## **RESUME**

#### DEEPAK KUMAR PRADHAN

C/O S N DEY
SAHADEVKHUNTA
NEAR PWD GODOWN
BALASORE 756001

Mobile No: - 7894453397

Email-deepak.pradhan686@gmail.com

#### **OBJECTIVE**

Seeking a responsible position, this will utilize my skills and educational qualification as well as develop additional skills and will offer high level of challenge, opportunity and continued career growth

## **EDUCATIONAL QUALIFICATION**

- ① **MBA** from CEB Bhubaneswar 2009-11, (60%)
- ① MA in English from Govt. (Auto) College, Rourkela in 2009, (58%)
- ② **B.A** from Fakir Mohan (Auto) college, Balasore in 2003, (50%)
- ① Intermediate from K.V.IIM Joka Kolkata in 2000. (71%)
- **Matriculation** from K.V.F.C.I Talcher in 1998, (47%)

### WORK EXPERENCE

(Total work experience till date 4 years 0 months)

#### **♦ HDFC BANK LTD**

**©** DEPUTY MANAGER (E2) from 11th July 2015 to till date

#### **Roles and Responsibilities:**

- ① Is responsible for managing High net worth customers who are part of classic programme
- © Ensuring highest level of Service, engaging them into products offered by the bank and advising them on investments based on their profile and need.
- ® Responsible for Cross to every group raced & enhancing relationship with existing Classic customers by managing operations like A/C opening, FD, Lockers, and Forex etc.
- © Ensure quality new acquisition Classic Customers through walk-ins and Referrals
- ② Enhancing Liability values within each of the customer group
- ② Ensure updating of CCM/CRM next

#### **❖ KOTAK MAHINDRA BANK LTD**

Assistant Manager (M-1) from 19 Aug 2014 to 7 july 2015

#### **Roles and Responsibilities:**

- ① Increase the book size of the branch through deepening and new CASA acquisition.
- ② Acquire HNI customers for bank and provide priority service to them.

- ① Accountable for achieving Sales and revenue target by mobilizing all Bank Products as well as third party product like LI, GI, MF and Demat.
- Managing and achieving all the target of the branch in terms of a/c opening as well as revenue generation.

Providing superior service to the client with the co-ordination of operation staff as well as team members

### **❖** ICICI PRUDENTIAL LIC LTD (BANCASSURANCE)

**②** Associate Financial Service Manager from 03 Dec 2012 to 14 Aug 2014

#### **Roles and Responsibilities:**

- ① Lobby maintaining and pitching the customer, knowledge in all banks products PL,HL,CC, Savings Accounts, Current Account, etc
- ① Calling and taking appointments of the customer
- Visiting the customer and suggesting them Life insurance product
- ① Making the sales happen
- ① Providing after sales service and other investment option available in the bank

#### **❖** ITZ CASH CARD LTD (ESSEL GROUP)

② Sales officer from 23 Jan 2012 to Nov 2012

### **Roles and Responsibilities:**

- ① Visiting the dealers and distributors
- ② Appointing new franchise
- ② Asking for the order to the dealers
- Making the sales happen

# SKILLS & EDUCATIONAL PROJECTS: FINAL TERM PROJECT:

- Consumer Perceptions towards Health Insurance in reference with Apollo Munich Health Insurance
- ② Basics in Diploma in Computer Application

## **ACHIEVMENTS**

- © Certificate of Appreciation & Medal for participating in GO CASA Contest for Kotak Mahindra Bank ltd for 2014.
- ① Departmental CLASS REPRESENTATIVE for (MBA).
- ② Participated in **Zonal Level** in **youth parliament**.
- © Certificate of participation in **BUSINESS DEVELOPMENT SKILL PROGRAMME** .(MSME)
- ② Various merit certificates at school level & College level in sports.

- ② Good team player and efficient organizer
- ② Confidence and Positive attitude.
- ② Highly Adaptable Nature.

### **EXTRA CURRUCULAR ACTIVITIES**

- ① 1<sup>ST</sup> prize in college cultural program.
- Practical training at ICICI BANK, BBSR
- ① Active participation in co curricular activities.
- ② Sports and Environment enthusiast.
- ① Attended various Workshops, Symposium, Seminars & obtained certificates

## PERSONAL DETAILS

Name : DEEPAK KUMAR PRADHAN

Fathers Name : GAURANGA PRADHAN.

Gender : MALE

Marital Status : MARRIED

Nationality : INDIAN

Date of Birth : 01st March, 1983

Languages Known : English, Hindi. Oriya and Bengali.

## **REFERENCES**

Mr. KUMAR GAURAV MOHANTY, BM, HDFC BRANCH ORISSA, (+91-9337304448)

Mr. SIBASHISH HOTA, CBM, ICICI BANK ORISSA, (+91-7894412568)

## **DECLARATION**

I hereby declare that all the statements made in the above sections are true, complete and correct to the best of my knowledge and belief.

Date:

Place: BALASORE Signature