design and Implement Secure Infrastructure Environment
- Configure/Support Cisco ASA firewalls
- Configure/Support Palo Alto firewalls
- Maintain network security/integrity firewall based ACLs
- Design Site-to-Site VPNs, Client VPNs, IPSEC, AnyConnect, etc.
- Implement and Manage Palo Alto (PAN-OS) firewalls
- Develops documents, communicates, and enforces security standards, policies and procedures to improve the security environment.
- Ensures regulatory compliance

- Implement fixes to secure critical deficiencies
- Develops and helps review security plans and policies to improve the security environment.
- Implements baseline security architecture which is aligned to the overall technology roadmap.
- Maintains guidelines, diagrams and documentation for security and infrastructure.
- Supports Solution Architects by providing security advisory services on solution options and designs for hardware, software, outsourced services and infrastructure.
- Communicates security architecture to stakeholders and other technologists.
- Keeps up-to-date on developments in the security and technology industry to ensure that the technology landscape is kept secure in line with industry standards and shares that information with the team.
- Reviews the identification and assessment of new and emerging security technologies and promotes awareness.

Sr. Network Engineer at AccruePartners

April 2015 - Present (1 year 11 months)

- Operate with Infrastructure/Architecture Team to support Data Center environment
- Design WAN/SAN/LAN environments
- Configure/Support Cisco ASA firewalls
- Configure/Support Palo Alto firewalls
- Maintain network security/integrity firewall based ACLs
- Design Site-to-Site VPNs, Client VPNs, IPSEC, AnyConnect, etc.
- Develop and maintain Dynamic Multipoint VPN (DMVPN) environment
- Support Palo Alto firewalls
- Integrate Policy-based routing to load balance traffic
- Test and implemented Cisco ISR routers
- Support Nexus 7000, 5500, 2200 environment
- Support/Utilize Cisco ACE load balancer
- Configured Cisco 4G LTE Wireless router
- Support Polycom Video Border Proxy
- Utilize Infoblox DHCP services to support IP Address Management (IPAM)

Network Engineer at Hewlett-Packard

November 2013 - April 2015 (1 year 6 months)

- Operate as Lead Engineer to ensure projects are complete within allotted time and within budget
- Provide Network Operations Center (NOC) support and services
- Develop, Design, Implement, and Support an Enterprise network architecture
- Conduct Site Survey
- Implement Enterprise Video conference services (to include Polycom, Cisco, Tandberg, systems)
- Design and Implement Cisco Wireless network architecture, using standalone AP and

Wireless LAN Controller

- Managed multiple Cisco Call Managers, configured and implemented VoIP and VoWLAN (Voice over Wireless Lan)
- Configured Cisco 4G LTE Wireless router
- Configure, manage and maintain Nexus platforms (to include 7000, 5000, 2000 switches)
- Developed and implemented Disaster Recovery systems to maintain business continuity
- Generate Bill of Materials (BOM) to support individual projects
- Apply network security (hardening) throughout the enterprise environment
- Support Polycom Video Border Proxy
- Manage Cisco ASA Firewalls (5520, 5585), implement Virtual Private Network (VPN) services to support “Work-From-Home” users
- Utilize Infoblox DHCP services to support IP Address Management (IPAM)
- Utilize Cisco ACS to support TACACS+ (Single sign-on) services
- Utilize Maximo Ticketing services to track network relates issues
- Utilized Solarwinds to monitor Network Operations, support TFTP Services, and support Network Configuration Management

Security Engineer at Kratos Defense and Security Solutions

October 2012 - November 2013 (1 year 2 months)

- Developed digital concept of operations (CONOPS) files to promote virtual teaching programs
- Identified capability gaps that could hurt or significantly improve Joint/Army Warfighter capabilities
- Used DOTMLPF assessments to define potential solutions for identified gaps in Warfighter capabilities
- Used Joint Capabilities Integration Development System (JCIDS) process to develop capabilities to support Joint/Army mission

Cisco Network Engineer at Kratos Defense and Security Solutions

July 2012 - October 2012 (4 months)

- Created secure enterprise VPN to support communication between KRATOS web-developers
- Tested Beta versions network management tools to validate capabilities.
- Created wireless test bench, analyzed requirement for wireless requirements and security implications involved with merging wireless test bench with current infrastructure.

Network Engineer at Kratos Defense and Security Solutions

February 2008 - July 2012 (4 years 6 months)

- Operated within network operations and security center (NOSC) to provide help-desk services
- Managed team of 15 personnel (4-Project Leads, 11-System Administrators) and 50 locations
- Network Team managed network infrastructures for four (4) separate Army commands.
- Evaluated air gaps between the current infrastructures and future government requirements
- Developed migration plan to transition four (4) separate networks to a single enterprise environment

- Created network design to promote continuity of operations. Develop courses of action and procedures to guide team towards achieving future government requirements.
- Created full-mesh architecture to provide networks with redundant connections to each other
- Developed and managed budget for equipment purchases to support the environment.
- Developed “living” documents to guide program operations (Standard Operating Procedure, Continuity of Operations Plan, Network Configuration Control Plan, Best Business Practices)
- Developed published documents to marketed project capabilities to potential customers.
- Generate monthly health and utilization report to reflect the status and usage of collaborative services, along with recommendations for system upgrades and network adjustments.
- Managed Active Directory service, Windows Server Update Service and Symantec endpoint services.
- Created database management system using Microsoft Access to keep track of all equipment
- Configured File Transfer Protocol (FTP), TFTP for data storage and the software installation.
- Conducted cyber security implementations to protect data integrity during transmission.
- Transition Cisco Unified Call Manager from ver4.0 to ver8.0, supported Voice/Video over IP.

Project Manager at 3CE

2008 - 2010 (2 years)

- Managed team of 15 personnel (4-Project Leads, 11-System Administrators) and 50 locations
- Network Team managed network infrastructures for four (4) separate Army commands.
- Evaluated air gaps between the current infrastructures and future government requirements
- Developed migration plan to transition four (4) separate networks to a single enterprise environment
- Created network design to promote continuity of operations. Develop courses of action and procedures to guide team towards achieving future government requirements.
- Created full-mesh architecture to provide networks with redundant connections to each other
- Developed and managed budget for equipment purchases to support the environment.
- Developed “living” documents to guide program operations (Standard Operating Procedure, Continuity of Operations Plan, Network Configuration Control Plan, Best Business Practices)
- Developed published documents to marketed project capabilities to potential customers.
- Generate monthly health and utilization report to reflect the status and usage of collaborative services, along with recommendations for system upgrades and network adjustments.

Network Engineer at Kratos Defense and Security Solutions

June 2005 - February 2008 (2 years 9 months)

- Provided help-desk/network support in network operations and security center (NOSC) for 25 locations
- Designed wide area network and local area networks to support locations with high bandwidth utilization and provide an environment with high availability and reliability.
- Designed hub-spoke (star) and partial-mesh architectures.
- Configured and install equipment to support network design.
- Used KG-175 encryption devices to promote security and integrity of network environment.
- Created virtual Private networks (VPN) using encryption and Cisco ASA firewalls.

- Used following protocols to support the enterprise networks; OSPF, EIGRP, BGP, RIP, MPLS, IPSec, IPv4, IPv6, Multicast, Anycast, VRF, GRE, VLAN, VTP, ACL, VACL, STP, 802.1q, Portfast.
- Implemented Hot-site infrastructure to enhance the reliability of network services
- Built Cisco Unified Call Manager v4.0 to support Voice over IP communications.
- Built Cisco Gatekeeper and Multi-point Conference Unit (MCU) to host Video Teleconferences. Utilized Cisco, Tandberg, Polycom, and Logitech IP cameras as end points.
- Configured and used network management tools to monitor availability, troubleshoot instances, and develops utilization reports. (SNMP, What's Up Gold, 3CDeamon, Wireshark, General Dynamics Encryption Manager, Solarwinds-Orion, IxChariot, and NeuralStar)

Education

DePaul University

Master of Science (M.S.), IT Project Management, 2012 - 2016

Activities and Societies: Phi Kappa Phi Honor Society

South Carolina State University

Bachelor of Science, Electrical Engineering,, Business Administration, 1999 - 2005

Activities and Societies: Alpha Phi alpha Fraternity, Inc.

Jermaine Scott

Charlotte, North Carolina Area

Senior Security Engineer at Belk



Dorian Person

Greater Atlanta Area

Senior Network Engineer at Delta Community Credit Union

Summary

I am experienced with the configuration of Cisco and Juniper routers, Cisco PIX Firewalls, and Cisco Catalyst switches as well as WAN/LAN design using these products. Also I am experienced in complex protocols such as BGP,EIGRP, RIP, OSPF and HSRP. Expertise also in administration of windows 95/NT/2000/XP, Macintosh OS 7.5 - OS X, build repair, and configuration of personal computers and the use of Microsoft Office, and various other applications. I have a strong knowledge of VoIP, H.323, SIP, MGCP, SCCP, TCP/IP, PRI/BRI, ISDN, OC48, OC12, OC3, T3, T1, DDS, DS0, FXO, FXS, DID, DOD, Frame Relay, ATM, PPP, HDLC, FRF.16, DSL, Ethernet, POTS, DHCP, NAT, MPLS, QoS, 802.11a/b/g and WAN/LAN security. As well, I am excellent at oral and written communication, posses strong statistical, analytical and problem solving abilities, a high level of motivation, excellent time management, and superior customer service.

Specialties: Cisco CCNA Certification Received June 2, 2003

Cisco CCNP Certification Received December 29, 2003

Cisco CCDA Certification Received March 08, 2004

Cisco CCDP Certification Received May 06, 2004

Nortel NCTS- Converged IP Solutions Certification Received March 31, 2005

Experience

Senior Network Engineer at Delta Communtiy Credit Union

July 2015 - Present (1 year 8 months)

Senior Network Engineer at Vesta Corporation

March 2014 - July 2015 (1 year 5 months)

- Architect, deploy, maintain and troubleshoot enterprise production and corporate networks using Cisco Catlalyst and Nexus switches, F5 load balancers, Cisco Routers and Palo Alto Networks and Cisco ASA firewalls. Datacenter build out and design, project management, security testing, PCI compliance, L2L and remote access VPN build, remote site management, and Visio documentation.

Senior Network Engineer / Consultant at Corus360

November 2013 - February 2014 (4 months)

- Assess and document Euramax's existing network infrastructure. Implement automated network monitoring, implement automated configuration backup and change detection, implement change management procedures, implement vpn failover through IPSLA, migrate network from static routing to EIGRP.

Senior Network Engineer at Higher One

July 2013 - November 2013 (5 months)

Architect, deploy, maintain and troubleshoot enterprise production and backup datacenters using Cisco Nexus switches, F5 load balancers, Cisco Routers and Cisco ASA firewalls. Ensure fault tolerance using IP SLA and failover testing. Ticket management, security testing, PCI compliance, L2L and remote access VPN build, remote site management, and Visio documentation.

Senior Network Engineer at InComm

May 2011 - July 2013 (2 years 3 months)

Responsible for network design, stability, engineering, and troubleshooting hardware, software, and operating systems. Cisco and Juniper Firewall administration. Support the monitoring of systems to improve performance and provide tier 3 support for corporate VoIP and LAN/WAN infrastructure, including monthly on call rotation. Perform merchant and provider implementations, computer hardware and user adds/moves/changes as required. Manage multiple tasks and supports all systems in accordance with department guidelines. Contribute ideas for efforts to improve team efficiency, communications, processes, and performance in the office. Read, understand, apply, and support departmental policies and procedures.

Exercise initiative to recognize and act upon departmental needs and observe contractual obligations.

Adhere to established disaster recovery policies for backups, configuration, and system documentation.

Escalate and document to Director Network Engineering when appropriate.

Co-owner/ President of Operations at Lion Trucking LLC

September 2006 - May 2012 (5 years 9 months)

- Lion Trucking LLC provided long-haul and short-haul trucking services to and from any location within the continental USA, a majority of which was providing contracted transportation services to the United States Postal Service. Effective planning and the ability to execute allowed it to meet the operational demands and performance expectations of the USPS express mail service at extremely competitive pricing levels. My duties included contract procurement, cost estimates, book keeping, accounting, schedule management, route planning, FMCSA compliance, and more.

Senior Network Engineer at ettain group

March 2011 - May 2011 (3 months)

Administration configuration and implementation of corporate datacenter and LAN/WAN infrastructure.

Monitoring and reporting to senior management to ensure SLAs are met by service providers.

Implementation of business partner connectivity. Network discovery and documentation.

Senior Network Engineer at Revolution Technologies

November 2009 - March 2011 (1 year 5 months)

Administration of 10,000+ node United States Postal Service DMVPN Network. Deployment of new Business partner and post office locations. Hardening of routers, switches, and firewalls through optimized specific access lists, mac address filtering and dynamic authentication. IDS/IPS upgrade, maintenance and

signature customization. RSA radius and tacacs+ server administration. Teir 3 support of remote access helpdesk. VPN build out and administration.

Senior Network Engineer at Northrop Grumman Information Systems

2009 - 2011 (2 years)

Network Manager at Yancey Bros Co

February 2007 - November 2009 (2 years 10 months)

Administration of 30+ node MPLS network throughout the state of Georgia. Configuration and management of Cisco Call Manager, IPCC, and Unity. Configure and manage Cisco 1700, 2600, 2800, and 3700 routers. Configure and manage Cisco Catalyst 2924XL, 2948G, 3550, 3560, and 6513 Switches. Configuration and management of Cisco ASA 5500 Firewalls and Arubawireless Access Points. Root cause analysis, trouble ticket, budget, schedule, and project management.

Network Engineer at AT&T \BellSouth Internet Group

September 2005 - February 2007 (1 year 6 months)

Provisioning of Cisco, Juniper, and Redback routers for business customer's internet and MPLS VPN access via DSL, T1, DS3, ATM, and Gigabit Ethernet. Consult with customers, vendors and other engineers to identify customer needs and design complex MPLS solutions to meet their requirements. Create network baselines, monitor bandwidth utilization, and implement QoS solutions.

Technical Support Specialist Tier II at Bellsouth Communication Systems

May 2003 - September 2005 (2 years 5 months)

Design, configuration, installation, repair and support of routers, switches, firewalls, and VoIP equipment, including Cisco, Nortel, Edgelink, Adtran, Larscom and Verilink. Troubleshoot, document, and repair of complex routing and switching protocols such as OSPF and BGP. Coordination of vendors, repair ticket management, root cause analysis and solution development for recurring problems. Network monitoring and fault isolation.

Technical Support Specialist Tier I at TEKsystems

May 2003 - September 2003 (5 months)

Configuration, installation, repair and support of routers, switches, and IP telephony equipment, including Cisco, Nortel, 3Com, Edgelink, and Vina. Coordination of vendors, repair ticket management, root cause analysis of recurring problems. LAN and WAN monitoring and fault isolation.

Customer Care Representative at Verizon Wireless

January 2003 - May 2003 (5 months)

Answer customer questions regarding service billing and cellular phone usage. Provide product sales support for indirect sales agents and retail stores. Activation of new cellular phones. Make changes to customer accounts at their request. Provide technical support for cell phone features.

Senior Network Operations Specialist at Sprint

May 2000 - August 2002 (2 years 4 months)

Remote test and qualification of copper loops for high-speed data, voice, and video capabilities. Build and testing of Permanent Virtual Circuits over DS-1 and OC-3 trunks. Troubleshooting and resolution of problems encountered by technicians during installation. Provide technical assistance to central office and outside plant field technicians. Configuration and provisioning of DSLAMs, Switches, Routers, and Integrated Service Hubs. Repair ticket management. Identify and correct collocation network design and build errors. Coordination of cooperative efforts with ILECs, vendors, and internal fix agencies. Support, train, and supervise ten Network Operations Specialists as well as handle first level escalations. Provide training and support for NTAC Engineers. Root cause analysis of recurring issues and statistical analysis of group performance.

Tier II Broadband Support Technician/Dial Up Support Technician at Earthlink/Mindspring Enterprises

August 1999 - May 2000 (10 months)

Troubleshoot and resolve xDSL connectivity, cable modems over HFC network and Redback SMS 10000 switches. Repair ticket management and coordination of cooperative efforts with various ILECs. Coordinate efforts between vendors, ISP, and end users. Troubleshoot and configure modems, terminal adapters, routers, and bridges. Guide customers through software installation setup and configuration of personal computers and LANs, including Macintosh, Linux, and Windows operating systems. Installation of dial up networking, remote access, OT/PPP, PPPOE, and other networking components. Troubleshooting modems, terminal adapters, various network adapters, routers, and other customer premise equipment.

Sales Associate at MCI WorldCom

July 1999 - September 1999 (3 months)

Train sales representatives to initiate customer contact and solicit customers for MCI long distance services. Design and implementation of new and innovative training techniques, goal definitions, and sales standards.

Education

Morehouse College

BA, 1994 - 1999

Activities and Societies: Morehouse Business Association; volunteer mentor in the Morehouse College mentoring program; volunteer at the Boys and Girls Club of America

Dorian Person

Greater Atlanta Area

Senior Network Engineer at Delta Community Credit Union



4 people have recommended Dorian

"I have worked with many Network Engineers during my career as an IT Project Manager however I have found Dorian to be the most talent Network Engineer that I have ever worked with. Dorian displays a deep knowledge of networks systems, is extremely helpful, and always remains professional and courteous even during challenging or difficult situations. Dorian has always been an asset to my team and it is indeed a pleasure to work with him."

—**Crystal Wilson**, *Project Manager - Digital Channels, Fiserv*, worked directly with Dorian at InComm

"Ability to manage multiple task with equal importance"

—**Mario Libosada**, *Integrator and System Engineer, Digital Security Company*, worked directly with Dorian at Yancey Bros Co

""During the time I have known Dorian, he has distinguished himself as a conscientious and energetic pioneer in the fields of leadership and management. He also takes a proactive approach to all his assignments.""

—**Dwayne West**, *Mobile Application Tester, Akrya Inc / Jasper Wireless*, worked directly with Dorian at Yancey Bros Co

"Dorian is an amazing asset for Yancey Brothers and would be a tremendous addition to any organization. His knowledge in Network Management and IT Infrastructure is second to none. Giving the chance to work with Dorian again, I would seize the opportunity."

—**Robert Powell**, *VP of Business Development, The Bandwidth Team*, was with another company when working with Dorian at Yancey Bros Co

Palash Barua

Greater Los Angeles Area

Senior Network Engineer

Summary

Possesses 16+ years of experience in the plan, design, implementation and support of LAN/WAN, VLAN, VPN networks. Skilled in Cisco network environment and ISP network operations center. Strong knowledge in network/security/systems administration and systems support. Proven leadership and organizational management skills.

Specialties:

- * Internetworking Technologies: TCP/IP, IPv4/6, OSI Layers, Subnetting, CIDR, IPSec, GRE, VPN, DMVPN, PPP, PPTP, L2TP, QoS, DSL, Cable, Wireless, WLAN, VLAN, PVLAN, LACP, STP, RSTP, MSTP, HSRP, VRRP, SSH, SSL, AAA, RADIUS, TACACS+, TFTP, DHCP, SNMP, Syslog, WCCP, OSPF, BGP, MPLS L2/L3, MP-BGP
 - * LAN/WAN Technologies: Ethernet, FE, GE, Fiber Optic, Copper Wiring, Frame Relay, E1, DS3
 - * Operating Systems: Linux/UNIX/Windows, Cisco IOS, JUNOS, MacOS
 - * Certifications: CCNA, CCNP
-

Experience

Senior Network Engineer at Reliance Steel & Aluminum Co.

October 2016 - Present (5 months)

Lead Network Engineer at BEXIMCO Limited, IT Division

July 2014 - March 2016 (1 year 9 months)

- Managed, supervised and led technical teams including NOC, Tech Support, IPTSP.
- Provided consultancy on design, and implementation of data network for International Voice Gateway operator. Responsible for implementing, operating, and maintaining the network of IP Transit provider with multiple OC-3/12/48 / STM-1/4/16 circuits from international carriers.
- Increased capacity using 802.3ad link aggregation between Juniper and Cisco routers.
- Led the project of restructuring WiFi network with Ruckus ZoneDirector, ZoneFlex, Cisco WC and Aironet AP.
- Evaluated new routing and switching topologies, identified network capacity needs and assisted with implementation of new solutions.
- Developed, and maintained technical documentation and troubleshooting procedures; established and recommended policies and standards on network configuration and services.

Performed all aspects of technical deployment projects, which include developing implementation plans, methods of procedure (MOP), and execution of work.

Senior Network Engineer at BEXIMCO Limited, IT Division

July 2008 - June 2014 (6 years)

- Designed and adopted technology with minimum CAPEX/OPEX without compromising efficiency.
- Advised budgetary planning, interfaced with vendors and support staffs to manage projects from inception through completion.
- Planned, designed, and implemented Cisco Enterprise Campus Architecture model consisting of Cisco 3945 routers, 6504E with SUP720-3B, 3560E, 2960 switches for 1200+ users.
- Helped team members to implement multi vendor WiFi and Mobility Solutions (for iOS/Android based gadgets), and bandwidth management solution using Allot NetEnforcer AC3040.
- Adopted open source based VoIP telephony system (Asterisk IP PABX, SS7 & ISDN-PRI gateway) to make cost effective telephony solution. Provided support to install, and configure Avaya IP Office 500 IP PABX, SIP trunk with Avaya SIP session/Avaya Aura Communication manager and Mitel PABX system.
- Provided hands-on engineering support of the existing network infrastructure and technologies. Hired, mentored, and trained new employees.
- Monitored performance, capacity, and availability of the network on an ongoing basis. Recommended improvements in technologies and practices to increase these metrics.
- Performed network asset management, including maintenance of network component inventory and related documentation and technical specifications information.

