**CURRICULAM-VITAE**

**Suneel kumar Singh**

**COMMUNICATION ADDRESS PERMANENT ADDRESS**

E 1120 Asiana LE Residency VILL+POST -Barnai Chatarkha

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Objective

To take up a challenging role where experience, education and proven skills will add value to the organization enabling mutual growth.

Professional Experience

**ICICI Bank Ltd**

Experience: 4 year and 01 months. (16 August2010-till date)

Designation: Sales Officer

Domain:  *Retail Banking Group*

Job Profile

I am presently working with ICICI Bank ltd, designation is SO (Sales Officer). I have been involved in sales of CASA , NRI, Investment and asset product which includes (HL,AL ,PL and CC) . I try to engage with the customer, Engagement with the customer helps me to understand his needs and financial goals, this also helps me to promote and sell other products offered by the bank without mis selling, and create satisfaction. I never hesitate to take up different & difficult type of customer query. This helps me learn quickly and learn new things.

Operational Skills

**Finacle -**: Banking operations of Account (saving ,Current and Nri).

**I-View** : Helps in understanding the need & profile of customers.

**I-SFA :** Helps inmanaging calls.

**I-Track :** Helps in online tracking account opening forms**.**

**C.R.M :** Helps in online lead tracking and managing**.**

Academic Qualifications:-

* B.A. from Kanpur University
* 10+2 from UP Board
* 10th from UP Board

CERTIFICATION:-

* IRDA Certification Done

Computer proficiency:-

* Knowledge of MS Office.
* Knowledge of Internet.
* Knowledge of Basic Computer

Strengths:-

1. Loyalty and Integrity
2. Dedication to organizational goals
3. Good at personal dealing and behavioral skills.
4. Professional at work.

Personal Details:-

Date of Birth : 09-July-1985

Father’s Name : Mr.Ghan Shyam Singh

Sex : Male

Marital Status : Married

Nationality : Indian

Language Known : English & Hindi

Hobbies:-

A-Playing Cricket.

B-Surfing Internet.

C-Reading Books

Declaration:-

* I hereby declare that above information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

Date………………

Place….................. (**Suneel Kumar Singh**)