Network Engineer at BEXIMCO Limited, IT Division

January 2007 - June 2008 (1 year 6 months)

- Corresponded with IP transit providers to resolve complex routing and global network path change issues.
- Improved network security architecture using PIX / ASA firewall, IOS based ACL and IPS, VPN, routing authentication.
- Implemented, IPv6 in the internal network, IPv6 peering with IXP & IP transit providers, MPLS (L2/L3 VPN), BGP Load Balancing & Conditional Advertisement, Policy based routing, Route Redistribution.
- Optimized network design for Multihomed BGP, OSPF, LAN/WAN, PVLAN. Redesigned IP and bandwidth management strategy.
- Responsible for implementing, configuring IPLC using framed/unframed E1, DS3 and introducing & implementing cutting-edge technologies.
- Implemented Out-of-Band and In-Band management solution including central logging systems.
- Designed cost effective solution for IP routing using Quagga, bandwidth shaping using HTB, and 802.1q VLAN in Linux.

System Administrator at Aamra Networks Limited [former Global Online Services Ltd.]

December 2004 - December 2006 (2 years 1 month)

- Provided design of both physical and logical network, optimizing performance, and implementation strategies including rebuilding the entire network infrastructure across six remote locations replacing all Switches, and Routers.
 - Designed and implemented Core Network solutions, including Multihomed BGP and OSPF for WAN / ISP of 300+ financial clients. Tasks include configuring multiple Cisco 2950, 2948G-L3, 3500, 3750 switches, 1700, 2600XM, 2800, 3600, 7200VXR routers, Frame relay, dedicated E1 lines.
 - Set up VLANs and configured ISL trunk on Fast-Ethernet channel between switches.
 - Managed software upgrades across all Cisco platforms to remediate security vulnerabilities.
 - Implemented network security for remote access. Tasks include configuring site-to-site and remote access VPN tunnels through Cisco Routers, VPN Client, and maintaining access policies for remote users.
- Maintained network health and security by monitoring for intrusions, possible threats, providing virus protection defenses and securing all servers.

System Administrator at Alap Communication Limited

April 2003 - November 2004 (1 year 8 months)

- Designed and implemented scalable internetworks using OSPF routing protocol in a Cisco network environment. Provided intranet/extranet VPN solutions using Cisco routers and IPSec tunneling.
- Installed and configured different services to build a NOC for an ISP consisting of heterogeneous NOS, Cisco routers / switches, firewalls, VLANs, Wireless LANs.
- Re-engineered switching environment to achieve better performance. Designed and implemented VLAN environment to increase security performance and facilitate bandwidth management.
- Monitored network/server performance, network capacity and security issues. Identified and resolved complex problems and took corrective actions. Implemented, maintained backup, disaster recovery and security features.
- Made use of standard operating procedures and applications for service, change, and incident management.
- Implemented traffic filters on Cisco routers using Standard and Extended access-list.

Assistant System Administrator at Dominox Technologies Ltd.

June 2001 - March 2003 (1 year 10 months)

- Installed and configured small to medium complexity networks consisting of Linux, Solaris and Windows platforms, Cisco and 3com routers / switches and Com21 CMTS
- Configured, maintained and performed monitoring of Mail, DNS, Web, Gateway / Firewall and Proxy servers.
- Led the support team providing first line phone / email consultation for the customers on various issues involving cable modem, internet connections and network access.
- Designed and implemented LAN solutions for business clients. Solutions included configurations of Qmail, internet connection sharing with Squid cache proxy & IP masquerading, setting up firewalls, DNS, DHCP, Web & PPP Dial-in servers.
- Used HP OpenView to provision and monitor cable modems of the customers.
- Performed domain registration, parking and creation of sub-domain.

- Conducted system study for software development.

Computer Analyst at Yung Hwa Lee Enterprise Co., Ltd.

December 1998 - May 2001 (2 years 6 months)

- Implemented LAN in the office using Windows NT servers and Cisco switches.
- Troubleshoot problems with network access and worked with the ISPs to resolve internet connectivity issues.
- Wrote a program in Visual Basic and MS Access for accounting daily cash and ledger.
- Installed, configured, maintained and troubleshoot all the systems including but not limited to PCs, printers, telephones, scanners, modems.
- Advised budgetary staff on computer and peripheral purchases. Switching issues, congestion / delay issues and other various problems.
- Created short training courses for office staff on different application usage.

Computer Coordinator at Bangladesh Hats & Bags Mfrs., Ltd.

February 1998 - November 1998 (10 months)

- Installed, maintained and upgraded computer hardware and software.
- Troubleshoot problems with computers and provided user assistance.
- Performed system diagnosis and daily backups.
- Developed short computer training courses and recruited workers.
- Other duties included corresponding with the foreign buyers through phone, email and fax, creating and printing reports on all data regarding worker's recruitment, termination, daily attendance and leave.

Education

International Business Administration and Information System University

MSc, Computer Science, 2008 - 2010

National Youth Training Academy (NYTA)

Diploma, Computer Science, 1996 - 1996

National University

BA, 1994 - 1995

Palash Barua

Greater Los Angeles Area

Senior Network Engineer



10 people have recommended Palash

"I really want to take the opportunity to recommend Palash Barua. I have been working with him for about two years and I found him very organized, sincere and knowledgeable Network Administrator. As well as, he is very decent and cool person and very much cordial with the colleagues. I feel he is the finest colleague in my professional life. I wish him all the very best in his life."

—**Prince Mojumder**, *Co-Founder & CEO, Genex Infosys Limited*, worked with Palash at BEXIMCO Limited, IT Division

"Palash is a perfect example of coolness. He is a very much friendly, kind and graceful. Very sincere on his job responsibility."

—**Syed Shafiqul Hassan**, *Company Head, Electro Solar Power Ltd.*, worked with Palash at Aamra Networks Limited [former Global Online Services Ltd.]

"I found him very frank, honest, techie and a guy with helping mentality. He has good knowledge on routing, switching, security and network administration. He leads the technical team and provides network consultation to customers and business associates. He can provide guidance to people. I love to see him in a leading position with a renowned company in future."

—**Md Firoz Hossain**, *Member of IEEE, BTH*, worked directly with Palash at Alap Communication Limited

"Palash is a highly skilled person in the field of Network technology. He has in-depth knowledge on Routing, Cisco router, VPN and overall ISP infrastructure management. i worked with him more than 5 years. His vast experience helped me in Cisco setup and networking. i wish him all the best in future. "

—**RAJEEB TARAFDER**, *Director - IT, Wunderman*, was with another company when working with Palash at BEXIMCO Limited, IT Division

"He works with passion. I liked his efficiency, accurecy and hardworking mentality at work. He is very honest and very much co-operative. He is a excellent as a team leader, he can easily create a friendly environment for work."

—**Tajharul Islam**, *Deputy Manager, BEXIMCO IT Division*, worked with Palash at BEXIMCO Limited, IT Division

"Technical skill in networking field is very high. He is a quick learner. He is very honest and dependable. He works in a disciplined way. Will be an asset to any company."

—**Md. Saiful Islam**, *Assistant General Manager, Network, Telnet Communication Ltd.*, managed Palash at Dominox Technologies Ltd.

"Palash Bhai is my senior. He worked for Bangladesh Online Limited (BOL) as Senior Manager at Network Operation. As a professional he is sincere, modest and active person. On the other hand, as a person I like him because of his personality and polite behaviour. His deep and updated knowledge on networking techniques and devices is also notable. I believe all of this will help him to reach at high and remarkable position."

—**Taiobur Rahman**, *Owner, ephoto-store.com*, worked indirectly for Palash at BEXIMCO Limited, IT Division

"Mr. Palash is enthusiastic, energetic & sincere. He can work hard and he is a good resource for the company. I wish him every success in his life."

—**Ashraf Khan**, *Head of IPT, ADN Telecom Limited*, worked with Palash at BEXIMCO Limited, IT Division

"He is one of the most talented network guru I've worked with. Very hard working and dedicated to the company. And also very focussed on his vision. I wish him success in every part of life. Thanks, Shamael"

—**Shamael Anwar**, *Head of Tech Support, Bangladesh Export Import Company Limited, IT Division*, worked indirectly for Palash at Aamra Networks Limited [former Global Online Services Ltd.]

"I know Palash as a very industrious & studious person. He is very good as a technical professional. He has the sound knowledge of designing, configuring and maintaining of IP network and Network Operations Center for an ISP. He is also very friendly with the colleagues. I have seen him in many difficult technical situations, where he maintained his cool and solved the problems satisfactorily. My best wishes for him."

—**Mohd. Mashiul Huq**, *Senior Consultant, Rosenberger Technologies (Bangladesh) Limited*, managed Palash indirectly at Alap Communication Limited

Rob Riker, CCIE

Greater Milwaukee Area

Sr. Technical Instructor at Rikers Island Training

Summary

Certifications:

Cisco CCIE #50693

Cisco CCNP R&S

Cisco CCNP SP

Cisco CCNA Security

Cisco CCNA

Cisco CCENT

VMware VCP6-DCV

VMware VCP5-DCV

VMware VCA-DCV

Currently Studying for:

Cisco CCIE Service Provider

Cisco CCIE Security

Cisco CCIE Data Center

Cisco CCDE Design

I consider myself passionate about technology especially Networking and Server technologies.

I consider myself very calm under pressure and eager to get the job done. Through my experience in support of desktop, server and network technologies have enabled me to calmly and confidently handle stressful situations in a professional manner. I have always been a quick learner and enjoy learning new technologies. Learning new technologies has encouraged me to pursue CCIEs in Security, Data Center and Service Provider. I am also very passionate about virtualization, to me a very cool technology that has reshaped the way many companies do business. My aspirations are to be deeply knowledgeable in Cisco, VMware to be able to support and engineer any size environment.

Cisco equipment experienced working with:

Switches- 2950, 2960, 35xx/36xx/37xx/38xx, 4500, 65xx/68xx, Nexus 7k/5k/2k

Routers- 2900, 36/37/38/3900, 1800, 1900, 7200, 7600 and ASR1k/9k

Security- ASA 55xx/1000v VPN3000 IOS IPS/ZBFW

Wireless - WLC/vWLC, Controller and Standalone APs

IOS 12.x-15.x

IOS XR 4.3-6.0

Juniper equipment experienced working with:

Firewall: Netscreen 204/208, SSG 520/550, ISG2000s

VMware Platforms experienced working with:

Workstation, ESXi 4.1-5.5, vSphere Windows and Web Client, Windows/Appliance vCenter Server

Update Manager, Operations Manager

Experience

Founder and Sr. Technical Instructor at Rikers Island Training

January 2017 - Present (2 months)

Cisco and VMware technical training in course and video download, streaming formats. PDF based workbooks. Mentoring enthusiastic engineers on their rise to the top!

Sr. Network Engineer at Foot Locker

June 2016 - Present (9 months)

I act as a network SME on current network standards. I am routinely interacting with vendors, technology SME, trend followers to find the best mix of solutions. The network team is a solution provider for all the other teams that work inside FL IS&T to design, develop, engineer, deploy and optimize the network.

As part of the network engineering team, we're tasked with interpreting the needs of the business and providing solutions that will allow the business to meet their defined goals. Supporting the global LAN and WAN for core route/switch operations for the corporate and store networks. We work on a variety of projects ranging from small requests to multi-month design/engineering/deployment projects that reshape the operations of the network. Each engineer has their key strengths/weaknesses. My primary role on the team is to take the existing network and redefine it for the future to allow business growth.

Network growth, scale, security, flexibility, ease of management and operations are all key performance metrics used to gauge the current and future design/engineering that is eventually implemented. It is a very dynamic position, never a boring day and often full of team discussions.

The leadership is routinely engaging the network team in discussions of different projects that require certain network requirements. This can range from basic queries to multi-session design discussions with technical and leadership personnel involved to help drive the discussion, understand the needs, specify the scope and what is needed to achieve the outcome.

IT Instructor at INE, Inc

June 2015 - Present (1 year 9 months)

Develop and deliver content for INEs All Access Pass library.

Developed and Produced the following:

CCIE v5 Tech Series Courses

CCNP Route 642-902 Technology Course

CCNP Switch 642-813 Technology Course

Understanding Layer 2 Technologies Course

CCNA Routing & Switching ICND1

CCNA Routing & Switching ICND2

Intro to VMware vSphere 6.0

CCNA SP Technology Course: 640-875 SPNGN1

CCNA SP Technology Course: 640-878 SPNGN2

CCNP Service Provider 642-883 SP Route

CCNP Service Provider 642-885 SP Advanced Route

CCNP Service Provider 642-887 SP Core

CCNP Service Provider 642-889 SP Edge

Currently in the process of developing and producing:

CCIE Service Provider v4 Written and Lab

Owner and Sr. Network/Systems Engineer/Consultant at Riker Consulting

June 2009 - Present (7 years 9 months)

Provide local small businesses with on site and remote support for network and system issues. Handle a wide variety of technical issues as well as end user and senior leadership personnel. Provide a range of services and capabilities custom built for the client.

Sr. Network Engineer at MNJ Technologies

September 2015 - April 2016 (8 months)

Senior Engineer working on a variety of projects. Provided engineering reviews to SoWs for potential projects. Worked with the design/architecture team to ensure the design not only met the needs of the customer, that it would also allow for growth and flexibility as the network went through growth. Worked with the customer engineer to ensure that the design goals were met, providing them with insight to potential issues they may see moving forward and solutions to those issues.

Deployed and supported several designs often working with other engineers on large projects. Provided both onsite and remote support. Customer deployments varied from simple network refreshes of a few devices to completely replacing their core infrastructure. Worked on several projects on both Cisco and VMware equipment/software

Assisted other Jr and Mid level engineers on their projects and provided support when needed. Provided peer reviews on a regular basis. Hosted internal Cisco training for other engineers and helpdesk support personnel with an interest in learning networking technologies.

Lead engineer on spinning up new sites for customers and ensuring their environments worked as they were expected.

After the MNJ/Equivoice merger was made, my focused switch to a more Service provider role. Deploying new hardware for customer sites, configuring auto-failover, adding sites to the existing MPLS L3 VPN service. Working with other Equivoice engineers on upgrading and de-collapsing the MPLS core to enable growth and scale.

Sr. Network Engineer at CompuCom @ British Telecom

June 2015 - September 2015 (4 months)

As a member of the network design, engineering and deployment team I am responsible for overall network development to support the growing and constantly changing CNH global network infrastructure. I participate in capacity planning meetings to determine equipment for different deployment solutions. SME for network related issues and current deployments. Offer recommendations and guidance for existing designs for ease of management and deployment. Provide 3rd level support network related issues. Perform network assessments to determine network OS upgrades and configuration changes.

Network Solutions Architect at Experis @ Marcus Corporation

May 2015 - June 2015 (2 months)

Identify, isolate and breakdown network slowness issues in the Marcus Network. Provide Architecture guidance for growth and capacity planning as the Marcus Network takes on new business. Provide solutions via configuration, design and/or platform recommendations for issues found in the network and at the same time recommend upgrades that fall inside pre-existing budgets and assist the network team in implementing and optimizing their network for future growth.

Sr. Consulting Network Engineer at TEKsystems @ Kerry Group/Ingredients

December 2014 - April 2015 (5 months)

Provide Kerry network department engineering support for new Lync deployment and LAN/WAN upgrades. Design, implement and support QoS, Quality of Service for the Lync deployment.

Sr. Network Consulting Engineer at TEKsystems @ CCB, Inc.

September 2014 - November 2014 (3 months)

I provide CCB customers with an extensive networking background in the Cisco arena. I bring my previous network deployment, support and architecture experience to CCB customers so that they can fully utilize their networks to grow their business.

Network Infrastructure Engineer at Journal Communications

April 2014 - September 2014 (6 months)

As a member of the Network team I am responsible for the overall health and performance of the network. From monitoring and evaluation of logs to recommendations of upgrades and configuration changes. If a router, switch or firewall needs attending to it falls in my wheelhouse. Day to day operations include monitoring of all network devices and ensuring 99.999% uptime, upon notification of network issues - provide timely and accurate reporting updates to management for known issues. I also provide emergency response to network down emergency and work proactively to resolve network issues.

Projects are manager driven, whether a recommendation from the engineering team or a department request, the network dept. is responsible for the research and testing of various solutions to business needs. Various on going projects include, MPLS migration, equipment spec'ing, proposal and implementation. New Radio/TV station integration to Journal's network by aiding the existing Station's IT staff with guidance and support of their network into ours. Equipment upgrades to include consolidation of servers to a virtual environment and streamlining the local infrastructure to fit within Journal's goals and guidelines.

Network Engineer at PDS @ Broan-NuTone LLC

February 2014 - April 2014 (3 months)

Responsibilities range from escalated level 3 helpdesk issues, server administration to network monitoring. I currently work with SCCM 2007, Exchange, SharePoint and Active Directory, File and Print services. Work with ESXi 5.1 vCenter/vSphere, Cisco UCS, Cisco Route and switch for the Broan-Nutone part of the company. New computer builds, the digital and IP phones for Hartford location. I oversee all aspects of the IP data network, Cisco Routers and switches, wireless, voice, data center, firewalls. I used a variety of network tools, Solarwinds, Cisco Network Asst., SNMP, Syslog, Wireshark and Microsoft Net mon. I troubleshoot latency, slowness, degradation, authentication, connectivity for wired and wireless LAN. Work with sister companies to re-route traffic via BGP from other locations. MPLS I3 VPN monitoring with ISP.

Cisco Consulting Engineer at Randstad @ BMO Harris Bank

February 2014 - February 2014

Work as a design, deployment and support Engineer for BMO's network. Attend on site installs of new hardware at BMO branches, troubleshoot new implementations. Provide remote support for on site installations.

Network Engineer at Integrated Inventory Technology/ Sourcingtech

September 2013 - November 2013 (3 months)

I design, build, support and maintain the companies network. Work with the development team, help desk and technical support teams to improve the network and systems that use the network. Monitor and support the servers, VoIP system, wireless and VPN services. Migration from existing systems to a more highly available and scalable network.

Network Support Engineer at Randstad @ Fiserv

December 2012 - September 2013 (10 months)

Provide Level 2/3 support for clients. Support Frame Relay, ATM, MPLS L3 VPN, T1/T3 ISDN MetroE WAN connectivity. Work with ISP's and vendors to resolve client issues. Provide internal Fiserv network and clients with level 2 and 3 support. Work with the client via phone and remote support to troubleshoot both LAN/WAN/WLAN network issues. 24x7 monitoring of all WANLAN circuits provide proactive monitoring for the prevention of network down time. Errors/issues dealt with in a proactive manner and investigated to determine root cause and resolution, work with the vendor for vendor specific issues. Provide the clients with our findings and a fix/resolution to prevent network down time. Work with the client on CMN (client managed network) of new implementation, VoIP, VPN, Firewall or other related network issues. Mainly a break/fix support, work with the design team of both Fiserv and the client for best case results in new deployments. Provide the client with any network related information requested, bandwidth utilization, network top talkers, configuration issues.

Technology Specialist/ Systems Administrator at Zion Elementary School District 6

May 2012 - December 2012 (8 months)

Maintain and troubleshoot a wide variety of network, application, hardware and end-user and/or staff computer issues in-person and via remote access; Deployed all system images and software packages with Microsoft's SCCM 2007.WSUS for all updates for windows. Windows 7 Enterprise SP1/Windows Server 2003/08 for the entire district. 99% of district is Virtual running ESX5 and VMware Vsphere. 7 school district with around 1,200 PC/ Laptop computers in continuous deployment. 300 additional computers (laptops) for checkout in libraries between all schools for teachers and staff. Take care of network issues of all types from Demarcation to Edge and everything in between. 7 MDF's and 5 IDF's in 7 schools, all newly cabled and labeled. All Cisco routers and switches, 3COM voice gateways, APC UPS's, 3COM VoIP PoE phones in entire district.

4/30/12-5/21/12 Contract IT Consulting Burlington WI

Network/PC setup

Help setup, install and implement 450 user-3 location network. Ran cat5e UTP to 6 Cisco Catalyst 2900 series switches implementing 15 Vlans, RSTP, RIPv2 and ACLs for traffic with help from the network admin. Installed and implemented 250 computers, dells, 25 printers, HP and installed 3 physical and 12 VM servers running Server 2008 R2.

Education

Gateway Technical College

Associate of Arts and Sciences (A.A.S.), Network Specialist/Security Specialist (Still enrolled), 2011 - 2014

Activities and Societies: AITP Racine chapter

Apopka High School

Diploma, Computer Science, 1997 - 2001

VMware

Interests

I enjoy spending time with my wife and 2 boys. I enjoy movies, music, bicycle riding and getting my 2 boys to laugh so hard they fall over. My family is my life but technology pays the bills which, I have a heavy interest in networking technologies, route and switch, security, data center. I currently practice my skills and learn new ones using GNS3 and the rack of routers and switches I have in my home lab. You can catch me teaching/studying/labbing on my YouTube channel, search for Robert Riker (I have around 200 videos)

Rob Riker, CCIE

Greater Milwaukee Area

Sr. Technical Instructor at Rikers Island Training



Marc Edwards

San Francisco Bay Area

Network Technologist

Summary

Technology professional with exceptional track record engineering, implementing, and supporting reliable digital communication systems. Working with customers of all sizes and industries providing visionary technical leadership and successful execution of information technology projects. Executive level acumen able to communicate a value proposition with the full spectrum of decision makers.

Experience

Sr. Network Engineer at Seagate

August 2014 - Present (2 years 7 months)

Engineering lead for the world wide organization. Improving daily operations in conjunction with ensuring successful merger, acquisition, and divestiture activity globally. Supporting IP address management, systems integrations, routing, switching, WAN optimization, application performance, and secure communications for hybrid (on premises and cloud) environments.

Systems Engineer at Cisco

April 2013 - August 2014 (1 year 5 months)

FY '14' SE of the year for Silicon Valley territory

Network Engineer - Unified Communications at Plantronics

July 2011 - April 2013 (1 year 10 months)

Network Analyst at Washoe County School District

October 2008 - July 2011 (2 years 10 months)

IT Consultant at TELNETEK

February 2008 - October 2008 (9 months)

Cisco, Microsoft, and Dell partner solutions provider.

IT Support Specialist at Booth Creek Ski Holdings Inc.

August 2006 - February 2008 (1 year 7 months)

IT Support Specialist at Washoe County

February 2005 - January 2006 (1 year)

Network Installation Technician at Communication Installation Services

May 2004 - February 2005 (10 months)

Network Intern at Washoe County

August 2003 - February 2004 (7 months)

Education

University of Nevada, Reno

BS, Information Systems, 2001 - 2003

Interests

technology, snowboarding, skiing, mt.biking, baseball, travel, family

Marc Edwards

San Francisco Bay Area

Network Technologist



10 people have recommended Marc

"I've worked with Marc at Plantronics for just over the last year and a half. During that time, he has continually shown outstanding collaboration skills and a strong drive to improve his already considerable technical skill set. He has been an early adopter, and frequent contributor to the corporate social business platform which has allowed others to benefit from his experience as a CCIE -- which he also earned while at Plantronics. His ability to see the larger picture of an issue, communicate effectively, and facilitate solutions is a huge asset to the team."

—**Don Moulds**, *Senior Cloud Operations Engineer, Lytro Inc.*, worked with Marc at Plantronics

"Marc is very knowledgeable in the IT field and has a sense of urgency on resolving issues."

—**Julie Maurer**, *Vice President of Marketing, Silverado Resort*, worked with Marc at Booth Creek Ski Holdings Inc.

"Marc is a very talented, intelligent person with a natural knack for technology of all kinds. He is detail oriented and welcomes intellectual and technological challenges. He is also very warm and personable, well grounded, easy going. A team player. I would recommend him for any technology developer/engineer/administrator employment without reservation. Marc is truly, in every aspect, a 21st century man."

—**Phil Chitren**, *Senior Network Engineer, Washoe County IT*, worked directly with Marc at Washoe County

"I've enjoyed working with Marc for the past few years at Seagate. He's got a broad technical view of network architecture and has a strategic mind for where to invest resources."

—**Mike Hunter**, *Senior eSecurity Manager, Seagate Technology*, managed Marc indirectly at Seagate

"Marc is, without question, one of the most competent IT professionals that I have had the opportunity to work with. In Emergency Management, the ability for us to rely on multiple types of technology to get our jobs done is essential. We need to have people that we work with in IT that understand our mission and can support us. Marc is one of these people for me."

—**Chris Smith**, *FEMA Office of Response and Recovery, Recovery Directorate, Director, Individual Assistance Division, U.S. Department of Homeland Security*, managed Marc indirectly at Washoe County School District

"Marc was a valuable asset to our team at Cisco. He possesses a strong work ethic and solid interpersonal skills for connecting with all personality types. In addition, he is a technical expert that leads by example. I found his ability to see the bigger picture and connect with our clients so naturally to be of great value to our sales team. I could always count on Marc to deliver."

—**Lauren Johnson**, *Global Service Provider Account Manager, Cisco*, worked directly with Marc at Cisco

"I have worked with Marc on a couple of projects at Plantronics. He takes initiative to drive projects and make sure that they are completed in a timely manner. His feedback and insight on all the requirements are always spot on. He paid close attention to detail and always suggested great solutions to difficult problems. I wish him the very best in his future endeavors."

—**Sunil Dsouza**, *Sr. Account Manager, Strategic Alliances, Plantronics*, worked with Marc at Plantronics

"Marc is a great asset to a technology department and a company as a whole. His technical knowledge is in depth and his desire to learn is always apparent. In addition, Marc is a reliable team player who can step into many roles to see a project to completion."

—**Josh Finke**, *Senior Director Sales Engineering & Architectures, Iron Bow Technologies*, worked directly with Marc at Booth Creek Ski Holdings Inc.

"I had the pleasure of working with Marc for close to a year. As a Systems Engineer in the field Marc was required to have broad knowledge of several IT disciplines. He did this masterfully. Beyond the knowledge he worked to maintain, Marc was always eager to pick up new products and concepts. He was key within his region to bring a new product line to market and prove it could fit within his customer base. Beyond that Marc possess great interpersonal skills. He ensures he builds a relationship and partnership with his customers and peers. When Marc ran into a road block he knew how to quickly and efficiently navigate around it, and who to go to for help. I highly recommend Marc, he will be a valuable asset to any team he joins. Joe"

—**Joe Onisick**, *Director, Technical Marketing at INSBU, Cisco*, managed Marc indirectly at Cisco

"Marc is a focused, competent, results-oriented Network Engineer who gets the job done. He is a pleasure to work with, a great team collaborator and communicator, and has a deep understanding of networking technology. I've enjoyed working with Mark on several UC networking projects and would highly recommend him as a great addition to any IT network organization."

—**Rick Riggan**, *Unified Communications Systems Engineer, Plantronics*, worked with Marc at Plantronics

David Quiñones

Dallas/Fort Worth Area

Senior Network Engineer at Sabre Corporation

Summary

- Demonstrated ability to streamline network architectures and operations to correspond with business objectives. LAN/WAN design and implementation deploying Juniper, Cisco and Nortel, Tellabs, Routing & switching and VPN.
- Hands-on working knowledge in communication systems including SONET, TDMA, GSM, GPRS, UMTS, TCP/IP, WLAN and security.
- Network analysis with various technologies : HP Openview, Netcool, HPQC, Netscout, Centreon/Nagios, Agilent N2X, Fluke technologies, Spectrum Analyzer, NIKSUN NETVCR and Wireshark.

Specialties: A Network Engineer with excellent customer support and experience ranging from Systems Integration to Network Operations. Ability to implement wired and wireless networking architectures to correspond with business objectives. Fluent in spanish.

Experience

Senior Network Engineer at Sabre Corporation

May 2016 - Present (10 months)

I am a Sr. Network Engineer providing end-to-end network solutions with experience across multiple platforms ranging from F5/Citrix load balancers to Cisco/Juniper routers & switches and firewalls.

Sr. Network Engineer at CSC - Computer Sciences Corporation

June 2013 - August 2015 (2 years 3 months)

- Provide operational global network support to DHS, TSA, FAMS, US Embassy's and an escalation point to my peers.
- Track issues through ticketing system, call out circuits to carriers and perform follow-ups.
- Manage tickets to ensure issues are recorded, tracked, resolved, and follow-ups completed within SLA.
- Provide configurations, troubleshooting and best practices to customers.
- Troubleshoot network issues, provide fault isolation and root cause analysis for complex technical issues.
- Manage applications, device availability and network stability.
- Provide F5 BigIP load balancing support of TSA applications.

Systems Specialist Level II at Citi

August 2012 - December 2014 (2 years 5 months)

Responsibilities:

- Provide TierII support for Citi's global network operations with a focus on network infrastructure. Fast pace support of over 45,000 Cisco nodes, 20,000 firewalls and 35,000 data circuits across 103 countries.

Hands on support for inter-networking technology solutions such as:

- Load Balancing (F5 and Citrix)
- Juniper Routers, SRX, MX960
- WAN Accelerators (Riverbed)
- VoIP Appliances (Avaya and Cisco)
- WiFi/Wireless communications support (Cisco)
- Support of other small pockets of both new and legacy inter-networking technologies
- Perform hardware and software upgrades for networking devices as needed for implementation
- Edit/maintain scripts and templates for network implementation tasks
- Responsible for execution of network changes on internal and customer facing network (routing and switching) infrastructure and application (firewall and load balancing) devices.
- Work directly with CBNA, CFNA, and third party customers to validate, confirm and assess their application connectivity requirements after change execution.
- Configured Core Juniper MX960 and Cisco Layer 2 & 3 protocols OSPF/BGP/MPLS/IPSEC/HSRP, Netflow and IP accounting.
- Configuration of Wireless and Ad-Hoc Networks, IEEE 802.1x, IEEE 802.11x, Private and Guest networks.
- Performed all Break/Fix hardware replacements of routers and switches, data circuits at Datacenters, branches and vendors globally.
- Performed all hardware upgrades & replacements: Riverbed, F5, Juniper, Arista switches and Cisco, Chassis/ cards/power supplies, Cisco WLC, access points and configurations pushes.
- Provide Checkpoint, Palo Alto and Juniper Firewall hardware support; isolate from network, disabling interfaces and routing for hardware replacement.
- Upload/download configurations through HPNA system.
- Track issues through ticketing system, call out circuits to carriers and perform follow-ups.
- Provide operational hardware support on Checkpoint, Juniper, Palo Alto firewalls.

Network Engineer at Northrop Grumman Information Systems

May 2010 - July 2012 (2 years 3 months)

Enterprise network support for Triumph Aerostructures/Vought Aircraft Division.

- Provided implementation, configuration, monitoring and troubleshooting activities for network hardware and management platforms.
- Resolve highly complex networking issues over multiple hardware and software environments in an expedient manner.
- Coordinated and performed network router, switch, and wireless access point installs, adds, moves, and changes in accordance with user timing and needs and to minimize impact on users resulting from maintenance activities.

- Conducted wireless security assessments
- Conducted social engineering assessments
- Familiarity with penetration testing tools such as BackTrack, Nessus, nmap, MetaSploit, vulnerability scanning tools, tcpdump, Wireshark, Netstumbler, Nikto, etc.
- Recommended and implemented improvements to the existing architecture of the network that will improve network reliability and data throughput.
- Provided network engineering, design and project implementation guidance and support. This includes Enterprise, corporate, and partner networks.
- Produce reports and documentation on the existing network configuration as required.
- Rapidly established a good working relationship with customers and other professionals
- Tested and evaluated new network technologies such as Fluke, SolarWinds and Manage Engine.
- Participated in 7x24x365 on-call operations for network infrastructure.

Wireless Engineer (Contract) at American Airlines

April 2010 - May 2010 (2 months)

Primary Responsibilities:

- Provided day to day support of AA WLAN - Designs, implementation and troubleshoot wireless network infrastructure to meet internal customer's needs.
- Conducted wireless site surveys and made recommendations based on survey results.
- Troubleshoot wireless networks by using a variety of test tools.
- Utilize wireless protocols and frequencies in the field
- Configure wireless infrastructure hardware and software
- Researches wireless based technology and trains on current materials
- Responsible for project documentation and deliverables
- Provide Tier 3 support for wireless technicians and internal customers.
- Supporting installation, maintenance, enhancements and configuration of wireless infrastructure in support of Netmotion mobility solutions utilized in the American Airlines environment.
- Support the introduction of new software releases for wireless network elements such as data cards, wireless phone upgrades, etc.
- Worked with Operations and Engineering on the priority of issues in order to resolve customer impacting issues and providing on call after hours network support.
- Assist with the creation and implementation of documentation and procedures to support operation of the network.
- Troubleshooting, tracking, and resolution of day-to-day wireless device and network issues related to projects.
- Open and close service requests, as well as manage the classification, assignment, tracking, and completion of requests.
- Interaction with hardware vendors and industry partners.

Network Integration & Test Engineer (Contract) at Verizon Business

July 2008 - December 2009 (1 year 6 months)

Perform network interoperability and test of MPLS L2 end to end switching from CE to PE. Test infrastructure and traffic functionality of EVPLS, RSVP, SONET, OSPF, rate limiting, policing, VLAN tagging, swapping, and stacking. Configuration and testing of Cisco GSR, Juniper MX/M & T series and Tellabs 8860 switch.

Network Engineer at Ericsson (Contract) at Avion Systems

2008 - 2008

Front Office Support PPAS network.

Network Engineer at Ericsson

2001 - 2008 (7 years)

Back Office support of Mobility services including GSM, GPRS, UMTS, and HSPA. Strong knowledge of both GSM network architecture and operational support of mobility networks including RAN, Backhaul, provisioning, Roaming, billing, OSS systems.

Network Analyst at Fidelity Investments

2002 - 2006 (4 years)

Tech Support at Sabre Holdings

1990 - 2001 (11 years)

Support travel agency network infrastructure technologies; Frame relay, novell netware, Windows and remote access.

Education

DeVry Institute of Technology

AAS, Electronics, 1987 - 1989

Activities and Societies: SHPE student counsel

Interests

Astronomy, Traveling, Art, Music, Hunting & Fishing.

David Quiñones

Dallas/Fort Worth Area

Senior Network Engineer at Sabre Corporation



1 person has recommended David

"David is one of our key contributors for Converged Ethernet Access. He continues to be part of our success in delivering new products and features to our Private IP/MPLS global service offering. He has a great deal of layer 2 switching and networking experience that makes him an invaluable member of our team."

—**Greg Hutton, BSEE, MBA, PMP**, *Sr. Manager, Virtualization Planning, Verizon*, worked with David at Verizon Business

TOBY JORDAN

Washington D.C. Metro Area

Information Security engineer Principal

Summary

Network and Intelligence Engineer, possesses over 20 years of experience in the Military and Civilian Sector, leadership and managerial expertise in all network security operation environments. Well diverse in both network malware analysis and Sigint Intelligence analysis; able to use and implement the OSI model, TCP/IP, ArcSight, Snort, Splunk, Sourcefire, OSSEC, and various other monitoring and trouble-shooting tools on a daily basis. The ability to analyze Signal Intelligence collection, dataflow, scripting, counter-terrorism, target analysis, Satellite communication, regional and site development, and cable installation. Implement Standard Operating Procedures for a variety of operating system equipment such as servers, routers, modems, and other related hardware use to getting the mission done in a timely manner.

Experience

Information Security engineer Principal at Government Contractor

June 2015 - Present (1 year 9 months)

- Conducted traceroutes to discover access routers to name server, mail server, and web host locations. Monitor and report on trends and activity on network sensor platforms.
- Risk Management: Protected vulnerable networks following detailed risk assessments. Guided cross-functional teams in the design, validation, acceptance testing and implementation of secure, networked communications across remote sites for several key clients.
- Monitor and analyze signature-based IDS alerts and associated packet (PCAP) data. Analyze network flow data for anomalies and to correlate reporting with enterprise-wide network activity. Document key event details and analytic findings in an incident management system
- Investigate potential or actual security violations or incidents in an effort to identify issues and areas that require new security measures or policy changes. Perform malware analysis on suspicious anomalies and advance persistent threats.
- Technical analysis of network activity; the analyst monitors and evaluates network event data, signature-based IDS events and full packet capture (PCAP) data

Senior Network Security Engineer at Elite Technical

September 2014 - Present (2 years 6 months)

- Performed network security monitoring, event analysis, remediation, incident escalation and impact analysis while making sure the network stayed consistent.
- Perform emergency response for various clients running on a Windows NT or VMware platform. Work various maintenance problems and configuration issues.

- Maintaining required product environments for the entire Customer Care and Technical Support Organization. Acted as a back-up for Tier 2 Technical Support Engineers.
- Security risks with systems or practices performed, worked with security monitoring partner to build even, trend and analysis system.
- Expert in trouble shooting and maintaining the existing network system.
- Ensure integrity of the network infrastructure, and work with the IT support team. Prepare VOIP, routing and switching equipment configuration. Install network hardware and software and improve enterprise networking systems
- Collect incident and investigation metrics and trending data, identify key trends, and provide situational awareness on these trends

Network Network IDS Analyst at Northrop Grumman Corporation

September 2012 - September 2014 (2 years 1 month)

- Tier 3 Tech support, final escalation point for Customer service and technical support. Work technical issues that cannot be resolve by lower level support staff. Research and develop incident reports and documentation for collaboration with other analysts.
- Use various tools such as ArcSight, Sourcefire, Splunk, Snort, and Wireshark to respond security events and incidents from various NOC and SOC locations around the world that has lost data, potential virus infections, and intrusion alerts within 30 minutes of receipt of event/incident modification.
- Monitor the security of critical systems (e.g., e-mail servers, database servers, web servers, etc) and changes to highly sensitive computer security controls to ensure appropriate system administrative actions, investigate and report on noted irregularities
- Provided understanding of how US-CERT conducts network analysis and network intelligence analysis for mission critical tools.
- Performs functional analysis, timeline analysis, detail requirements that are allocated for customer requirements then translated into hardware and software specifications. Pioneered quality assurance on contract deliverables, monthly status reports, and task closeout procedures.
- Provide rapid response in the event of a security incident. Damage assessed and contained quickly; customer data protected; the root cause found, accurate record of events and losses generated. High profile responsibility, involves the cooperation of several different work areas.
- Assisted with program management and oversight as part of the engineering team on variety of network assessments and documentation.

Senior Network Security Engineer at DCCA

May 2010 - September 2012 (2 years 5 months)

- Identify & extract network indicators from incident reporting and published technical advisories/bulletins
- Provided understanding of the network analyst and network intelligence analyst tactical, operational, and strategic duties and responsibilities to facilitate US-CERT reorganization.

- Evaluated unclassified target networks at the classified level to pinpoint vulnerabilities and develop attack plans, targeting methodologies with impact and feasibility risk calculations, evaluated system architectures, and crafted personnel, resources, knowledge, cost, and timeline estimates for an attack
- Conducted research, shaped team and technical whitepaper clients via direct interaction with clients, and served as a subject matter expert for military-related scenarios.
- Provided Technical Support on Engineering, Installation, Operations and Maintenance of GSM Systems (Global System for Mobile Communications)
- Technical liaison between NSA and the HAIPE stakeholder community (vendors, coalition partners, and other agencies) for all formal and informal communication including information sharing, data calls, and facilitating and presenting at working group meetings.
- Intrusion detection, virus protection, and other investigative responsibilities, such as forensics, data analysis, customer follow-up, and briefings

Network Team Lead at Government

2006 - 2010 (4 years)

- Managed, monitored, and operated a 24x7 Operation Watch Floor where I maintain control and set priorities on over 30 different Systems and programs (both Local and OCONUS) using dataflow charts, SONET, Maxview, SDH, Netbotz, Hp Openview, Satellite identification, TDM/PCM, Cisco routers and Crypto encryption machines.
- Prepared briefings including target information and key findings for U.S. Government client.
- Researched and performed network intelligence analysis with a combination of network analysis tools, open source information, and hypothetical examples of classified information to conduct targeted searches against nation-state, organized crime, and terrorist organization threat actors for the purposes of attribution.
- Researched and performed email analysis. Performed open source Google hacking analysis with targeted open source web browser and metadata searches.

Sigint Mission Manager at United States Air Force

1993 - 2005 (12 years)

- Monitored and reported on international information through various channels of communication and exploits which were used for determining foreign military capabilities. Reviewed and wrote Mission Control Notes (MCN) and SOP's.
- Manage and monitor collection, analysis, and reporting of Critical Information that was used to report to Executive management and DOD. Performed quality control, equipment maintenance and performance reports, and personnel award programs. Helped and assisted in relieving demodulating, visually displaying, and formatting of non-morse data transmissions on a day to day basis.
- Planned, Directed and Coordinated On-the-job training used to support the Watch floor and fulfill customer(s) different guidelines Sop's and directives. .
- Skilled in utilizing specialized knowledge and advanced analytical strategies to understand and access threats from overseas and home-grown terrorist activity.

- Researching, reviewing, collating and evaluating raw information, and analyzing intelligence information to include conduct timeline and relationship to link analysis.

Education

University of Maryland Baltimore County

Bachelor of Science (BS), Computer and Information Systems Security/Information Assurance, 2012 - 2015

Anne Arundel Community College

Dual Major, Business, Management and Information Management, 2002 - 2004

TOBY JORDAN

Washington D.C. Metro Area

Information Security engineer Principal



Scott Kelsey

Santa Barbara, California Area

Network Engineer, Senior at QAD

Summary

VMware:

VMware Certified Professional 6 (VCP 6 - DCV)

VMware Certified Professional 5 (VCP 5)

vSphere 4 Enterprise (trained)

Cisco Systems:

CCNP

CCNA

CCDA

Microsoft:

MCSA+Security 2003

MCP NT4

Apple:

ACTC 10.2

CompTIA:

Security+

Network+

A+

Experience

Network Engineer, Senior at QAD

July 2016 - Present (8 months)

Manager of Vendor Services at California Wine Festival

July 2012 - Present (4 years 8 months)

Take care of the wine makers before, during, and after the festival.

Manage the overall functioning of the festival under direction of the Executive Director.

Network & Systems Manager at Pemko Mfg / ASSA ABLOY

May 2006 - July 2016 (10 years 3 months)

Network / Systems Engineer at Home Savings Mortgage

July 2005 - June 2006 (1 year)

Technical Specialist at Interlink Electronics

September 2004 - July 2005 (11 months)

Sr. Desktop Support Lead at Les Schwab Tire Centers

February 2001 - July 2004 (3 years 6 months)

Consultant at Microwing Inc.

August 1999 - February 2001 (1 year 7 months)

Supported Microwing's customers in all IT-related functions, mostly tied to Novell NetWare and desktop support. Served the Central Oregon area.

Instructor at Grays Harbor College

January 1999 - June 1999 (6 months)

Taught MS NT4 Networking Essentials, Windows 95, and Office 95.

Customer Service / Data Processing at Pacific County PUD #2

September 1994 - October 1997 (3 years 2 months)

Education**Grays Harbor College**

Information Technology, 1998 - 1999

Carpinteria High School

High School, 1987 - 1990

Scott Kelsey

Santa Barbara, California Area

Network Engineer, Senior at QAD



1 person has recommended Scott

"Working with Scott was a great experience. I was able to gain many valuable skills while being trained by him. He was always patient and detailed when providing direction. The large-scale management that he provided was impressive, due to the fact that we had many employees in our location and in 2 other remote offices across and out of the country. He is very organized, efficient, highly trained, and excels in IT project management and deployment."

—**Javi Godinez**, *Operations Manager, Celebrity Auction*, reported to Scott at Pemko Mfg / ASSA ABLOY

Kevin R. Mitchell

Dallas/Fort Worth Area

Sr. Information Security Engineer at Toyota Financial Services

Summary

- Highly proficient in delivering world-class Enterprise Managed Security Services, and Information Technology and Business Process Outsourcing to Government and Commercial clients.
 - Self-driven problem-solver with a proven ability to succeed in a diverse range of roles and responsibilities: strategic, tactical, and operational; and to drive success and collaboration across large, disparate, and globally distributed enterprise.
 - Over fifteen years of Information Security Management and Engineering experience.
 - Strong background in Network and Web Application Security, Intrusion Detection and Prevention, Endpoint Protection, Encryption Services and Vulnerability Management.
 - Extensive, hands-on expertise with most popular Operating Systems, Networking / Security Devices, and Security Applications including:
 - SIEM: IBM QRadar, RSA enVision, Splunk
 - IDS/IPS: Sourcefire NGIPS, McAfee Intrushield, ISS RealSecure, Snort
 - Endpoint: Websense Endpoint Agent, McAfee HIPS, Cisco CSA
 - Web Filtering: Websense Triton, Ironport, Bluecoat
 - Firewall: Checkpoint NGAI, Nokia IPSO, Cisco PIX
 - Multi-Factor Authentication: RSA SecurID, Duo Security
 - Encryption: PGP, BitLocker, TrueCrypt
 - AntiVirus: McAfee w/ ePO, Symantec SEP, MS Forefront
 - Vulnerability Assessment: Rapid7 NeXpose, QualysGuard, Tenable Nessus, Critical Watch, ISS Internet Scanner, GFI Languard, eEye Retina
 - Penetration Testing: Kali, Metasploit, Core Impact, Immunity Canvas
 - Ranked Top Networking Instructor in the Nation by CLC, Inc. for 1998 and 1999.
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Experience

Sr. Information Security Engineer at Toyota Financial Services (contract via Collabera)

September 2016 - Present (6 months)

Sr. Systems Security Engineer at Southwest Airlines (contract via TRG)

May 2015 - July 2016 (1 year 3 months)

As Sr. Systems Security Engineer for the Southwest Airlines Audit and Compliance Team, I was responsible for SWA's internal vulnerability assessment, reporting, and remediation activities supporting our regulatory compliance requirements (Primarily PCI DSS and SOX); as well as serving as direct liaison and poc to our

external QSA / ASV. I designed, deployed, and administered an enterprise-level Vulnerability Management solution to replace an existing legacy solution that was no longer adequate for SWA's needs.

Senior Information Security Engineer at GAF Materials Corporation (contract via Dexter Technologies)

December 2013 - April 2015 (1 year 5 months)

Designed and deployed Sourcefire Next-Generation Intrusion Prevention System (NGIPS), with Cisco Advanced Malware Protection (AMP), across all GAF sites and datacenters, our co-location facility, and financial services partner. Co-managed implementation of IBM QRadar SIEM, and integration with Sourcefire NGIPS. Conducted ad-hoc and recurring Vulnerability Assessments and Penetration Testing of GAF assets, as well as Security Design Reviews and Application Testing for both COTS and internally-developed applications. Verified GAF's adherence to all applicable compliance and regulatory guidelines including PCI, NACHA, and OCIE. Authored multiple GAF Information Security Policies, Procedures, Standards and Advisories including but not limited to GAF Computer Security Incident Response Plan (CSIRP), Secure Application Design Guidelines, Security Awareness Training, Malware/Data-Breach Advisories, and communications, reporting and metrics to GAF leadership.

Senior Information Security Analyst at XTO Energy (contract via Insight Global)

April 2013 - November 2013 (8 months)

Architected, deployed and administered enterprise Vulnerability Management Services. Configured monthly, recurring vulnerability assessment scanning of all corporate assets. Drove remediation efforts and integrated VA into server build and patching processes. Decommissioned and replaced un-scalable legacy vulnerability assessment solution with robust, scalable/extensible, distributed solution engineered to accommodate existing requirements and anticipated future growth.

Director of Information Security (Vulnerability Management) at Xerox

June 2010 - November 2012 (2 years 6 months)

I oversaw and directed the strategic, tactical and operational activities of a large, diverse, and globally-distributed team of Information Security Managers, Engineers and SOC Analysts. My functional delivery towers included the Xerox Services Security Engineering Group, Global Security Operations Center, Endpoint Protection Team, and Vulnerability Management Group. Security services delivered out of my organization included IDS/IPS monitoring and alerting, Security Incident and Event Management, Antivirus / HIPS / Malware Protection, Security Portal Development, and Vulnerability Assessment and Management services.

Director of Information Security (Encryption Services) at Xerox

September 2009 - June 2010 (10 months)

Directed the operations of the Xerox Encryption Services Group, including securely encrypting over 50,000 globally distributed endpoints, and initiating backup tape encryption and key management using PGP and IBM TKLM. Managed the development of SaFTPaS, an encrypted server-to-server file transfer solution for securing sensitive file transfers between Xerox Services and our clients.

Information Security Manager (Encryption Services) at Xerox

October 2007 - September 2009 (2 years)

My team designed, deployed, and managed the Secure Large-File Transfer Service; an enterprise-wide secure large-file encryption and delivery solution. We were also tasked with identifying unsecured data transfer and storage applications across Xerox Services, and assisting process owners with integrating encryption and key management into their existing or planned applications.

Senior Information Security Engineer at Xerox

May 2005 - October 2007 (2 years 6 months)

Primary responsibilities were global rollout of the Xerox Services Vulnerability Assessment Service and Host Intrusion Prevention programs for Xerox Services and our clients. Additional duties included conducting vulnerability assessments, penetration tests, and wireless audits of Xerox Service's internal and client networks, providing on-call technical support and guidance to the security analysts in the Xerox Services SOC, taking a leadership role on high severity incidents, and designing and delivering custom technical training on information security topics.

Information Security Instructor at Ethical HackerZ

July 2002 - April 2005 (2 years 10 months)

Performed information security training for our Fortune 100 banking and financial services clients on Network and Web Application Security, Penetration Testing, IT Controls and Audit Methodologies, and current regulatory compliance laws and guidelines including PCI, Sarbanes-Oxley, GLBA, HIPAA and ISO-17799; using multiple vendor-specific and open-source tools like Nessus, nMAP, Netcat, Internet Scanner, Immunity Canvas, Metasploit Framework, etc...

Information Security Engineer at IBM Internet Security Systems

January 2000 - June 2002 (2 years 6 months)

Designed and delivered consulting, implementation, technical support, and certification training services for all ISS and Check Point security solutions including RealSecure, Internet Scanner, System Scanner, Database Scanner, and Firewall-1 and VPN-1 across a wide range of network operating systems including WinNT/2K/XP, Solaris 7 and 8, multiple Linux distributions, FreeBSD and Nokia IPSO.

Technical Trainer at TEKsystems

January 1999 - January 2000 (1 year 1 month)

In addition to Windows 2000 and Novell NetWare certification training, my responsibilities included working directly with company management to actively assess, diagnose, and intervene in areas regarding technical proficiency of our consultants and contractors.

Network Engineering Manager at Computer Learning Centers, Inc.

March 1997 - January 1999 (1 year 11 months)

Managed CLC Garland's Network Engineering and Management program including the daily scheduling and supervision of twelve networking instructors, optimizing and securing our corporate servers, assisting

in the design and implementation of our corporate VPN, and designing and teaching certification classes on Windows NT and Novell NetWare.

Security Engineer at McAfee / NAI (contract via CTG)

January 1996 - February 1997 (1 year 2 months)

Responsible for consulting, implementation, support, and training on all of NAI's Network Security and SNMP-based Network Management products including PGP, CyberCop Scanner and Monitor, McAfee and Gauntlet Firewalls, SiteMeter / SiteInventory, and Sniffer Pro.

Technical Trainer at Software Academy

October 1994 - January 1996 (1 year 4 months)

Trained end-users daily on a wide variety of applications software and operating systems including MS Office, Lotus SmartSuite, Novell PerfectOffice, MS-DOS, Windows 3.1, WFW 3.11, Windows 95, and customized customer applications. I taught both at Software Academy and on-site at customer locations and was selected to represent Software Academy for several of our largest primary accounts, traveling to their sites nationwide to develop and deliver training. In all the time that I taught at Software Academy, my customer evaluations remained consistently excellent; well above the 95th percentile.

Group Manager at Stream Global Services

February 1992 - October 1994 (2 years 9 months)

Received the Most Valuable Player award and the Peer-to-Peer award and was promoted to Mentor of the MS-UK Excel team. Provided 3rd-level support for over 20 MS Excel support reps, including Mentor-Line support, escalations, coaching, call monitoring, and product training. Promoted to Group Manager of the MS-UK Excel team. Tripled projected earnings within the first two months while maintaining an average customer service level of 90% and higher.

Education

Eastfield College

AAS, Computer Science, 1990 - 1992

Interests

Information Security, Archery, Stuntkites

Kevin R. Mitchell

Dallas/Fort Worth Area

Sr. Information Security Engineer at Toyota Financial Services



9 people have recommended Kevin R.

"Kevin possesses a great sense and work ethic for providing superior customer service. Kevin developed a successful managed vulnerability assessment practice that provides compelling value and service for our internal and external customers. This success, however, only barely scratches the surface of Kevin's capabilities and contributions as a competent Security Practitioner who can lead, deliver, and instruct in a variety of subject matters, as evidenced by his vast experience and certifications. Kevin is valuable member of our services team who I highly recommend and appreciate."

—**Ed Higgins**, *Executive Vice President, Professional Services, Rackwise*, managed Kevin R. indirectly at Xerox

"I've seen Kevin Mitchell balance the day-to-day details and strategic goals in a masterful way to enable his teams to achieve beyond what would normally be possible. Kevin's communication skills enabled us, as an outside vendor, to participate and contribute at the team level for him, and allowed stakeholders in his process to drive to better results."

—**Eva Bunker**, *Sr. Product Manager, Alert Logic*, was with another company when working with Kevin R. at Xerox

"Kevin's dedication and attention to detail are the reasons behind the success of the Vulnerability Assessment program at ACS. Kevin has singlehandedly built a program that is robust, and delivers tremendous value to both ACS business units, as well as to our customers. ACS success in the Vulnerability Management arena is directly attributable to Kevin's efforts. His level of knowledge and experience in the security space make Kevin a key member of the Security Engineering team."

—**John Payton**, *Director of Information Security, Application and Platform Security, American Express Global Business Travel*, managed Kevin R. at Xerox

"Kevin is one of the best directors I've had the opportunity to work for. His extensive background in different areas of Information Security enables him to bring a Comprehensive Security Posture to any organization. He is a talented Information Security Professional that knows how to get things done."

—**Eric Taylor**, *Information Security Director, Atos*, reported to Kevin R. at Xerox

"Kevin is a consummate professional. His willingness to support both customers and co-workers surpass all expectations. His technical prowess regarding information security is a valuable asset to the company. In addition, his customer facing skills are matchless. Kevin is an immense benefit to any organization."

—**Jeremy LaChausse**, *Senior Security Systems Specialist, Dell*, worked directly with Kevin R. at Xerox

"I've worked for many directors over the years, but Kevin was far and away the most effective and capable director I've had the pleasure of serving. Kevin was my mentor and taught me a lot about how to survive and even flourish in the tumultuous environment of an outsourcing company."

—**Craig Engel**, *Security Manager, ACS, Inc.*, reported to Kevin R. at Xerox

"Kevin is a top-notch professional and an asset to any organization lucky enough to have him."

—**Colin Grady**, *Research Engineer, Talos Group, Cisco*, managed Kevin R. indirectly at Xerox

"Kevin is an experienced Security engineer and director. His excellent ability to lead individuals can't be compared. He is always willing to learn and share his knowledge among his engineers and peers. The knowledge and experience he has in Security provides his customers with the best professional customer service. Kevin's ability to troubleshoot problems quickly and efficiently has saved millions for many clients. He would be an excellent addition to any companies Security department."

—**David McLaughlin**, *Asst Head of Cyber Security Ops Delivery, Atos*, worked directly with Kevin R. at Xerox

"Kevin is a very detailed intuitive person that strives to meet deliverables to customers. His customer focus puts him head and heels above the rest. I would recommend Kevin for any opportunity that he applies for."

—**Bill Bednarz**, *Senior Security Analyst, Greyhound Lines, Inc.*, reported to Kevin R. at Xerox

Johann Swartz

Houston, Texas Area

“There are far, far better things ahead than any we leave behind.” - C.S. Lewis

Summary

#VMWare vSphere implementation, upgrading and management on ESX and ESXi. Ranging from versions ESX3.0 to current ESXi6.0 environment.

#VMWare VCenter and vMA implementation and daily management of environment.

#VMWare SRM implementation and managed for DR (Disaster Recovery). Sizing DR solutions from colocation to hardware.

#VMware View Horizon for VDi (Virtual Desktop Infrastructure)– implementation, upgrading, management and mentoring helpdesk staff to familiarize them with the virtual environments – around 100 virtual desktops with four connection servers.

#Equallogic SAN management, implementation and management from iSCSI connections to direct-connect appliances. SSD, NLSAS and SATA.

#Server Blade implementation and management (hardware and/or software) via iKVM, CMC and/or Telnet/SSH.

#Checkpoint Firewalls implementation and management. Including Firewall-1 as well as edge devices, versions R54 to R77.30.

#Sonicwall NSA,N and TZ series - management and upgrading from versions 4 to 5.9.0, using subscriptions for deep packet scanning, gateway anti-virus, and IPS/IDS scanning.

#Management tools implemented and managed - SCCM, SCOM, Netwrix, vMA (vSphere Management Assistant), Solarwinds.

#Backup tools used/implemented and managed - Symantec Backup Exec, Dell vRanger 2012 and Netwrix for DNS and AD backup.

#Symantec Ghostcast and SCCM used for imaging client equipment.

#Active Directory managed and maintained for approximately 1000 users and 2500 nodes and 3000 external accounts.

#Microsoft Server implementation and management. Server 2003, Server 2008 R2, Server 2012 R2

#Microsoft OCS/ Lync 2010/2013 implementation and management.

#Symantec and Microsoft Endpoint Protection Anti-Virus implementation and management.

#Cisco - routers, switches, access points and controllers - implementation and management. Ranging from 1841-3560 routers, 3560, 3750 and 4500 switches, 1642,3602 LWAP's to 5508 WLC. Dell N2000 and N4000 switches.

Experience

Senior Security Engineer/Network Engineer II at C&J Energy Services

August 2015 - Present (1 year 7 months)

Systems Engineer IV at Robert Half Technology at C&J Energy Services

August 2015 - March 2016 (8 months)

- Cisco Firesight
- Email Gateway - Proofpoint implemented
- IDS - Alertlogic implemented
- IPS - with the Cisco Firesight
- Symantec Endpoint Protection rollout to 6000 clients and servers - implemented
- Syslog setup
- VMWare Administration of 400+ servers. Upgrading to latest patches and ESXi hosts to latest versions for vSphere and vCenter along with 32 hosts.
- Dell Equallogic SAN administration - upgraded firmware on 5-6 group members from versions 4.x to the latest 8.x versions.
- Nimble storage administration.
- Helped with coordination of physical server move to new offices, along with scheduled maintenance on datacenter servers - hardware and software/OS related. Ranging from 2003 to server 2012 R2.
- Implemented new DNS, DHCP and Radius servers for the new office in Server 2012 R2.
- Daily server administration.
- Cisco ASA5525 Administration via ASDM.
- Cisco Meraki wireless cloud implementation and setup using MR34 AP's.
- Cisco Nexus 2000 and 3000 implementation setup and configured as core/backbone, vlan setup etc. for MDF use.
- Cisco 2900 and 3700 series switches setup, and implemented in LDF's on different floors.
- Network solutions administration along with MX record changes and using DNS made easy (for external DNS), to add acquisitions for use to company's Exchange 2010 environment.
- Exchange server 2010 administration.

Senior Network Administrator at Mitsubishi Caterpillar Forklift America Inc. (MCFA)

May 2008 - July 2015 (7 years 3 months)

VMWare, Network Security and Integrity, Monitoring, Management, Checkpoint, Microsoft, Cisco Switches/Controllers/AP's, Dell, Server infrastructure, Storage infrastructure.

Network Administrator at Blinds.com

February 2007 - April 2008 (1 year 3 months)

Customer service relations, Networking, Security, Data integrity, Cisco, Avaya

Systems Analyst at Howco Group

October 2000 - February 2007 (6 years 5 months)

Network and helpdesk guru

Network Technician at Konica Minolta Business Solutions U.S.A., Inc.

January 1999 - October 2000 (1 year 10 months)

Network installs

Education

Microsoft

MCSE, Systems Engineering, 1999 - 2000

SBU

Bachelor of Applied Science (B.A.Sc.), Business, 1995 - 1997

Checkpoint Firewalls

CCSA Certificate, Enterprise Security, 2011

CCNA

Certificate, Cisco Network Equipment, 2007

Interests

Serving at work and church.

Learning to love like Jesus.

Tennis.

Ranch work - own a little patch of land in hill country and love to work and relax there.

Four wheeling.

Mountain biking.

Rugby.

Golf.

Johann Swartz

Houston, Texas Area

“There are far, far better things ahead than any we leave behind.” - C.S. Lewis



DeShaon Taylor

Greater Los Angeles Area

Senior Network Security Engineer at Freddie Mac

Summary

F5, Riverbed, Cisco, Juniper, Websense, Bluecoat, Palo Alto, McAfee,

F5-CTS GTM, LTM, JNCIP-SP, JNCIP-ENT, CCNA, CCDA, CCNA VOICE, MCSE 2000, MCSE 2003, MCSA 2000, MCSA 2003, MCITP Server, CNSE 5.1 JNCIS-SEC Palo Alto ACE, Blue Coat Certified Proxy SG Administrator (BCCPA) 4.1

Experience

Senior Network Security Engineer at Freddie Mac

October 2016 - Present (5 months)

Sr Network Engineer at Paramount Pictures

April 2015 - September 2016 (1 year 6 months)

Architect, engineer and support the infrastructure at Paramount Studios in Hollywood. I also support the parent company Viacom's infrastructure and live events such as BET and MTV music awards.

Solutions Engineer at Trace3

September 2014 - February 2015 (6 months)

I'm a SME for the Juniper, Palo Alto, and F5 business lines. I'm responsible for all of the Engineering aspects for these lines of business. Primary account is Kaiser Permanente.

F5 Engineer at Bank of America

2013 - 2014 (1 year)

Responsible for designing and support F5 infrastructure for Bank of America projects. Support includes over 300 LTM/GTM devices. Responsible for overseeing all network infrastructure changes including upgrades, RMA's, equipment refresh, and responsible for onboarding all new devices. Responsible currently GTM upgrade and redesign. Upgrading GTMs from 10.2.4 to 11.4.1 and moving from stand alone to active/standby GTMs.

Consultant at DigitalGlobe

2012 - 2013 (1 year)

Responsible for optimizing Digital Globe's F5 infrastructure. Some of the task included EM setup, 11.x upgrades, standardized AAA, layer 7 pool monitoring, and HA optimization. Responsible for day to day network support in an all Juniper environment. The infrastructure protocols included OSPF BGP, MPLS and VPLS and the hardware consisted of EX4200 and 4300 switches, MX 480 and 960 router and SRX 240 and 5600 Firewalls. Responsible for installing pair of Palo Alto Firewalls for branch site in Vwire mode. Reviewed Palo Alto Configurations using Panorama 5.x. Receive official Palo Alto Essentials 201 and 205 training classes.

Consultant at Fannie Mae

2012 - 2013 (1 year)

Responsible for building out Fannie Mae's new F5 LTM DMZ environment which consisted of 12 4 pair of 4480 Viprions using vCMP guest. Responsible for migrating Fannie Mae Production applications for retired F5 LTM 9.x platform to the new Viprion 11.x platforms. Responsible for creating and implementing the TMSH scripts for the build out and the migrations. Reconfigured vCMP Viprion with redundancy feature such as VLAN Fail-safe, LACP, SNAT pools and MAC Masquerading. Used Provider 1 and Smart Domain Manager to migrate Checkpoint R71 and R75 firewalls rules for the new DMZ. Planned routing changes that consisted of BGP and OSPF.

Project Consultant at Apollo Group

July 2012 - October 2012 (4 months)

Responsible for implementing the new Apollo Group Global infrastructure. The infrastructure consisted of 6500 backbone switches, Nexus 7000 switches at the core and distribution layer and Nexus 5000 and 2000 switches in the access layer. The redesign was implemented using best practices recommended by Cisco. The main protocols involved in the project are BGP, OSPF, MPLS and VPC/LACP. I was responsible for Configuring the Nexus 5 and 7k's. Planned and implemented SIP voice gateways with TDM lines using Cisco Cube to route internal helpdesk calls to a third party. Reconfigured 2 Cisco 5508 Wireless controllers to provide correct information to hundreds of Cisco Aps. Upgraded the firmware on the Cisco 5508 Wireless controllers.

Security Consultant at GDH Consulting

July 2012 - September 2012 (3 months)

Performed security assessment for the F5 infrastructure of a new acquisition for a Verizon Business customer.

F5 Engineer at Wells Fargo

October 2011 - July 2012 (10 months)

Responsible for Engineering F5 solutions for Wells Fargo online applications. Responsible for defining configuration scripts for implementation in production. Responsible for escalation support for production configuration changes. Responsible for designing advanced components of F5 technologies such as iRule and ASM security policies.

F5 Consultant at MobiTV

2012 - 2012

QOS Engineer at The Computer Merchant

October 2011 - December 2011 (3 months)

I was responsible for configuring QOS for all of the North America sites for the medical company Baxter.

This was part of a Cisco voice, video and data upgrade. The configurations were based on a template created by Cisco. My role was to come up with the configuration based on Switch type, router type, wireless bandwidth etc. Once the configurations were created I was responsible for implementing the configurations,

IT Consultant at Westfield

April 2011 - October 2011 (7 months)

Migrated VIPS from Juniper DX load balancers to F5 3600 LTM's. Secured financial based VIPs using Big IP ASM 10.2 security policies and client/server-side SSL profiles. Reconfigured global QOS to support a complex infrastructure that includes video, voice and data. Upgraded and managed company firewalls which included Cisco ASA 5520 and 5540 running multiple contexts. Configured entire infrastructure with PIM in sparse-mode for multicast support for VOIP applications. Day-to-day support of the network infrastructure which included Cisco routers and switches and EIGRP and BGP. Support VOIP issues including call quality issues, user request, and new user setup using UCM 7.1.

Infrastructure Architect at AT&T

October 2010 - March 2011 (6 months)

Integrated GTM's with existing DNS infrastructure using a sub-delegated zone using Wideip and zone-runner. Migrated 450 VIPS from Brocade load balancers to F5 8900, 3600 and 1600 LTM's. Scripted pools, monitors, VIPS using the Big Pipe CLI. Configured GTM pools with VIP by using the auto-discovery feature for a Server and using TM Shell. Migrated all SSL certificates and applied SSL client-side profiles.

Upgraded F5 load balancers from 9.x OS to version 10.1. Provided day-to-day support for F5, CSS, CSM and Brocade load balancers. Provided advanced level troubleshooting for F5 sev 1 incidents using tools DIG, TCPDump, iqdump and Linux troubleshooting commands. Hands on experience with the NS-OS and Nexus switching hardware platforms

IT Consultant at Tekkis

August 2010 - September 2010 (2 months)

Upgraded existing MOSS 2007 environment to SharePoint 2010 by implementing new SharePoint 2010 infrastructure and migrated the SQL databases. The environment consisted of two front-end servers load balanced by F5 1600 LTM and a backend SQL 2008 R2 cluster. Customized the look and feel and created custom workflows for the site using SharePoint Designer 2010. Provided internal training to update and administer SharePoint 2010. Setup an automated backup solution using PowerShell.

IT Consultant at Chipotle Mexican Grill

March 2010 - August 2010 (6 months)

Responsible for redesigning network infrastructure to support company's production websites and applications. The network consisted of two ASA's two 4948 and two F5 3600 LTM load balancers. Migrated companies corporate wireless security from Leap to EAP-TLS using Windows 2008 Enterprise CA, Network Policy Server, NAP, and Cisco Aironet 1130's. Managed day to day tasks for the entire network infrastructure. The network consisted of 1000 sites two datacenter running EIGRP with various hardware including PIX and ASA firewalls and Cisco IOS layer 2 and 3 switches. WAN connections consisted of MPLS, Metro Ethernet (QMOE), DSL, and T1's.

Team Lead Sr. Network Engineer at AT&T

January 2008 - August 2010 (2 years 8 months)

Responsible for the day to day operation of the network infrastructure for the Gates account. The network consists of approximately 3000 device that was mostly Cisco devices. The device included 6500 3500 series switches and 7200, 3600 and 7500 series routers. The network protocols included BGP, OSPF, HSRP and EIGRP. All private connection consisted of MPLS connection. Set up QOS for corporate wide VOIP rollout. Responsible for assigning out projects, implementing projects, running team meetings, and setting team schedules.

Consultant at Disaster Restoration

January 2008 - February 2010 (2 years 2 months)

After doing an extensive client interview and a complete System and Network Baseline Analysis, redesigned the Network and System infrastructure. Implemented fully meshed IPSEC VPN solution between the Corporate and branch office. Upgraded server infrastructure from Windows 2000 and 2003 to Windows 2008 including the Domain Controllers. Upgraded Exchange 2003 server to Exchange 2007 and implemented Microsoft Forefront security for Exchange. Designed and implemented a MOSS 2007 environment using Windows 2008 and SQL 2005. Migrated WSS 3.0 sites and document libraries to the new Moss 2007 system. Implemented SharePoint security using Microsoft Forefront Security for Share Point and Microsoft Information Rights Management. Installed Microsoft Hyper-V, installed a 2008 server and Symantec Endpoint Protection 11.0, created custom corporate policies and migrated servers and workstations from Symantec Corporate Antivirus 10.0.

Network Engineer at Newsgator

July 2006 - December 2007 (1 year 6 months)

Responsible for the design, planning and implementing the new infrastructure for the Newsgator production applications. Network consisted of 2 Cisco ASA 5520's 2 3400 F5's, 2 catalyst 4860 for the core and 8 3560 catalyst switches for the distribution layer. Installed and configured a new Enterprise Blackberry email systems using Blackberry Enterprise Server w/MDS 4.1, Exchange 2003, and SQL 2005. Manage ISA firewalls, Exchange 2003 servers AD, DNS and SQL servers

Network Engineer at eCollege

November 2004 - June 2006 (1 year 8 months)

Redesigned and documented the ECollege production network infrastructure. Configured the Infrastructure using 2 6513 Cisco Catalyst Switches with CSM blades (Layer 4-7 load-balancing) and 2 Juniper Netscreen 1000ISG. Configured redundancy using HSRP for the switches and NSRP for the firewalls. Configured the CSM to load balance servers using least connections, sticky sessions, and health check probes. Hands on experience with Netscreen 5T, 208, Checkpoint 4.1 and Pix 525 firewall. Set up 5 Cisco Aironet 1230AG with PEAP and 802.1x using a Microsoft Standalone PKI Infrastructure. Set up Cisco's self defending network solution using Cisco VPN concentrators, 802.1x, NAC 2.0, ACS 4.0 and the CTA client. Setup VPN tunnels using Pix 525 firewalls and 3060 VPN concentrators using PKI. Redesigned the OWA setup with a DMZ proxy. Implemented a setup of 802.1x (PEAP) LAN security using 2 redundant Cisco ACS 3.2 radius servers. Hands on changes on 6509, 3500XL, and 3550 switches, and 2600, 7206 routers.

Network Engineer at Expanets

July 2003 - January 2004 (7 months)

Managed day-to-day operation for two Expanets Datacenters. Managed and monitored Cisco 7200, 3600, 2600 routers and 2900, and 6509 switches using Cisco Works 2000, Solar Winds and MRTG. Setup and configured maintained 2 DMZ PIX 515s. Set up Pix 506 firewall and setup IPSEC client VPN for small client offices. Monitored and managed 25 Dell Power Edge Windows NT, 2000 and 2003 servers using Dell Open Manage (SNMP), MRTG and other tools. Set up Cisco and D-link wireless access points and implemented a wireless security strategy for several offices. Setup and monitored all Datacenter backups using Net backup Datacenter 4.5. Analyzed, documented and published the Data Center network continuity plans. Designed, organized and planned the project of upgrading the Denver Data Center to a N1 Data Center. Evaluated and devised a hardware end of life cost-benefit analysis and future purchasing strategy for all Data Center Hardware.

Network Engineer at RHIC Consulting

August 2001 - March 2003 (1 year 8 months)

Wirestone)Managed all aspect of IT projects in the data center and managed IT resources and personnel to complete IT projects corporate-wide. Responsible for the corporate IT Agenda and assigning task to local and remote Network Administrators. Responsible for documentation of all IT projects and participated in conference calls to keep the CTO and VPs up to date. Planned and implemented perimeter security using a Watch Guard firewall, Cisco 2600 and Norton Corporate Anti Virus 2001. Implemented a DMZ to support Web (IIS), FTP, SQL (SQL 2000) and SMTP (Iemail, Exchange 2000 servers). Migrated network servers from NT 4.0 to Windows 2000 and set up an Active Directory and DNS infrastructure. Designed and implemented Windows 2000 security and set up group policies. Set up Office-wide automated backup strategy using Veritas Backup Exec 8.6 and Retrospect 5.6. Planned and implemented corporate accounting system using Maconomy software and SSL web interface. Hosted and supported 130 external companies Email, DNS, Websites, and SQL 2000 servers. Researched and tested technologies, such as Firewall1/VPN1 and Citrix Meta Frame XP, for network improvements. Performed network baseline and security audit using Microsoft Baseline Security Analyzer and LAN Guard Network Security Scanner. (Callconnect)Migrated network servers from Windows NT 4.0 to Windows 2000. Migrated desktops from Windows 98 to 2000

using RIS. Setup dial-in remote access using a 3Com RAS Node and IAS Server 2000. Set up a DMZ using a PIX 515 and moved mail, web and DNS servers to the DMZ. Set up three-way VPN connection for the Central and two branch offices using three Pix 515. Set up VPN IP Sec tunnels for high-speed users using a Cisco 3005 VPN Concentrator and setup authentication using RADIUS. Performed security audits and reconfigured the firewall, a PIX 515.

Network Analyst at Galileo International

October 2000 - July 2001 (10 months)

Supported the Galileo International 70,000 node network using HP Open view Cisco Works and other tools. Supported customers circuits including dialup, DSL and T1s. Hands on troubleshooting of 2600, 4000, 7200, routers 1900, 6509 switches, Pix Firewalls running such protocols and technologies such as Frame-Relay ISDN, BGP, RIP, and EIGRP. Supported IBM mainframes, front-end processors and dumb terminal that were responsible for connecting to the Apollo Mainframe. Designed courses and trained other analysts on Cisco topics and products.

Network Analyst at MCIWorldCom

April 1999 - September 2000 (1 year 6 months)

Provided network support for internal MCI/WorldCom and EDS employees. Supported RAS connections, Windows NT 4.0 networking problems, and setup e-mail accounts in Exchange 5.5. Supported network connectivity issues and worked with engineering groups to solve problems. Supported MCI employees with password, hardware and software issues. Answered 50+ calls a day and logged calls in a Remedy database.

Technical Support/Helpdesk at Sykes Enterprises

January 1996 - March 1999 (3 years 3 months)

Provided technical support for the Netcom ISP. Helped customers setup their Internet and email accounts and troubleshooted account problems. Provided technical support for customers in a wide range of operating systems and hardware environments. Supported IBM compatible computer hardware including installing internal and peripheral devices. Supported Mac OS applications, Macintosh hardware, and Ethertalk/Tokentalk networking problems as a part of the Apple Assistance Center.

Education

University of Northern Colorado

Bachelor's of Arts, Social Science, 1995 - 1999

Palmer

1990 - 1993

DeShaon Taylor

Greater Los Angeles Area

Senior Network Security Engineer at Freddie Mac



10 people have recommended DeShaon

"I would recommend Deshaon. He is deciplined, very detail oriented with sound technical knowledge combined with great communication skills. I would love to work with him again."

—**Sriram Akella**, *Sr. Network Engineer, LinkedIn Corp.*, worked directly with DeShaon at AT&T

"Deshaon's experience in multiple facets of technologies including but not limited to Microsoft Server Products, Sharepoint, exchange to name but a few, makes Desahon stand out above the crowd. He not only is an expert systems architect and designer, he has the networking skills to rival some of the best network engineers. I Have hired Deshaon multiple times and wouldn't hesitate to do it again. Nothing I through at him was ever missed or delayed, even if it was new technology to him."

—**Matthew Rosentrater**, *Master Cybersecurity Consultant, Tekkis*, was DeShaon's client

"It was a pleasure to work with DeShaon Taylor. He made it very easy to transition into a very complex environment with his willingness to help. His knowledge of F5 GTM/LTM was impressive and the depth of his technical expertise in other areas is very broad. I highly recommend DeShaon as a Network Engineer or Architect."

—**Akeem Makeen**, *F5 Network Eng, SunTrust Bank*, worked directly with DeShaon at AT&T

"Deshaon has a firm grasp of IT systems. He made our transition from Sharepoint 2.0 to MOSS 2007 painless. I would readily reccommend him to any business needed good solid IT consulting and assistance."

—**Michael Griggs**, *Consultant, Certified Restoration Consulting Group*, was DeShaon's client

"Deshaon has the broad knowledge in networking, I enjoyed working with him through out his contract at Westfield."

—**Jason Min**, *Sr. Network Engineer, Westfield*, worked directly with DeShaon at Westfield

"Deshaon worked with my Team on several key initiatives at Apollo Group. The 7.net to 10.net initiative was a very high priority project with an extremely short implementation window. Deshaon worked as an

integral part of a team of consultants and the entire team delivered the project ontime with exemplary results. The Riverpoint data center build-out was the second initiative Deshaon was assigned. This project entailed building a new data center network infrastructure to support Apollo Groups new business model moving forward as well as completing a partially built disaster recovery data center in Las Vegas, NV. The project included everything from configuration changes to Cisco 7000/5000 switches to an MPLS WAN circuit migration between two data centers. The complexity of this project required a high amount of collaboration between the project team and the Apollo Group design engineering team as well as countless hours of late-night/early morning work during change windows under a substantial amount of pressure from the business to minimize network down-time. The project was completed in 65 days ahead of schedule and with minimal impact to the business. Deshaon's performance and teamwork are an asset to have on any network infrastructure project and the skills he gained from his time at Apollo Group will be valuable to any enterprise looking for experience in complex data center environments."

—**#Karl Bode**, was DeShaon's client

"I recently had the pleasure of working with DeShaon Taylor. He was an excellent IT consultant for GDH Consulting. He successfully completed a security assessment for our client. DeShaon is not only a brilliant and highly skilled F5 Security Engineer; he is motivated, easy to work with, and very personable. I definitely plan to work with him again. DeShaon is first-rate!"

—**Ginny Baker**, *Performance Manager, GDH Consulting*, was DeShaon's client

"Deshaon Taylor represents the next wave of dynamic network engineers and its impact on business in Enterprise and Data Center networks. His work has included virtualization and systems engineering across multiple switching platforms across the Data Center fabric. He was on my team supporting switching, routing, WAN optimization and security for multiple global accounts in 2010. The engineering solutions were cutting-edge and future-proof and made a big impact among our colleagues. Deshaon Taylor is going places. Will you be one of those places?"

—**Demetrius "Sir Jam" Ross**, *Network Design Engineer, United Launch Alliance (ULA) via Productive Data Solutions*, worked directly with DeShaon at AT&T

"Mr. Taylor brings a wealth of knowledge, experience, and professionalism to the business with a positive attitude. Mr. Taylor willingness to mentor and share his knowledge has been a plus in my career as a network administrator. In the short time I worked with him I was able to learn the fundamentals of F5 load balancers and Cisco switches."

—**Deon Lyons**, *Network Engineer, Westfield Properties, LLC*, worked with DeShaon at Westfield

"Deshaon is a very knowledgeable expert in his field, he takes a personal interest in his work and does it well. Whenever I needed to call Deshaon, I knew he would be friendly and professional even when it was after

hours. He has a way of taking the technical and making it understandable. A rare combination of an expert that can relate. I heartily recommend Deshaon Taylor."

—**Rick Wheeler**, *Technology Coach, Northwestern Mutual*, was with another company when working with DeShaon at Westfield

Vincent Muir

San Francisco Bay Area

Network Operations Engineer at Box

Summary

Goal:

Seeking challenging operations position as a Network Architect or Network Engineer in an Information Systems Organization

Professional Experience:

Develop and document Enterprise class network architectures. Co-authored Data Center Network Architecture (DCNA) documents which serves as the blueprint for all leveraged data center network implementations.

Researched Multi-site architecture, 10GE technology and Blade Switch topics for DCNA. Perform operational testing of next generation 10GE network products (i.e. Cisco NEXUS router/switch). Integrating IPV6 in IPV4 Networks using various secure encapsulation methods.

Specialties: Routing, Switching, BGP, OSPF, IPV4, IPV6, Load Balancing, Firewalls, VPN, MPLS

Experience

Senior Staff Network Engineer at Box

September 2016 - Present (6 months)

Design, implement and maintain large scale datacenter networks. Work with a team of network engineers to deploy and support Arista, Juniper and Cumulus network infrastructure that delivers BOX services

Network Architect/Engineer at Aeris Communications

June 2016 - September 2016 (4 months)

Design, deploy and support Corporate and Production Data Center Network Infrastructure

Network Engineer at Hewlett-Packard

2011 - June 2016 (5 years)

Senior Network Engineer/Architect responsible for the roll out of the Network Infrastructure that supports HP Cloud Services. Technologies include HPN 10GE Network fabrics using HPN Network equipment (A8800, A12518, A5820, and A5800), Juniper SRX and SA devices for security and VPN. Deploying application Load Balancing infrastructure using Citrix Netscalers in a two-tier formation.

Network Architect at Silver Spring Networks

September 2009 - February 2011 (1 year 6 months)

Design and implement datacenter and backbone networks to support Smart Grid Applications. Deployed IPv6 over 6in4 tunnel and IPSEC encryption. Interfaced with Cellular providers to create a front-end network for managing NAN Access points for Smart Meters. Implemented Data Center infrastructure based on Cisco Nexus 5500 and 6500 switching platforms. Extensive use of Smart-stack and ASA platforms for access layer switching and security.

Network Architect at EDS, an HP Company

July 2002 - September 2009 (7 years 3 months)

Developed and documented Enterprise class network architectures. Co-authored Data Center Network Architecture (DCNA) document which serves as the blueprint for all leveraged data center network implementations. Researched Multi-site architecture, 10GE technology and Blade Switch topics for DCNA. Performed operational testing of Cisco NEXUS router/switch products. Demonstrate viability of reference architecture in a lab environment. Work with vendors to utilize proof-of-concept labs that validate design assumptions. Reconcile Business/Technical requirements with practical implementation capabilities within the constraints of cost and time.

Network Architect at Loudcloud

October 1999 - July 2002 (2 years 10 months)

Lead Engineer for a senior technical team responsible for web hosting architecture. Responsibilities included the initial design and implementation of Loudcloud's seven-datacenter network infrastructure for web-hosting services. Responsibilities included the creation of a high performance leveraged core WAN and distribution LAN which served as an aggregation point for secure hosting compartments. Additional tasks include the direction of collaborative engineering sessions between staff and vendor engineers to develop detailed design and capital requirements necessary for budget submittal. Maintained the established high-performance, secure content switching networks for media, finance and retail sites for up to 50 customers worldwide using Foundry, Cisco Alteon, and Netscreen network appliances/content-switches.

LAN Engineer at Cisco Systems

February 1998 - October 1999 (1 year 9 months)

Responsibilities included design and implementation of the corporate headquarters LAN. Design includes technology selection, procurement and deployment. Implementation includes meeting and scheduling installation and migration of users and systems to newer network topologies and architectures. Other responsibilities include advanced network maintenance and troubleshooting using packet decoders and operations management tools. Network scope included the corporate backbone spanning multiple MAN sites connecting over 40 buildings. LAN technology included complex multipathed VLAN configurations using 802.1q tagging and VTP domain management with 10/100/1000 Mbps Ethernet. IP Routing implemented with EIGRP. Additional projects included campus deployment of VOIP using Selsius Call Manager and IP Telephony sets.

Network Engineer at Netscape/AOL

March 1996 - February 1998 (2 years)

LAN Engineer at Silicon Graphics Inc

June 1992 - March 1996 (3 years 10 months)

Education

Santa Clara University

Master of Business Administration, e-Commerce, 1998 - 2002

Santa Clara University

Master of Science, Computer Engineering, 1987 - 1991

Midwestern State University

Bachelor of Science, Computer Science, 1984 - 1986

Community College of the Air Force

Associate of Science, Power Systems Technology, 1983 - 1984

Vincent Muir

San Francisco Bay Area

Network Operations Engineer at Box



8 people have recommended Vincent

"I have had the pleasure of working with Vince on dynamic, complex, fast paced and critical HP public cloud network for 2 years. The work we were doing was extremely challenging from both an engineering and process standpoint. No matter what the obstacle or challenge or degree of difficulty Vince always rises to deliver the task at hand and when in doubt Vince always came up with brilliant tricks and resolution to solve any kind of networking challenges. He is detailed, accurate and works well with all levels of engineering .. Vince is a real asset and I had a great experience knowing and working with him on a team that was brimming with full of expertise and wealth of knowledge. Keep up the great work!"

—**Abhishek Das**, *HPE Helion Converged Cloud R&D Network Architect & Engineering, Hewlett Packard Enterprise*, worked directly with Vincent at Hewlett-Packard

"Vince is _the_ network guy you always wanted to have working on your project. I was fortunate enough to have had him on mine. You know what I mean: the one who has it in his DNA; the one who can look over the details and--seemingly in no time--tell you exactly what the situation is, how to resolve any problems, and how to do a better job next time. And he does it in a way that makes you feel like you helped him and deserve a pat on the back yourself. Vince is an outstanding professional; and I'm richer for having worked with him."

—**John Bailey, PMP**, *Senior Capacity Planner/Business Analyst, Fujitsu America*, worked with Vincent at Loudcloud

"Vince and I worked together in the Network Engineer team at Silver Spring Networks. Vince designed, deployed and fully documented our largest data center presence for several US and foreign utility companies and also was the senior network engineer for our customer deployment team. Vince is the most responsible and responsive network architect I have worked. He is always the first person to arrive at work and often the last to leave, (this is not an exaggeration.) We continue to use the documentation and more importantly, the documenting standards he created for Silver Spring Networks. I would highly endorse Vince for any networking position and would gladly work alongside or for him, again."

—**Emiliano (Tony) Dias**, *Senior Network Engineer, Virgin America*, worked directly with Vincent at Silver Spring Networks

"Vince and I met in the early design stages for a multi-tenant, globally implemented, network infrastructure. The team took the concept from thin air, to white board and into reality. No small task when you understand that much of the technology we were going to use was still on the vendors' drawing boards. Vince is, as others have stated here, the "go to guy". We were where Angels fear to tread and everybody in the company wanted to know how the new network was going to affect their client's business in 1,001 different ways. Vince and I became closely linked as I would preach the gospel of this network marvel and when my knowledge wasn't enough, Vince was there to put the fine points on it. Personable, professional, subject matter expert, colleague; these words describe Vince. I never worried about my back when Vince had it. He's one of the brightest network designers I've had the pleasure to know. Vince is a consummate professional. Oh, the design works and is in production in network management centers globally, supporting millions of transactions daily."

—**Randy Gilbert**, *GDCE Portfolio Delivery, Network Services Implementation Engineer at Bank of America*, worked directly with Vincent at EDS, an HP Company

"Vince is the go to guy for networking. A pleasure to work with and very professional. Hands down a network ninja. He will be greatly missed on our team. What ever team Vince ends up on, that team will be greatly blessed with a dedicated hardworking professional and his knowledge!"

—**Craig Sayler**, *Expert System Engineer, DEV/OPS in the Cloud Services Architect/Managed Private Cloud Support Team, Hewlett Packard Enterprise*, worked directly with Vincent at Hewlett-Packard

"Vince is great as a network architect with vast and in-depth knowledge. He provided excellent leadership when I was designing the Addressing and DNS Architectures for the Services Delivery Network. Vince is always there to give guidance that is crucial when working on a complex infrastructure like the Service Delivery Network, and I was deeply impressed by his capability and commitment to results."

—**John Y. Zhang**, *Network Service Architect, Hewlett-Packard*, worked with Vincent at EDS, an HP Company

"Vince was the backbone of our network engineering organization. Between his relentless focus on architecting, designing, and, most importantly, deploying networks he ensured that our organization moved forward aggressively. His leadership transitioned us from a startup into an enterprise, and ensured that the network engineering component was always the element of the company that just worked. No heroics or last minute dives required, just excellence that not only delivered on time, to specification, but also in a world class sustainable manner."

—**Gordon Shephard**, *Principal Systems Engineer, Silver Spring Networks*, managed Vincent at Silver Spring Networks

"Vince Muir is an outstanding Network Architect who can always be counted on to get the job done right the first time. Vince has been an excellent mentor to myself and countless other Engineers. His attention to

detail, comprehensive technical skills and level-headed approach to problem solving set Vince apart as the guy Sr.Engineers go to for ideas and solutions. managements go to guy patient"

—**Garrick Ruscher**, *Network Delivery Manager, Hewlett Packard Enterprise*, worked directly with Vincent at EDS, an HP Company

Kariann Windisch, CCNA, CCNA VOICE, CCNP Route

Greater Atlanta Area

Sr Network\Security Consulting Engineer

Summary

INFORMATION TECHNOLOGY PROFESSIONAL

Network\Security Architect/Design - Network\Security Engineering – Project Management

Results oriented, customer-focused technical leader with over 13 years key IT experience with proven track record in creating robust and reliable information technology business solutions and driving result-oriented solutions. Practiced in successful development and management of business critical information systems, telecommunication networks and equipment components. Possesses first-rate verbal and written communication skills to collaborate on all business levels while effectively directing systems, processes, operating procedures, documentation and personnel to enhance customer experience. Highly personable and self-motivated professional, possessing the versatility to work among diverse groups and handle multiple complex problems effectively through collaborative efforts. Highly experienced Leader, Project Manager and Consultant able to collaborate across many business groups.

Qualification Highlights

- Project Management
 - Large Scale Network Engineering, Design, Management and Support
 - Effective Problem Solving
 - Security Clearance held 1993-2000
 - Business Analyst
 - Strategy Development
 - Best Practices Implementation
 - Risk and Security Analysis and Contingency Planning
 - CCNA , CCNA Voice, CCNP Route Test
 - Process Improvement
 - Change Management and Analysis-ITIL Foundation Certification
 - Delivering projects on-time and under budget
 - Effective team building and negotiations
 - Strong Analytical and Troubleshooting Skills
-

Experience

Sr. Network Engineer and Consultant at EverOps, LLC

July 2014 - Present (2 years 8 months)

IT and Architecture consulting for multiple clients for both projects and managed services. We work with all levels of Cisco and Nexus routers and switches, Palo Alto and Cisco firewalls, IWAN deployments and overall architecture design, implementation and project management across multiple customers.

Sr Network/Security Engineer at Genuine Parts Company

August 2011 - July 2014 (3 years)

Manage, install and troubleshoot complex end-to-end IT services across multiple platforms and technologies including firewalls, load balancers, routers and switches, Nexus Data Center solutions, VPNs, and MPLS circuits striving to drive rapid resolution to IT service interruptions and to provide a more stable and supportable network platform to improve customer satisfaction by providing a scalable and redundant corporate IT environment.

- Coordinate and lead daily network and security support efforts for GPC IT Enterprise Network team which includes gathering customer requirements, planning and implementing complex change activities and providing complex network solutions while striving to minimize service impacts and following corporate change process.
- Provide ongoing escalation support for junior team members and actively interact with vendor/TAC support teams on high level outages to minimize the mean-time-to-repair and drive resolution efforts while setting customer expectations and provide timely and accurate communication updates to enhance customer satisfaction during service interruptions.
- Continuously work with team members and management staff to identify potential network vulnerabilities and weaknesses and provide solution suggestions to support overall team and corporate goal to provide GPC with a stable, reliable and redundant 'Always On' Enterprise Network Infrastructure.
- Develop and implement reliable monitoring and reporting systems to provide timely and proactive system and network health

Technologies: Cisco routing/switching, Juniper and CheckPoint firewalls, F5 load balancers, Nexus Data Center Solutions, Cisco WSA, Cisco WAAS, TCP/IP, NAT, DHCP, ACL, IP-VPN, BGP, EIGPR, MPLS, VoIP, DNS, VLAN, STP, Firemon and SolarWinds

Technical Support Engineer II - NOC Chronics at Cbeyond

February 2010 - August 2011 (1 year 7 months)

Provide reliable and rapid-response technical support to customers across multiple applications and technologies to ensure an exceptional customer experience and rapid resolution on every interaction.

- Technical support for customers' leased T1 lines, Ethernet First Mile (EFM), multilink bundles and channelized DS3's providing Internet and phone service
- Configuration and troubleshooting of Cisco Integrated Access routers on customer premise as well as Cisco 10,000 series T1 and T3 aggregation routers and VPN concentrators to include NAT, DHCP, VPN, VoIP, Wireless Backup Tunnels, and ACLs
- Configuration and troubleshooting of VPN – both site to site, and remote user PPTP VPNs, and IPSEC
- Project Lead for Wireless Backup product installation and support across all markets

- Project Lead for DS3 Rehome project to add access diversity to customer networks across all markets
- Maintain and Troubleshoot network and customer phone services including SIP, PRI, CAS, and analog over a 100% VoIP network
- Support for Cbeyond customer security solutions, including managed firewall and anti-virus / malware solutions, router ACLs
- Performed phone call analysis/forensics using Agilent call tracing system
- Consult and troubleshoot customer-based applications such as DNS, Hosted Microsoft Exchange, Web Hosting, Secure Desktop and Backup solutions.
- Configuration and Installation support for customer voice (including phone system), security, LAN and WAN services
- Third level -LEC escalations with ATT, Verizon, and Qwest for provisioning, new circuit turnup, and maintenance.

Technologies: Cisco routing/switching, TCP/IP, NAT, DHCP, ACL, VPN, SIP, PRI, CAS, SS7, ISDN, VPN, MGCP, OSPF, SIP, BGP, MPLS, VoIP, DNS, VLAN, STP, VLAN, Actelis, Broadsoft SBC, Asterisk, Firewall Solutions, CUCM, and various support/troubleshooting databases and tools

IT Store Associate at The Home Depot

May 2009 - March 2010 (11 months)

Part-time associate assisting with computer and POS installation and troubleshooting and customer service

- Troubleshoot and repair all hardware and connectivity issues regarding computers, applications and POS systems.
- Call in trouble tickets for all problems isolated to hardware replacement or exceeding demarcation point
- Install replacement hardware and new networking equipment as needed for Kennesaw store.
- Support and display supreme customer service attitude in every aspect of daily activities.

Technologies: TCP/IP, Wireless LAN, network troubleshooting, Peripherals, application sharing

Owner/Consulting at Windisch Consulting

March 2007 - February 2010 (3 years)

Small to medium size business and family networking consulting including LAN and WAN networking, Wireless LAN installation, troubleshooting and design.

- Work with customers to design and install new networks to ensure security, reliability and scalability including ISP selection, wiring, and equipment selection and purchase
- Install wireless network capabilities with security to ensure data protection
- Troubleshoot connectivity issues for customers and diagnose root/cause and repair quickly to minimize cost of downtime
- Database creation and programming to meet customer needs.
- Direct and consult with customers regarding marketing and customer service and retention techniques.

Technologies: Cisco routing and switching, TCP/IP, NAT, DHCP, Wireless LAN, VLAN, DSL, Cable Modem, VoIP, Windows XP Vista and NT, MS Office Suite, ACT database, Calyx Point, Peripherals, C++ Programming

Pursued Career in Marketing and Finance Industry at Home Equity Loan Products, Streamline Financial, CSIC Home Mortgage

April 2002 - February 2007 (4 years 11 months)

Positions were progressive within the Mortgage industry culminating with a position as owner/Branch Manager of a National Top 50 branch with CFIC Mortgage. (Full position details available upon request)

Guest Services Team Leader at Target

February 2003 - March 2004 (1 year 2 months)

Managed Front End cashiers, cash office, credit penetration, and returns desk operations.

- Managed the overall activities of the front end including hiring, reviews and termination.
- Responsible for ensuring that all store employees were properly train to use POS.
- Ensured that all front end equipment and POS terminals were always 100% operational.

Senior Data Solutions Sales Engineer/Architect and NW Design at Global Crossing

January 2001 - February 2002 (1 year 2 months)

Responsible for managing multiple projects, coordinating across multiple departments, designing customer networks to specification of complex Global Request for Proposals and writing technical bid responses.

- Designed networks and engineering solutions for all Complex Bid Responses for global clients including connectivity solutions, network hardware, and required protocols
- Authored detailed marketing and technical product descriptions for IP VPN product being deployed January 2002. Enabled product pre-sale and the award of 3 bids totaling over \$35 million in revenue.
- Developed critical relationships with Network Architects, Technical and Marketing Product Managers creating more efficient and accurate proposal responses. Reduced bid response time by 20%.
- Analyzed, developed and delivered technical training to 30-person bid response team of technical writers and managers. Substantially increased efficiently and accuracy of responses to Request for Proposals.

Technologies: Global WAN provisioning, BGP, OSPF, RIP, ATM. SONET, Fiber, Cisco Routing and Switching

Regional Sales Engineering Manager at Vectris Communication

March 2000 - December 2000 (10 months)

Responsible for recruiting, training and managing 12-person team of Solutions/Sales Engineers including merit reviews, budgeting, and personnel development. Acted as team liaison with Product Management, Operations, Network Architects and Sales to determine needs, allocate resources, solve problems, and establish company focus and direction. Led weekly order tracking meetings, managed and controlled sales order process and conducted new customer consultations.

- Conceptualized, designed and initiated development of a company-wide electronic knowledge “warehouse” to facilitate information sharing process across functional business units and departments
- Assured process adherence and proactive order management. Accelerated customer order turn up time by 30 % and increased customer satisfaction..
- Advanced sales support territory from a 1 to 10 state region in 4 months by effectively recruiting and training 11 geographically dispersed Solutions Engineers.

Technologies: DSL, Cisco Routing and Switching, Telco Provisioning, TCP/IP, VPN, VLAN

Technical MIS Manager- Lead NW Engineer and Architect at Furr's Supermarkets

August 1998 - March 2000 (1 year 8 months)

- Responsible for supervising IT personnel, contractors, and vendors (including Telcos), conducting merit reviews, budgeting, network architecture, and all phases of project and IT management. Presented business unit needs and project proposals to upper management and negotiated with other team and business unit leaders/stakeholders to determine fiscal goals and objectives and to obtain and share resources.
- Spearheaded project to redesign and implement distributed company-wide network. Delivered under budget and ahead of schedule saving \$100,000 annually and improving Mean Time to Repair by 80%.
 - Redesigned and implemented IP store operations and POS terminals to facilitate central processing of credit transactions and improve data management and ensure 100% availability.
 - Enabled corporate relocation with new network 10 times faster than previous network, more robust, scalable, and efficient, reducing downtime by 20 % and reducing contract support by 2 positions saving approximately \$100,000 per year.
 - Led team to facilitate seamless telecommunications center move eliminating outdated functions, consolidating applications and documenting layout and functionalities ensuring viability for future functional growth and expansion. Substantially decreased failures and downtime.
 - Successfully intervened to prevent failure of court-ordered warehouse takeover, rallying resources and aligning stakeholders resulting in on-time go live saving company \$50,000 dollars per day in fines.

Technologies: BGP, OSPF, X.25, TCP/IP, Ethernet, Cisco Router and Switch configuration and troubleshooting, Security Device Manager, PPP, CiscoWorks, VLAN, VPN, VoIP, Frame Relay, Token Ring, VPN, Windows, Netware, IPX, IP address assignment and management, Access Lists, Network Address Translation (NAT), PIX Firewall, LAN/WAN engineering, design, and troubleshooting. UNIX Administration, Perl Programming, SAN

Network Engineer/Architect at Sandia National Laboratories

February 1993 - August 1998 (5 years 7 months)

Responsible for designing customer and corporate networks, balancing multiple priorities across various project teams, planning and managing large-scale projects, and improving and implementing processes and procedures.

- Authored critical procedures for updating and maintaining network documentation and a monitoring process for status of network devices in 12,000+ node network. Ensured efficient service and quick problem resolution through development of Action Plans and standardized documentation procedures.
- Supervised team to seamlessly plan, design, and manage all project phases of the Location Independent Professional Project. Project reduced Moves/Adds/Changes manpower by 6 man-years and facilitated company-wide communication and information sharing enhancements.
- Planned, designed, scheduled and managed project to transition network backbone from routed to switched environment. Deployed over 200 Cisco ATM and LAN switches. (VLANs)
- Authored standardized processes and procedures for configuring Cisco network devices. Adopted by Cisco to help develop new Graphical User Interface for Configuration Management.

Technologies: ATM, SONET, FDDI, Ethernet, LAN emulation (LANE), Access Lists, UNIX and Perl scripts, SNMP, CiscoWorks, TCP/IP, IPX, AppleTalk, HDLC, EIGRP, PPP, OSPF, VoIP, Frame Relay, VPN, Netware, IP address administration and management, Project Management, LAN/WAN network design, engineering and troubleshooting, C++ Programming

Education

University of Phoenix

MS CIS, Computer Information Systems, 2008 - 2009

University of Phoenix

MS CIS, Computer Information Systems, 1996 - 1998

DeVry

BS EET, Electronics Engineering, 1990 - 1993

Plevna High School

Kariann Windisch, CCNA, CCNA VOICE, CCNP Route

Greater Atlanta Area

Sr Network\Security Consulting Engineer



Sunil Sethi

Washington D.C. Metro Area

Sr. Network Engineer, 2xCCIE (Security , Collaboration) 18933 at Planet Technologies

Summary

NO RECRUITERS PLEASE , I am very much happy with my current job.

Network Engineering with over 20 years of experience with Mid to large-scale networks in enterprise environment. In-depth expertise in the implementation and troubleshooting of CISCO Voice , Video , LAN/WAN Routing & Switching, architectures, Security/VPN, Wireless LAN (Xirrus, Aruba and Cisco) and UCS. VMWare vSphere, Focused on Cisco Call Manager , CUPS, Unity, UCCX, CME, CUE, VCS and VCS Expressway and Tele Presence management (TMS) Technology Design and support.

Certifications:

Cisco Certified Internet Expert (Security and Collaboration) #18993

Cisco Network Video Support Specialist

VCP5.5 , 6.0 (VMWare Certified Professional) # 104181

Experience

Sr. Network Engineer, 2xCCIE (Security , Collaboration) 18933 at Planet Technologies

July 2013 - Present (3 years 8 months)

Sr. Data Center Engineer role supporting large Govt Network. Design and support for Cisco Voice , Video , Security, Wireless , UCS and VMWare Technologies.

Sr. Network Engineer, CCIE 18933 at RR Donnelley

June 2012 - July 2013 (1 year 2 months)

Data Center Design and Support Cisco Security, Routing and Switching, IDS, Citrix, VMWare Technologies.

Network Analyst 4, CCIE 18933 at Suburban Hospital, Johns Hopkins Medicine

February 2011 - June 2012 (1 year 5 months)

Design and Support Data Center Security, Routing, Switching, VoIP, VMWare and wireless infrastructure.

IT Architect at designDATA

October 2010 - February 2011 (5 months)

Network Architect

Sr. Network Engineer at Computer Specialists Inc.

February 1999 - December 2010 (11 years 11 months)

Sr Network Consultant, Network design and support for Small to Medium Business in Washington DC, VA and MD.

Network Engineer at Bello Machre

2008 - 2010 (2 years)

Network Consultant

Network Consultant at Donohoe and Donohoe LLC

2001 - 2010 (9 years)

Network Consultant

Network Consultant at Consortium for Ocean Leadership

2001 - 2010 (9 years)

Network Consultant

Network Consultant at CORE

2002 - 2009 (7 years)

Network Consultant.

Sr. Network Engineer at Invitrogen

2006 - 2007 (1 year)

Sr. Data Center Network Engineer

Network Consultant at Internal Medicine of NOVA

1999 - 2006 (7 years)

Network Consultant

Education

Technical Education Center, Rockville

Diploma, Electrical and Electronics Engineering, 1989 - 1990

Hans Raj Model School

HS, Science, 1972 - 1982

Sunil Sethi

Washington D.C. Metro Area

Sr. Network Engineer, 2xCCIE (Security , Collaboration) 18933 at Planet Technologies



10 people have recommended Sunil

"Sunil Sethi is very professional who I have known since 2001. His vast knowledge of networking, Cisco and Microsoft products are unequaled. and he able to resolve a wide range of problems. I highly recommend Sunil to anyone."

—**Fekade Stephanos**, *Corporate IT Manager, The Donohoe Companies Inc.*, was Sunil's client

"Sunil is a very capable systems architect - very proficient in server virtualization, data center management, and application deployment. He is a professional who consistently completes tasks in a timely and mutually beneficial way. He put in the effort required to ensure that we his customers were always satisfied with what he built for us."

—**Doug Ricci**, *IT Director, Radiation Oncology Department, Johns Hopkins School of Medicine*, worked with Sunil at Suburban Hospital, Johns Hopkins Medicine

"I had the pleasure of working with Sunil Sethi at RR Donnelley for 2 integration projects. Sunil was an excellent technical resource to design and execute Cisco equipment for a secure VPN tunnel, ASA Firewall, Layer 3 switch configuration including HSPR, VTP and EtherChannel and an Aruba Wireless controller based system for warehouse environments. Sunil's professionalism and technical expertise allowed these projects to move forward within the deadlines fulfilling the requirements. Sunil is an asset to any team for his ability to learn new technologies quickly, design and execute effectively."

—**Debra Bronson**, *Network Engineer, LSC Communications*, worked directly with Sunil at RR Donnelley

"Sunil Sethi is a consummate professional who I have known since 2003 when he assumed the IT responsibilities for CORE during a transitional phase from one system to another. His vast knowledge and professionalism are unequaled. Sunil made himself available 24/7 and able to resolve a wide range of problems that occurred during the transition. I highly recommend Sunil for any position!"

—**Vicky Carroll**, *Inventory Specialist and Customer Service Representative, The Quilt Asylum*, was Sunil's client

"Sunil is a very sharp and extremely driven, focused individual. I had the pleasure of hiring Sunil into a very critical position. He quickly took off providing everything that was requested of him. He was also able to make solid recommendations based on multiple factors some of which were his experience and proven best practices. I would recommend Sunil with utmost confidence that he will excel at whatever he's tasked with."

—**Roy Cestero**, *Director, Infrastructure Engineering and Operations, Vidant Health*, managed Sunil at Suburban Hospital, Johns Hopkins Medicine

"Sunil is an excellent asset to any organization that hires him. His knowledge of Cisco and Microsoft products are vast and his professionalism is unmatched. He has a solution for just about any problem he encounters and broad range of resources for any problems that may prove difficult for him."

—**Eric Baluyut**, was Sunil's client

"Sunil is a very detailed individual who is always will to share knowledge and lend a helping hand when ever needed. Very reliable and focus with great pleasant and positive attitude."

—**Jonathan Bobanie-Browne Security Plus,CASP.**, *Security Analyst II, Suburban Hospital*, worked directly with Sunil at Suburban Hospital, Johns Hopkins Medicine

"I worked with Sunil on multiple projects and support activities at Life Technologies. His knowledge of networking and professionalism were both outstanding and contributed to the sucessful completion of these projects. I would recommend Sunil to anyone."

—**John Merritt**, *Sr. Director, GIS - Advanced Computing Services, Thermo Fisher Scientific*, worked with Sunil at Computer Specialists Inc.

"Sunil does a terrific job, is very knowledgable, and has a vested interest in the quality of the work he does. I highly recommend him!"

—**John Mancuso**, *VP, Information Technology, CLIA (Cruise Lines International Association)*, was Sunil's client

"I rely on Sunil to maintain our networks and the networks of our clients. He strives for complete satisfacion of all of his clients on a daily basis. He is very highly motivated person and always willing to work as long as it takes to resolve all issues."

—**Robert Jenkins**, *Director of MidRange Systems, Computer Specialists Inc.*, managed Sunil at Computer Specialists Inc.

Ryan Wilson

Raleigh-Durham, North Carolina Area

Group Manager / Sr Manager - Managed Network Security Operations at Verizon Enterprise Solutions

Summary

Ryan Wilson is the Security Operations Manager for the largest dedicated SOC Verizon Managed Security Services has built to date. Ryan is directly responsible for ensuring the SOC meets all their contractual SLAs and for ensuring the Customer SIEM platform is infused with the latest security intel, thus adding value to the customer while driving down the false positive rate. Ryan has served and worked in all levels of a security operations center, from helpdesk to Tier 3 engineer / analyst, giving him a unique prospective Ryan has also served as a Tier 3 manager, in charge of change and release management, during that time Ryan decreased the number of high severity incidents caused by change by 50%. Ryan also holds a Masters Degree in Information assurance, bachelors degree in Management Information systems with a minor in Information Assurance.

Experience

Group Manager / Sr Manager - Managed Network Security Operations at Verizon Enterprise Solutions

July 2016 - Present (8 months)

Currently accepting the challenge to build a world class Integrated Operations Center combining Voice, LAN / WAN, and Security.

Senior Manager - Managed Security Services at Verizon Enterprise Solutions

August 2013 - Present (3 years 7 months)

-Oversaw the largest and most complex security centric deal in the history of Verizon Managed Security Services (SLA Negotiations, Facilities, Staffing, Process Definition, Operation Documentation, Device Management (~800), Security Monitoring (~80k), Security Analytics (30k EPS), Case Management and Incident Management, Program Management and Successful Go-Live with no penalties or missed milestones ahead of schedule).

-Designed Staffing Model, Staffed and Managed 25 employees, located in 2 custom built geo-diverse security operations center with no SLA Penalties paid out to date.

-Developed and wrote documentation from scratch and in conjunction with ISO standards for a brand new center, utilizing comprehensive project management, stakeholder interaction, approval process and service integration, enabling Operations efficiently.

- Lead projects to deploy ArcSight into Customer environment with nearly 80,000 unique data sources generating 30 thousand events per second and completely replacement of entire customer IDS environment from ISS to McAfee IPS devices.
- Worked directly with Customer to enhance security posture, streamline security appliance policies, reduce outages due to configuration management errors, administer appliances and policies, and act as the subject matter expertise for Managed Security Operations Services .
- Provided Security Operations Best Practice consultation for large financial clients
- Served as a consultant and helped in the design of Verizon's Next Generation Cyber Incident Review Platform and Unified Security Operations Center.

Key Achievements

- Delivered two fully functional geographically diverse Security Operations Centers six months ahead of schedule.
- Developed a Threat Condition model to assist customer in determining areas of need.
- Wrote and deployed new severity taxonomy to better suite customers security needs.
- Achieved ISO 9001:2008 and ISO 27001:2013 certification for security operations center

Section Manager - Network Security at Verizon Enterprise Solutions

June 2012 - August 2013 (1 year 3 months)

- Managed 24 Tier III employees, located in 9 different states serving a large U.S financial institution with over 750 security devices.
- Developed processes for change, incident, project, and problem management in accordance with ITIL practices used during bank audits.
- Lead many operational excellence projects such as enabling deep packet inspection and the use of Tufin within the Bank environment.

Key Achievements

- Decreased the number of high severity incidents by 50%.
- Increased the number of successful changes by 15% through ITIL based process changes.
- Maintained a “green” audit score for 18 consecutive months.
- Identified gaps in billing, directly resulting in over a million dollars in revenue.

Senior Security Engineer at Verizon Enterprise Solutions

June 2007 - June 2012 (5 years 1 month)

- Provided second/third tier support for network infrastructure and services including firewalls, cache engines, load balancers, and ids sensors.
- Responsible for Release Management program for assigned customers.
- Trained and served as a mentor to new engineers.
- Developed new hire training documentation.
- SME (Subject Matter Expert) for two of the largest and most complex customers under management.

Senior Network Security Analyst at Verizon Enterprise Solutions

January 2006 - June 2007 (1 year 6 months)

- Served as a shift lead in a dynamic 24/7 environment.
- Managed customer contracts for two Global 100 companies.
- Wrote and maintained signature libraries for various IDS signatures and automated deployment of signatures.
- Performed in-depth analysis of IDS and firewall security events.
- Mitigated security events and provided leadership on filtering/removing false positive events in the ArcSight SEM.
- Contributed to run books for IDS practice and trained junior engineers.

Information Security Analyst at NetSec

January 2005 - January 2006 (1 year 1 month)

- Monitored IDS/firewall traffic and identified threats to the customer base using ArcSight's SEM platform.
- Performed the necessary triage to resolve security incidents.
- Implemented rule changes across various security products

Customer Service Analyst at NetSec

May 2004 - January 2005 (9 months)

- Provided Level 1 troubleshooting for deployed devices.
- Wrote and enhanced internal documentation.
- Monitored the health and status of deployed devices and processes to ensure continuity of service to our customers.
- Distributed monthly security reports to customer base and company executive board.

Education

Capella University

Master of Science in Information Technology, Information Assurance, 2008 - 2009

Indiana University of Pennsylvania

Bachelor of Science (B.S.), Management Information Systems and Information Assurance, 2000 - 2004

Robert Morris University

Communications, 1999 - 2000

Ryan Wilson

Raleigh-Durham, North Carolina Area

Group Manager / Sr Manager - Managed Network Security Operations at Verizon Enterprise Solutions



2 people have recommended Ryan

"I highly recommend Ryan Wilson, he is a true leader and dedicated employee. I have worked with Ryan for over 8 years in different roles and he is someone I admire for his loyalty and hard work. He is extremely technical and knowledgeable. He knows how to work with the customers at all levels. I have watched him handle many complex and difficult situations. He takes on a situation, analyzes it and communicates well with all internal and external customers. He knows the technical business and knows how to manage his teams. He takes the time to build professional relationships with his teams and customers. Ryan is a true go getter and always goes above and beyond. He takes on all projects, motivates his teams, trains them and delivers a well packaged process and solution to his team. He truly has the respect of his teams, peers and executives. Ryan is someone that I look up to and admire for his technical expertise and overall management style. My teams have learned a great deal from Ryan. He is always willing to share his knowledge with everyone he works with. He is honest and will always do what is best for the business. I am extremely grateful to have had a chance to work so closely with Ryan and learn from him. "

—**Keith Heider**, *Program Delivery Executive, Verizon Enterprise Solutions*, worked with Ryan at Verizon Enterprise Solutions

"I have been working with Ryan for over three years. Ryan leads a team of about two dozen people delivering a very complex service to a large global enterprise account. Ryan has truly achieved operational excellence in the management of his team - and this is reflected in the reviews we receive from our customer. Ryan continues to deliver exemplary service as the customer's in scope environment continues to grow. Ryan provides the leadership and direction his team needs to exceed customer expectations. Ryan is a tremendous asset to Verizon and the customer he serves."

—**Jeff Breed**, *Security Sales Specialist, Verizon Business*, worked directly with Ryan at Verizon Enterprise Solutions

Steve Shapery

Greater San Diego Area

Senior Network Engineer at Alliant Insurance Services

Summary

To continue to design and build stable, scalable networks to suit the needs of the customer.

Specialties: Troubleshooting, designing fault tolerant WAN/LAN, MPLS (TE and VPN) Datacenter design, IP Security infrastructure.

Experience

Senior Network Engineer at Alliant Insurance Services

August 2015 - Present (1 year 7 months)

Senior Network Architect at PETCO Animal Supplies, Inc.

July 2013 - August 2015 (2 years 2 months)

- Redesign of nationwide retail POS network and WAN
- Complete re-architecture of Disaster Recovery Datacenter
- Mentoring and training onshore and offshore engineering resources
- Design and deploy infrastructure upgrades to distribution centers
- Building new infrastructure for upcoming corporate campus
- Optimization of existing Datacenter LAN, WAN and security
- Day to day escalation point for all Network issues

Senior Network Engineer at Nirvanix

December 2011 - July 2013 (1 year 8 months)

- Responsible for global multi-node multi-petabyte public Storage Delivery Cloud
- Built several high-performance (multi-gigabit) private environments globally
- Ongoing management and support of enterprise firewalls, VPN and LAN/WAN environments
- Coordinated, recommended and defined architecture standards
- Maintained multi-provider BGP load-sharing at all public clouds for optimal traffic management
- Network architecture liaison to customers for custom designs
- Mentor team members on network designs and technology

Senior Network Engineer at CareFusion

June 2007 - November 2011 (4 years 6 months)

- Designed, deployed and maintained global Cisco-based LAN and WAN environments, representing in excess of 11,000 users at 87 CareFusion locations worldwide

Day to day management and support of global firewalls, client and site-to-site VPN solutions
Coordinated, recommended and defined architecture standards
Principal network engineer for all LAN and WAN network-related projects, 400+ Cardinal Health remote sites, worldwide MPLS backbone and multiple datacenters
Four years as the WAN and LAN as well as Security Subject Matter Expert
Mentored, trained and facilitated growth of junior engineers
Led design team of new network architecture for global company acquisition and separation projects
Deployed and managed 38-node global Riverbed Steelhead WAN

Network Solutions Architect at Skylight Healthcare Systems

December 2006 - April 2007 (5 months)

Designed a complete nationwide re-ip solution for 23 remote hospital campuses
Facilitated an IP/VPN over DIA migration to MPLS backbone
Architected and built complete Cisco-based data center network
Rebuilt corporate network infrastructure
Completed security audit and upgrade based around Cisco ASA platform
Designed, configured and deployed new hospital campus networks

Senior Data Network Engineer at Leap Wireless International, Inc.

September 2003 - October 2006 (3 years 2 months)

Responsible for daily operations of LAN/WAN environment of 30+ markets, 300+ store locations
Managed and maintained Level 3 datacenter, as well as corporate network infrastructure
Responsible for management and maintenance of 50 unix servers, primarily Solaris and Linux
Architected and deployed MPLS-TE nationwide network backbone for customer VOIP support
Managed 60 vendor and client VPNs on Cisco Altiga platform and Checkpoint FW1
SAN Management - Managed LUN and Volume assignments across multiple SAN connections and platforms
Designed and deployed Cisco SIP-based Corporate IPT network upgrade nationwide.
Migration of all Long-distance calls from PSTN to Cisco 54xx SIP/MGCP solution
Managed WiFi security solution utilizing Vernier Networks platforms
Managed Corporate firewall platforms on Checkpoint SecurePlatform servers
Led Projects in coordination with outside network consultant groups

Manager of Network Engineering / Senior Network Engineer at MFN - SiteSmith/Above.net

November 1999 - March 2002 (2 years 5 months)

Developed, documented and deployed the routing architecture for Metropolitan Area Networks; London and Paris
Primary point of escalation for network and security incident response, responsible for 23 data facilities and 70 customers
Implemented Cisco 6500 and 7200-series based routing architecture and supply second and third tiers of support

Developed, documented, and implemented network security designs and products based on Cisco IDS <both box and blade solutions> and PIX platforms
Created secure customer portal based on ISS Realsure and Checkpoint Firewall on Nokia IP330 platforms
Managed network operations/incident response team of 5 people
Led cross-departmental product design teams
Coordinate and manage Cisco-based network installations in all regional offices

Network Architect at Auctionwatch.com

November 1998 - November 1999 (1 year 1 month)

Developed, documented and deployed the routing, system, and network architecture for production webclusters
Designed and installed secure methods for corporate network access based on Cisco IOS/FW, Cisco 5500 series and Nortel VPN platforms
Created backup solution with AIT and Solaris/NFS platforms
Managed daily network and server issues
Developed, deployed and managed solution for NAS needs with Network Appliance platforms

Network Consultant at Healthon Corporation

August 1998 - November 1998 (4 months)

Performed security audits on Medicare and Medi-Cal cluster networks with Nokia IP440 and Checkpoint platforms
Assisted with IVR (Interactive Voice Response) system deployment

Network Consultant at Inktomi Corporation

April 1998 - August 1998 (5 months)

Audited and secured both corporate and production Solaris-based networks, working with Nortel Accelar platform and Cisco 5000 series switches
Evaluated various load-balancing platforms
Designed and deployed Inktomi/NBCi Online Shopping Engine cluster

Network Consultant at Mpath Software

March 1998 - March 1998

Audited and assisted in reconfiguration of production gaming network to increase performance and security

Network Consultant at Talarian Corporation

January 1998 - March 1998 (3 months)

Assisted in streamlining and redesign of corporate and production networks
Performed day to day system management tasks for medium sized NIS-based network
Coordinated ISDN to T1 upgrade
Managed remote-access solutions

Network Engineer at Netcom / Mindspring

May 1996 - September 1997 (1 year 5 months)

IT / Support engineer at Hercules Computer Technology

1995 - 1996 (1 year)

Steve Shapery

Greater San Diego Area

Senior Network Engineer at Alliant Insurance Services



10 people have recommended Steve

"Having worked with Steve on many projects for Cardinal Health and CareFusion, I have always enjoyed working with him. He has always been very good at sharing his knowledge with more junior peoples. Good communication skills with other team member. Given the chance, I would not hesitate to have Steve on my team."

—**Jean Pacaud**, *IT Infrastructure manager, BD*, worked with Steve at CareFusion

"Steve is a very knowledgeable IT professional with years of experience on his belt. He has always shown a great deal of insight into networking and the equipment and software required to make things happen. He was also fun to hang out with and I had the pleasure of doing so on a few occasions."

—**Gregory Taylor**, *Founder and IT Specialist, Metrix IS*, was with another company when working with Steve at MFN - SiteSmith/Above.net

"You know how during the course of life you meet a handful of truly brilliant people that you will never forget. Steve is one of those people. His big strength is that he truly knows all the options. You can't sneak new technology by him because he always seemed to have it researched before you even hear about it. In spite of it all, he is also very dependable. He considers any network he works on to be his and won't abandon it. I would have no troubles working with Steve in any future endeavor."

—**Sam Samaniego**, *Sr. Data Network Engineer, Cricket Communications*, worked indirectly for Steve at Leap Wireless International, Inc.

"Steve, is a very dedicated knowledable professional that delivers on objectives in a timely and consisent manner. He has uncanny ability to understand complex networking issues and deliver effective solutions. He is an outstanding team that player shares his knowledge with junior team members. Steve has excellent project managment and vendor managment skills. When assigning projects to Steve, I never needed to worry if all aspects of the project would be detailed and documented. I would hire Steve again in an instant if the opportunity ever arose."

—**Frederick Babers**, *Director Network Control Center, ADP*, managed Steve at CareFusion

"Steve is an extremely talented engineer that understands the depths of the most complicated networks. His troubleshooting skills are top-notch."

—**Matt Schaelling**, *LTE Engineer, Cisco Systems*, worked directly with Steve at Leap Wireless International, Inc.

"Having worked with Steve for the last 6 months, standing up a data center, it is evident that Steve is an outstanding network engineer. He has an excellent understanding of networking devices, protocols and which to use where. Steve's knowledge allows him to manage risk and costs extremely well. Steve always works hard to ensure that the job gets done on time and with the minimum of disruption to his customer base. He's someone you can rely on in a pinch with the knowledge that he will always be there to fix an issue, should it come up."

—**Julian Hicks**, *CFO/CTO, Staff Smart, Inc.*, managed Steve indirectly at CareFusion

"Having worked with Steve both when we were apart of Cardinal Health and as a part of CareFusion separation, I have been nothing short of impressed with his knowledge of the networking environment. Steve's contagious personality makes working with him a good time while achieving the goals of the project. Steve has the ability to see a problem and come up with innovative and creative solutions. His willingness to suggest solutions that might not be standard and higher risk makes him a critical add to any company looking to achieve goals beyond current state. Under many circumstances, I have had to engage Steve to help accomplish activities that many times he was not assigned to. His willingness to step in, assist and ensure successful implementation speaks volumes for his knowledge and willingness to jump in to achieve company goals."

—**Keri Speciale - Corbin**, *Director, DHL Supply Chain, Infrastructure Service Management, DP DHL*, worked with Steve at CareFusion

"Steve is hands down 1 of the top 5 all-time technical talents I've encountered worldwide during my entire career. Over the years it's become clear and convincing to me that Steve is absolutely one of the finest minds to ever grace the technology landscape."

—**Cristina Morrell**, *Channel Account Manager, Jive Communications*, was a consultant or contractor to Steve at CareFusion

"Steve is well suited for a successful role as a network engineering professional. Having worked with Steve for over 4 years, Steve has shown tremendous technical depth, excellent interaction with his internal clients, external partners, and top notch soft skills in terms of listening to people, understanding the importance of how to communicate, and having a very positive perspective. Steve's technical depth has placed him as the lead "go-to" person for a global network, where he has had to be accountable for all technical details in support of critical elements that support the business. He is, from my experience, a top-shelf resource to work with, and has demonstrated several times that he definitely holds his own technically. Steve has shown that

his soft skills, especially in supporting management and non-technical resources is a something that he is very comfortable with. I believe that Steve's talents would be a great addition to an organization that needs a capable, articulate, and personable resource."

—**Michael Sidman**, *Technical Sales Consultant V, AT&T*, was with another company when working with Steve at CareFusion

"Steve has outstanding technical expertise on Networks and can be counted on to go "above and beyond" to get the job done. Steve is innovative and implemented several creative solutions that exceeded the clients expectations while saving them money."

—**Joseph DiPrima**, *Vice President, Enterprise Program Management Office (EPMO), BD*, managed Steve indirectly at CareFusion

Wendell Rios

San Francisco Bay Area

Senior Network and Security Engineer at Nutanix

Summary

Enterprise network design, implementation, and maintenance.

Data Center network design, implementation, and maintenance.

Enterprise IT Operations. IT Operations project life-cycle.

Interests in large scale deployments of routing protocols, i.e. OSPF and BGP and utilizing multiple carriers.

Interests in Layer 2 technology and Traffic Engineering solutions.

Interests in SDN, Next Generation Security technology solution and converged offerings.

Specialties in Enterprise IT Operations support and project management.

Cisco solutions utilizing their switches and routers.

Likes, F5 Big IP load balancers, Arista switches, PAN, and Fortinet technologies.

Experience

Senior Network and Security Engineer at Nutanix

September 2013 - Present (3 years 6 months)

Responsible for all Corporate and Engineering connectivity needs.

Support advance solutions in Networking and Security for growing Company.

Solutions Architect at FutureWei Technologies

February 2011 - September 2013 (2 years 8 months)

Advance solutions for business units.

Senior Network Engineer at Robert Half International

February 2008 - February 2011 (3 years 1 month)

Senior Network Engineer at VMware

January 2006 - January 2008 (2 years 1 month)

Senior Network and Security Engineer at Roxio

July 2003 - July 2005 (2 years 1 month)

Senior Network Engineer at Sonic Solutions / Roxio

2004 - 2005 (1 year)

Network Engineer at Portal Software

September 1999 - June 2003 (3 years 10 months)

First industry job after College. Started as an IT intern and worked my way up to be a Network Engineer.

Education**Santa Clara University**

MIS, Management Information Systems and Business core, 1997 - 1999

De Anza College

AA and AS, General Ed and Business, 1994 - 1997

Wendell Rios

San Francisco Bay Area

Senior Network and Security Engineer at Nutanix



7 people have recommended Wendell

"I worked with Wendell for over 2 years at Portal Software, during that time Wendell was one of the best performers and most efficient engineers I've ever worked with, he was always looking for ways to make the networks or any other thing that he worked on better. Wendell was also a pleasure to work with and always had a positive attitude, he was the person to go when things got tough."

—**Eduardo Moreno**, *Director of IT, Hawaii Western Management Group HWMG.*, managed Wendell at Robert Half International

"I worked in collaboration with Wendell on a number of projects during my time at VMware. Each and every time, he has always taken the extra time to explore avenues we had not considered, resulting in a more thorough and reliable implementation. His thorough and proactive methodology has resulted in avoidance of performance and security issues in several deployment cases. Wendell is continually expanding upon his already extensive understanding of network engineering and complex architectures. His personal and professional development is not limited to himself as he encourages and motivates his team in similar fashions. Wendell's depth of knowledge is only matched by his professionalism. During the course of several years of having worked with Wendell directly and indirectly, he has consistently proven himself to be professional, reliable, and keeping the best interests of his employers in mind. I would whole-heartedly recommend Wendell for a Senior/Architect role, as his participation would be a strong contribution to the team and organization."

—**Wing Wong**, *Tech Yahoo, Sr. Service Engineer / Operations in Brightroll Division, Yahoo*, worked with Wendell at VMware

"I don't think I ever came to Wendell with a problem he didn't have at least two solutions for. The guy isn't just good at his job - he sets the gold standard. With how easy it is to work with him, how effective and organized he is, and how willing he is to step into the arena to get things done, any company would be lucky to have him heading up a team."

—**Peter Simpson**, *Software Development Engineer, A9.com*, worked with Wendell at Sonic Solutions / Roxio

"I have known Wendell since we both attended Santa Clara University's business school. He has always demonstrated his intelligence, dedication to continuing his education, and commitment to advancing in his IT career. Wendell and I also worked together at Portal Software. At Portal, we grew from a small, privately held start-up environment to a larger, public corporation. Wendell was instrumental in helping our IT infrastructure scale to meet the demands of a rapidly growing company."

—**Cristina Mendonca**, *Vice President of Consultant Services (Operations), Clarity Consultants*, worked with Wendell at Portal Software

"Wendell is both technically solid and dedicated to performing at the top of his game. He is always the first to arrive in the morning and the last to go home. My team could always count on Wendell to work through our issues even when they were not networking related. I look forward to working with him in the future."

—**Allan Burnett**, *Manager, Corp Performance Management Engineering, Facebook*, worked with Wendell at VMware

"I've had the pleasure of knowing Wendell for the last 10+ years. We were in many of the same classes in college and also worked together for a couple of years at Portal Software. He is extremely diligent and resourceful. He works hard at enhancing the knowledge he already has and even harder to gain the knowledge he'll need for his next project or challenge. He would be a valued asset to any organization."

—**Serafim Mendonca**, *Vice President, Corporate Development, Clarity Consultants*, worked directly with Wendell at Portal Software

"Wendell is an extremely knowledgeable network engineer. In the time that I worked with Wendell, he demonstrated a keen ability to deliver on projects and implement complex networks. He also showed very good project management skills and lead many initiatives. He always had time to help out his peers whenever he could. I would highly recommend Wendell."

—**Dave Poaps**, *Manager, Systems Administration, PointClickCare*, worked directly with Wendell at VMware

Scott Fares

Greater Los Angeles Area

Senior Network Engineer at Flying Buttress

Experience

Senior Network Engineer at Flying Buttress

January 2014 - Present (3 years 2 months)

Flying Buttress is an MSP that caters specifically to the AEC space. Some of the skills and projects we have achieved:

- Design, Plan and Implement technologies: Cisco Catalyst/HP ProCurve Switches, Cisco ASA Firewalls, Dell/HP Servers, VMWare Virtualization, VDI technologies (VMware and Citrix), Nimble/Netapp/Synology/QNAP Storage, Microsoft Technologies (Active Directory/ADFS/Lync/On-Premise Exchange), Panzura Cloud NAS, Microsoft Office365 Migrations, Riverbed WAN Accelerators, Solarwinds Orion/NPM/SAM), SD-WAN technologies (SimpleWAN), and Microsoft Azure/Veeam Backup solutions.
- Support day-to-day operations and after hours on-call support
- Evaluate new solutions for enterprise clients.
- Mentor and train IT Staff

Senior IT Consultant - Networking & Server Support at Royal Network IT Solutions

April 2005 - Present (11 years 11 months)

I.T. Consultant for Royal Network IT Solutions.

Client base consists of:

Matsma Consulting and Development

IntegrityFX

Delco Sales

Alchemedia

Spectra Resources Corporation

Manage and maintain network devices, servers and desktop/laptops for clients and implement projects when needed.

Some of the projects performed

- redesign of active directory network
- build new exchange
- migrated exchange 2003 to 2010
- built out small business server (sbs) environment
- several network rebuilds

CTO - Platform at Sasco / Electek

July 2013 - January 2014 (7 months)

Performed the role of CTO at Electek, a Sasco company.

Electek provides support services for Sasco and it's umbrella companies such as RoxfordOne, Columbia Capital, and the Hartwell Foundation.

My job is to lead the I.T. Platform Department which includes Help Desk, Systems and Network Engineering staff to support 4 offices, various job sites, Sasco owned properties and the remote user force.

Some of the projects overseen during my tenure:

- Active Directory redesign
- Disaster Recovery / Business Continuity Planning/Design
- Added Net / Sys Engineers to round out the staff.

Director of I.T. + Associate at WATG

July 2012 - July 2013 (1 year 1 month)

IT Manager + Associate at WATG

November 2010 - July 2012 (1 year 9 months)

Managed the entire IT Operations group (Net/Sys Admins and PC Support) for 7 Global offices and 500+ nodes.

Work closely with C-Level Executives to determine business needs and recommending/implementing solutions to improve production.

Global Network Manager at WATG

June 2006 - November 2010 (4 years 6 months)

Hands-On Manager with two SysAdmins that Manage and maintain the network for 6-7 domestic and international offices with 450+ users.

Ripped and replaced network infrastructure from low-end Netgear and Dell PoE Switches for Cisco Chassis and Stackable PoE series switches.

Replaced Sonicwall FW/VPN devices for more reliable Cisco ASA FW/VPN solutions.

Introduced Virtualization with VMWare ESX VI3 to consolidate physical servers and cut costs on cooling and power. Began the process from 120+ physical servers down to 78 in 3Q's.

Senior Network Engineer at Union Bank Ins Svc/BB&T

December 2004 - June 2006 (1 year 7 months)

Migrated three Insurance Brokerage Agencies (Armstrong/Robitaille, John Burnham and Tanner Insurance) into one entity (UnionBanc Insurance Services) after their acquisition by UnionBank. Installed Cisco Routers using OSPF dynamic routing into AT&T's MPLS Cloud network. Replaced existing network unmanaged switches for Cisco Switches (4506/4006 chassis and stackable/standalone 3550 switches). Implemented and installed Netscreen firewalls with Blue Coat Proxy appliances in 7 office locations. Merged 2 Active Directory 2000 Forests and 1 Novell Netware 4.12 environment into One AD 2003 Forest and Exchange 2003 environment.

Systems Management Professional - Advisory at IBM Global Services

February 2004 - December 2004 (11 months)

Work with Enterprise Wide issues for the entire PacifiCare Health Systems account and assist with other IBM Global Services accounts along the Western Region. Designed, Implemented and Configured Altiris Client Management Suite within the PacifiCare Health Systems Infrastructure. Create standard Windows 2000 & XP Professional desktop/laptop Images via Altiris and/or Ghost technologies. Create distribution software packages with either InstallShield or Wise solutions software. Work extensively with Microsoft's SMS Server 2.0 and Altiris 6.0 Client Management Suite to push software distribution packages throughout the Enterprise. Work with Sungard Availability Services, PacifiCare I.T. and other IBM groups to provide the best common practices needed for PacifiCare's Disaster Recovery Plan and Execution.

Networking Instructor at Westwood College

March 2003 - May 2004 (1 year 3 months)

Facilitate a classroom of College Students working towards a Bachelors of Science Degree in Networking. Provide basic information from Desktop Computing Hardware (A+) and Operating Systems such as MS-DOS, Client/Server models such as Microsoft Windows Windows 98/2000 and Windows Server 2000 Infrastructure technologies. This includes topics such as DNS, WINS, Active Directory, TCP/IP Stack, Forest/Domain levels and network design.

Lead Customer Engineer at IBM Global Business Services

March 2002 - February 2004 (2 years)

Responsible for day-to-day operation and maintenance of Desktop/Laptop systems on multiple platforms and Windows NT/2000 Servers. Work closely with the Network Group to resolve Enterprise Wide Issues while also troubleshooting, documenting and solving network issues. Setup and maintain network servers, create network printer queues and establish user's permissions and quotas for network file shares.

PC/Network Associate III at PacifiCare Health Systems

November 2000 - March 2002 (1 year 5 months)

Responsible for the day-to-day support of Top-Level Executive's Corporate PC's and Laptops. Assist other IT Department Groups and Regional team members to research, document and develop methods to increase the efficiency of the network infrastructure for over 8,000+ nodes.

Part of the team that Performed Bi-Annual Disaster Recovery/Business Continuity test exercises.

Network Administrator at Monogram Sanitation

July 2000 - November 2000 (5 months)

Responsible for maintaining a Local Area Network for 120+ users. Managed the day-to-day operation of Windows NT 4.0 servers, 1 Exchange 5.5 Server. 1 Proxy 2.0 Server, Windows 95/98/NT workstations. Managed and maintained a Cisco 4000 Series chassis based switch. Trained users how to use their Windows operating system and application software efficiently. Determine, evaluate, specify and recommend products for computers throughout the organization.

Network Administrator at Accesspoint Corporation

November 1999 - September 2000 (11 months)

Responsible for the day-to-day operation and maintenance of NT Servers and Workstations in a Client/Server environment. Manage performance and maintain security of LAN/WAN for entire organization. Monitor reliability of network infrastructure and operating systems with multiple hardware and software platforms. Also responsible for maintaining 100+ user desktop support, remote access support, research, planning, and implementing future network needs. Assist client services staff in troubleshooting client technical problems.

Education

University of Phoenix

Bachelors of Science, Information Technology: Networking and Telecommunications, 2001 - 2003

Western High School

High School Diploma, General Studies, 1988 - 1991

Interests

Technology, sports, traveling, cars, movies, comedy and family.

Scott Fares

Greater Los Angeles Area

Senior Network Engineer at Flying Buttress



10 people have recommended Scott

"I have worked with Scott for many years and can say that he may be the hardest working person I know. He knows IT networking and infrastructure well and is a detailed problem solver who stops at nothing to make things right. With all of his technical skill, what is most appreciated from a user standpoint is how approachable and understanding he is. His customer service skills make him stand out as he makes his coworkers and clients feel valued. He works to maintain that quality as hard as he does to maintain his IT knowledge skills. That makes it very easy to rely on him."

—**Laura Escarcega**, *Support Operations, Flying Buttress*, worked directly with Scott at WATG

"Scott is very highly motivated individual. I have worked with him as colleague and as a business partner on numerous projects and jobs. Highly recommended for IT services need. His professionalism and his customer service skills will satisfy your needs for IT."

—**Shawn Pravongviengkham**, *Technical Support Analyst, United HealthCare Group*, worked directly with Scott at IBM Global Services

"I've worked with Scott in tandem, helping to setup the infrastructure of the office. He always listens to the needs of the users and implements and completes goals quickly and efficiently. Scott has proved to be a dedicated hard worker that will get things done."

—**Dean Yama**, *Design Technology Manager / Project Coordinator, WATG*, worked with Scott at WATG

"Scott is a extraordinary network engineer. He has great vast knowledge in network security, routing and switching. Through times I have worked with him, he gave great advice and shared his knowledge with colleagues. Great person to work with."

—**Kenneth Wong**, *Sr. Network Engineer, RPM Mortgage, Inc*, worked directly with Scott at Union Bank Ins Svc/BB&T

"Scott is a diligent and talented IT Professional. His work never failed to meet or exceed my expectations. Scott's interpersonal skills are excellent as well. It was a true pleasure working with him!"

—**Travis Williams**, *Insurance and Financial Services Agent, Farmers Insurance*, managed Scott indirectly at Accesspoint Corporation

"Scott has always been Customer Service driven. His integrity and superlative work ethic is commendable."

—**Michael Garay**, *Semi Retired, Logan G Inc.*, was Scott's client

"Scott Fares is a Senior IT Consultant - Networking & Server Support at Royal Network IT Solutions. He is very reliable, trustworthy, an expert in his field, and delivers great results. I highly recommend Scott and Royal Network IT Solutions. Tim DuBose"

—**T D**, *President & Founder, MyForexFriends*, was Scott's client

"Scott is a charismatic knowledgeable individual and without question, he is a networking professional full of applicable experience in the technology industry. During the time that I had the pleasure to be his student, he was instrumental in reassuring my career choice and was always enthusiastic when sharing real world networking scenarios – this made my college learning experience very interesting and joyful. Today, Scott continues to be one of my closest technology mentors."

—**Lester Marquez**, *Network Architect, Global Infrastructure Services, ON Semiconductor*, worked indirectly for Scott at Westwood College

"Scott was always willing to offer his assistance and had an excellent rapport with the many constituents within our office. His can do attitude and personal style enables him to interact effectively with management and staff. He possesses a strong work ethic and does what ever is needed to get the job done."

—**Thoai Ha, MBA, SPHR**, *Global Director of Human Resources, LYNX Innovation*, worked with Scott at WATG

"Dependability is the word that comes to mind when I think of Scott. Any company that would hire him would be lucky."

—**Rommel Pabellano**, *Sr IT Systems Management Consultant, OPTUM*, worked with Scott at IBM Global Services

Barry Cohen

Rochester, New York Area

at

Summary

CISSP, CCNP

Experience

Senior Implementation Network Engineer at Finger Lakes Technologies Group, Inc.

October 2016 - Present (5 months)

Global Network and Security Manager at Carestream

January 2015 - August 2016 (1 year 8 months)

Responsible for the corporate network at over 100 sites globally. Work closely with outsourced vendors supporting network operations and engineering services. Established new Internet PoPs using new Palo Alto Networks firewalls. Deployed ForeScout NAC solution. Migrated from legacy Cisco and Juniper VPN systems to Palo Alto Networks GlobalProtect VPN system.

Looking for next security opportunity.

Team Leader IT at Excellus BCBS

March 2014 - January 2015 (11 months)

Led 8 network engineers responsible for local and wide area corporate network. Migrated firewalls to Palo Alto Networks. Deployed ForeScout NAC solution. Migrated from BlueCoat to Riverbed WAN optimization appliances.

Team Lead - Security Engineer at Frontier Communications

July 2013 - February 2014 (8 months)

IT Security Engineer III at Frontier Communications

June 2012 - July 2013 (1 year 2 months)

Security Engineer responsible for corporate firewalls, VPN, proxies and Internet PoPs.

Team Lead - Network Services at Frontier Communications

March 2011 - August 2012 (1 year 6 months)

Led Network team responsible for local and wide area corporate network.

Sr. Security Analyst at Frontier Communications

2005 - March 2011 (6 years)

Lead Network Analyst at Frontier

1999 - 2005 (6 years)

Education

Rochester Institute of Technology

Associate's degree, Computer Science, 1989 - 1993

Barry Cohen

Rochester, New York Area

at



6 people have recommended Barry

"I've worked many projects with Barry and he's always been very knowledgeable and willing to explain\teach me things about networking I didn't quite understand. Barry would be an asset to any company looking for a leader for their networking environment."

—**Tim Medina**, *SQL DBA, Frontier Communications*, worked with Barry at Frontier Communications

"I have had the pleasure of working with Barry at various times during the past 13 years I have worked at Frontier. Barry has been a respected resource to provide advice when troubleshooting elusive issues quickly bringing them to resolution. He has been willing to work with our team regardless of the time of day to assist us in completing the task at hand. He will be an invaluable asset for any company he works for."

—**Jonathan Potter**, *AS400 System Administration, Frontier Communications*, worked with Barry at Frontier Communications

"During my internship at Frontier I reported to Barry. As the team lead for the Security Engineering team, Barry was an incredible asset. He is very knowledgeable in all areas of network security. Barry is also a great manager, helping the team balance workloads in the most efficient ways. Barry was very helpful in creating a stimulating and educational environment for my internship. He was always willing to directly help me in order to advance my cooperative education. I highly recommend him for any type of Security or IT management position."

—**Justin Macksamie**, *IT Security Analyst, MVP Health Care*, reported to Barry at Frontier Communications

"I have worked with Barry for 17 years within the Frontier organization, including a brief time at VeriZon Wireless. He has had the lead position in most of the teams we've worked on together. As lead, Barry balances the needs of the team with the teams workload, making sure to guide the team to success. We always had many tasks in the teams in basket and Barry helped prioritize the tasks and focus the team to ensure the most efficient processing of workload. I recommend Barry as a leader and suggest he is more then ready for a full management position. Richard Masters"

—**Richard Masters**, *Specialist, NOC III, Frontier Communications*, reported to Barry at Frontier Communications

"I highly recommend Barry Cohen for any network or security position. I worked with Barry for 13 years. He is one of the most knowledgeable network folks I have ever worked with. His scope extends from the basic cabling all the way thru to the firewalls and everything in between. He thinks networking and can problem solve even the most complex of issues. He was an excellent lead for my group and I enjoyed working with him. Any company would be very lucky to have him on their staff."

—**Marie Sapienza**, *Supervisor Commercial Network Operations Center, Frontier Communications*, worked directly with Barry at Frontier Communications

"I had an opportunity to work for Barry. Barry has an incredible work ethic, and a high level of technical knowledge and leadership. He is a leader and a mentor. Barry would be a great addition to any team."

—**Curtis Reed**, *Supervisor – Network Engineering, Frontier Communications*, worked directly with Barry at Frontier Communications

Patrick Achuo

Orange County, California Area

Network Security Engineer Sr at Dell secureworks

Summary

Over 10 years of experience performing Network Operations and Support including troubleshooting LAN/WAN environments.

Over 5 years performing network security support and engineering. Extensive experience with Checkpoint firewalls (splat R65, R71, R75 and Gaia R75, R76, R77) and (IPSO). Gained experience while working for Checkpoint software technology.

Over 4 year of experience working with Cisco routers and switches (Cisco IOS) as well as good experience working with various network management tools.

Strong experience working experience with various Operating Systems including Microsoft, Linux Red Hat, Ubuntu, and Free BSD.

Good skills using different workflow process tools and ticketing systems including remedy, CA etc.

Experience HP Open view as well as multiple customized tools in different client environments.

Bilingual- fluent in French.

Hard working, detail oriented and organized individual.

Capable of working on either a team or individually.

Strong communication and written skills as well as Interpersonal skills.

Experience working in a fast pace and stressful environment

Experience

Network Security Engineer Sr at Dell Secureworks

April 2014 - Present (2 years 11 months)

Solid understanding of TCP/IP protocol stack and experience with various network protocols

- Strong ability to integrate information security solutions into existing enterprise networks and be able to identify and efficiently troubleshoot complex network issues

- Strong knowledge of security protocols and design concepts

- In depth knowledge of the following Linux/Unix operating system Enterprise level firewall.

- Experience with the following platforms: Cisco, Checkpoint, SonicWALL, Palo Alto, Juniper, Crossbeam, Tipping Point, and McAfee IPS.

- Exceptional communication and interpersonal skills and able to work effectively with peers, management, staff, and internal/external business partners/clients

- Strong ability to handle multiple tasks simultaneously.

- Discuss technical requirements for contracted services with customers.

- Implement security devices on customer's network according to their specification and change control windows. This can include the configuration and installation of firewalls, IDS/IPS, log collection appliances, and others as specified.
- Assist in the creation and maintaining of Provisioning tools and automation scripts.
- Research new security products as needed.
- Creation and delivery of provisioning training to peers and SOC personnel.
- Lead and contribute to projects of varying scales such as upgrades, migrations and new offerings.
- Mentor new and existing Provisioning Engineers and provide training on new service lines as needed.
- Work with other key departments on the development, testing, and roll-out of new service lines.
- Develop and maintain technical documentation and knowledgebase articles related to the implementation of Dell Secure Work's managed security services.
- Serve as a technical escalation point for other Provisioning Engineers or departments on service implementation related issues.

Sr Network security engineer at A. H. Belo

September 2012 - April 2014 (1 year 8 months)

Provide technical leadership to the enterprise for the information security program.

Mentor and train others in information security in addition to training for other technical groups.

Configure, Install and maintain security infrastructure, including Firewalls (Checkpoint R65, R71, R75, R76, R77, Juniper and Palo Alto), routers, switches, IPS, IDS, VPNs, Qradar log management, and security assessment systems.

Experience with provider-1 and VSX (R65, R71, R75, R76, and R77)

Assess threats, risks, vulnerabilities and emerging security issues using tools such as tripwire, MacAfee EPO and MacAfee HIPS, solar winds.

Publish Security Updates newsletter for technical groups.

Draft enterprise security standards and guidelines for system configuration.

Managed process and acted in the lead role for computer security incident response team.

Perform and create procedures for system security audits, penetration-tests (coal fire), and vulnerability assessments.

Develop scripts to maintain and backup key security systems.

Recommended preventive, controls to ensure the appropriate level of adherence to the goals of the overall information security department.

Participated in forensic analysis and recovery

Experience with go daddy SSL certificates.

Experience with two factor authentications using secure auth.

Datacenter Network/Operations Engineer at Cisco

May 2012 - October 2012 (6 months)

- Racking and stacking of UCS, Quads, switches and console routers.
- Installing, rebuilding and troubleshooting Unix base UCS.
- Experience with remedy ticketing system.
- Experience with working with different to isolate and troubleshooting various network issues.
- Experience with troubleshooting VLAN related issues with different departments such as NOC.
- Worked on a couple projects for Cisco Webex.

Support Engineer at Check Point Software Technologies, Ltd.

June 2011 - May 2012 (1 year)

- Support Engineer
- Experience troubleshooting over the phone and handling ticket systems.
- Experience troubleshooting complex network environments.
- Experience with Checkpoint firewall versions such as: NGX65, R70, R71, R75 etc.
- Experience with clustering high availability and load sharing.
- Experience with site to site and remote access VPNs.
- Experience with ldap and Identity awareness.
- Experience with IPS, IDS and URL filtering.
- Experience with installation and upgrading of all versions of Checkpoint firewalls.
- Experience with provider-1 and vsx gateways.
- Extensive experience debugging kernel and VPN related issues.
- Extensive experience with debugging tools such as fw monitor, tcpdumps, zdebug, wireshark etc.
- Experience with advanced routing protocols like ospf and bgp.
- Experience with creating security policies that will optimize network performance.

server build Engineer at SoftLayer, an IBM Company

February 2010 - August 2010 (7 months)

- Assisted in the design and maintain LAN & WAN, Troubleshooting IP protocols.
- Experience with IPSEC site to site VPNs, SNMP based monitoring systems.
- Experience with Soft Layer custom build ticketing system.
- Experience with Microsoft, centos, Red hat, Ubuntu and Free BSD operating systems.
- Experience with cabling and patching network cables (straight through, cross over).
- Solely responsible for maintenance of multiple Checkpoint firewalls on NT environment.
- Initial configuration, design and installation of Checkpoint firewalls for multiple locations
- Implemented extended access list, NAT, EIGRP and on Cisco routers.
- Initial configuration, installation and management of Arrow Point load balancing devices.

Network Technician at NLISCOM

February 2005 - January 2008 (3 years)

- Network Technician

Building, racking and stacking of servers and other network equipment.
Troubleshooting all IPMI and network connectivity related issues.
Port speed upgrades on network devices.
Investigating Raid and Temperature alerts on network equipment.
Administrated Exchange Server 5.5.
Troubleshoot network connectivity issues such as DNS, WINS and DHCP.
Setup and managed internal DNS server running BIND 8 on Linux red-hat 5.2.
Performed and managed system backup using Backup Exec on production systems.
Installed external storage raid servers for corporate and production use.
Collected and generated weekly statistical data for company executives and network management.
Provided hardware and software support to corporate users and IT staff.
Experience with racking and configuring Cisco routers (26xx, 28xx, 36xx, 38xx) and switches (29xx, 35xx, 37xx)
Monitoring campus networks.
Experience with telnet, putty & SSH.
Experience with racking, upgrading, backing up Cisco IOS.
Working knowledge of HP opens views & solar winds

Education

zoom institute of technology

CCNA,CCNP,MCSE, MCSA, CCSE,CCSA, MCTS, Information Technology, 2008 - 2009

University of Buea

Bachelors, Physics, 2001 - 2005

Activities and Societies: Student Union

Interests

programming

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